

STATE OF MISSOURI  
PUBLIC SERVICE COMMISSION

At a Session of the Public Service  
Commission held at its office  
in Jefferson City on the 26th  
day of March, 1993.

|               |   |                           |
|---------------|---|---------------------------|
| Robin Grant,  | ) |                           |
|               | ) |                           |
| Complainant   | ) |                           |
|               | ) |                           |
| vs.           | ) | <u>Case No. TC-93-229</u> |
|               | ) |                           |
| GTE Missouri, | ) |                           |
|               | ) |                           |
| Respondent    | ) |                           |

ORDER OF DISMISSAL

On February 1, 1993, Robin Grant (Complainant) filed a Complaint against GTE Missouri (Respondent) alleging, inter alia, inadequate service and requesting that Respondent provide private (one party) service or release Complainant to be served by United Telephone Company through its Salem exchange. On March 5, 1993, Respondent filed its Answer admitting in part, and denying in part, the allegations of the Complainant.

On March 12, 1993, the Public Service Commission (Commission) issued an Order Directing Staff Investigation so that the Commission could compile the necessary information upon which to evaluate the proceedings herein.

On March 19, 1993, Respondent filed its Amended Answer to Complaint in which it states that it has determined a manner in which one party service could be provided to the Complainant and that on March 11, 1993, the Complainant was provided with the one party service which had been requested in the Complaint. For that reason the Respondent requests the Commission to dismiss this Complaint because it has been satisfied. On March 22, 1993, Complainant filed a letter with the Commission confirming resolution of the Complaint.

The Commission finds, based upon the Amended Answer to the Complaint and the subsequent response filed by the Complainant, that the Complaint has been

satisfied and for that reason the Commission finds that this case should be dismissed.

**IT IS THEREFORE ORDERED:**

1. That this case be dismissed.
2. That the Staff investigation ordered on March 12, 1993, is no longer necessary and is hereby cancelled.
3. That this order shall become effective on the date hereof.

BY THE COMMISSION

*Brent Stewart*

Brent Stewart  
Executive Secretary

(S E A L)

McClure, Chm., Mueller, Rauch,  
Perkins and Kincheloe, CC., Concur.