

AQUA/RU, INC d/b/a AQUA MISSOURI, INC. For Missouri Certificated Service Area  
Name of Issuing Corporation

Water DivisionRules and RegulationsGoverning Rendering of Service

## Rule 11 METERS AND METER INSTALLATIONS (continued)

the meter. It is the responsibility of the Customer and/or the owner of the premises to provide a location for the water meter which, in the event of water discharge as a result of leakage from the meter or couplings, will not result in damage. The Company's liability for damages to any and all property caused by such leakage shall in no event exceed the price of water service to the affected premises for one average billing period in the preceding year. Where damage is caused by the negligence of Company personnel at the premises, this limitation will not apply. If a Customer refuses to provide an accessible location for a meter as determined by the Company, the Company will notify the Secretary of the Missouri Public Service Commission before ultimate refusing service or proceeding to discontinue service.

(k) Where it is not feasible to obtain regular meter readings or when conditions beyond the control of the Company, such as weather conditions, emergencies, work stoppages, and the inability to gain access to the meter prevent obtaining an actual meter reading, an estimated reading will be used to compute an estimated bill for customer's service. \*

(l) All meter exchanges related to Rule 4 CSR 240-10.030(38) will be completed at least five days prior to a regular billing read and must not commence until three days after a regular billing read. \*

\* Indicates new rate or text

+ Indicates change

DATE OF ISSUE : September 16, 1993

DATE EFFECTIVE:

ISSUED BY \_\_\_\_\_ President \_\_\_\_\_ 5400 Business Highway 50, Jefferson City, MO  
Name of Officer Title Address