

STATE OF MISSOURI  
PUBLIC SERVICE COMMISSION

At a Session of the Public Service  
Commission held at its office  
in Jefferson City on the 30th  
day of July, 1993.

In the matter of Southwestern Bell Telephone Company's )  
tariff sheets designed to allow waivers of certain )  
charges associated with call forwarding and remote ) CASE NO. TT-94-20  
access to call forwarding features when used to )  
provide temporary service to customers displaced by )  
the recent flooding. )

ORDER APPROVING TARIFFS

On July 22, 1993, Southwestern Bell Telephone Company (Southwestern Bell) submitted a proposed revision to its General Exchange Tariff, P.S.C. MO. No. 35, Section 26 to add language which would allow the waiver of recurring and nonrecurring charges associated with Call Forwarding and Remote Access To Call Forwarding custom calling service features when used to provide temporary service to customers displaced by the major river flooding of 1993. This waiver provision would expire on December 31, 1993. It is contemplated that the Call Forwarding arrangement would provide an alternative to re-establishing the customer's service at an interim location. Due to the urgent nature of the flooded customers' situation, Southwestern Bell is requesting an expedited effective date for its tariff revision.

The Commission's Staff filed its recommendation on July 28, 1993, stating therein that the Staff has no objections to the proposed tariff filing or Southwestern Bell's request for expedited Commission consideration of this proposal, and therefore recommends approval of the proposed tariff filing at the Commission's earliest convenience with an effective date concurrent with Commission approval. Staff notes that the Call Forwarding feature allows customers to transfer incoming calls to another telephone number, and Remote Access to Call Forwarding allows customers to activate, deactivate, or change the

Call Forwarding feature from a remote location by dialing a remote access number provided by Southwestern Bell. Staff also mentions that the proposed waivers would be available until December 31, 1993, and also states that it is unaware of any other filing which affects or which would be affected by this proposal.

The Commission finds that the Staff's recommendation is appropriate, and that the tariff filing is just and reasonable. The Commission is of the opinion that providing flood victims with the option of having their calls forwarded will allow flood victims who are displaced to move from location to location when necessary without worrying about establishing or incurring charges for new telephone service, and will allow friends and relatives to get in touch with flood victims through their existing phone number. The Commission is also of the opinion that in order for the greatest number of flood victims to benefit from Southwestern Bell's tariff, the tariff filing should become effective immediately upon Commission approval.

**IT IS THEREFORE ORDERED:**

1. That the following tariff sheet filed by Southwestern Bell Telephone Company on July 22, 1993, be hereby approved to become effective July 30, 1993:

P.S.C. MO. No. 35 General Exchange Tariff

Section 26 - 10th Revised Sheet No. 3, Replacing 9th Revised Sheet No. 3.

2. That this Order shall become effective on July 30, 1993.

BY THE COMMISSION

*Brent Stewart*

Brent Stewart  
Executive Secretary

(S E A L)

Mueller, Chm., McClure, Perkins,  
and Crumpton, CC., Concur.  
Kincheloe, C., Absent.