

Exhibit No.:
Issues: April 10, 2001 Disconnection
of Service
Witness: James E. Devers
Sponsoring Party: AmerenUE
Type of Exhibit: Rebuttal Testimony
Case No.: EC 2002-112
Date Testimony Filed: May 31, 2002

REBUTTAL TESTIMONY

OF

JAMES E. DEVERS

ON BEHALF OF

AMERENUE

CASE NO. EC-2002-112

St. Louis, Missouri
May 2002

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1 **Q. What were your duties at that time?**

2 A. A troubleman generally does troubleshooting. We handle all kinds of problems
3 with electric service, including wires down and lights out. We basically do what we can to help
4 get customers' lights back on. I also do disconnects and reconnects.

5 **Q. Are you familiar with the grocery store which was located in the spring of**
6 **2001 at 8350 North Broadway in the City of St. Louis and known as Sterling's Market?**

7 A. Yes.

8 **Q. How are you familiar with Sterling's Market?**

9 A. I knew the store from the fact that I worked in the area and I disconnected service
10 at the store in April 2001.

11 **Q. How did it happen that you went to Sterling's Market on April 10 to**
12 **disconnect electric service?**

13 A. I received a work order to go to the store for that reason.

14 **Q. What time did you arrive at the store?**

15 A. I got to the store at about 9:00 a.m.

16 **Q. Were any other AmerenUE employees with you?**

17 A. No, I was alone.

18 **Q. Please describe what you did when you arrived at the store.**

19 A. I drove around the store looking for the meters. I found a three phase meter at the
20 back of the store and proceeded to open the switches on the transformer to disconnect service.
21 When I did, the hinge pin from the cutout switch fell to the ground.

22 **Q. Was this a normal occurrence?**

23 A. No, the hinge pin had actually broken off the distribution switch.

1 Q. What did you do after the hinge pin fell?

2 A. I finished de-energizing the transformer and then called the dispatcher to let him
3 know what had happened.

4 Q. What did you notify the dispatcher?

5 A. I knew that service would likely be eventually restored to the store and I knew it
6 was necessary to have the hinge pin repaired before service could be reconnected. I was not able
7 to fix the switch.

8 Q. Did you ever go into the store that day?

9 A. No.

10 Q. Did you speak to anyone at the store that day?

11 A. Yes. While I was working on the transformer, a white man in his late 50's came
12 out of the store and asked me what I was doing. When I told him I was there to disconnect
13 service, he asked me why the service was being cut off. I told him I had an order to disconnect
14 service for failure to pay the bills.

15 Q. How long after you arrived at the store in your truck did you leave the store?

16 A. About 30 minutes.

17 Q. Did you make any attempt to reconnect service to the meter while you were
18 at the store?

19 A. No, I could not have reconnected service because of the broken hinge pin.

20 Q. Were you present at the store when service was restored later that day?

21 A. No.

22 Q. Had the hinge pin not broken, would you have been able to reconnect
23 service?

1 A. Yes, I could have reconnected service as quickly and easily as I had disconnected
2 the service.

3 Q. Does this conclude your rebuttal testimony?

4 A. Yes.

5

BEFORE THE PUBLIC SERVICE COMMISSION
STATE OF MISSOURI

STERLING MOODY, STERLING'S MARKET)
PLACE AND STERLING'S PLACE, I,)

Complainants,)

Case No. EC-2002-112

v.)

AMERENUE, UNION ELECTRIC CO. d/b/a)
AMERENUE, and MIKE FOY, LEROY ETTLING,)
and SHERRY MOSCHNER, as employees of)
AmerenUE,)

Respondents.)

AFFIDAVIT OF JAMES E. DEVERS

STATE OF MISSOURI)
SS.
CITY OF ST. LOUIS)

James E. Devers, being first duly sworn on his oath, states:

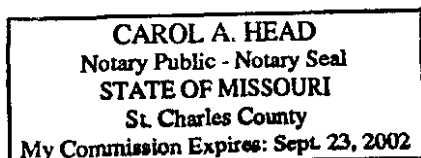
1. My name is James E. Devers. I am employed by AmerenUE as a troubleman.
2. Attached hereto and made a part hereof for all purposes is my Rebuttal Testimony

on behalf of AmerenUE consisting of pages 1 through 4, all of which testimony has been prepared in written form for introduction into evidence in Missouri Public Service Commission Case No. EC-2002-112 on behalf of AmerenUE.

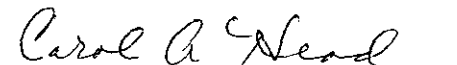
3. I hereby swear and affirm that my answers contained in the attached testimony to the questions therein propounded are true and correct.


James E. Devers

Subscribed and sworn to before me this 29th day of May 2002.



My commission expires: 9-23-2002


Notary Public