

**CEDAR HILL ESTATES WATER COMPANY**

5108 Dulin Creek Rd.  
House Springs, MO 63051  
(636) 671-3310

April 14, 2003

Executive Secretary  
Missouri Public Service Commission  
P. O. Box 360  
Jefferson City, MO 65102

RE: Requests for an Increase in Water Rates  
Informal Rate Case Procedure  
Mo. PSC Tariff File Nos. QW 2003 0007 (Water)

**RECEIVED**

**APR 18 2003**

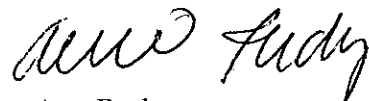
*Records  
Public Service Commission*

Dear Executive Secretary:

Enclosed please find a copy of the second customer notice that was mailed to our customers on April 11, 2003 with regards to the above reference.

Should you have a need to confer with me, please call or contact me at the above telephone number or address.

Sincerely,



Ann Rudy  
President

Enclosures

Cc: Wendell R. "Randy" Hubbs  
Assistant Manager, Rates  
Water & Sewer Dept.

Ruth O'Niell  
Office of the Public Counsel

**CEDAR HILL ESTATES WATER COMPANY, INC.**  
**5108 Dulin Creek Rd.**  
**House Springs, MO 63051**  
**(636) 671-3310**

April 11, 2003

Dear Customer:

On August 15, 2002, KMB Utility Corporation (Company) submitted a request for permanent increase in its current water rates, under the Missouri Public Service Commission's (Commission) small company rate increase procedure.

By its request, the Company was seeking increases in its customer rates intended to generate an increase in the Company's annual operating revenues for water service of \$27,615. The Company believes these increases in its operating revenues are necessary to meet current operating expenses.

As a result of the Company's request, the Staff of the Public Service Commission (Commission Staff) conducted an investigation of the Company's books and records and the Company's operations. Based upon the results of its investigation, the Commission Staff is recommending an increase in the Company's annual operating water revenues of the total requested amount of \$26,052.

The Office of the Public Counsel (Public Counsel), a state agency responsible for representing the interests of consumers before the Commission, has reviewed the results of the Commission Staff's investigation. However, the Public Counsel has not yet taken a final position regarding the Commission Staff's recommended increase in the Company's annual operating revenues. Public Counsel has indicated that it will review the responses to this customer notice letter before making the determination of whether to request that the Commission hold a local public hearing.

Attached is a residential customer impact statement for a customer using 6,000 gallons per month. This example is shown without applicable taxes.

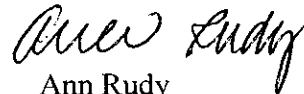
In addition to the monthly rate and commodity rate changes the following changes are also proposed:

- (1) The Late Payment Charge is to be modified;
- (2) A Bad Check Charge of \$20 per bad check is to be approved;

- (3) A Door Collection Charge modification of \$10 per regular working hours and \$15 for other than regular working hours, to avoid disconnection is to be approved;
- (4) An Emergency Call Out Charge of \$25 to shut off service where the emergency exists entirely on the customer owned facilities is to be approved;
- (5) The implementation of a Reconnection Charge of \$50.00 after Company discontinuance of service is to be approved;
- (6) The implementation of a Temporary Turn-off charge, totally for the customer's convenience, of \$25 during regular working hours and \$35 during all other hours is to be approved;
- (7) The meter test charge is to be increased from \$10 to \$25;
- (8) The New Service Connection Fee for the installation of a new service line from the Company's main to the customer's property line, from \$115 to \$475 is to be approved;
- (9) That a Temporary Turn-off Charge, for the customer's convenience is to be approved.

Any customer that has questions or comments about the Commission Staff's recommended rate increase should contact the Staff, and/or the Public Counsel, ***within 20 days of the date of this notice***. To do so, please use the addresses, telephone numbers or fax numbers shown at the bottom of this notice. Depending upon the response to this notice, the Public Counsel may request that the Public Service Commission hold a local public hearing. ***Regardless of whether a local public hearing is held, no increase in rates will take effect without the approval of the Public Service Commission.***

Sincerely,



Ann Rudy  
President

Missouri Public Service Commission  
Water and Sewer Department  
P. O. Box 360  
Jefferson City, MO 65102  
Phone: (573) 751-3437 or (800) 392-4211  
Fax: (573) 751-1847

Office of the Public Counsel  
ATTN: Ruth O'Neill  
P. O. Box 7800  
Jefferson City, MO 65102  
Phone: (573) 751-1304  
Fax: (573) 751-5562

AR:vja

Enclosure

# KMB - Cedar Hill Estates Water Co.

Small Company Rate Filing - Water Service  
Work ID # QW-2003-0007

W-1

## Residential Water Customer Impact

Monthly Bill:	Monthly Flat Charge			Total Bill	
Proposed Rates	\$7.88	\$1.89	6,000	\$10.17	\$18.16
Current Rates	\$4.28	\$0.64	6,000	\$3.84	\$8.12
Difference	\$3.71	\$1.05		\$8.33	\$10.04
Percentage Difference from Current Rates	86.7%	164.7%		164.7%	123.6%

January 23, 2003  
Missouri Public Service Commission Staff

W. R. Hubbs