STATE OF MISSOURI PUBLIC SERVICE COMMISSION

At a session of the Public Service Commission held at its office in Jefferson City on the 5th day of February, 2014.

In the Matter of the Application of TAG Mobile, LLC, for Designation as an Eligible Telecommunications Carrier

File No. RA-2012-0296

ORDER APPROVING STIPULATION AND AGREEMENT

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Issue Date: February 5, 2014

Effective Date: February 15, 2014

Syllabus: This order approves an interlocutory stipulation and agreement between the Staff of the Missouri Public Service Commission ("Staff") and TAG Mobile, LLC, f/k/a dPi Mobile, LLC ("TAG Mobile").

Procedural History

On March 14, 2012, TAG Mobile requested designation as an Eligible Telecommunications Carrier (ETC) for the purpose of receiving Lifeline federal universal service support. TAG Mobile's application is limited to a request to receive only low-income federal Universal Service Fund support for Lifeline, support related to giving qualifying low-income customers discounts on monthly rates. The Commission issued notice of the application on March 15, giving potentially interested parties until April 4, 2012 to request intervention. The Commission received no intervention requests.

Staff filed its Preliminary Recommendation on May 9, 2012, requesting that the Commission deny TAG Mobile ETC. Staff noted that it had significant concerns about

TAG Mobile's application. TAG Mobile responded on May 29, 2012, stating that it had already addressed Staff's concerns. Staff filed Status Reports on September 17, 2012, and July 9, 2013, stating that a Recommendation would be forthcoming. Then, on January 9, 2014, Staff and TAG Mobile filed a Stipulation and Agreement.

Stipulation and Agreement

Issues between Staff and TAG Mobile

In File No. CO-2010-0054, TAG Mobile's affiliate, dPi Teleconnect, LLC ("dPi"), received Commission authority to be a wireless ETC for the purpose of providing Lifeline service supported by the Universal Service Fund. On March 14, 2012, dPi notified the Commission that TAG Mobile filed an application to become a wireless ETC. Upon the Commission's approval of TAG Mobile's application, dPi agreed to relinquish its wireless ETC in Missouri.

dPi has not sought to change its name to TAG Mobile. TAG Mobile did not indicate that it was formerly known as dPi.

Staff received ETC enrollment forms from dPi. Staff randomly reviewed 178 enrollments out of the 2,813 enrollments it received. Those enrollments used a form not approved by the Missouri USF board. Also, in about 7% of the reviewed enrollments, the proof of eligibility for service is unclear. All the forms used the name TAG Mobile for the service provider, even though TAG Mobile has yet to receive ETC designation.

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<u>Agreements</u>

TAG Mobile will notify Staff of any matter brought by a state or federal regulatory or law enforcement agency against it. TAG Mobile will not provide Lifeline service in Missouri under any name other than its Commission-approved ETC designated name.

TAG Mobile agrees to either give written notice to all existent customers that the service it receives is from dPi, not TAG Mobile, or to reimburse USAC for all Missouri Lifeline recipients who bought service from TAG Mobile. TAG Mobile will pay \$50,000 to the School Fund. Upon successful completion of the agreements, or upon TAG Mobile's submission of a plan on how it will complete those agreements, Staff agrees to recommend that the Commission approve TAG Mobile's ETC application.

Parties may at any time file a stipulation and agreement as a proposed resolution of all or any part of a contested case.¹ The Commission may resolve all or any part of a contested case on the basis of stipulation and agreement.²

The Commission finds the stipulation to be reasonable, and will approve it.

THE COMMISSION ORDERS THAT:

1. The Stipulation and Agreement between the Staff of the Missouri Public Service Commission and TAG Mobile, LLC, f/k/a dPi Mobile, LLC is approved.

2. The Staff of the Missouri Public Service Commission and TAG Mobile, LLC, shall comply with the Stipulation and Agreement.

¹ Commission Rule 4 CSR 240-2.115(1)(A).

² Commission Rule 4 CSR 240-2.115(1)(B).

3. This order shall become effective on February 15, 2014.



BY THE COMMISSION

Jorris Z Woodruff

Morris L. Woodruff Secretary

R. Kenney, Chm., Stoll, W. Kenney, and Hall, CC., concur.

Pridgin, Deputy Chief Regulatory Law Judge