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September 15, 2000

BRIAN D. KINKADE  
Executive Director

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Director, Research and Public Affairs

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Director, Utility Operations

ROBERT SCHALLENBERG  
Director, Utility Services

DONNA M. KOLILIS  
Director, Administration

DALE HARDY ROBERTS  
Secretary/Chief Regulatory Law Judge

DANA K. JOYCE  
General Counsel

Mr. Dale Hardy Roberts  
Secretary/Chief Regulatory Law Judge  
Missouri Public Service Commission  
P. O. Box 360  
Jefferson City, MO 65102

RE: Case No. MC-2000-541

Dear Mr. Roberts:

Enclosed for filing in the above-captioned case are an original and eight (8) conformed copies of a **REPORT ON MEDIATION**.

This filing has been mailed or hand-delivered this date to all counsel of record.

Thank you for your attention to this matter.

Sincerely yours,

David J. Stueven  
Assistant General Counsel  
(573) 751-6726  
(573) 751-9285 (Fax)

Enclosure

cc: Counsel of Record

FILED<sup>2</sup>

SEP 15 2000

Missouri Public  
Service Commission

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

**FILED<sup>3</sup>**

SEP 15 2000

Missouri Public  
Service Commission

Director of the Division of Manufactured )  
Homes and Modular Units of the Public )  
Service Commission, )

Complainant, )

v. )

Rightway Homes )

Respondent. )

Case No. MC-2000-541

**Report on Mediation**

**COMES NOW** the Director of the Division of Manufactured Homes and Modular Units of the Public Service Commission ("Director" and "Division"), by and through the Missouri Public Service Commission's ("Commission") Office of General Counsel, and for his Report on Mediation states as follows:

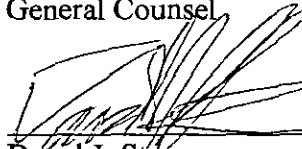
1. On March 27, 2000, the Respondent filed a Request for Voluntary Mediation. On March 28, 2000, the Director filed a response stating that he had no objections to, and was willing to submit to, voluntary mediation. On March 30, 2000, the Commission issued its Order Directing Mediation.

2. Counsel for the Director and Counsel for the Respondent have been discussing various issues and had scheduled a meeting to resolve the Complaint based on those discussions. During the course of this case, the homeowner's lender repossessed the home in question. To the Director's knowledge this repossession was unrelated to the case. However, this has further delayed this case. The Director has forwarded an updated inspection report concerning the home

in question to the Respondent, and the Respondent will review this latest inspection report. If the respondent does not then make repairs to the home to correct those deficiencies identified by the Director's Staff in a timely manner, the Director will request that mediation be concluded and the case set for a prehearing conference.

Respectfully submitted,

DANA K. JOYCE  
General Counsel

  
David J. Stueven  
Assistant General Counsel  
Missouri Bar No. 51274

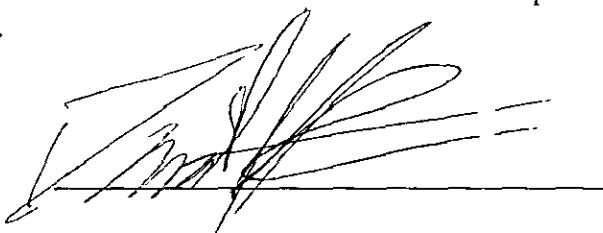
Attorney for the Staff of the  
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### Certificate of Service

I hereby certify that copies of the foregoing have been mailed or hand-delivered to the persons listed below on this 15th day of September 2000.

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Roger A. Carnahan  
P.O. Box 698  
Rolla, MO 65402

  
Doyle W. Murr  
c/o Rightway Homes  
P.O. Box 185  
Salem, MO 65560