

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

In the Matter of the Establishment of a Working )  
Case for the Writing of a New Rule on the )  
Treatment of Customer Information by )  
Commission Regulated Electric, Gas, Steam )  
Heating, Water, and Sewer Utilities and their )  
Affiliates and Non-Affiliates )

**File No. AW-2018-0393**

**ORDER REQUESTING COST OF COMPLIANCE RESPONSES**

Issue Date: February 26, 2020

Effective Date: February 26, 2020

The Commission opened this file on July 11, 2018, to assist its Staff in its consideration of a new rule regarding the treatment of customer information by Commission-regulated electric, steam heating, water, and sewer utilities. Staff filed a third draft rule on February 18, 2020, and asks the Commission to allow interested stakeholders until March 20, 2020 to file comments regarding the costs that may be incurred to comply with the draft rule. The Commission will do so.

**THE COMMISSION ORDERS THAT:**

1. Any stakeholder wishing to offer comments regarding the costs that may be incurred to comply with Staff's draft rule shall do so by March 20, 2020.
2. This order shall be effective when issued.



**BY THE COMMISSION**

A handwritten signature in black ink that reads "Morris L. Woodruff".

Morris L. Woodruff  
Secretary

Morris L. Woodruff, Chief Regulatory  
Law Judge, by delegation of authority  
pursuant to Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri,  
on this 26<sup>th</sup> day of February, 2020.