

**HENDREN AND ANDRAE, L.L.C.**

**ATTORNEYS AT LAW**

**RIVERVIEW OFFICE CENTER  
221 BOLIVAR STREET, SUITE 300  
P.O. BOX 1069**

**JEFFERSON CITY, MISSOURI 65102**

**(573) 636-8135**

**JOHN H. HENDREN (1907-1988)  
CHARLES H. HOWARD (1925-1970)  
JOHN E. BURRUSS, JR. (1933-1985)  
GERALD E. ROARK (1956-1995)**

**FACSIMILE**

**(573) 636-5226**

**E-MAIL**

**henand@socket.net**

**HENRY ANDRAE (RETIRED)  
RICHARD S. BROWNLEE III  
MICHAEL A. DALLMEYER  
DUANE E. SCHREIMANN  
DOUGLAS L. VAN CAMP  
MICHAEL G. BERRY  
JOHN W. KUEBLER  
SUSAN M. TURNER  
CHRISTOPHER P. RACKERS  
SARA C. MICHAEL  
PATRICIA D. PERKINS  
BRIAN K. FRANCKA**

January 6, 2000

Mr. Dale Hardy Roberts  
Secretary/Chief Regulatory Law Judge  
Missouri Public Service Commission  
P.O. Box 360  
Jefferson City, MO 65102

**FILED<sup>2</sup>**  
**JAN 06 2000**  
**Missouri Public  
Service Commission**

Re: In the Matter of Terre Du Lac Utilities Corporation Water  
Rate Increase Request - Case No. WR-2000-68,  
Tariff File 9900333

In the Matter of Terre Du Lac Utilities Corporation Sewer  
Rate Increase Request - Case No. SR-2000-69,  
Tariff File 9900334

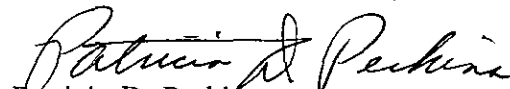
Dear Mr. Roberts:

Enclosed please find for filing the original plus fourteen (14) copies of petitions signed by 181 customers of Terre Du Lac Utilities Corporation to be entered as evidence in the above-styled cases. These petitions are signed by a significant number of Terre Du Lac's customers who are well satisfied with the service and product provided by the company. These customers are in marked contrast to the insignificant number of customers making complaints about the company and their proposed rate increase herein.

If you have any questions, please contact me.

Very truly yours,

**HENDREN AND ANDRAE, L.L.C.**

  
Patricia D. Perkins

RSB/s

Enclosures

cc: David J. Stueven, Assistant General Counsel  
John B. Coffman, Office of Public Counsel  
James O. Kwon, President Terre Du Lac Corp.  
Bill Sankpill

Missouri Public Service Commission  
P O Box 360  
Jefferson City, MO 65102

December 20, 1999

RE: CASE NO. WR-2000-68  
CASE NO. SR-2000-69

Dear Sirs:

We, the undersigned are Water and Sewer customers of Terre du Lac Utilities Corporation (TDLU) of Terre du Lac, Bonne Terre, Missouri and wish to state that we are well satisfied with the Water and Sewer Services provided by TDLU. This testimony is provided in opposition to a several customer complaints registered in the recent Public Hearing held on November 16, 1999 in Bonne Terre, Missouri.:

NAME (print)	SIGNATURE	ADDRESS	YEARS @ TDL
Anna Masson	Anna Masson	305 St. Joachim	11
KEN CAMPANELLO	Ken Campanello	317 St. Joachim	3 1/2
STEVEN MUSE	Steve Muse	334 MT Pelier	13
HOWELL PAULKNER	Lowell Paulkner	319 Mont Pelier	3
Bethy Warner	Bethy Warner	1611 N. St. Dams	23
DEAN ADAMS	Dean Adams	328 St. Michael St	2
HERSCHEL BILDERBACK		342 RUE TERRE BONNE	18
Amy Jones	Curtis Jones	334 Ste Brigitte St	4
TERRY MCKINNEY	Terry McKinney	312 ST. JOACHIM ST	1
Debbie Curlin	Debbie Curlin	1538 Rue Calais	2
Michelle Hart	Michelle Hart	1542 Rue Calais	4
Don Hanvers	Don Hanvers	1550 RUE CALAIS	23
DON COPLIN	Don Coplen	1560 RUE CALAIS	5
Ben Meadows	Ben Meadows	1580 RUE CALAIS	1

water taste good

Missouri Public Service Commission  
P O Box 360  
Jefferson City, MO 65102

December 20, 1999

RE: CASE NO. WR-2000-68  
CASE NO. SR-2000-69

Dear Sirs:

We, the undersigned are Water and Sewer customers of Terre du Lac Utilities Corporation (TDLU) of Terre du Lac, Bonne Terre, Missouri and wish to state that we are well satisfied with the Water and Sewer Services provided by TDLU. This testimony is provided in opposition to a several customer complaints registered in the recent Public Hearing held on November 16, 1999 in Bonne Terre, Missouri.:

NAME (print)	SIGNATURE	ADDRESS	YEARS @ TDL
MARIE MILLER	Marie Miller	1473 Napoleon	12 yrs
DON NOWAK	Don Nowak	1477 Napoleon	8 yrs
Geo. H. STREIFF	Geo. H. Streiff	1493 NAPOLEON	11
Joanne Ditz		1515 "	8 yrs.
Judy Hunt	Judy Hunt	1640 Antoinette Dr.	3 yrs.
CECIL EDMONDS	Cecil Edmonds	1503 CHAIRMAINE	2 yrs
Mozelle Carver	Mozelle Carver	808 Nicole Ct.	3 yrs.
M. JANE HRACH	Jane Hrach	805 Nicole Ct.	9 yrs
H. DEAN QUALLS	Debra Qualls	811 Nicole Ct.	2 1/2 yrs.
ROSEMARY	Rosemary Wheeler	1519 Charmaine	22 yrs
Mrs Robert Faldor	Mrs Rbt Faldor	1527 Charmaine	1 1/2 yrs.
Ethel O. Luttrell		1539 Charmaine	30 yrs.
Shirley L. Frason		1543 Charmaine	2 yrs.
MARGE WILHELM	M. Wilhelms	1555 "	3 yrs

Missouri Public Service Commission  
P O Box 360  
Jefferson City, MO 65102

December 20, 1999

RE: CASE NO. WR-2000-68  
CASE NO. SR-2000-69

Dear Sirs:

We, the undersigned are Water and Sewer customers of Terre du Lac Utilities Corporation (TDLU) of Terre du Lac, Bonne Terre, Missouri and wish to state that we are well satisfied with the Water and Sewer Services provided by TDLU. This testimony is provided in opposition to a several customer complaints registered in the recent Public Hearing held on November 16, 1999 in Bonne Terre, Missouri.:

NAME (print)	SIGNATURE	ADDRESS	YEARS @ TDL
Brad Willis	Brad Willis	629 Rue Leora	4
VICTOR E MARTIN	Victor E Martin	1506 Rue Chappelle	5 1/2
Sandra Fluman	Sandra Fluman	509 Pamela Ct	1 yr
Keith Rawson	Keith Rawson	618 Colette Ct.	3 yrs.
J. POGUE	J. Pogue	622 COLLETTE	59 YEARS
TOM SCHULTE	Tom Schulte	1522 MARSEILLE	6 yrs.
JOE BRICKEL	Joe Brickel	1526 MARSEILLE DR.	9 yrs
Barb Travers	BARB TRAVERS	1530 MARSEILLE DR	2 YRS
Sonny Reenbold	Sonny Reenbold	1521 MARSEILLE	30
Charlie	Charlie	1596 Rue Riviera	25
438 Champs Elysees		438 Champs Elysees	21 yrs
426 Champs Elysees		426 Champs Elysees	3 yrs.
Shelly Brubaker	Shelly Brubaker	1471 N. St. Francis Rd	4 yrs.

Missouri Public Service Commission  
P O Box 360  
Jefferson City, MO 65102

December 20, 1999

RE: CASE NO. WR-2000-68  
CASE NO. SR-2000-69

Dear Sirs:

We, the undersigned are Water and Sewer customers of Terre du Lac Utilities Corporation (TDLU) of Terre du Lac, Bonne Terre, Missouri and wish to state that we are well satisfied with the Water and Sewer Services provided by TDLU. This testimony is provided in opposition to a several customer complaints registered in the recent Public Hearing held on November 16, 1999 in Bonne Terre, Missouri.:

NAME (print)	SIGNATURE	ADDRESS	YEARS @ TDL
John Hamby	John Hamby	1588 Rue Calais	5
ROB LEONARD	Rob Leonard	1590 RUE CALAIS	3
RENA ZIEGLER	Rena Ziegler	434 Champs Elysees	11
DON SUTTER	Don Sutter	4601 St. Jackson	10
Mary Russell	Mary Russell	200 Rue Dauphine	2
Max Burr	Jan Burr (Burr)	430 Rue Monahan	15
JOE DIAZ	Joe Diaz	422 Champs Elysees	3
ANA TRESTEK	Ana Trestek	415 Champs Elysees	2 1/2
FLORENCE WILL	Florence Will	1800 N. Copie Dr.	11 YR.
Chenn + Diane Fendler	Chenn + Diane Fendler	1204 Rue Riviera	9 YRS.
TOM + Brenda Kearns	TOM + Brenda Kearns	215 NORMANDIE	10 yrs.
Diane Schnable	Diane Schnable	160 St Michael	14 yrs
Larry Burr	Larry Burr		
200 RUE	DAUPHIN	4 years	

Missouri Public Service Commission  
P O Box 360  
Jefferson City, MO 65102

December 20, 1999

RE: CASE NO. WR-2000-68  
CASE NO. SR-2000-69

Dear Sirs:

We, the undersigned are Water and Sewer customers of Terre du Lac Utilities Corporation (TDLU) of Terre du Lac, Bonne Terre, Missouri and wish to state that we are well satisfied with the Water and Sewer Services provided by TDLU. This testimony is provided in opposition to a several customer complaints registered in the recent Public Hearing held on November 16, 1999 in Bonne Terre, Missouri.:

NAME (print)	SIGNATURE	ADDRESS	YEARS @ TDL
Tracy Bertel	Tracy Bertel	408 Rue Terre Bonne	2 1/2 mo.
Darlene Collier	Darlene Collier	220 Rue Luchmann	14 yrs
Carmie Gallagher	Carmie Gallagher	232 Rue Terre Bonne	1 yr
Willard Gettler	Willard Gettler	257 Rue Terre Bonne	27
Bill Richardson	Bill Richardson	1501 Notre Dame	9 yrs.
Susan Baranovic	Susan Baranovic	280 Rue Terre Bonne	29 yrs.
Pat Briseno	Pat Briseno	277 Rue Terre Bonne	5
Beverly J. Story	Beverly J. Story	303 Rue Terre Bonne	10
MARGARET O'BANNON	Margaret O'Bannon	305 Rue Charlemagne	5
Jennifer Hahn	Jennifer Hahn	307 St. Pierre	4 yrs.
JUANITA REYNOLDS	Juanita Reynolds	314 ST. PIERRE	5 mos.
Ruby Phillips	Ruby Phillips	315 Rue Terre Bonne, Bonne Terre MO 63624	26 yrs.
Mike Cant	Mike Cant	322 Rue Bonne Terre 63622	7 years
Ashley Wells	Ashley Wells	329 St. Charles St. Bonne Terre 63628	5 yrs.

Missouri Public Service Commission  
P O Box 360  
Jefferson City, MO 65102

December 20, 1999

RE: CASE NO. WR-2000-68  
CASE NO. SR-2000-69

Dear Sirs:

We, the undersigned are Water and Sewer customers of Terre du Lac Utilities Corporation (TDLU) of Terre du Lac, Bonne Terre, Missouri and wish to state that we are well satisfied with the Water and Sewer Services provided by TDLU. This testimony is provided in opposition to a several customer complaints registered in the recent Public Hearing held on November 16, 1999 in Bonne Terre, Missouri:

NAME (print)	SIGNATURE	ADDRESS	YEARS @ TDL
Liz House	Liz House	TDL	13
Gene Moore	Gene Moore	TDL 1304 Maggie Ct.	16
Don Almitheus	Don Almitheus	TDL	10
Off. John H. Hart	Off. John H. Hart	1500 Rock River Mo.	17
Bre H Dickey	Bre H Dickey	6490 Germania TDL	2
Dana Dearly	Dana Dearly	1825 Miners Park Ct	16
Virginia Vabo	Virginia Vabo	1833 MINNDA Rte 17	6
Lisa M Jones	Lisa M Jones	649 Jai Ave (TDL)	5
Jerry L. Runkle	Jerry L. Runkle	647 Rue Lorraine	30
Ann P. Smith	Ann P. Smith	651 Riverview	6 yrs 7 mos
Shirley B. Anderson	Shirley B. Anderson	532 Lane	3 1/2
Robert L. Pierce	Robert L. Pierce	528 Lane Place	4 yrs
Cynthia Cotton	Cynthia Cotton	1857 Rue Lorraine	1
Bruce S. Lante	Bruce S. Lante	609 St. Francois	12

Missouri Public Service Commission  
P O Box 360  
Jefferson City, MO 65102

December 20, 1999

RE: CASE NO. WR-2000-68  
CASE NO. SR-2000-69

Dear Sirs:

We, the undersigned are Water and Sewer customers of Terre du Lac Utilities Corporation (TDLU) of Terre du Lac, Bonne Terre, Missouri and wish to state that we are well satisfied with the Water and Sewer Services provided by TDLU. This testimony is provided in opposition to a several customer complaints registered in the recent Public Hearing held on November 16, 1999 in Bonne Terre, Missouri.:

NAME (print)	SIGNATURE	ADDRESS	YEARS @ TDL
Ken Miller	Ken Miller	1410 Rue Camille	10
Sherry Korte	Sherry Korte	613 Yvette	3
Joyce Schnitz	Joyce Schnitz	650 Marseilles	30
Dave Hegerly	Dave Hegerly	617 Marseilles	1
Jackie Pell	Jackie Pell	1302 Rue Riviera	8
Philippe Castine	Philippe Castine	1323 Rue Riviera	5
Rick Castine	Rick Castine	" " "	5
B. Mason	B. Mason	1343 Rue Riviera	13
GRACE BARKEY	Grace Barkey	1350 Rue Riviera	20
RON BARKEY	Ron Barkey	" " "	20
* KEN DALAVICHAS	Ken Dalavichas	1355 RUE RIVIERA	5
LEON/ANNA EATON	Leon/Anna Eaton	1369 Rue Riviera	7
David & David Barber	David & David Barber	1374 Rue Riviera	17 yrs
Paulette Nesbitt	Paulette Nesbitt	8224 Presine H.	11 yrs



Missouri Public Service Commission  
P O Box 360  
Jefferson City, MO 65102

December 20, 1999

RE: CASE NO. WR-2000-68  
CASE NO. SR-2000-69

Dear Sirs:

We, the undersigned are Water and Sewer customers of Terre du Lac Utilities Corporation (TDLU) of Terre du Lac, Bonne Terre, Missouri and wish to state that we are well satisfied with the Water and Sewer Services provided by TDLU. This testimony is provided in opposition to a several customer complaints registered in the recent Public Hearing held on November 16, 1999 in Bonne Terre, Missouri.:

NAME (print)	SIGNATURE	ADDRESS	YEARS @ TDL
Charles LADD	<i>Charles Ladd</i>	1746 N. Capri	1984 - 15
<del>Richard</del>	<del>Richard</del>	<del>1913 PAULINE</del>	<del>Bonne Terre MO</del> 1994-5
<del>Al Schmitt</del>	<del>Rich Schmitt</del>	<del>1624 Rue Cote</del>	<del>1986 - 13</del>
Jean Copeland	<i>Jean Copeland</i>	1529 Rue Riviera	1999 - 1
<del>Don &amp; Mary Ann</del>	<del>Don &amp; Mary Ann</del>	<del>671 CAPRI</del>	<del>1999 - 1</del>
Jeffrey KASSABAUM	<i>Jeffrey Kassarbaum</i>	229 St Michael	1991 - 8
Gerald & Shirley Laupman	<i>Gerald &amp; Shirley Laupman</i>	676 N. Lafayette DR	1968-1983 - 16
Cindy Shibley	<i>Cindy Shibley</i>	200 Rue Dauphine	1998 2
ED PELL	<i>Ed Peel</i>	1302 Rue Riviera	1991 - 8
Keri Rosever	<i>Keri Rosever</i>	200 RUE DAUPHINE Box 62	1991 - 8
Pat Gehrin	<i>PAT GEHRIN</i>	644 W. CAPRI DR	SINCE 1983 - 16
PAUL TILLEY	<i>Paul Tilley</i>	200 RUE DAUPHINE	1992 - 1
GERALD SMYTHE	<i>Gerald Smythe</i>	1140 RUE ANGELINE	6 yrs.
GARY MASTERS JR	<i>Gary Masters Jr</i>	1535 Christine Dr	9 yrs.

8

Missouri Public Service Commission  
P O Box 360  
Jefferson City, MO 65102

December 20, 1999

RE: CASE NO. WR-2000-68  
CASE NO. SR-2000-69

Dear Sirs:

We, the undersigned are Water and Sewer customers of Terre du Lac Utilities Corporation (TDLU) of Terre du Lac, Bonne Terre, Missouri and wish to state that we are well satisfied with the Water and Sewer Services provided by TDLU. This testimony is provided in opposition to a several customer complaints registered in the recent Public Hearing held on November 16, 1999 in Bonne Terre, Missouri.:

NAME (print)	SIGNATURE	ADDRESS	YEARS @ TDL
JOSEPH R. STOCKER	Joseph R. Stocker	1989 SHAYNE DR.	1
Winnie Tucker	Winnie Tucker		4 yrs.
MARVIN DETRING	Marvin Detring	410 Rosemary	1
Paul Dagna	Paul Dagna	674 Carmen Ct.	3
Alice Neupert	Alice Neupert	1966 Maxene	14 yrs
BILL RAMSEY	William Ramsey	652 Rosemary	4 yrs
John Kagey	John Kagey	626 Rosemary	6 mo
ED CORLEW	Ed Corlew	1867 Rue Vaneau	4 yrs.
George Burens	George Burens	546 RUE LAMARDE	2 yrs.
Carla Covey	Carla Covey	538 Rue Lamarde	1 1/2 yrs
<del>DOROTHY WORSHAM</del>			
DOROTHY WORSHAM	Dorothy Worsham	515 Rue Lamarde	7 yrs
Fred Seabach	Fred Seabach	511 Rue Lamarde	1

Missouri Public Service Commission  
P O Box 360  
Jefferson City, MO 65102

December 20, 1999

RE: CASE NO. WR-2000-68  
CASE NO. SR-2000-69

Dear Sirs:

We, the undersigned are Water and Sewer customers of Terre du Lac Utilities Corporation (TDLU) of Terre du Lac, Bonne Terre, Missouri and wish to state that we are well satisfied with the Water and Sewer Services provided by TDLU. This testimony is provided in opposition to a several customer complaints registered in the recent Public Hearing held on November 16, 1999 in Bonne Terre, Missouri.:

NAME (print)	SIGNATURE	ADDRESS	YEARS @ TDL
Teresa Ingram	Teresa Ingram	250 Normandie Dr	1
Wayne Ingram	Wayne Ingram	250 Normandie Dr	1
DONALD BUSH	Donald Bush	443 CHAMPS ELYSEES	3
MARY SMITH	Mary Smith	471 Champ Elysee	6
Charles McGowan	Charles McGowan	475 Champs Elysees	11
Charles McGowan	Charles McGowan	529 Champs Elysees	1
CHAS. LYONS	Chas. Lyons	533 CHAMPS ELYSEES	7
MIKE CAMPBELL	Michael Campbell	1625 St FRANCOIS	3
Peaggy Whitcomb	Peaggy Whitcomb	1685 St. Francois Rd	10
Dickey, Dawn	Dawn Dickey	1707 St. Francois Rd	1
FRAN SCHNEIER	Francis Schreier	1523 Charmaine	16
Cathy Spurgeon	Cathy Spurgeon	1310 Rue Rivier	12
JOSEPH WEBER	CLARA WEBER	313 SAINT GEORGE	20
JAVINE HOFFMAN	JAVINE HOFFMAN	546 ST. FRANCOIS	18
FOR WITCHER ESTATE			

Missouri Public Service Commission  
P O Box 360  
Jefferson City, MO 65102

December 20, 1999

RE: CASE NO. WR-2000-68  
CASE NO. SR-2000-69

Dear Sirs:

We, the undersigned are Water and Sewer customers of Terre du Lac Utilities Corporation (TDLU) of Terre du Lac, Bonne Terre, Missouri and wish to state that we are well satisfied with the Water and Sewer Services provided by TDLU. This testimony is provided in opposition to a several customer complaints registered in the recent Public Hearing held on November 16, 1999 in Bonne Terre, Missouri.:

NAME (print)	SIGNATURE	ADDRESS	YEARS @ TDL
LOUIS STEPHAN	<i>Louis Stephan</i>	679 E. CAPRI	22.
EDWARD P. CROAK	<i>Edward P. Croak</i>	691 E. CAPRI DR	12 1/2 yrs.
RODGER LANE	<i>Rodger Lane</i>	699 E. CAPRI DR	7
Carolyn Walker	<i>Carolyn Walker</i>	1762 N. Capri Dr.	3
Paul Pope	<i>Paul Pope</i>	565 St. Francis	9
James Schmidt	<i>James Schmidt</i>	523 W. Capri Dr.	20
Ed Weible	<i>Ed Weible</i>	558 W. Capri	13
Teresa Stuart	<i>Teresa Stuart</i>	566 W. Capri	12
Robert Lass	<i>Robert Lass</i>	575 W. Capri	5
Joan Knott	<i>Joan Knott</i>	608 W. CAPRI DR	5
Erladean Mattingly	<i>Erladean Mattingly</i>	612 W. CAPRI	9
FRANCIS TILLEY	<i>Francis Tilley</i>	1529 RUE CAMIS	25
JAMES O. KWON	<i>James O. Kwon</i>	672 W. Capri DR	25

Missouri Public Service Commission  
P O Box 360  
Jefferson City, MO 65102

December 20, 1999

RE: CASE NO. WR-2000-68  
CASE NO. SR-2000-69

Dear Sirs:

We, the undersigned are Water and Sewer customers of Terre du Lac Utilities Corporation (TDLU) of Terre du Lac, Bonne Terre, Missouri and wish to state that we are well satisfied with the Water and Sewer Services provided by TDLU. This testimony is provided in opposition to a several customer complaints registered in the recent Public Hearing held on November 16, 1999 in Bonne Terre, Missouri.:

NAME (print)	SIGNATURE	ADDRESS	YEARS @ TDL
Richard Davis	<i>Richard Davis</i>	1755 Tru Charlotte	18
Bill Martin	<i>Bill Martin</i>	637 W. Popri	5-
Cynthia Landers	<i>Cynthia Landers</i>	1221 Jolly Circle	3 months
GARY JACKSON	<i>Gary Jackson</i>	810 MARY LOUISE ST	2 1/2 yrs.
Nelda Coffey	<i>Nelda Coffey</i>	1487 Rue Riviera	20
MRS F. W LINDHORST	<i>Mrs. Lindhorst</i>	1516 Rue Riviera	21
Lora Copeland	<i>Lora Copeland</i>	1529 Rue Riviera	6 mos.
Alvin Kelly	<i>Alvin Kelly</i>	1565 NOTRE DAME	3 yrs
H. Shickman	<i>H. Shickman</i>	1621 St. Francois Rd.	29 Yrs.
Darlene Williams	<i>Darlene Williams</i>	1560 Notre Dame	9 yrs.

Missouri Public Service Commission  
P O Box 360  
Jefferson City, MO 65102

December 20, 1999

RE: CASE NO. WR-2000-68  
CASE NO. SR-2000-69

Dear Sirs:

We, the undersigned are Water and Sewer customers of Terre du Lac Utilities Corporation (TDLU) of Terre du Lac, Bonne Terre, Missouri and wish to state that we are well satisfied with the Water and Sewer Services provided by TDLU. This testimony is provided in opposition to a several customer complaints registered in the recent Public Hearing held on November 16, 1999 in Bonne Terre, Missouri.:

NAME (print)	SIGNATURE	ADDRESS	YEARS @ TDL
Bob & Pat Scott	Pat Scott	1382 Rve Riviera	23 yrs
Patricia Christensen	Patricia Christensen	1147 Judy Circle	1 week
C. R. Dollard	C. Dollard	705 Napoleon Dr	1 mo.
Jean Conley	Jean C	708 Napoleon Dr	22 yrs
Virginia Donnell	Virginia Donnell	269 Moulin Rouge	8 yrs
FRANK BADDEN	Frank Badden	80 Rue Terrebonne	13 yrs.
" Home " & " Office "			

Missouri Public Service Commission  
P O Box 360  
Jefferson City, MO 65102

December 20, 1999

RE: CASE NO. WR-2000-68  
CASE NO. SR-2000-69

Dear Sirs:

We, the undersigned are Water and Sewer customers of Terre du Lac Utilities Corporation (TDLU) of Terre du Lac, Bonne Terre, Missouri and wish to state that we are well satisfied with the Water and Sewer Services provided by TDLU. This testimony is provided in opposition to a several customer complaints registered in the recent Public Hearing held on November 16, 1999 in Bonne Terre, Missouri.:

NAME (print)	SIGNATURE	ADDRESS	YEARS @ TDL
--------------	-----------	---------	-------------

WESTMORELAND	[Signature]	1499 RUE RIVIERA	17
Harold Berry	[Signature]	616 W CAPRI	10
Mary Hays	[Signature]	267 Rue Orleans	2
Charles Pape	[Signature]	622 COLETTE	4
John Green	[Signature]	451 Champs	2
Clarence H. Eeli	[Signature]	1217 S Lefitte	1
Don Douglas	[Signature]	1837 MINA RAE CT.	1
Rose Rose	[Signature]	693 E Capri Dr.	25
Laura Jones	[Signature]	1600 Darcie Ct. Bonne Terre, Mo.	4
Elizabeth Shepherd	[Signature]	200 Rue Dauphine, Box 81	20
MAVIS Owey	[Signature]	200 Rue DAUPHINE, 73	2

December 20, 1999

Dear Sirs:

[illegible]



Missouri Public Service Commission  
P O Box 360  
Jefferson City, MO 65102

December 20, 1999

RE: CASE NO. WR-2000-68  
CASE NO. SR-2000-69

Dear Sirs:

We, the undersigned are Water and Sewer customers of Terre du Lac Utilities Corporation (TDLU) of Terre du Lac, Bonne Terre, Missouri and wish to state that we are well satisfied with the Water and Sewer Services provided by TDLU. This testimony is provided in opposition to a several customer complaints registered in the recent Public Hearing held on November 16, 1999 in Bonne Terre, Missouri.:

NAME (print)	SIGNATURE	ADDRESS	YEARS @ TDL
--------------	-----------	---------	-------------

RICH BERNARD	R.S. Bernard	1607 MICHEL DR	3
--------------	--------------	----------------	---