

STATE OF MISSOURI  
PUBLIC SERVICE COMMISSION

At a Session of the Public Service  
Commission held at its office  
in Jefferson City on the 19th  
day of August, 1994.

In the matter of the request for community       )  
optional service from Green Hills Telephone's       ) CASE NO. TO-94-340  
Knoxville exchange to Southwestern Bell       )  
Telephone's Kansas City metropolitan exchange.       )

ORDER OF IMPLEMENTATION

On December 29, 1989, the Commission issued a Report and Order in Case No. TO-87-131 directing local exchange companies (LECs) in Missouri to offer community optional service (COS) in exchanges demonstrating a community of interest. The Commission determined that a community of interest is demonstrated when an average of six calls per access line per month are made from petitioning exchange to the requested exchange and two-thirds of the customers in the petitioning exchange make two or more calls to the requested exchange per month.

On December 23, 1992, the Commission issued a Report and Order in Case No. TO-92-306 approving a statewide expanded calling scope plan. The plan, among other provisions, modified COS to a two-way service only and adjusted the rates for COS. The Commission also assigned primary toll carriers (PTCs) to implement COS in exchanges demonstrating a community of interest.

On May 4, 1994, the Commission received a petition signed by the residents of the Knoxville exchange requesting COS from the Knoxville exchange to the Kansas City metropolitan exchange. Green Hills Telephone Corporation (Green Hills) is the LEC for the Knoxville exchange and Southwestern Bell Telephone Company (Bell) is the LEC for the Kansas City metropolitan exchange. Bell is also the assigned PTC for this route.

On May 24, 1994, the Commission directed Green Hills to perform a calling usage study to ascertain whether a sufficient community of interest

exists between these exchanges. On June 20, 1994, Green Hills filed the results of the calling usage study performed in said exchanges. The results of said study are as follows:

| <u>Original<br/>Exchange</u> | <u>Terminating<br/>Exchange</u> | <u>Average<br/>Calls Per<br/>Access Line</u> | <u>Percent<br/>Making<br/>2+ Calls</u> |
|------------------------------|---------------------------------|----------------------------------------------|----------------------------------------|
| Knoxville                    | Kansas City<br>metropolitan     | 12.56                                        | 67.90.                                 |

On July 27, 1994, the Staff of the Commission filed a memorandum recommending that COS be implemented between Knoxville and Kansas City within 120 days.

Inasmuch as the petitioning route has met the calling criteria set forth by the Commission in Case No. TO-87-131, the Commission finds that a community of interest has been demonstrated. Thus, the Commission determines that COS should be implemented between the Knoxville exchange and the Kansas City metropolitan exchange within 120 days of the effective date of this Order.

**IT IS THEREFORE ORDERED:**

1. That Green Hills Telephone Corporation and Southwestern Bell Telephone Company shall implement community optional service between the Knoxville exchange and the Kansas City metropolitan exchange on or before December 27, 1994.

2. That this Order shall become effective on August 29, 1994.

BY THE COMMISSION

(S E A L)



David L. Rauch  
Executive Secretary

Mueller, Chm., McClure, Kincheloe,  
and Crumpton, CC., Concur.  
Perkins, C., Absent.