

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

In the Matter of a Working File to)
Consider Changes to Chapter 13)
Service and Billing Practice Rules)

File No. AW-2011-0252

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The Commission is issuing this document to create a file number for future use.

BY THE COMMISSION



Steven C. Reed
Secretary

(S E A L)

Dated at Jefferson City, Missouri,
on this 9th day of February, 2011.

Woodruff, Chief Regulatory Law Judge