## BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

In the Matter of a Proposed Rulemaking	)	
to Amend 4 CSR 240-13 Service and Billing	)	File No. AX-2013-0091
Practices for Residential Customers	ì	

## **NOTICE OF FINDING OF NECESSITY**

Issue Date: August 29, 2012

The Commission is opening this file to amend the existing rules that set out the service and billing practices for the utilities serving residential customers. The Commission finds that amending the rules is necessary in that the existing rules are out of date due to changes in technology and finance and banking practices. In addition, certain rules are currently conflicting due to changes in other rules, regulations and utility tariffs. The Commission will seek comments from interested persons as to whether the amendments are appropriately designed and written.

BY THE COMMISSION

Steven C. Reed Secretary

(SEAL)

Dated at Jefferson City, Missouri, on this 29<sup>th</sup> day of August, 2012.

Woodruff, Chief Regulatory Law Judge