

HENRY ANDRAE (RETIRED)
RICHARD S. BROWNLEE III
MICHAEL A. DALLMEYER
DUANE E. SCHREIMANN
DOUGLAS L. VAN CAMP
MICHAEL G. BERRY
JOHN W. KUEBLER
SUSAN M. TURNER
CHRISTOPHER P. RACKERS
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JOHN H. HENDREN (1907-1988)
CHARLES H. HOWARD (1925-1970)
JOHN E. BURRUSS, JR. (1933-1985)
GERALD E. ROARK (1956-1995)

FACSIMILE
(573) 636-5226

E-MAIL
henand@socket.net

January 6, 2000

Mr. Dale Hardy Roberts
Secretary/Chief Regulatory Law Judge
Missouri Public Service Commission
P.O. Box 360
Jefferson City, MO 65102

FILED²
JAN 06 2000
Missouri Public
Service Commission

Re: In the Matter of Terre Du Lac Utilities Corporation Water
Rate Increase Request - Case No. WR-2000-68,
Tariff File 9900333

In the Matter of Terre Du Lac Utilities Corporation Sewer
Rate Increase Request - Case No. SR-2000-69,
Tariff File 9900334

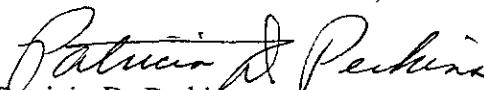
Dear Mr. Roberts:

Enclosed please find for filing the original plus fourteen (14) copies of petitions signed by 181 customers of Terre Du Lac Utilities Corporation to be entered as evidence in the above-styled cases. These petitions are signed by a significant number of Terre Du Lac's customers who are well satisfied with the service and product provided by the company. These customers are in marked contrast to the insignificant number of customers making complaints about the company and their proposed rate increase herein.

If you have any questions, please contact me.

Very truly yours,

HENDREN AND ANDRAE, L.L.C.


Patricia D. Perkins

RSB/s

Enclosures

cc: David J. Stueven, Assistant General Counsel
John B. Coffman, Office of Public Counsel
James O. Kwon, President Terre Du Lac Corp.
Bill Sankpill

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Missouri Public Service Commission
P O Box 360
Jefferson City, MO 65102

December 20, 1999

RE: CASE NO. WR-2000-68
CASE NO. SR-2000-69

Dear Sirs:

We, the undersigned are Water and Sewer customers of Terre du Lac Utilities Corporation (TDLU) of Terre du Lac, Bonne Terre, Missouri and wish to state that we are well satisfied with the Water and Sewer Services provided by TDLU. This testimony is provided in opposition to a several customer complaints registered in the recent Public Hearing held on November 16, 1999 in Bonne Terre, Missouri.:

NAME (print)	SIGNATURE	ADDRESS	YEARS @ TDL
Donna Masson	Donna Masson	305 St. Joachim	11
KEN CAMPANELLO	Ken Campanello	317 St. Joachim	3 1/2
STEVEN MUSE	Steven Muse	334 MT PELLIER	13
Lowell Paulkner	Lowell Paulkner	319 mt. P. Pellier	3
Betty Warner	Betty Warner	1611 N. St. Denis	23
DEAN ADAMS	Dean Adams	328 St. Michael St	2
HERSCHEL BILDERBACK		342 RUE TERRE BONNE	18
Amy Jones	Curtis Jones	334 Ste Brigitte St	4
TERRY MCKINNEY	Terry McKinney	312 ST. JOACHIM ST	1
Debbie Curlin	Debbie Curlin	1538 Rue Calais	2
Michelle Hart	Michelle Hart	1542 Rue Calais	4
Donal R. Hanner	Don HANNERS	1550 RUE CALAIS	23
DON COPLIN	Don Coplen	1560 RUE CALAIS	5
Ben Meadows	Ben Meadows	1580 Rue Calais	1

water
taste
good

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P O Box 360
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NAME (print)	SIGNATURE	ADDRESS	YEARS @ TDL
MARIE MILLER	Marie Miller	1473 Napoleon	12 yrs
DON NAWAK	Don Nawak	1477 Napoleon	8 yrs
Geo. H. STREIFF	Geo. H. Streiff	1493 Napoleon	11
Irene Dutz	Irene Dutz	1515 "	8 yrs.
Judy Hunt	Judy Hunt	1640 Antoine Dr.	3 yrs.
CECIL EDMONDS	Cecil Edmonds	1503 E. HAIRMAINE	2 yrs
Mozelle Carver	Mozelle Carver	808 Nicole Ct.	3 yrs.
M. JANE HRACH	Jane Hrach	805 Nicole Ct.	9 yrs
H. DEAN QUALLS	Edlyn Qualls	801 Nicole Ct.	2 1/2 yrs.
ROSEMARY	Rosemary Wilhelm	1519 Charmaine	22 yrs
Mrs Robert Forder	Mrs Rbt Forder	1521 Charmaine	1 1/2 yrs.
Ethel O. Luttrell	Ethel O. Luttrell	1539 Charmaine	30 yrs.
Shirley L. Fraton	Shirley L. Fraton	1543 Charmaine	2 yrs.
MARGE WILHELM	M. W. Wilhelm	1555 "	3 yrs

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NAME (print)	SIGNATURE	ADDRESS	YEARS @ TDL
Brad Willis	Brad Willis	629 Rue Louis	4
VICTOR E MARTIN	Victor E Martin	1506 Rue Chapelle	5 1/2
Sandra Fluman	Sandra Fluman	509 Pamela Ct	1 yr
Keith Rawson	Keith Rawson	618 Colette Ct.	3 yrs.
J. POEUE	J. POEUE	622 COLLETTE	5 YEARS
TOM SCHULTE	Tom Schulte	1522 MARSEILLE	6 yrs.
JOE BRECKEL	Joe Breckel	1526 MARSEILLE DR.	9 yrs.
Barb Travers	BARB TRAVERS	1530 MARSEILLE DR	2 YRS
Sammy Reenbold	Sammy Reenbold	1521 MARSEILLE	30
Charlie Ott	Charlie Ott	1596 Rue Riviera	25
W. D. H. Jones	W. D. H. Jones	438 Champs Elysees	21 yrs
Richard Jones	Richard Jones	426 Champs Elysees	3 yrs.
Melby Brumby	Melby Brumby	1471 N. St. Francis Rd	4 yrs.

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NAME (print)	SIGNATURE	ADDRESS	YEARS @ TDL
John Hamby	John Hamby	1533 Rue Calais	5
BOB LEONARD	Bob Leonard	1590 RUE CALAIS	3
RENA ZIEGLER	Rena Ziegler	934 Champs Elysees	11
Don Sutton	Don Sutton	401 St. Jochin	10
Mary Russell	Mary Russell	200 Rue Dauphine	2
Max Burr	Jan Burr (Burr)	430 Rue Monshaw	15
JOE DIAZ	Joe Diaz	422 Champs Elysees	3
ANA TRESTEK	Ana Trestek	418 Champs Elysees	25
FLORENCE WILL	Florence Will	1800 N. Capin Dr.	11 YR.
Glenn + Diane Fendler	Glenn + Diane Fendler	1204 Rue Riviera	9 YRS.
TOM + Brenda Kearns	TOM + Brenda Kearns	215 NORMANDIE	10 yrs.
Diane Schnable	Diane Schnable	160 St Michael	14 yrs
Larry Burr	Larry Burr		
200 RUE	DAUPHIN	4 years	

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NAME (print)	SIGNATURE	ADDRESS	YEARS @ TDL
Tracey Bertel	Tracey Bertel	808 Rue Terre Bonne	2 1/2 mos.
Darlene Collier	Darlene Collier	231 Rue Terre Bonne	14 yrs
Carrie Gallagher	Carrie Gallagher	232 Rue Terre Bonne	1 yr
William Dietrich	William Dietrich	257 Rue Terre Bonne	27
Bill Richardson	Bill Richardson	1501 Notre Dame	9 yrs.
Susan Baranovic	Susan Baranovic	280 Rue Terre Bonne	29 yrs.
Pat Briseno	Pat Briseno	297 Rue Terre Bonne	5
Beverly J. Storz	Beverly J. Storz	303 Rue Terre Bonne	10
MARGARET O'BANNON	Margaret O'Bannon	305 Rue Charlemagne	5
Jennifer Hahn	Jennifer Hahn	307 St. Pierre	4 yrs.
JUANITA REYNOLDS	Juanita Reynolds	314 ST. PIERRE	5 mos.
Red Hahn	Red Hahn	315 Rue Terre Bonne, Bonne Terre, MO 63628	26 years
Mike Cant	Mike Cant	322 Rue Terre Bonne	7 years
Whitney Wells	Whitney Wells	329 St. Charles St. Bonne Terre, MO 63628	5 yrs.

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NAME (print)	SIGNATURE	ADDRESS	YEARS @ TDL
Liz House	Liz House	TDL	13
GENE MOORE	Gene Moore	TDL 1304 Maggie Ct	16
Don Schmittgen	Don Schmittgen	TDL	10
Off. of Public Works	Off. of Public Works	1500 Rock River Mo.	17
Bre H Dickey	Bre H Dickey	6490 Germantown TDL	2
Dan Deery	Dan Deery	1825 Maple Rose Ct	16
Wanda Rite	Wanda Rite	1813 Wanda Rite	6
Lisa Jones	Lisa Jones	647 Jai Ave (TDL)	5
John P. Smith	John P. Smith	647 Rmc Lander	30
Ken P. Smith	Ken P. Smith	651 Kivora	6 yrs 10 mos
Shirley G. Anderson	Shirley G. Anderson	532 Lavee	3 1/2
Robert L. Pierce	Robert L. Pierce	528 Lavee Place	4 yrs
Cynthia Cotton	Cynthia Cotton	1857 Lee Lander	1
Bruce L. Lander	Bruce L. Lander	602 St. Francisville	12

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NAME (print)	SIGNATURE	ADDRESS	YEARS @ TDL
Ken Miller	Ken Miller	1410 Rue Camille	10
Sherry Kuntz	Sherry Kuntz	613 Yvette	3
Joyce Schnitz	Joyce Schnitz	650 Marseilles	30
Dave Hegarty	Dave Hegarty	617 Marseilles	1
Jackie Bell	Jackie Bell	1302 Rue Riviera	8
Philippe Castine	Philippe Castine	1323 Rue Riviera	5
Robert Castine	Robert Castine	" " "	5
B. Mason	B. Mason	1343 Rue Riviera	13
GRACE BARKEY	Grace Barkey	1350 Rue Riviera	20
RON BARKEY	Ron Barkey	" " "	20
* KEN DALAVERAS	Ken Dalaveras	1358 RUE RIVIERA	5
Leon/Anna EATON	Leon/Anna Eaton	1369 Rue Riviera	7
David/Carol Wacker	David/Carol Wacker	1374 Rue Riviera	17 yrs
Paulette Nesbitt	Paulette Nesbitt	3224 Rue Riviere	11 yrs

December 20, 1999

Dear Sirs:

NAME (print)	SIGNATURE	ADDRESS	YEARS @ TDL
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Dear Sirs:

NAME (print)	SIGNATURE	ADDRESS	YEARS @ TDL
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JOSEPH R. STOCKER	Joseph R. Stocker	1989 SHAWNE DR.	1
Winnie Tucker	Winnie Tucker		4 yrs.
MARVIN DETRING	Marvin Detring	40 Rosemary	1
Paul Dagna	Paul Dagna	674 Carmen Ct.	3
Alice Neupert	Alice Neupert	1966 Maxene	14 yrs
BILL RAMSEY	Bill Ramsey	652 Rosemary	4 yrs
John Kagey	John Kagey	626 Rosemary	6 mo
ED CORLEW	Ed Corlew	1867 Rue Vancouver	4 yrs.
George Bueus	George Bueus	546 RUE LAMANDÉ	2 yrs.
Carla Conz'g	Carla Conz'g	538 Rue Lamonde	1 1/2 yrs
DOROTHY WORSHAM	Dorothy Worsham	515 Rue Lamond	4 yrs
DOROTHY WORSHAM	Dorothy Worsham	515 Rue Lamond	4 yrs
Fred Seabed	Fred Seaboch	511 Rue Lamond	1

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NAME (print)	SIGNATURE	ADDRESS	YEARS @ TDL
Teresak Ingram	Teresak Ingram	250 Normandie Dr	1
Wayne Ingram	Wayne Ingram	250 Normandie Dr	1
DONALD BUSH	Donald Bush	443 CHAMPS ELYSEES	3
MARY SMITH	Mary Smith	471 Champ Elysee	6
DeWayne	DeWayne	475 Champs Elysees	11
Charles McGraw	Charles McGraw	529 Champs Elysees	1
CHAS. LYONS	Chas. Lyons	633 CHAMPS ELYSEES	7
MIKE CAMBELL	Michael Cambell	1625 St FRANCOIS	3
Peggy Whitel	Peggy Whitel	1685 St. Francois Rd	10
Dickey, Dawn	Dawn Dickey	1707 St. Francois Rd	1
FRAN SCHNEIER	Francis Schneier	1523 Charmain	16
Cathy Spurgeon	Cathy Spurgeon	1310 Rue Rivier	12
JOSEPH WEBER	CLARA WEBER	313 SAINT GEORGE	20
JAVINE HOFFMAN	J. Dawn Hoffman	546 St. FRANCOIS	18
-for WITCHEER ESTATE			

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NAME (print)	SIGNATURE	ADDRESS	YEARS @ TDL
LOUIS STEPHAN	<i>Louis Stephan</i>	679 E. CAPRI	22
EDWARD P. CROAK	<i>Edward P. Croak</i>	691 E. CAPRI DR	12 1/2 yrs.
RODGER LANE	<i>Rodger Lane</i>	699 E. CAPRI DR	7
Carolyn Walker	<i>Carolyn Walker</i>	1762 N. Capri Dr.	3
Paul Pope	<i>Paul Pope</i>	505 St. Francis Rd	9
James Schmidt	<i>James Schmidt</i>	23 W. Capri Dr.	20
Ed Weible	<i>Ed Weible</i>	558 W. Capri	13
Teresa Stewart	<i>Teresa Stewart</i>	566 W. Capri	12
Robert Lasso	<i>Robert Lasso</i>	575 W. Capri	5
Joan Knott	<i>Joan Knott</i>	608 W. CAPRI DR	5
ERLADAHN MATTINGLY	<i>ERLADAHN MATTINGLY</i>	612 W. CAPRI	9
FRANCIS TILLEY	<i>Francis Tilley</i>	1529 RUE CAHIS	25
JAMES O. KWON	<i>James O. Kwon</i>	672 W. Capri DR	25

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NAME (print)	SIGNATURE	ADDRESS	YEARS @ TDL
Richard Davis	Richard Davis	1755 Rue Charlotte	18
Bill Martin	Bill Martin	632 W. Papri	5-
Cynthia Leanders	Cynthia Leanders	1221 Tully Circle	3 months
GARY JACKSON	Gary Jackson	810 MARY LOUISE ST	2 months
Nelda Coffey	Nelda Coffey	1487 Rue Riviera	20
MRS F.W LINDHORST	Mrs Lindhorst	1516 Rue Riviera	21
Lora Copeland	Lora Copeland	1529 Rue Riviera	6 mos.
John A. Shickman	John A. Shickman	1565 Notre Dame	5 yrs.
H. Shickman	H. Shickman	1621 St. Francois Rd.	29 Yrs.
Darlene Williams	Darlene Williams	1560 Notre Dame	9 yrs.

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NAME (print)	SIGNATURE	ADDRESS	YEARS @ TDL
Bob & Pat Scott	Pat Scott	1382 Rue Riviera	23 yrs
Patricia Christensen	Patricia Christensen	1147 Judy Circle	1 week
C. R. Dollard	C. Dollard	703 Napoleon Dr	1 mo.
Jean Conley	Jean C	708 Napoleon Dr	22 yrs
Virginia Donnelly	Virginia Donnelly	269 Moulin Rouge	8 yrs
FRANK BADDEN	Frank Badden	80 Rue Tenrebonne	13 yrs.
"Home" & "Office"			

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NAME (print)	SIGNATURE	ADDRESS	YEARS @ TDL
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AP WESTMORELAND	[Signature]	1499 RUE RIVIERA	17
Henderson	[Signature]	616 W CAPRI	10
Ormy	[Signature]	267 Rue Orleans	2
Charles Page	[Signature]	622 COLETTE	4
John Green	[Signature]	451 Champs	2
Charles H. Elee	[Signature]	1217 S Lafitte	1
Don Douglas	[Signature]	1837 MIN LA RAC CT.	1
Rose Rose	[Signature]	693 E Capri Dr	25
Lana Jones	[Signature]	1600 Darcie Ct. Bonne Terre, Mo.	4
Elizabeth Shepherd	[Signature]	200 Rue Dauphine, Box 81	20
MAVIS Owey	[Signature]	200 Rue Dauphine, Box 81	2

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[illegible]

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NAME (print)	SIGNATURE	ADDRESS	YEARS @ TDL
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RICH BERNARD	R. S. Bernard	1607 MICHEL DR	3
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