1	STATE OF MISSOURI		
2	PUBLIC SERVICE COMMISSION		
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6	TRANSCRIPT OF PROCEEDINGS		
7	Public Hearing		
8	January 16, 2008		
9	Jefferson City, Missouri Volume 1		
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12	In the Matter of New Proposed)		
13	Small Company Rate Increase) Case No. AX-2005-0363 Procedure Rules)		
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15	COLLEEN M. DALE, Presiding,		
16	CHIEF REGULATORY LAW JUDGE.		
17			
18	ROBERT M. CLAYTON, LINWARD "LIN" APPLING,		
19	COMMISSIONERS.		
20			
21	REPORTED BY:		
22	KELLENE K. FEDDERSEN, CSR, RPR, CCR		
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- 1 PROCEEDINGS
- JUDGE DALE: Good morning. We are here in
- 3 the matter of new proposed small company rate increase
- 4 procedure rules, Case No. AX-2005-0363. It's December 16,
- 5 2008, and we'll begin with entries of appearance.
- 6 MR. KRUEGER: Keith R. Krueger for the
- 7 Staff of the Missouri Public Service Commission. My
- 8 address is P.O. Box 360, Jefferson City, Missouri 65102.
- 9 MS. BAKER: Christina Baker, Senior Public
- 10 Counsel, P.O. Box 2230, Jefferson City, Missouri 65102,
- 11 appearing on behalf of the Office of Public Counsel and
- 12 ratepayers.
- 13 JUDGE DALE: Thank you. We're here to take
- 14 comments and testimony. We'll begin with Staff. You may
- 15 call your witness.
- MR. KRUEGER: Dale Johansen.
- 17 (Witness sworn.)
- JUDGE DALE: You may be seated.
- 19 DALE JOHANSEN testified as follows:
- 20 DIRECT EXAMINATION BY MR. KRUEGER:
- 21 Q. State your name and address for the record,
- 22 please
- 23 A. Dale Johansen. My work address is Missouri
- 24 Public Service Commission, Post Office Box 360, Jefferson
- 25 City, Missouri 65102.

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1 Q. By whom are you employed and in what
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- 2 capacity?
- 3 A. I work for the Public Service Commission,
- 4 and I'm a Utility Engineering Specialist 2.
- 5 Q. Did you participate in the drafting of
- 6 proposed Rule 4 CSR 240-3.050?
- 7 A. I did.
- 8 Q. Do you support the adoption of this rule?
- 9 A. I do.
- 10 Q. Do you recommend any substantive changes to
- 11 the rule as from the way it was published in the Missouri
- 12 Register?
- 13 A. I do not have any substantive changes. I
- 14 do have some editorial changes; one change regarding a
- 15 drafting error that I notice, and one change regarding the
- 16 organization of a couple of sections of the rule.
- 17 Q. Okay. Would you describe the first of
- 18 these changes, please.
- 19 A. Yes. In Section 3, line 1, we propose to
- 20 change the word will to shall. So it would read the
- 21 secretary shall cause a rate case to be opened. In line 8
- 22 of Section 3, we would also propose to change the word
- 23 will to shall. So that would read, Regulatory Law Judge
- 24 who shall establish on a case-by-case basis. Line 12 of
- 25 Section 3, again change the word will to shall. So that

- 1 would read, the Regulatory Law Judge shall issue a written
- 2 opinion.
- 3 Q. Okay. And what is the next change that you
- 4 recommend?
- 5 A. In Section 11, in line 3, we propose to
- 6 change the word this to the phrase the filing of the
- 7 disposition agreement.
- 8 Q. And what is the reason for that recommended
- 9 change?
- 10 A. In the first sentence of that section,
- 11 there's a reference to a disposition agreement being filed
- 12 not later than 150 days after a case is opened, but the
- 13 rule does provide for extensions of that filing date, so
- 14 we thought we should change -- remove the word this and
- 15 add that phrase to make it clear that what we're talking
- 16 about is prior to the time of the filing of the agreement,
- 17 not necessarily prior to the time of 150 days.
- 18 Q. Okay. Thank you. And what is the next
- 19 change?
- 20 A. Also in Section 11, we propose to add at
- 21 the end of the last sentence the phrase, regarding
- 22 unresolved issues identified in the agreement. And if I
- 23 could, I'll just read that sentence in its total now. If
- 24 the disposition agreement filed by the Staff provides for
- only partial resolution of the utility's request, it may

- 1 contain provisions whereby the signatories request that
- 2 the assigned Regulatory Law Judge initiate an arbitration
- 3 procedure regarding unresolved issues identified in the
- 4 agreement.
- 5 Q. And what is the reason for that recommended
- 6 change?
- 7 A. We just wanted to make it clear that the
- 8 arbitration procedure would be limited to items identified
- 9 by the parties to the agreement.
- 10 Q. And what is your next recommended change?
- 11 A. In Section 18, line 3, it talks about an
- 12 approval notice being mailed to the customers, and we
- 13 would suggest removing the word approved, and that's for
- 14 consistency with other sections of the rule that talks
- 15 about notices being mailed out.
- 16 Q. Okay. Thank you. Are there other changes?
- 17 A. Yes. In Sections 20 and 21, there are --
- 18 and Section 20, line 5, there's a reference to Section 25
- 19 of the rule, and for a reason I'll explain in just a
- 20 moment, that needs to be changed to Section 24, and the
- 21 same change in line 5 of Section 21.
- Q. Okay. And what is the reason why those
- 23 need to be changed?
- 24 A. We're proposing to strike what is currently
- 25 Section 22 and the last sentence of what is currently

- 1 Section 25 and combine those into a new section, so it
- 2 would require renumbering of the sections. And then in --
- 3 Q. Does that result in any substantive change
- 4 to the rule?
- 5 A. No, it does not. It's simply organization.
- 6 In conjunction with that, what is currently Section 23
- 7 would become Section 22. What is currently Section 24
- 8 would become Section 23. What is currently Section 25
- 9 would become Section 24. And then the combination that I
- 10 just mentioned of what is currently Section 22 and the
- 11 last sentence of current Section 25, those two combined
- 12 would become Section 25.
- 13 Q. Okay. Just for clarity, would you read
- 14 what the proposed revised Section 25 would say?
- 15 A. Yes. The Commission shall set just and
- 16 reasonable rates which may result in a revenue increase
- 17 more or less than the increase originally sought by the
- 18 utility or which may result in a revenue decrease. In
- 19 doing so, the Commission may approve, reject or alter a
- 20 disposition agreement or an arbitration opinion and any
- 21 related partial disposition agreement.
- 22 Q. Are there any other changes that you
- 23 recommend?
- 24 A. What is currently Section 25 and would
- 25 become Section 24, on line 3, again, we would change the

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1 word will to shall. So that would read, the Commission's
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- 2 decision and order regarding the case shall be issued and
- 3 effective.
- 4 Q. Any other changes?
- 5 A. That's it.
- 6 Q. And with the changes that we have just
- 7 talked about, do you recommend that the Commission adopt
- 8 this rule with the revisions to the rule as published in
- 9 the Missouri Register?
- 10 A. I do.
- MR. KRUEGER: No other questions.
- 12 JUDGE DALE: Mr. Krueger, I would ask that
- 13 you please file this document -- that you would please
- 14 file this document you have given us in EFIS, if you
- 15 would, please.
- MR. KRUEGER: I will sure do that.
- 17 JUDGE DALE: Commission questions.
- 18 COMMISSIONER CLAYTON: Do these need to be
- 19 filed in EFIS or do they need to be filed in the official
- 20 record of the rulemaking? Is EFIS the same?
- JUDGE DALE: Yes.
- 22 COMMISSIONER CLAYTON: Weren't they
- 23 different at one time, the rulemaking docket was part of
- 24 what the Secretary of State had and EFIS was different?
- 25 Are they the same?

- 1 JUDGE DALE: At this point, for purposes of
- 2 this version of the rule, yes, they are the same.
- 3 COMMISSIONER CLAYTON: Maybe I'm not
- 4 remembering that correctly. I just had a couple of
- 5 questions.
- 6 QUESTIONS BY COMMISSIONER CLAYTON:
- 7 Q. Can you walk me through this process just
- 8 very briefly and quickly? Give me an idea of the timeline
- 9 from the day that you would receive the letter or the
- 10 request to increase rates from a small company.
- 11 A. Sure. And I'll do it in the context of the
- 12 current process and then in the context of the process
- 13 that would exist if this rule is adopted.
- 14 Currently, a letter is submitted to the
- 15 attention of the secretary of the Commission that requests
- 16 an increase in the company's operating revenues, and that
- 17 is assigned what we call a tracking file in EFIS. The
- 18 Staff makes its assignments as to who's to work in regard
- 19 to that request, does an audit of the utility's books and
- 20 records, provides a proposal to the company and the Office
- 21 of Public Counsel regarding what the Staff believes the
- 22 company's revenue requirement is. At that point --
- 23 Q. How much time does that normally take?
- 24 A. That process is to be completed within 150
- 25 days from the time --

- 1 Q. In this rule or today?
- 2 A. In the current rule and as proposed.
- 3 Q. Okay. So the letter comes in, so you're
- 4 talking about plus up to 150 days for the Staff response?
- 5 A. Well, up to 150 days for an agreement to be
- 6 reached regarding the request.
- 7 Q. Okay. How many days does it take to get a
- 8 Staff response?
- 9 A. Normally about 90.
- 10 Q. So you're at plus 90 days for a Staff
- 11 position, and then that's tendered to the parties,
- 12 normally the utility and the Office of Public Counsel?
- 13 A. That's correct.
- 14 Q. Okay. Now, from that period where the
- 15 Staff response goes out, how much time generally does it
- 16 take for communications or responses from Public Counsel
- or the utility to the Staff recommendation?
- 18 A. We usually provide -- provide them with 30
- 19 days to respond, and then another 30 days to actually get
- 20 an agreement hammered out between the parties, either only
- 21 between the company and Staff or unanimous agreement
- 22 between the company, Staff and Public Counsel. So that
- 23 gets us to what we call day 150.
- Q. Okay. So the day 150. So is there any
- 25 difference between the current rule and this proposed rule

- 1 up to this point?
- 2 A. The main difference in the proposed rule is
- 3 that a formal docketed case will be opened at the time the
- 4 request is received rather than it being reviewed in the
- 5 context of what we call an informal process through the
- 6 tracking file.
- 7 Q. And with the creation of that case, does it
- 8 become a contested case at that point? Do the ex parte
- 9 rules and formal pleadings kick in at that point, or is it
- 10 just kind of a tracker within EFIS for keeping track of
- 11 the file, or do you know?
- 12 A. I don't know.
- Q. Okay. Go ahead, then.
- 14 A. Once the -- an agreement is reached, at
- 15 least between the company and the Staff, under the current
- 16 procedure that's the point in time when tariff revisions
- 17 are filed by the company, and currently that's when the
- 18 docketed case is opened.
- 19 Q. Okay.
- 20 A. And then depending upon whether it's a
- 21 unanimous agreement or an agreement only between the
- 22 company and the Staff, the process is a little bit
- 23 different from the standpoint of how that tariff filing is
- 24 processed.
- 25 Under the proposed rule, again, the main

- 1 difference would be that the docketed case is opened
- 2 initially. Other than that, there won't be much
- 3 difference in the process. The proposed rule does specify
- 4 that at day -- by day 90 the Staff will provide the
- 5 company and Public Counsel with its initial
- 6 recommendations, and then by day 120 the Staff will
- 7 actually provide a settlement proposal to the company and
- 8 Public Counsel, and then by day 150 is the filing of a
- 9 disposition agreement.
- 10 And that's another minor difference in the
- 11 process is currently at day 150 the company files its
- 12 tariff revisions and then the Staff subsequently files the
- 13 agreement. Under the proposed rule, the agreement itself
- 14 would be the day 150 filing, and then five days after that
- 15 -- within five days after that is when the tariff
- 16 revisions will be filed.
- 17 Q. Let me ask you one other question here. In
- 18 the draft of the rule, in the old Section 25 there's -- in
- 19 the copy that I have it has red strikeout language, and
- 20 then that language seems to be replaced in a new
- 21 Section 25 that is in blue type. I'm not sure if this is
- 22 an exhibit number. Maybe we ought to note it as an
- 23 exhibit or --
- JUDGE DALE: Certainly. We certainly can
- 25 mark it as Exhibit 1.

- 1 (EXHIBIT NO. 1 WAS MARKED FOR
- 2 IDENTIFICATION BY THE REPORTER.)
- 3 BY COMMISSIONER CLAYTON:
- Q. So on Exhibit 1, I'm referring to page 25
- 5 where you have strikeout language and then you have new
- 6 blue language. Are you following what I'm talking about?
- 7 A. Correct. Yes.
- 8 Q. Now, is there any language in the current
- 9 rule existing law that says anything about a disposition
- 10 that may involve a revenue increase more or less than the
- 11 increase originally sought, or is this new language?
- 12 A. The current rule does not include this type
- 13 of language.
- 14 Q. Okay.
- 15 A. The assumption has always been that the
- 16 requested increase is limited to what is requested, with
- one exception, and that is a -- the most recent Timber
- 18 Creek Sewer Company case.
- 19 Q. Yeah.
- 20 A. But this is new language that would
- 21 basically clarify what the amount of the increase that is
- 22 eventually agreed upon can be.
- Q. Are there any limitations on that? I mean,
- 24 so the Staff could come back with a rate increase if it
- 25 felt it justified as, say, twice as much as what they

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1 asked?
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- 2 A. As proposed, there is no limit on that.
- 3 O. There is no limit?
- 4 A. Correct.
- 5 COMMISSIONER CLAYTON: I don't think I have
- 6 any more questions for this witness. I may have some
- 7 questions for Mr. Krueger, though, if that's okay.
- JUDGE DALE: Do you have questions?
- 9 MS. BAKER: I have no questions.
- 10 JUDGE DALE: Do you have questions? Then I
- 11 would -- I think that would be the appropriate time.
- 12 COMMISSIONER CLAYTON: Mr. Krueger, do you
- 13 have any legal authority which suggests that this language
- 14 is appropriate in terms of due process? Specifically I'm
- 15 referring to a letter coming in suggesting a rate
- increase, there's going to be some sort of public notice.
- 17 Presumably there'll be some sort of public
- 18 notice, and then you have some disposition -- potential
- 19 disposition agreement between the Staff, the utility,
- 20 maybe Office of Public Counsel, and that the increase
- 21 could be any amount higher than what perhaps the notice
- 22 has been -- or what the public has been given notice of
- 23 the rate increase. Do you have any legal authority which
- 24 suggests that this is appropriate?
- 25 MR. KRUEGER: I don't have anything readily

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1 at hand, but I can find some and cite it for you.
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- 2 COMMISSIONER CLAYTON: Was any thought put
- 3 into that at all?
- 4 MR. KRUEGER: Yes, I'm sure it was. I've
- 5 discussed it with Kevin Thompson.
- 6 COMMISSIONER CLAYTON: Okay. Is there
- 7 any -- last question for Mr. Johansen.
- 8 Is there any language in this that relates
- 9 to setting interim rates?
- 10 MR. JOHANSEN: No, there is not.
- 11 COMMISSIONER CLAYTON: Any final
- 12 disposition like in the Timber Creek case?
- MR. JOHANSEN: No, there's not.
- 14 COMMISSIONER CLAYTON: So there's nothing
- in here that would allow for -- that sets a new standard
- 16 for when interim rates would be allowed or not allowed?
- 17 MR. JOHANSEN: No, but one thing that this
- 18 rule -- that the proposed rule does do, it sets a -- an
- 19 11-month time limit on the process. Currently the rule
- 20 does not include a time limit. What we've attempted to do
- 21 here is basically say that the proposed resolution will be
- 22 presented to the Commission within nine months of the
- 23 request being filed, and then the Commission's decision
- 24 will be issued within 11 months. So we have put the time
- 25 limit there.

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1 COMMISSIONER CLAYTON: Thank you.
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- JUDGE DALE: Thank you, Mr. Johansen. You
- 3 may step down.
- 4 Ms. Baker, do you wish to make comments?
- 5 MS. BAKER: I have no witnesses, but Public
- 6 Counsel has supported the changes with this rule to try to
- 7 help make the small rate case procedure work more
- 8 smoothly, to ensure that Public Counsel has every
- 9 opportunity to review the materials, to make comments, and
- 10 to make sure that the ratepayers' concerns are taken into
- 11 account. So we do back the rule change today.
- JUDGE DALE: Thank you.
- 13 COMMISSIONER CLAYTON: Ms. Baker, I have a
- 14 couple of questions along the lines of the questions that
- 15 I asked Mr. Johansen. First of all, I want to talk about
- 16 this draft or this version of the rule compared to the
- 17 version that we had way back from the original '05
- 18 rulemaking.
- 19 And as I recall, Public Counsel had a
- 20 problem with the old version, and memory is fuzzy as
- 21 others have said, still is fuzzy. I think it was
- 22 basically that Public Counsel was kind of blocked out of
- 23 the small case disposition case process and that the only
- 24 ability to be involved would be to file a motion to
- 25 suspend the tariff, the compliance tariffs that followed

- 1 the disposition agreement once it was filed, and that the
- 2 Commission could conceivably reject your motion to suspend
- 3 without holding a hearing, and I recall the discussion.
- 4 And I'm not sure if you were in the Pubic Counsel's Office
- 5 at that time --
- 6 MS. BAKER: No, I was not.
- 7 COMMISSIONER CLAYTON: -- but Public
- 8 Counsel opposed the rule. Can you talk about the
- 9 difference in this case and what gives Public Counsel
- 10 comfort in this version of the rule in contrast to the
- 11 other?
- 12 MS. BAKER: This version of the rule allows
- 13 for an arbitration sequence where if Public Counsel has an
- 14 issue to where we just do not agree with the Staff and the
- 15 company disposition, that can be brought in front of the
- 16 Regulatory Law Judge and our issues can be heard, the
- 17 opposing issues can be heard. And that way at least we
- 18 have some mechanism where we can bring our concerns to the
- 19 Commission through the Law Judge.
- 20 And with the previous case -- or with the
- 21 previous rule, if we did not agree, we were stalemated at
- 22 that point. There was no mechanism to move forward to try
- 23 to get over that issue, and there was also no mechanism
- 24 where we could agree on certain issues and then leave one
- 25 issue for arbitration or possibly an evidentiary hearing

- 1 later. So it gives Public Counsel a lot more
- 2 opportunities to get their issues heard, and the
- 3 arbitration, I believe, is what makes this a more
- 4 palatable rule than the previous.
- 5 COMMISSIONER CLAYTON: So is Public Counsel
- 6 in this rule trading a full-blown evidentiary hearing
- 7 for -- is it binding arbitration or is it nonbinding
- 8 arbitration?
- 9 MS. BAKER: Let me find the section.
- 10 COMMISSIONER CLAYTON: And then I guess if
- 11 so, explain to me why you think that gives Public Counsel
- 12 enough power to be involved in the process.
- MS. BAKER: Okay. The section is 16 for
- 14 the arbitration process, and -- look over this a little
- 15 bit. For that -- if the disposition agreement filed by
- 16 Staff provides only partial resolution, then the
- 17 arbitration -- there's a use of an arbitration process to
- 18 resolve the specific issues.
- 19 We can go through the arbitration process,
- 20 and Public Counsel can still come out of it and not have
- 21 our issues relieved or taken care of. We still have the
- 22 ability to go in and ask for the suspension of the tariffs
- 23 and force the evidentiary hearing.
- 24 COMMISSIONER CLAYTON: Okay. So you're not
- 25 giving up your right to an evidentiary hearing?

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1 Section 15 suggests that you still have the ability to
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- 2 request a local public hearing or an evidentiary hearing?
- 3 MS. BAKER: Yes.
- 4 COMMISSIONER CLAYTON: So the arbitration
- 5 is actually -- that's an additional due process or
- 6 additional procedure that Public Counsel would have? It
- 7 doesn't supplant a traditional evidentiary hearing?
- 8 MS. BAKER: That's correct. And I believe
- 9 even in the original rule, there was some question of
- 10 whether Public Counsel could request an evidentiary
- 11 hearing because that would come from the company.
- 12 COMMISSIONER CLAYTON: That answers my
- 13 question, the fact that you have that ability and that the
- 14 Public Counsel can step in and get due process on its
- 15 issues.
- MS. BAKER: Yes.
- 17 COMMISSIONER CLAYTON: I think that's very
- 18 important. The arbitration I think is extra and it's --
- 19 MS. BAKER: Well, that gives us two options
- 20 to make the situation --
- 21 COMMISSIONER CLAYTON: Don't get greedy,
- 22 Public Counsel.
- MS. BAKER: I like to be greedy.
- 24 COMMISSIONER CLAYTON: Let me ask you one
- 25 other area of questions here.

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1 MS. BAKER: Sure.
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- 2 COMMISSIONER CLAYTON: And that is this
- 3 subsection 25 that I asked Mr. Johansen, the ability to
- 4 have a disposition agreement that is more or less than the
- 5 increase originally sought by the utility, and because the
- 6 small case things operate differently than a typical
- 7 evidentiary hearing, if you have a circumstance where a
- 8 letter is filed saying we request the rate increase, I
- 9 assume -- do you get notice of that request from the
- 10 start?
- MS. BAKER: Yes.
- 12 COMMISSIONER CLAYTON: Okay. And Public
- 13 Counsel then requests a local public hearing to give the
- 14 public an opportunity to chime in on the rates or customer
- 15 service, that sort of thing, and the notice goes out that
- 16 says it's a million dollar rate request.
- 17 Subsequently to that, the agreement comes
- 18 out that -- that it's for a million two, million three.
- 19 According to this, that that's appropriate, that's okay,
- 20 and I guess I need -- I need to know what Public Counsel's
- 21 rationale for supporting that language that would allow
- 22 for an increase greater than what the public has been
- 23 notified is possible?
- 24 MS. BAKER: Public Counsel understands that
- 25 a lot of the companies who come in to use the small rate

- 1 case procedures are lacking in their financial acumen.
- 2 When they come in, maybe it's a common circumstance is the
- 3 father was the owner of the utility. He passed away. The
- 4 daughter comes in and says, this is -- this is what daddy
- 5 had.
- And so we do understand that there are
- 7 situations where they don't have the -- enough information
- 8 within the utility itself to know what they need, and
- 9 what -- what they are allowed to have. The issue that
- 10 we've had in the past is that there was nothing in the
- 11 rule that allowed for an extra amount above what they have
- 12 asked for, and there was no notice to the customers that
- 13 that could be possible.
- 14 COMMISSIONER CLAYTON: Well, eventually
- 15 there's no -- I guess you'd have to alter what -- the
- 16 Commission would have to alter what notice it gives to the
- 17 public. The public notice would have to be, well, they've
- 18 requested a million dollars increase but we may grant them
- 19 more depending on what the evidence shows. Are you
- 20 suggesting that?
- MS. BAKER: Well, the notices are reviewed
- 22 by the Public Counsel, and so that would probably be
- 23 something that we would put into those notices.
- 24 COMMISSIONER CLAYTON: Well, this would be
- 25 changing what the current notice would be. I mean, this

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1 is a change in policy. I don't think the Commission has
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- 2 granted rate increases that are greater than what was
- 3 originally requested, so --
- 4 MS. BAKER: And that is correct. And so if
- 5 this rule does come into effect, then that would be
- 6 language that Public Counsel would ask to be added into
- 7 the notices.
- 8 COMMISSIONER CLAYTON: Do you think we need
- 9 to set that out in the rule, to clarify that the public
- 10 should receive that notice, that -- that the notice that
- 11 is sent to the public needs to reflect that it is possible
- 12 to have a greater increase than what they requested?
- MS. BAKER: I'm looking at the section for
- 14 the notices being approved by Public Counsel.
- 15 COMMISSIONER CLAYTON: We can just leave
- 16 you to read that. I'm sure you'll do the right thing.
- 17 MS. BAKER: That seems maybe a little bit
- 18 too detailed to go into a rule, but I guess if that were
- 19 found to be acceptable by the Commission, Public
- 20 Counsel --
- 21 MR. KRUEGER: Your Honor, I believe
- 22 Mr. Johansen may be able to shed some light on that.
- JUDGE DALE: Mr. Johansen.
- MR. JOHANSEN: Can I do it from here?
- 25 JUDGE DALE: Yes. Please make sure that

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1 you speak into the microphone, and remember that you're
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- 2 still under oath.
- MR. JOHANSEN: Yes. There are actually
- 4 three different notices that are possible. There's a
- 5 notice that goes to the customers when the request is
- 6 originally filed, that would indicate what amount of
- 7 increase the company has asked for.
- 8 After the disposition agreement is
- 9 completed in a situation where the Public Counsel has not
- 10 signed off on that agreement, there's a second customer
- 11 notice that goes to -- that is mailed out, and that notice
- 12 would say how much of an increase that the company and
- 13 Staff have agreed upon. So that would be the indication
- 14 that, let's say the company asked for a \$100,000 increase,
- and the company/Staff agreement reflects a \$120,000
- 16 increase. The customers would receive notice of that.
- 17 The other opportunity for notice is if
- 18 there is a -- if the Public Counsel requests a local
- 19 public hearing and the Commission holds one, there's also
- 20 a notice that goes out then, which it would be another
- 21 opportunity for the customers to be advised of what the
- 22 final opportunity for the increase is.
- 23 COMMISSIONER CLAYTON: I guess what my
- 24 concern is, let's say with those three examples of a
- 25 notice, the company makes its request for the \$100,000,

- 1 notice is sent out to them that we've made this request
- 2 for \$100,000. Public Counsel files a request for a local
- 3 public hearing and one is scheduled. Notice goes out to
- 4 the public that the hearing is going to be held. The
- 5 yellow sheets are passed out suggesting that the company
- 6 has asked for a \$100,000 rate increase. Public hearing is
- 7 held, consumer issues are resolved, and then say 30, 60
- 8 days after that the company and Staff come to an agreement
- 9 for a rate increase of \$150,000, and then at that point it
- 10 comes before us for approval.
- 11 And the question that I have, it's not such
- 12 a big deal if it's just a matter of change or a small
- 13 percentage, but, I mean, there's no limitation here.
- 14 What happens if the company starts off -- or the strategy,
- 15 is that you start off saying -- asking, well, we're going
- 16 to start asking for 50,000, and then, you know, expecting
- 17 that it's going to end up being 150,000, and the public
- 18 doesn't get a chance to comment on that?
- 19 MR. JOHANSEN: Well, from a timing
- 20 standpoint, the -- the public hearing is held after the
- 21 company/Staff agreement is filed, and after -- so the
- 22 second customer notice that goes out is before the local
- 23 public hearing.
- 24 COMMISSIONER CLAYTON: Now, current
- 25 practice, that doesn't always happen.

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1 MR. JOHANSEN: No. The current practice it
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- 2 does happen. The public hearing is held only after the
- 3 company/Staff agreement is filed.
- 4 COMMISSIONER CLAYTON: Maybe I'm confusing
- 5 this with a large company rate increase, but I remember at
- 6 least one example where there was an agreement that wasn't
- 7 released and we went to public hearing, and we had some
- 8 controversy with that, and I want to say that it's
- 9 happened -- well, I'm struggling with the small water --
- 10 MR. JOHANSEN: There are instances in large
- 11 company rate cases where the local public hearings are
- 12 held prior to the time the Staff files its testimony.
- 13 Under the small company procedure currently
- 14 and as proposed, the local public hearing occurs after the
- 15 company/Staff agreement is filed. So the maximum amount
- 16 of the increase that could occur will be known at the time
- 17 of the local public hearing, and in fact, the customers
- 18 will have been notified of that even if there's not a
- 19 local public hearing.
- 20 COMMISSIONER CLAYTON: Now, do you agree
- 21 with that characterization Mr. Johansen said?
- 22 MS. BAKER: That is the way that it occurs,
- 23 yes. The only time that the Public Counsel begins its
- 24 process is after the Staff has come back with their
- 25 recommendation.

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1 COMMISSIONER CLAYTON: Okay. Public
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- 2 Counsel's comfortable with the way this notification
- 3 system is set up?
- 4 MS. BAKER: As far as the process goes,
- 5 yes, we are. We may ask for the initial notice to put in
- 6 a little caveat saying this is the amount that the company
- 7 has asked for, but the rule does allow for there to be
- 8 more in certain circumstances, and I don't think that
- 9 would be denied, my request at all.
- 10 COMMISSIONER CLAYTON: Does Public Counsel
- 11 believe we need to include any limitation on an amount
- which could be greater than the original request?
- 13 MS. BAKER: I don't believe that there
- 14 would be any limitation. The issue is that they have to
- 15 come to us and show us the documentation for it, and
- 16 that's what our review is for. Certainly if it is more
- 17 than what they've asked for, my guess is we'll be looking
- 18 at it a little bit more carefully.
- 19 COMMISSIONER CLAYTON: So you don't think
- 20 there needs to be a cap of, say, no more than 25 percent
- 21 of the original request or something?
- MS. BAKER: I don't see that as being --
- 23 COMMISSIONER CLAYTON: Let me ask the
- 24 parties this. Let's say -- let's say the small -- the
- 25 small company component of this thing doesn't work and you

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1 proceed to a -- I assume you -- do you ever proceed -- let
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- 2 me ask this question with the arbitration. Do you ever
- 3 proceed to a full-blown rate case or is it completely
- 4 resolved at the arbitration?
- 5 MR. JOHANSEN: No. The --
- 6 COMMISSIONER CLAYTON: Let's say you don't
- 7 have an agreement. You don't have an agreement. Say
- 8 Public Counsel's the troublemaker and they're not agreeing
- 9 to it. So what happens at that point?
- 10 MR. JOHANSEN: Well, the -- the agreement
- 11 that the company and the Staff files could include
- 12 provision for arbitration. Let's say the company and the
- 13 Staff can't agree on everything, we've got a couple of
- 14 issues that we can't agree on --
- 15 COMMISSIONER CLAYTON: Keep the example
- 16 simple. I just want to know -- okay. Go ahead.
- 17 MR. JOHANSEN: Okay. The arbitration is an
- 18 option. It does not preclude Public Counsel asking for an
- 19 evidentiary hearing. The -- and that's one of the things
- 20 we wanted to make sure in the new rule that we did was to
- 21 make it clear at what point Public Counsel can ask for an
- 22 evidentiary hearing and what happens --
- 23 COMMISSIONER CLAYTON: Let's presume that
- 24 they do.
- 25 MR. JOHANSEN: What happens if they do,

- 1 what happens if they do is that the case converts, if you
- 2 will, to an evidentiary hearing process.
- 3 COMMISSIONER CLAYTON: Yeah.
- 4 MR. JOHANSEN: And the main thing is that
- 5 that is still done, then, within the 11-month time period.
- 6 COMMISSIONER CLAYTON: Okay. That's fine.
- 7 So -- so you don't have a disposition, you file your
- 8 motion to suspend or you file an objection, I mean you
- 9 meaning Public Counsel. The record doesn't reflect who
- 10 I'm gesturing to. I'm gesturing, in a polite way, not an
- 11 impolite way.
- MS. BAKER: Thank you.
- 13 COMMISSIONER CLAYTON: So you have this --
- 14 let's say you have a unanimous disposition -- or
- 15 nonunanimous disposition agreement with utility and
- 16 company on all the issues. Let's remove that component.
- 17 Public Counsel objects to the whole deal. So then you
- 18 convert to a contested case. Rules of evidence generally
- 19 apply, no ex parte communications theory. At that point,
- 20 is there an application filed or is it a stipulation that
- 21 is filed to start that case? Like, do you have an
- 22 application for a rate increase like you would have in a
- 23 large company case?
- MR. JOHANSEN: Well, no. Actually, the --
- 25 the nonunanimous stipulation, if you will, has already

- 1 been filed. That is what prompts Public Counsel's
- 2 opportunity to ask for an evidentiary hearing. If that is
- 3 done, then the -- then there's a -- basically you would
- 4 have a prehearing conference where the parties would agree
- 5 on the issues that are to be heard, and there would be a
- 6 procedural schedule set. We would decide if there's going
- 7 to be prefiled testimony or live testimony.
- 8 COMMISSIONER CLAYTON: At the beginning of
- 9 the contested case, though, you'd have that dollar amount,
- 10 and at that point there wouldn't be an occasion, I don't
- 11 think, where the rate increase would come in greater than
- 12 what that amount is at that point?
- MR. JOHANSEN: Correct.
- 14 COMMISSIONER CLAYTON: At the beginning of
- 15 the contested case?
- MR. JOHANSEN: That's correct.
- 17 COMMISSIONER CLAYTON: Now, let's presume
- 18 that you don't have a settlement, that the company sends
- 19 its letter, you-all respond with your audit. They ask for
- 20 100,000. You go back and say, we think you're only
- 21 entitled to 50,000. Public Counsel's somewhere in there,
- 22 too. So then it goes -- if you don't have an agreement,
- 23 then I assume that the company would then file a typical
- 24 rate increase, typical rate case?
- 25 MR. JOHANSEN: Give me a second to find the

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1 section. We have that instance specifically dealt with.
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- 2 COMMISSIONER CLAYTON: Good.
- 3 MR. JOHANSEN: Section 21 deals with that
- 4 situation, and basically it says that if at any time after
- 5 the case is opened it -- if the utility and the Staff
- 6 can't even reach an agreement on even a portion of the
- 7 request, the --
- 8 COMMISSIONER CLAYTON: I got it -- they
- 9 file a motion to instigate --
- 10 MR. JOHANSEN: Either the Staff or the
- 11 company can file a motion to start the contested case
- 12 procedures. So even if there's no agreement between the
- 13 company and the Staff, the process doesn't stop.
- 14 COMMISSIONER CLAYTON: All right. At that
- 15 point, if you have a motion filed by either the Staff or
- 16 the company, that motion is filed, are we finished using
- 17 this process and then we then go to different sections in
- 18 regulations?
- MR. JOHANSEN: Well --
- 20 COMMISSIONER CLAYTON: Because you're doing
- 21 a contested case, an evidentiary hearing. There's nothing
- 22 left to do in the small company rate case rule, is there?
- MR. JOHANSEN: From the standpoint of the
- 24 rule itself, no. Those procedures would be carried out in
- 25 that case.

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1 COMMISSIONER CLAYTON: You've exhausted the
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- 2 rule at that point?
- 3 MR. JOHANSEN: Correct.
- 4 COMMISSIONER CLAYTON: And at that point
- 5 the short circuiting the whole deal doing it in a
- 6 simplified process ends and you begin the longer process,
- 7 full of due process obligations?
- 8 MR. JOHANSEN: Correct. Yes.
- 9 COMMISSIONER CLAYTON: Okay. And at that
- 10 point you would have a maximum -- you'd have a rate
- 11 request and then I think -- would you-all agree that the
- 12 Commission could not grant more than what they're
- 13 requesting at that point because this rule isn't in place.
- 14 Would you agree with that?
- MS. BAKER: Yes, I believe so.
- MR. JOHANSEN: Yeah, I would, too.
- 17 MR. KRUEGER: Commissioner, that still
- 18 would have to be completed within the 11 months from the
- 19 time of the filing of the initial case and presented to
- 20 the Commission within nine months after the initial
- 21 filing.
- 22 COMMISSIONER CLAYTON: Public Counsel, any
- 23 other reservations about this at all?
- MS. BAKER: No.
- 25 COMMISSIONER CLAYTON: Thank you.

1	JUDGE DALE: Is there anyone else here who
2	wishes to comment on the proposed rule? Hearing none,
3	then we will be adjourned. Thank you.
4	WHEREUPON, the public hearing in this case
5	was concluded.
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1	CERTIFICATE
2	STATE OF MISSOURI)
3	COUNTY OF COLE)
4	I, Kellene K. Feddersen, Certified
5	Shorthand Reporter with the firm of Midwest Litigation
6	Services, and Notary Public within and for the State of
7	Missouri, do hereby certify that I was personally present
8	at the proceedings had in the above-entitled cause at the
9	time and place set forth in the caption sheet thereof;
10	that I then and there took down in Stenotype the
11	proceedings had; and that the foregoing is a full, true
12	and correct transcript of such Stenotype notes so made at
13	such time and place.
14	Given at my office in the City of
15	Jefferson, County of Cole, State of Missouri.
16	
17	Kellene K. Feddersen, RPR, CSR, CCR Notary Public (County of Cole)
18	My commission expires March 28, 2009.
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