## BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

In the Matter of Union Electric Company d/b/a ) Ameren Missouri's Infrastructure System ) Replacement Surcharge (ISRS) Reconciliation )

File No. GO-2015-0274 Tariff No. JG-2015-0298

## **REQUEST FOR APPROVAL OF CUSTOMER NOTICES**

**COMES NOW** Union Electric Company d/b/a Ameren Missouri ("Ameren Missouri" or "Company"), pursuant to 4 CSR 240-3.265(9) of the Commission's Rules, and for its Request for Approval of Customer Notices, states as follows:

1. On April 10, 2015, pursuant to Sections 393.1009, 393.1012 and 393.1015 of the Revised Statutes of Missouri and Commission Rule 4 CSR 240-3.265 (the "ISRS Rule"), Ameren Missouri filed a reconciliation for its Infrastructure System Replacement Surcharge ("ISRS").

2. Sections 8 and 9 of the ISRS Rule set forth certain requirements regarding how customers are to be notified of the ISRS. Accordingly, Ameren Missouri has attached for the Commission's approval:

- (a) an example of the initial, one-time notice required by subsection (8)(A) of the ISRS Rule which explains the Company's infrastructure system replacement program, explains how the ISRS will be applied to the Company's various customer classes, and identifies the statutory authority under which the ISRS is being implemented (*see* Attachment 1);
- (b) an example of the annual notice required by subsection (8)(B) of the ISRS
  Rule explaining the continuation of the infrastructure system replacement
  program and the resulting ISRS (*see* Attachment 2); and
- (c) an example customer bill showing how the ISRS will be described on affected customer's bills in accordance with subsection (8)(C) of the ISRS Rule (*see* Attachment 3).

WHEREFORE, Ameren Missouri respectfully requests that the Commission issue an

Order approving the customer notices set forth in Attachments 1, 2 and 3 to this Request.

Respectfully submitted,

UNION ELECTRIC COMPANY, d/b/a Ameren Missouri

# Is Wendy K. Tatro

Wendy K. Tatro, # 60261 Director & Assistant General Counsel Matthew R. Tomc, #66571 Corporate Counsel Ameren Missouri P.O. Box 66149, MC 1310 St. Louis, MO 63166-6149 (314) 554-3484 (phone) (314) 554-4673 (314) 554-4014 (fax) AmerenMOService@ameren.com

## **CERTIFICATE OF SERVICE**

The undersigned hereby certifies that a true and correct copy of the foregoing Request was served on the General Counsel of the Staff of the Missouri Public Service Commission and to the Office of the Public Counsel by hand-delivery, fax, electronic mail or by placing a copy of such Request, postage prepaid, in the United States mail on this 30<sup>th</sup> day of April, 2015.

<u>|s| Wendy K. Tatro</u>

Wendy K. Tatro

## ATTACHMENT I INITIAL NOTICE

Since 2003, Ameren Missouri has spent more than \$18 million in order to provide safe and reliable gas service in Missouri. Including service lines, the company is responsible for nearly 5,000 miles of natural gas pipeline. Ameren Missouri uses an infrastructure system replacement surcharge, or ISRS, to fund part of this work—which includes maintaining and upgrading the system and relocating facilities affected by local, state and federal public improvement projects and safety requirements. The ISRS charge is typically smaller for residential customers; while larger users in other customer classes are charged a greater amount. The amount of the charge may be adjusted periodically after review by the Missouri Public Service Commission. The ISRS charge is being implemented in accordance with Sections 393.1009, 393.1012 and 393.1015 of the Revised Statutes of Missouri.

### ATTACHMENT II ANNUAL NOTICE

Each year, Ameren Missouri spends millions of dollars in order to provide safe and reliable gas service in Missouri. Including service lines, the company is responsible for nearly 5,000 miles of natural gas pipeline. Ameren Missouri uses an infrastructure system replacement surcharge, or ISRS, to fund part of this work—which includes maintaining and upgrading the system and relocating facilities affected by local, state and federal public improvement projects and safety requirements. The ISRS charge is typically smaller for residential customers; while larger users in other customer classes are charged a greater amount. The amount of the charge may be adjusted periodically after review by the Missouri Public Service Commission. The ISRS charge has been implemented in accordance with Sections 393.1009, 393.1012 and 393.1015 of the Revised Statutes of Missouri.



- AmerenMissouri.com
- 1.800.552.7583
- PO Box 790352 St. Louis, MO 63179-0352



Gas Charge - Residential Infrastructu e Replacement Surcharge Missouri Local Sales Tax Columbia Municipal Charge <b>Amount Due</b>									\$47.44 \$0.75 \$1.20 \$3.63 <b>\$53.02</b>			Due Date: Account Number Service Address Previous Bill			04/24/2015				
Gas Service from 03/09/2015 · 04/12/2015								34 Days Last Payment - 03/23/20					23/2015	\$100.16  5 \$100.16					
Meter Current Previous Current Number Reading Reading Usage						Reading Type			P-PGA \$0.26000000 per CCF										
		0	01043		001010	)	33 C(	CF		tual									
Gas Us	age H	istory													Gas Usa	ge Sum	mary		
100 575 50 50 52 0 0	46°F Apr	58°F May	68°F Jun	74°F Jul	74°F Aug Ave	76°F Sep srage Mor	64°F Oct athly Temp	56°F Nov perature	36°F Dec	34°F Jan	34°F Feb	26°F Mar	53°F Apr		So far this than last y	year %	2014 2015	-	F
(		Ge	t up to	\$1,60	0 in re	bates	for ins	talling	j spec	ific na	tural g		/ing eq		nt and ene <b>Iralgas</b> for			easures	as



Page 1 of 1 >> See reverse for messages Please return this portion with your payment. **AMOUNT DUE Due Date** neren \$53.02 April 24, 2015 MISSOURI Amount After Delinquent Date 05/05/2015 **Account Number** Check if you have address changes on back. \$53.82 Amount Enclosed: \$ ւելուներինինինը հետևորիիլինեններին **AMEREN MISSOURI** COLUMBIA, MO PO BOX 88068 CHICAGO IL 60680-1068



AmerenMissouri.com

Important Message for Gas Customers - Be Safe!

■ 1.800.552.7583 ■ P0 Box 790352 St. Louis, M0 63179-0352 **f** У

FOCUSED ENERGY. For life.

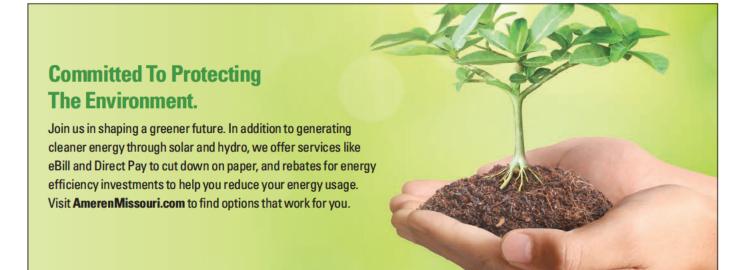
#### Account Messages

A late payment charge of 1.5% will be added for any unpaid balance on all accounts after the delinquent date.

If you ever smell gas, call Ameren Missouri to investigate the problem and leave the area. Before you dig, call 1.800.DIG.RITE to locate underground gas pipelines for you.

SPEEDPAY offers residential customers convenient payment options. You can pay your bill using MasterCard, VISA or American Express 24/7 - just call 1.866.268.3729. For recurring payments visit us at AmerenMissouri.com.

Direct Pay Makes Paying Bills Easier. To enroll, go to AmerenMissouri.com or call 1.800.552.7583 to request an enrollment form.



#### **Address Changes or Corrections**

Name	
Address	
City, State, Zip	
Phone Number	