



Martha S. Hogerty  
Public Counsel

State of Missouri

Mel Carnahan  
Governor

**Office of the Public Counsel**  
Harry S Truman Building - Ste. 250  
P.O. Box 7800  
Jefferson City, Missouri 65102

Telephone: 573-751-4857  
Facsimile: 573-751-5562  
Web: <http://www.mo-opc.org>  
Relay Missouri  
1-800-735-2966 TDD  
1-800-735-2466 Voice

November 16, 1999

Mr. Dale H. Roberts  
Secretary/Chief Regulatory Law Judge  
Public Service Commission  
P. O. Box 360  
Jefferson City, MO 65102

**FILED<sup>2</sup>**

NOV 16 1999

Missouri Public  
Service Commission

**RE: Missouri-American Water Company**  
**Case Nos. WR-2000-281 and SR-2000-282**

Dear Mr. Roberts:

Enclosed for filing in the above-referenced case please find the original and fourteen copies of **Office of the Public Counsel's Request for Local Public Hearings**. Please "file" stamp the extra enclosed copy and return it to this office.

Thank you for your attention to this matter.

Sincerely,

A handwritten signature in cursive script that reads "Shannon Cook".

Shannon Cook  
Assistant Public Counsel

SC:mm

Enclosure

cc: Counsel of Record

FILED<sup>2</sup>

BEFORE THE PUBLIC SERVICE COMMISSION NOV 16 1999  
OF THE STATE OF MISSOURI

Missouri Public  
Service Commission

In The Matter of Missouri-American )  
Water Company's Tariff Sheets Designed )  
to Implement General Rate Increases for )  
Water and Sewer Service Provided to )  
Customers in the Missouri Service Area )  
of the Company. )

Case Nos. WR-2000-281  
SR-2000-282

OFFICE OF THE PUBLIC COUNSEL'S REQUEST  
FOR LOCAL PUBLIC HEARINGS

COMES NOW the Office of the Public Counsel (Public Counsel) and for its  
Request for Local Public Hearings herein states as follows:

1. On October 15, 1999, Missouri-American Water Company (Company) submitted proposed tariffs designed to increase its rates for water and sewer service.
2. Company's tariffs, if adopted, would result in a rate increase of approximately \$16,446,277 annually, or about 54 percent in water revenues, and an additional \$2,363, or about a five percent increase in sewer revenues.
3. Because of the magnitude of the proposed increase, the large number of customers affected, and the number of customer inquiries received by Public Counsel so far, Public Counsel believes that the Commission should schedule local public hearings in order to allow members of the public in the Company's service areas an opportunity to testify concerning the rate increase and the quality of service presently being provided.
4. In order to ensure that the public has adequate notice of the requested local public hearings, Public Counsel suggests that the Commission order the following:
  - a. Notice of the time, date and location of the local hearing, along with information regarding the amount of the proposed rate increase and the

approximate percentage of the proposed increase, should be given to each affected customer, either by an imprint on the customer's monthly billing or a bill insert, or a separate mailing not more than 45 days or less than ten days prior to the date of the public hearing. Additionally, Public Counsel requests that the Commission order that the following information be included somewhere within the individual customer notices:

**Office of the Public Counsel**  
**Attn: Shannon Cook**  
**P.O. Box 7800**  
**Jefferson City, MO 65102**

**Phone: 573/751-1304**  
**Fax: 573/751-5562**  
**e-mail: [mopco@mail.state.mo.us](mailto:mopco@mail.state.mo.us)**

**Public Service Commission**  
**Attn: Water & Sewer Department**  
**P.O. Box 360**  
**Jefferson City, MO 65102**

**Phone: 573/751-3437 or**  
**800/392-4211**  
**Fax: 573/751-1847**

b. The newspapers in the relevant service areas, as listed in the current *Official Manual of the State of Missouri*, should be notified of the proposed increase as well as the date, time and location of the public hearing, not less than ten days before the date scheduled for the hearing, and should be requested to publish such notice seven and three days before the hearing in each newspaper's area;


c. Similar notice should be given to any radio and television stations in each area, not less than three days before the public hearing.

WHEREFORE, Public Counsel requests that the Commission issue its Order scheduling at least one local public hearing in each of the seven service areas of Missouri-American Water Company, more particularly, the cities of **Brunswick, Joplin, Mexico, Parkville, St.Charles, St. Joseph and Warrensburg**, providing adequate notice

to the public as requested herein, and for such other and further orders as the Commission deems necessary.

Respectfully submitted,

**OFFICE OF THE PUBLIC COUNSEL**



Shannon Cook #50169  
Assistant Public Counsel  
301 East High Street, P.O. Box 7800  
Jefferson City, MO 65102-7800  
Telephone: (573) 751-1304  
Facsimile: (573) 751-5562

**Certificate of Service**

The undersigned hereby certifies that a true copy of the foregoing has been mailed, hand-delivered or faxed to all counsel of record as shown on the service list below this 16 day of November, 1999.



**Service List for**  
**Case Nos.   WR-2000-281**  
**SR-2000-281**

General Counsel  
Public Service Commission  
P.O. Box 360  
Jefferson City, MO 65102-0360

Dean L. Cooper  
William R. England, III  
BRYDON, SWEARENGEN & ENGLAND  
P.O. Box 456  
Jefferson City, MO 65102-0456