

Month	Year	Missouri Residential				Year-over-year % change			
		Customer Counts		Average Usage (kWh)		Customer Counts		Average Usage (kWh)	
		Total	APP	Total	APP	Total	APP	Total	APP
10	2010	125,577	19,316	848	1,034				
11	2010	125,887	19,432	739	874				
12	2010	126,167	19,711	1,210	1,401				
1	2011	126,281	19,794	1,652	1,902				
2	2011	126,230	19,857	1,696	1,942				
3	2011	126,005	20,454	1,136	1,334				
4	2011	125,608	20,814	954	1,126				
5	2011	120,567	20,521	861	984				
6	2011	121,937	19,553	1,048	1,265				
7	2011	122,379	19,130	1,432	1,770				
8	2011	122,568	19,037	1,650	2,036				
9	2011	122,664	18,857	1,302	1,612				
10	2011	123,074	18,516	738	887	-2.0%	-4.1%	-13.0%	-14.2%
11	2011	123,622	18,414	779	917	-1.8%	-5.2%	5.3%	4.9%
12	2011	124,139	18,769	1,166	1,363	-1.6%	-4.8%	-3.7%	-2.7%
1	2012	124,412	18,708	1,418	1,655	-1.5%	-5.5%	-14.1%	-13.0%
2	2012	124,603	18,788	1,253	1,460	-1.3%	-5.4%	-26.1%	-24.8%
3	2012	124,585	19,297	1,064	1,261	-1.1%	-5.7%	-6.4%	-5.4%
4	2012	124,509	19,632	772	927	-0.9%	-5.7%	-19.1%	-17.7%
5	2012	124,528	19,438	765	932	3.3%	-5.3%	-11.1%	-5.3%
6	2012	124,806	19,156	1,012	1,264	2.4%	-2.0%	-3.4%	-0.1%
7	2012	124,976	18,919	1,462	1,821	2.1%	-1.1%	2.1%	2.9%
8	2012	124,914	18,727	1,544	1,923	1.9%	-1.6%	-6.4%	-5.6%
9	2012	124,715	18,523	1,144	1,429	1.7%	-1.8%	-12.1%	-11.4%
10	2012	124,879	18,124	786	956	1.5%	-2.1%	6.5%	7.7%
11	2012	125,294	18,025	843	996	1.4%	-2.1%	8.3%	8.7%
12	2012	125,475	18,167	1,040	1,217	1.1%	-3.2%	-10.8%	-10.7%
1	2013	125,611	18,190	1,529	1,842	1.0%	-2.8%	7.8%	11.3%
2	2013	125,737	17,383	1,290	1,502	0.9%	-7.5%	3.0%	2.9%
3	2013	125,726	18,671	1,326	1,552	0.9%	-3.2%	24.6%	23.0%
4	2013	125,453	19,055	1,122	1,381	0.8%	-2.9%	45.2%	49.0%
5	2013	125,280	18,045	881	1,057	0.6%	-7.2%	15.1%	13.5%
6	2013	125,315	18,827	836	1,018	0.4%	-1.7%	-17.4%	-19.4%
7	2013	125,352	18,854	1,209	1,495	0.3%	-0.3%	-17.3%	-17.9%
8	2013	125,363	18,819	1,187	1,473	0.4%	0.5%	-23.1%	-23.4%
9	2013	125,411	18,704	1,189	1,469	0.6%	1.0%	4.0%	2.8%
10	2013	125,533	18,476	866	1,061	0.5%	1.9%	10.2%	11.0%
11	2013	125,995	18,434	834	988	0.6%	2.3%	-1.0%	-0.8%
12	2013	126,243	18,353	1,383	1,619	0.6%	1.0%	33.0%	33.0%
1	2014	126,254	18,450	1,784	2,082	0.5%	1.4%	16.7%	13.0%
2	2014	126,289	18,976	1,673	1,976	0.4%	9.2%	29.6%	31.6%
3	2014	126,142	19,980	1,394	1,679	0.3%	7.0%	5.2%	8.2%
4	2014	125,750	20,663	967	1,172	0.2%	8.4%	-13.8%	-15.1%
5	2014	125,787	20,600	777	943	0.4%	14.2%	-11.8%	-10.9%
6	2014	125,742	20,389	909	1,111	0.3%	8.3%	8.8%	9.1%

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7	2014	125,940	20,314	1,131	1,389	0.5%	7.7%	-6.5%	-7.1%
8	2014	126,130	20,176	1,143	1,408	0.6%	7.2%	-3.7%	-4.4%
9	2014	126,067	20,003	1,242	1,524	0.5%	6.9%	4.4%	3.8%
10	2014	126,252	19,711	794	965	0.6%	6.7%	-8.3%	-9.0%
11	2014	126,746	19,548	784	941	0.6%	6.0%	-6.0%	-4.7%
12	2014	126,918	19,487	1,260	1,476	0.5%	6.2%	-8.9%	-8.8%
1	2015	127,000	19,346	1,565	1,852	0.6%	4.9%	-12.3%	-11.0%
2	2015	127,152	19,366	1,381	1,634	0.7%	2.1%	-17.5%	-17.3%
3	2015	126,928	20,053	1,511	1,782	0.6%	0.4%	8.4%	6.1%
4	2015	126,628	20,841	892	1,070	0.7%	0.9%	-7.8%	-8.7%
5	2015	126,485	20,708	682	828	0.6%	0.5%	-12.2%	-12.1%
6	2015	126,598	20,499	828	1,008	0.7%	0.5%	-9.0%	-9.3%
7	2015	126,715	20,493	1,225	1,507	0.6%	0.9%	8.3%	8.5%
8	2015	126,768	20,416	1,349	1,660	0.5%	1.2%	18.0%	17.9%
9	2015	126,745	20,310	1,102	1,351	0.5%	1.5%	-11.3%	-11.4%



