

MO.P.S.C. SCHEDULE NO. 6 3rd Revised SHEET NO. 95.1CANCELLING MO.P.S.C. SCHEDULE NO. 6 2nd Revised SHEET NO. 95.1APPLYING TO MISSOURI SERVICE AREA**TABLE OF CONTENTS****GENERAL RULES & REGULATIONS (Cont'd.)**

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DATE OF ISSUE	<u>June 5, 2019</u>	DATE EFFECTIVE	<u>July 5, 2019</u>
ISSUED BY	<u>Michael Moehn</u>	TITLE	<u>President</u>
	NAME OF OFFICER		ADDRESS
			<u>St. Louis, Missouri</u>

APPLYING TO MISSOURI SERVICE AREA

GENERAL RULES AND REGULATIONS

V. BILLING PRACTICES

***A. MONTHLY BILLING PERIODS**

Each customer billed by the Company for an entire calendar year will be billed for twelve (12) periods of approximately thirty (30) days each. For any given customer, the first five (5) and the last three (3) billing periods of each calendar year will be billed on the Company's applicable winter rate schedule. The sixth (6th) through the ninth (9th) billing periods of each calendar year will be billed on the Company's applicable summer rate schedule. Each customer billed by the Company for an entire calendar year will, thus, receive eight (8) billings based upon the Company's winter rates and four (4) billings based upon the Company's summer rates.

A customer exercising Section V.J. Residential Due Date Selection may result in either a longer or shorter period between meter readings for the first bill after the election.

B. COMBINATION BILLING OPTION

Customers regularly being the responsible party for service at ten or more premises may submit a written request for a single bill with a due date, designated by the Company, for the bills for all such premises. Such single bill will have an attached statement of charges for each account.

C. INACCESSIBLE METERS

Where a meter is inaccessible to the meter reader during scheduled working hours on repeated occasions, such that a customer must arrange for meter reading by appointment to avoid discontinuance of service, the customer may at customer's expense have the meter relocated to an accessible location, if feasible.

D. CUSTOMER READINGS

The Company will provide all customers the opportunity to read and report monthly energy usage so long as such reports are regular and accurate. The Company will provide pre-addressed, post-paid postcards for this purpose upon request. At least annually Company will attempt to obtain an actual meter reading to verify the accuracy of customer reading and customer must grant Company access for obtaining such reading. Such attempts shall include personal contact to advise the customer of the regular meter reading day. The Company shall offer appointments during normal working hours Monday through Saturday. Nothing in this provision precludes the Company from obtaining regular meter readings where it is feasible to do so.

*Indicates Change.

DATE OF ISSUE June 5, 2019 DATE EFFECTIVE July 5, 2019

ISSUED BY Michael Moehn President St. Louis, Missouri
NAME OF OFFICER TITLE ADDRESS

MO.P.S.C. SCHEDULE NO. 6 2nd Revised SHEET NO. 136CANCELLING MO.P.S.C. SCHEDULE NO. 6 1st Revised SHEET NO. 136APPLYING TO MISSOURI SERVICE AREA**GENERAL RULES AND REGULATIONS****V. BILLING PRACTICES (Cont'd.)*****J. RESIDENTIAL DUE DATE SELECTION**

Customers receiving service under the Service Classification 1M - Residential Service Rate may select the date their bill will become due provided they are not in active collections, subject to an active deferred payment agreement, and their service is equipped with an advanced meter reading device. If the customer's preferred date is not available, they will be given the option of selecting a different due date or retaining their existing due date.

Customer's selected due date will become effective no later than the second bill issued after customer's selection and cannot be implemented for bills already issued.

The first bill issued following implementation of a due date selected by customer may result in a bill period that is either longer or shorter than normal and may also be prorated.

Customer may not make a due date selection more frequently than once every 12 months except by Company approval.

****K. LATE PAYMENT CHARGE**

Any portion of any bill, other than deposit arrears, remaining unpaid after the delinquent date indicated thereon will have a late payment charge of 1.5 percent of the gross unpaid amount added and shown on the next bill. Any portion of such "arrears" remaining unpaid after the delinquent date on any subsequent bill will also have a late payment charge of 1.5 percent added thereto. When a customer's payment is received by mail not more than two business days after the delinquent date it shall be deemed a timely payment. If the bill does not show a designated "delinquent date," for purposes of this paragraph the "due date" shall be deemed to be the delinquent date. The specific late payment charge and delinquent dates referred to above will be subject to variation for State of Missouri and U.S. Government accounts, where required by law or other regulation. Failure to pay any late payment charge shall be grounds for disconnection of service in accordance with these rules and regulations.

The late payment charge will not be applied to amounts being collected through any and all deferred payment arrangements and settlement agreements between a residential customer and the Company where the residential customer continues to meet its obligations under the deferred payment agreement. Any missed payment pursuant to these arrangements and agreements will be subject to the late payment charge only on the amount of the missed payment.

*Indicates Addition.

**Indicates Reissue.

DATE OF ISSUE June 5, 2019 DATE EFFECTIVE July 5, 2019ISSUED BY Michael Moehn President St. Louis, Missouri
NAME OF OFFICER TITLE ADDRESS

MO.P.S.C. SCHEDULE NO. 6 2nd Revised SHEET NO. 137CANCELLING MO.P.S.C. SCHEDULE NO. 6 1st Revised SHEET NO. 137APPLYING TO MISSOURI SERVICE AREAGENERAL RULES AND REGULATIONSV. BILLING PRACTICES (Cont'd.)*L. RENT INCLUSION

The furnishing of electric service by a customer to a third party as an unidentifiable rental component, without such service being segregated and billed to the third party by Company, is generally prohibited by the Commission's rules. Separate metering shall be required for each unit in multiple occupancy buildings constructed after June 1, 1981, except for the following electrical usage:

1. For transient multiple occupancy buildings and transient mobile home parks, e.g., hotel, motels, dormitories, rooming houses, hospitals, nursing homes, fraternities, sororities, campgrounds, and mobile home parks which set aside, on a permanent basis, at least eighty percent (80%) of their mobile home pads or comparable space for use by travel trailers;
2. Where commercial unit space is subject to alteration with change in tenants as evidenced by temporary versus permanent type of wall construction separating the commercial unit space, e.g., space at a trade fair.
3. For commercial adjacent buildings;
4. For that portion of electricity used in central space heating, central hot water heating, central ventilating, and central air conditioning systems, or
5. For buildings or mobile home parks where alternative renewable energy resources are utilized in connection with central space heating, central hot water heating, central ventilating, and central air conditioning systems.
6. For all portions of electricity in commercial units in buildings with central space heating, ventilating and air conditioning systems.

Any person or entity affected by the provisions of this Section V.L. Rent Inclusion may file an application with the Commission seeking a variance from all or parts of such provisions for good cause shown, pursuant to the Commission's rules applicable thereto.

Nursing homes, as referenced in (1.) above, shall include all facilities licensed by the State of Missouri Department of Social Services Division of Aging. Central space heating, water heating and air conditioning systems referred to in (4.) above shall include those systems employing individual heating/cooling units interconnected with centralized heating/cooling sources by means of a central piping system containing water or other fluids suitable for such purposes.

*Indicates Reissue.

DATE OF ISSUE	<u>June 5, 2019</u>	DATE EFFECTIVE	<u>July 5, 2019</u>
ISSUED BY	<u>Michael Moehn</u>	<u>President</u>	<u>St. Louis, Missouri</u>
	NAME OF OFFICER	TITLE	ADDRESS

MO.P.S.C. SCHEDULE NO. 6 3rd Revised SHEET NO. 138

CANCELLING MO.P.S.C. SCHEDULE NO. 6 2nd Revised SHEET NO. 138

APPLYING TO MISSOURI SERVICE AREA

GENERAL RULES AND REGULATIONS

V. BILLING PRACTICES (Cont'd.)

***M. RESALE OF SERVICE**

The furnishing of metered electric service by a customer of Company to a third party for a specific identifiable charge based upon such metered consumption is prohibited except where such practice originated prior to July 24, 1958. Where such practice has continued since July 24, 1958, the charge for electric service from customer to a third party shall not exceed the charge which would result from the application of Company's appropriate rate, contained herein, for comparable electric service.

For such exceptions, the practice of resale shall be discontinued when such premises are remodeled, rebuilt or replaced.

The provision of electric vehicle charging service is not prohibited by this tariff.

***N. PARTIAL PAYMENTS**

If a partial payment is made on a billing including only current charges, the Company shall first credit the payment to the balance outstanding for utility charges before crediting a deposit. If a partial payment is made on a billing which includes a previous balance, the Company will credit the payment first to previous utility charges, then to previous deposit requirements before applying any payment to current charges. No portion of any payment will be applied to special charges until all utility charges are paid in full and all required deposits have been made. (This section reflects a variance from Rule 4 CSR 240-13.020(11) granted by the Commission in Case No. EO-98-263.)

*Indicates Reissue.

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