

Name of Utility: Elm Hills Utility Operating Company, Inc. *
Service Area: Part of Unincorporated Pettis and Johnson County

Rules Governing Rendering of
Sewer Service

RULE 12 – PRESSURE SEWER

- A. This rule applies to customers on a pressurized collection system and is not applicable to customers on a gravity collection system. All rules not specifically applicable to gravity flow sewers and services are also applicable.
- B. The company will provide a written application for customers to use to request sewer service, with the application specifying when a pump station is necessary including information regarding a current estimate for the cost to establish service to a specific lot. Installation costs of the pump unit, pump station, control panel, electrical service and the service sewers between the dwelling and the company's collecting sewers are the responsibility of the customer, the developer or the builder. Electricity costs for pump operation shall be the responsibility of the customer.
- C. The company will establish specifications for the construction of the customers' service sewers and pump stations and procedures for connection of the service sewers to its collecting sewers, including the location of the point of connection of the service sewers to the collecting sewers, and will provide such specifications and procedures to the subdivision developers, known builders and service applicants.
- D. The company will take the actions necessary regarding the construction of the collection and treatment facilities to ensure compliance with Commission rule 4 CSR 240-60.020(6) and will maintain records of all such actions taken.
- E. The company will conduct an inspection of the customers' service sewers from the building to the company's collecting sewers, and the customers' pump station installation, to ensure that these facilities are constructed in accordance with its specifications and will maintain records of all such inspections.

* Indicates new rate or text

+ Indicates change

DATE OF ISSUE October 15, 2018 DATE EFFECTIVE November 14, 2018
Month Day Year Month Day Year

ISSUED BY Josiah Cox, President, 500 Northwest Plaza Drive, Suite 500, St. Ann, MO 63074
name of officer, title, address

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- F. The company will conduct an annual inspection of each pump station at no charge and will conduct one additional customer-requested inspection at no charge during any twelve-month period and will maintain records of all such inspections.
- G. In all cases of discontinuance of sewer service pursuant to the Company's approved Rules, sewer service may be disconnected by the Company. Service shall not be resumed again except upon payment of all delinquent charges, plus any applicable approved service charge to cover the costs of effectuating resumption of service.
- H. The company will provide information for the customers' use in obtaining assistance on a 24/7 basis when a pump failure occurs.
- I. The company will perform the replacement of the repairable parts on the pump units, including maintaining the necessary inventory of such repairable parts and an inventory of at least one replacement pump for each 50 pumps, or fraction thereof, in service. The company shall not be liable for parts or labor necessary due to damage caused by misuse of the pump by the Customer or his agent.
- J. The company will ensure there is timely real estate disclosure to potential lot buyers that sewer service to lots served by pressure sewers requires the installation of a pump station at the customer's cost.
- K. The company will ensure that collecting sewers, whether gravity or pressure sewers, are available to each platted lot in the subject subdivisions, with such collecting sewers to be installed at the developers' cost.
- L. A stopcock shall be placed on the service connection near the property line. Said stopcock shall include a provision for locking. The stopcock will be furnished, owned and maintained by the company. Sewer service may be disconnected by locking the stopcock in the closed position.

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- M. The gravity service sewer from the building to the pump station, and the pressure service sewer from the pump unit to the customer's property line shall be owned and maintained by the Customer. The Customer shall also install a check valve near the property line. The Customer shall notify the company of any malfunction in the operation of the sewer system serving Customer.
- N. In the event that the customer or the customer's agent shall damage the pump, pump station, station, control panel or any appurtenances thereto, the customer shall be responsible for the cost to repair any such damage, including replacement thereof, if necessary.

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