

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

Pauletta Fields,)	
)	
Complainant,)	
)	
v.)	File No. GC-2021-0261
)	
Spire Missouri Inc., d/b/a Spire)	
)	
Respondent.)	

**SPIRE MISSOUR INC.'S REQUEST FOR MEDIATION
IN LIEU OF FILING ANSWER**

COMES NOW Spire Missouri Inc. (“Spire” or “Company”) and, pursuant to Commission Rule 20 CSR 4240-2.125 and the Commission’s February 23, 2021 Order, files this Request for Mediation in Lieu of Answer, respectfully stating as follows:

1. On February 17, 2021¹, Ms. Pauletta Fields (“Ms. Fields” or “Complainant”) filed a formal complaint with the Commission (the “Complaint”).
2. Ms. Fields is a current residential customer of Spire.
3. On February 23, the Commission issued an Order Giving Notice of Contested Case, Directing Answer and Directing Staff Investigation which included a direction that Spire shall file an answer to this complaint or request for mediation no later than March 25. This filing complies with that Order.
4. On March 22, Counsel for Spire was able to reach Complainant via telephone and explained that Spire would be making this filing.
5. Spire has reviewed this Complaint and, while it denies any wrongdoing alleged in the Complaint, Spire believes this case would benefit from the Commission’s mediation procedure.

¹ All dates refer 2021 unless otherwise stated.

Therefore, in lieu of filing an Answer, Spire hereby requests this matter be set for mediation and any timeline be tolled to allow time for the mediation to occur, pursuant to Commission Rule 20 CSR 4240-2.125 (2).

WHEREFORE, Spire Missouri Inc. respectfully requests that the Commission accept this Request for Mediation and any other relief the Commission deems appropriate in this matter.

Respectfully submitted,

/s/ Rachel L. Niemeier

Rachel Lewis Niemeier #56073

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CERTIFICATE OF SERVICE

The undersigned certifies that a true and correct copy of the foregoing pleading was served on the parties to this case on this 25th day of March 2020, by hand-delivery, fax, electronic mail or by regular mail, postage prepaid. The Complainant has been served via mail pursuant to Commission Rule 20 CSR 4240-2.080(16)(B).

/s/ Rachel L. Niemeier