

4. Ameren Missouri informed the Missouri Public Service Commission Staff (Staff) of this development on July 1, 2013.

5. As soon as this delay was discovered, Ameren Missouri personnel were sent to Fiserv's Indiana facility in order to monitor the printing and mailing of customer bills.

6. One additional update, Fiserv's Indiana facility is now capable of providing bill inserts to customers.

7. To ensure that customers are not adversely impacted by this additional delay, Ameren Missouri has waived all late payment charges for the impacted accounts with bills printed between June 13, 2013 and June 27, 2013. As a result, these customers will face no adverse billing-related consequences from this delay.

WHEREFORE, Ameren Missouri respectfully requests that the Commission accept this Second Status Report.

Respectfully Submitted,

/s/ Wendy K. Tatro

Wendy K. Tatro, #60261

Corporate Counsel

Thomas M. Byrne, #33340

Director & Assistant General Counsel

1901 Chouteau Avenue, MC 1310

P.O. Box 66149

St. Louis, MO 63166-6149

Phone (314) 554-2514

Facsimile (314) 554-4014

amerenmoservice@ameren.com

**ATTORNEYS FOR UNION ELECTRIC
COMPANY d/b/a AMEREN MISSOURI**

VERIFICATION

STATE OF MISSOURI)
) SS
CITY OF ST. LOUIS)

TARA K. OGLESBY, being duly sworn on oath, deposes and says that she is the Senior Director of Customer Experience of Union Electric Company d/b/a Ameren Missouri, that she has read the foregoing Status Report, knows the contents thereof, and that the information contained in that Status Report is true and correct to the best of her knowledge and belief.

UNION ELECTRIC COMPANY
d/b/a AMEREN MISSOURI

By: Tara K. Oglesby
TARA K. OGLESBY

Subscribed and sworn to before me, the undersigned Notary Public in and for the city and state aforesaid, on the 17 day of July, 2013.

Mary Hoyt
Notary Public

My Commission expires: 4-11-2014

