

Name of Utility: Elm Hills Utility Operating Company, Inc.
Service Area: Part of Unincorporated Pettis and Johnson County

Rules Governing Rendering of
Sewer Service

RULE 12 – PRESSURE SEWERS

- A. This rule applies to customers on a pressurized collection system and is not applicable to customers on a gravity collection system. All rules not specifically applicable to gravity flow sewers and services sewers are also applicable.
- B. The Company will provide a written application for Customers to use to request sewer service, with the application (Rule 4) and specifying when and what type pump unit is necessary. A “Pump Unit” is defined as an electric pumping facility located at the Customer’s premises, consisting of either a septic tank in which solids may settle, with an electric-powered pump that pumps water but not solids; or, a pump pit with an electric-powered grinder pump that pumps water and solids; along with electrical pump controls that could include a failure warning device. The portion of the Customer’s Service Sewer between the house and the pump unit will be a gravity flow pipeline, and the portion between the pump unit and the Company’s Collecting sewer shall be a pressure pipeline. The Company will also include information regarding a current estimate for the “actual cost” to establish service to a specific lot, as per the Service Charges specified on Sheet No. 5. Installation costs of the pump unit, control panel, electrical service and the service sewers between the dwelling and the Company's collecting sewer is the responsibility of the Customer, the developer or the builder. Electricity costs for pump operation shall be the responsibility of the Customer. The Customer shall be responsible to protect any pump unit from freezing.
- C. The Company will establish specifications for the construction of Customers' service sewers and pump units, and procedures for connection of the service sewers to its collecting sewers, including the location of the point of connection of the service sewers to the collecting sewers, and will provide such specifications and procedures to the applicant for service including individual customers, subdivision developers, and known builders.

* Indicates new rate or text

+ Indicates change

DATE OF ISSUE October 15, 2018 DATE EFFECTIVE November 14, 2018
Month Day Year Month Day Year

ISSUED BY Josiah Cox, President, 500 Northwest Plaza Drive, Suite 500, St. Ann, MO 63074
name of officer, title, address

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- D. The Company will take the actions necessary regarding the construction of the collection and treatment facilities to ensure compliance with Commission rule 4 CSR 240-60.020(6) and will maintain records of all such actions taken.
- E. Prior to backfilling any excavation, the Company will conduct an inspection of the Customer’s service sewer from the building to the Company’s collecting sewers, and the Customer’s pump unit, to ensure that these facilities are constructed in accordance with its specifications, and will maintain records of all such inspections. The Customer, or an agent undertaking construction, shall contact the Company at least three (3) business days before backfilling is expected to begin, in order that such inspection may take place.
- F. The Company will conduct an annual inspection of each pump unit at no charge and will conduct one additional Customer-requested inspection at no charge during any twelve-month period and will maintain records of all such inspections.
- G. In all cases of discontinuance of sewer service pursuant to the Company’s approved Rules, sewer service may be physically disconnected or turned off with a valve on the pressure service sewer by the Company. Service shall not be resumed again except upon payment of all delinquent charges, plus any applicable approved service charge to cover the costs of effectuating resumption of service.
- H. The Company will provide information for the Customer’s use in obtaining assistance on a 24/7 basis when a pump failure occurs.
- I. The Company will perform the replacement of the repairable or replaceable parts on the pump units, including maintaining the necessary inventory of such parts and an inventory of at least one replacement pump for each 50 pumps, or fraction thereof, in service. The Company shall not be liable for parts or labor necessary due to damage caused by misuse of the pump by the Customer or his agent.

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- J. The Company will ensure there is timely real estate disclosure to potential lot buyers that sewer service to lots served by pressure sewers requires the installation of a pump unit at the customer's cost.
- K. The Company will ensure that collecting sewers, whether gravity or pressure sewers, are available to each platted lot in the subject subdivisions, with such collecting sewers to be installed at the developers' cost.
- L. A stopcock shall be placed on the service sewer near the property line. Said stopcock shall include a provision for locking. The stopcock will be furnished, owned and maintained by the company. Sewer service may be disconnected by locking the stopcock in the closed position.
- M. The gravity service sewer from the building to the pump station, and the pressure service sewer from the pump unit to the customer's property line shall be owned and maintained by the Customer. The Customer shall also install a check valve near the property line. The Customer shall notify the Company of any malfunction in the operation of the sewer system serving Customer.
- N. In the event that the Customer or the Customer's agent shall damage the pump, tank, pit, control panel or any appurtenances thereto, the customer shall be responsible for the cost to repair any such damage, including replacement thereof, if necessary.

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