

STATE OF MISSOURI
PUBLIC SERVICE COMMISSION

At a session of the Public Service
Commission held at its office
in Jefferson City on the 20th
day of August, 1993.

Che Oura's Boutique Inc.,)
)
Complainant,)
)
v.) Case No. WC-94-14
)
St. Louis County Water Company,)
)
Respondent.)
)

ORDER OF DISMISSAL

On July 19, 1993, Che Oura's Boutique Inc., a/k/a Che-Dora's Boutique, Inc., (Complainant) filed a Complaint against St. Louis County Water Company (Company), stating therein that Company had requested a deposit of Complainant because of discontinuance notices sent to Complainant. As a result of this action Complainant requests Company to send copies of all discontinuance notices sent to Complainant with dates of mailing and a copy of regulations that address the requirement of a deposit from a customer by Company.

On August 3, 1993 Company filed an Answer which includes the pertinent Commission regulations relating to cash deposits required of residential customers, 4 CSR 240-13.030, and cash deposits required of commercial customers, 4 CSR 240-13.040. The Company's Answer also includes pertinent sections from its tariff relating to commercial and residential cash deposits, P.S.C.MO.No. 6, Original SHEET No. R23.0.

Company further states that even though Complainant was a commercial customer, it was treated as if it were a residential customer by Company. 4 CSR 240-13.030, governing residential customers, states, *inter alia*, as follows:

"(2) A utility may require a security deposit or other guarantee as a condition of continued service due to any of the following:

"(C) The customer ... has failed to pay an undisputed bill before the delinquency date ... two (2) quarters out of four (4) consecutive quarters...."

Company has attached to its Answer as Exhibit A Complainant's billing history. The billing history indicates that Complainant received discontinuance notices in each of four consecutive quarters. The Answer further states that one of the discontinuance notices can be discounted.

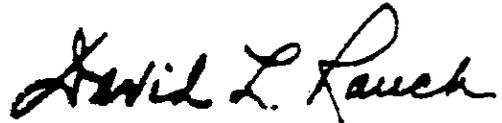
The Commission has considered the Complaint and Answer with attached Exhibit A and determines that the Answer in fact complies with the prayer of the Complainant by supplying the requested information. The Commission further determines that based upon the provided information, the Company has not acted inappropriately in requiring a cash deposit of Complainant, and in doing so has complied with the Commission's regulations pertaining to cash deposits and the Company's tariff relating to cash deposits.

IT IS THEREFORE ORDERED:

1. That the Complaint filed herein be dismissed.
2. That this order shall become effective on the 31st day of August,

1993.

BY THE COMMISSION



David L. Rauch
Executive Secretary

(S E A L)

McClure, Perkins and Crumpton,
CC., concur.
Mueller, Chm., and Kincheloe, C.,
absent.