

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

In the Matter of the Establishment of a Working)
Case for the Writing of a New Rule on the)
Treatment of Customer Information by) **File No. AW-2018-0393**
Commission Regulated Electric, Gas, Steam)
Heating, Water and Sewer Utilities and their)
Affiliates and Non-Affiliates)

SPIRE MISSOURI’S COMMENTS

COMES NOW Spire Missouri Inc. (“Spire Missouri” or “Company”), and in response to the Commission’s August 9, 2018 Order in this docket, submits these Comments, stating as follows:

1. Staff’s motion to establish this case recited that, pursuant to Executive Order 17-03, Staff has undertaken a review of all of the Commission’s rules, and identified areas where the Commission’s rules could be consolidated, streamlined, or otherwise improved for user-friendliness. Staff stated its opinion that in the area of the treatment of customer information, there is an opportunity to make the Commission’s rules clearer and easier to use.

2. Spire Missouri supports Staff’s effort to streamline customer information rules and consolidate them into one area for ease of location by all parties.

3. The Company believes that, like other rules, customer information rules will be most effective if they are simple, clear and practical, while providing appropriate protections regarding customer privacy. In our view, Staff’s initial effort has succeeded in consolidating Commission rules on this subject into one rule that meets these goals. Staff should be commended for its efforts in this regard.

4. Spire Missouri looks forward to participating in further discussions with Staff and other parties in this working case.

Respectfully submitted,

SPIRE MISSOURI INC.

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