

FORM NO. 13

P.S.C.MO. No. 2

2

{ Original }

SHEET No. 1

{ Revised }

ALL PREVIOUS TARIFF

Cancelling P.S.C.MO. No. \_\_\_\_\_

{ Original }

SHEET No. \_\_\_\_\_

{ Revised }

HILLCREST UTILITIES COMPANY

Name of Issuing Corporation

For HILLCREST MANOR SUBDIVISION

Community, Town or City

CAPE GIRARDEAU COUNTY, MO

TITLE PAGE

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Public Service Commission

HILLCREST UTILITIES CO.

RATES

RULES AND REGULATIONS

APPLYING TO SEWER SERVICE

IN

HILLCREST MANOR SUBDIVISION

FILED WITH THE

PUBLIC SERVICE COMMISSION OF MISSOURI

\*Indicates new rate or text

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Public Service Commission

DATE OF ISSUE MARCH 8, 1989  
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ISSUED BY BETTY L. MONTGOMERY, SECRETARY, PO BOX 602, CAPE GIRARDEAU, MO  
name of officer title address

63702

FORM NO. 13 P.S.C.MO. No. 2 (Original) SHEET No. 2  
 ALL PREVIOUS TARIFF ~~XXXXXX~~ (Revised)  
 Cancelling P.S.C.MO. No. \_\_\_\_\_ (Original) SHEET No. \_\_\_\_\_  
 (Revised)  
 HILLCREST UTILITIES COMPANY HILLCREST MANOR SUBDIVISION  
 Name of Issuing Corporation For \_\_\_\_\_ Community, Town or City  
 CAPE GIRARDEAU COUNTY, MO

INDEX	
SEWER SERVICES	
	<u>Sheet No.</u>
	Public Service Commissioner
Title Page	1
Index	2
Map of Service Area	3
Legal Description of Service Area	4
Schedule of Rates	5
Schedule of Service Charges	6
<u>Rule No.</u>	
1 Definitions	7-9
2 General Rules and Regulations	10
3 Limited Authority of Company Employees	11
4 Applications for Service	12-14
5 Inside Piping and Customer Sewer Service	15-19
6 Improper or Excessive Use	20-21
7 Discontinuance of Service by Company	22-23
8 Interruptions in Service	24
9 Bills for Service	25-26
10 Special Contract for Excessive Capacity	27
11 Extension of Collecting Sewers	28-33

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 name of officer title address 63702

*Betty L. Montgomery*

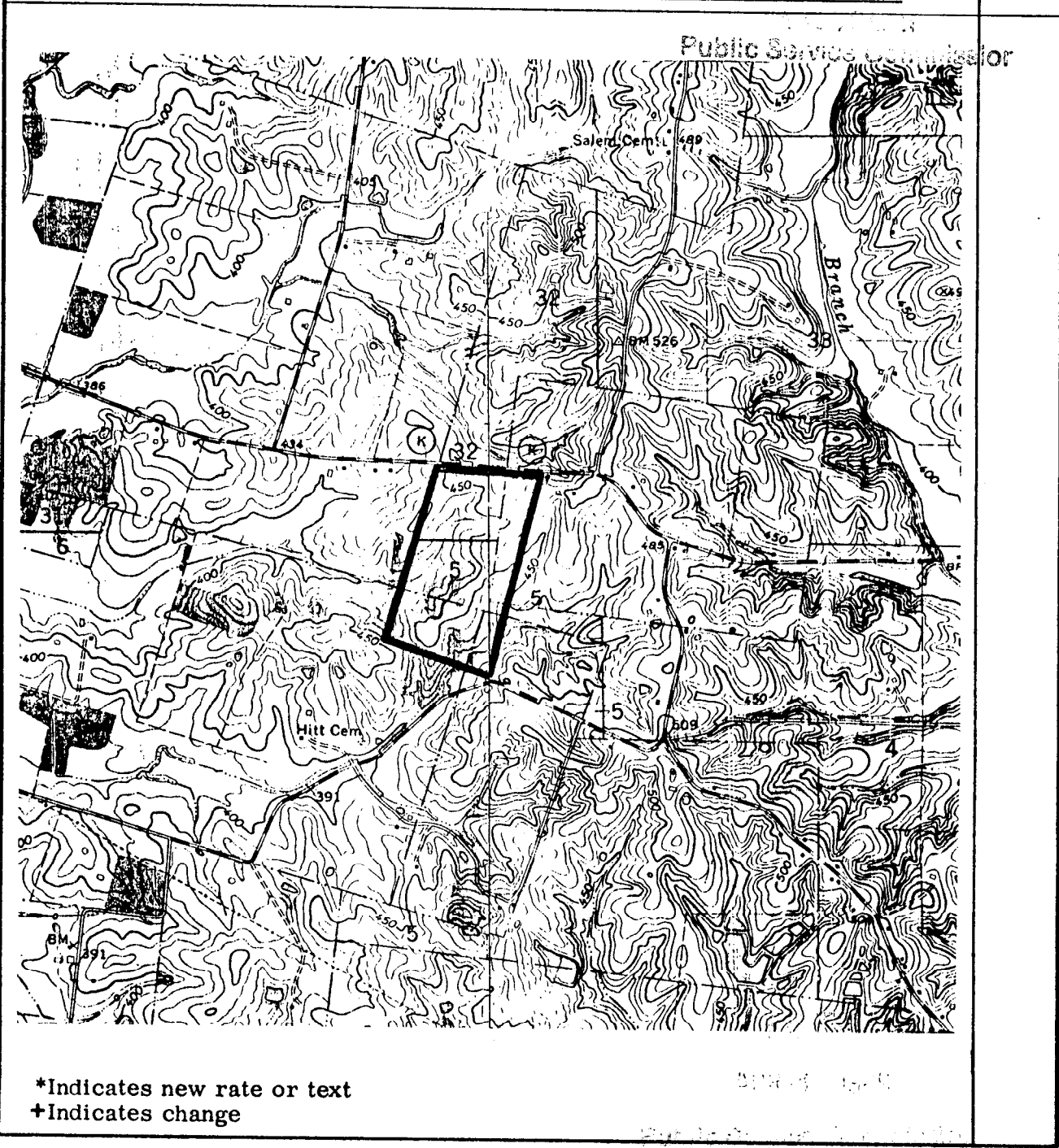
Hillcrest Utilities Company  
Name of Issuing Corporation

For Hillcrest Manor Subdivision  
Community, Town or City  
Cape Girardeau County, MO

MAP OF SERVICE AREA

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Sewer Service



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ISSUED BY [Signature]  
name of officer

Secretary, PO Box 602, Cape Girardeau, MO  
title address

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{ Revised }  
{ Original }  
{ Revised }

ALL PREVIOUS TARIFF ~~xx~~

Cancelling P.S.C.MO. No. \_\_\_\_\_

HILLCREST UTILITIES COMPANY  
Name of Issuing Corporation

For HILLCREST MANOR SUBDIVISION  
Community, Town or City  
CAPE GIRARDEAU COUNTY, MO

LEGAL DESCRIPTION OF SERVICE AREA	
<p style="text-align: right;">Public Service Commission</p> <p>Part of the Northwest part of U.S. Private Survey No. 234, part of the northwest fractional quarter of Section 5, part of the northeast part of U.S. Private Survey No. 217; part of the southeast part of U.S. Private Survey No. 211; part of the southwest part of U.S. Private Survey No. 218, all in Township 30 North, Range 13 East; and part of the east part of U.S. Private Survey No. 211, and part of the west part of U.S. Private Survey No. 218, and part of the southeast fractional quarter of Section 32; all in Township 31 North, Range 13 East, County of Cape Girardeau, State of Missouri, described as follows:</p> <p>Begin at the southwest corner of an 85.00 acre parcel of land conveyed to Clinton M. Wunderlich and Morris C. Montgomery, which point of beginning bears S. 7 degrees 42' W, and along the west line of said parcel, 726.0 feet from the southeast corner of said Survey No. 211; thence N. 7 degrees 42' E, along the west line of said parcel of land, 2330.39 feet to the south line of Missouri State Route "K"; thence with the following courses and distances with said south line, S. 87 degrees 12' E, 782.58 feet to the point of curve of a 2 degree 02' curve to the right' thence in an easterly direction with said 2 degree 02' curve to the right' thence in an easterly direction with said 2 degree 02' curve to the right, 361.55 feet to the point of tangent of said curve; thence S. 79 degree 52' E, 4.9 feet to the point of curve of a 1 degree 58' curve to the left; thence in an easterly direction with said 1 degree 58' curve to the left, 325.31 feet to the point of tangent of said curve; thence S. 86 degree 17; E, 4.7 feet to the east line of said 85.00 acre parcel of land; thence leaving said south line of Route "K", S. 7 degree 23' W, with said east line 2717.1 feet to the southeast corner of said parcel of land; thence N. 63 degree 31' W, with the south line of said parcel, 359.5 feet; thence N 72 degree 50' W, with said south line, 1166.2 feet to the point of beginning:</p> <p style="text-align: right;">Public Service Commission</p> <p>*Indicates new rate or text +Indicates change</p>	

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ISSUED BY BETTY L. MONTGOMERY, SECRETARY, PO BOX 602, CAPE GIRARDEAU, MO

*Betty L. Montgomery*

name of officer

title

address 63701

ALL PREVIOUS TARIFF

{ Revised }  
XXXXXXXX

Cancelling P.S.C.MO. No. \_\_\_\_\_

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HILLCREST UTILITIES COMPANY  
Name of Issuing Corporation

For HILLCREST MANOR SUBDIVISION  
Community, Town or City

CAPE GIRARDEAU COUNTY, MO

SCHEDULE OF RATES NO. S - 1

SEWER SERVICE

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Availability

Public Service Commissioner

Available to any sewer customer located on Company's collecting mains suitable for supplying the service requested.

Rate

Residential Single Family	\$14.63 per month
Apartments	\$11.70 per month

Any applicable Federal, State or local taxes, computed on billing basis shall be added as separate items in rendering each bill.

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name of officer title address 63701

ALL PREVIOUS TARIFF  
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{ Original } SHEET No. \_\_\_\_\_  
{ Revised }

HILLCREST UTILITIES COMPANY

HILLCREST MANOR SUBDIVISION

Name of Issuing Corporation

For

Community, Town or City

CAPE GIRARDEAU COUNTY, MO

SCHEDULE OF SERVICE CHARGES		RECEIVED
SEWER SERVICE		
Tap-On and Inspection Fee		Public Service Commission
		\$35.00

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HILLCREST UTILITIES COMPANY  
Name of Issuing Corporation

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Community, Town or City

CAPE GIRARDEAU COUNTY, MO

RULES AND REGULATIONS GOVERNING  
RENDERING OF SEWER SERVICE

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Public Service Commissioner

Rule 1 DEFINITIONS

- (a) The "COMPANY" is the Hillcrest Utilities Co. acting through its officers, managers, or other duly authorized employees or agents.
- (b) The "CUSTOMER" is any person, individual, partnership, association, corporation or governmental body which has contracted with the Company for sewer service or is receiving sewer service from the Company, or whose facilities are connected for utilizing sewer service.
- (c) The word "UNIT" shall be used herein to define the standard user or property served and shall include mobile homes or any building, residential, commercial, or industrial, owned or leased and each unit of any multi-unit structure.
- (d) A "COLLECTING SEWER" is a pipeline, including force lines, gravity sewers, interceptors, laterals, trunk sewers, manholes, lampholes and necessary appurtenances, including service wyes, which is owned and maintained by the Company, located on public property or on private easements, and used to transport sewage waste from the Customer's service connection to the point of disposal.
- (e) A "CUSTOMER'S SERVICE SEWER" is a pipe with appurtenances installed, owned and maintained by the customer, used to conduct sewage from the customer's premises to the collecting sewer, excluding service wyes or saddles.

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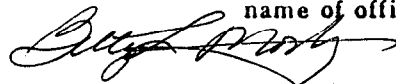
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Public Service Commissioner

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HILLCREST UTILITIES COMPANY

For HILLCREST MANOR SUBDIVISION

Name of Issuing Corporation

Community, Town or City

CAPE GIRARDEAU COUNTY, MO

Rules and Regulations Governing  
Rendering of Sewer Service

Rule 1 DEFINITIONS (continued)

Public Service Commission

- (f) A "SERVICE CONNECTION" is the connection of a service sewer to the Company collecting sewer either at the bell of a "Y" branch or the bell of a saddle placed on the barrel of the collecting sewer.
- (g) The "DATE OF CONNECTION" shall be the date the permit for a service connection is issued by the Company. In the event no permit is taken and a service connection is made, the date of connection shall be determined based on available information, such as construction/occupancy permits, or water or electric service turn-on dates.
- (h) "DOMESTIC SEWAGE" is sewage, excluding storm and surface water, resulting from normal household activities.
- (i) "NON-DOMESTIC SEWAGE" is all sewage other than domestic sewage including, but not limited to, commercial or industrial wastes. (See Rule 6 pertaining to Improper Waste and Excessive Use.)
- (j) A "FOUNDATION DRAIN" is a pipe installed inside or outside the foundation of a structure for the purpose of draining ground or subsurface water away from the foundation.
- (k) "PH" is the relative degree of acidity or alkalinity of water as indicated by the hydrogen ion concentration. PH is indicated on a scale reading from 1-14, with 7 being neutral, below 7 acid, and above 7 alkaline; more technically defined as the logarithm of the reciprocal of the hydrogen ion concentration.

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ISSUED BY BETTY L. MONTGOMERY, SECRETARY, P O BOX 602, CAPE GIRARDEAU, MO

*Betty L. Montgomery*  
name of officer

title

address 63702



HILLCREST UTILITIES COMPANY  
Name of Issuing Corporation

For HILLCREST MANOR SUBDIVISION  
Community, Town or City

CAPE GIRARDEAU COUNTY, MO

Rules and Regulations Governing  
Rendering of Sewer Service

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Rule 1 DEFINITIONS (continued)

Public Service Commissioner

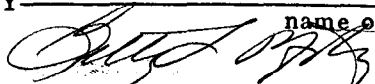
- (l) "B.O.D." denotes biochemical oxygen demand. It is the quantity of oxygen utilized in the biochemical oxidation of organic matter under standard laboratory conditions expressed in milligrams per liter.
- (m) "SUSPENDED SOLIDS" are the concentration of insoluble materials suspended or dispersed waste expressed in milligrams per liter on a dry weight basis as determined by standard procedures.

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63702

HILLCREST UTILITIES COMPANY  
Name of Issuing Corporation

For HILLCREST MANOR SUBDIVISION  
Community, Town or City  
CAPE GIRARDEAU COUNTY, MO

Rules and Regulations Governing FR 3 27 1989  
Rendering of Sewer Service

Public Service Commission

Rule 2 GENERAL

- (a) Every Customer, upon signing an application for service or accepting service rendered by the Company, shall be considered to have expressed consent to be bound by these rates, rules and regulations.
- (b) The Company's rules and regulations governing rendering of service are set forth in these numbered sheets. The rates applicable to appropriate class of service are set forth in rate schedules and constitute a part of these rules and regulations.
- (c) The Company reserves the right, subject to the authority of the Public Service Commission of Missouri, to prescribe additional rates, rules or regulations or to alter existing rates, rules or regulations as it may deem necessary or proper.
- (d) At the effective date of these rules and regulations, all new facilities, construction contracts, and written agreements shall conform to these rules and regulations in accordance with the statutes of the State of Missouri and authority of the Public Service Commission of Missouri. Pre-existing facilities which do not conform with these rules may remain, if said facilities do not cause any service problems and reconstruction is impractical in the Company's judgement.
- (e) The Company shall have the right to enter upon the Customer's premises for the purpose of inspecting for compliance with these rules and regulations. Company personnel shall identify themselves and such inspections shall be conducted during reasonable hours.

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Public Service Commission

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*Betty Montgomery*  
name of officer

title

address 63702

ALL PREVIOUS TARIFF CANCELLING P.S.C.MO. No. \_\_\_\_\_

{ Original }  
{ Revised }  
{ Original }  
{ Revised }

SHEET No. \_\_\_\_\_

SHEET No. \_\_\_\_\_

HILLCREST UTILITIES COMPANY  
Name of Issuing Corporation

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CAPE GIRARDEAU COUNTY, MO

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Rules and Regulations Governing  
Rendering of Sewer Service

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Rule 3 LIMITED AUTHORITY OF COMPANY EMPLOYEES Public Service Commissioner

- (a) Employees or agents of the Company are expressly forbidden to demand or accept any compensation for any service rendered to its Customers except as covered in the Company's rules and regulations.
- (b) No employee or agent of the Company shall have the right or authority to bind it by any promise, agreement or representation contrary to the letter or intent of these rules and regulations.

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*Betty L. Montgomery*  
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Rules and Regulations Governing  
Rendering of Sewer Service

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Rule 4 APPLICATIONS FOR SEWER SERVICE

Public Service Commissioner

- (a) A written application for service, signed by the customer and accompanied by the appropriate fees and other information required by these rules and regulations, must be received from each Customer before service is provided to any premises. Said application must state the name of the owner of said premises and, in the case of a commercial or industrial Customer, must also state the quantity and strength of effluent to be discharged from said premises into Company's sewer system. Every Customer, upon signing an application for any service rendered by the Company or upon taking of service, shall be considered to have expressed consent to the Company's rates, rules and regulations. The Company shall have the right to refuse service for failure to comply with the rules and regulations herein, or if the customer owes a past due bill not in dispute for sewer service at any location within the Company's area. In any case, where unusual construction or equipment expense is necessary to furnish the service, the Company may require a contract specifying a reasonable period of time for the Company to provide the service. The Company shall notify the owner of property served and what the Company's billing rules are.
- (b) A commercial or industrial Customer shall, upon request of the Company, present in writing to the Company a list of the devices which are to be attached to the Company's lines, giving the location of any buildings. The Company will then advise the Customer of the form and the character of the waste water collection facilities available.

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*Betty L. Montgomery*

name of officer

title

address 63702

HILLCREST UTILITIES COMPANY For HILLCREST MANOR SUBDIVISION  
 Name of Issuing Corporation Community, Town or City  
CAPE GIRARDEAU COUNTY, MO

Rules and Regulations Governing Rendering of Sewer Service	RECEIVED FEB 27 1989
<p>Rule 4 <u>APPLICATIONS FOR SEWER SERVICE</u> (Continued)</p> <p>(c) No substantial addition to the water using equipment or appliances connected to the sewer system of the Company for commercial or industrial customers shall be made except upon written notice to and with the written consent of the Company.</p> <p>(d) Any change in the location of an existing service connection requested by the Customer shall be made at his expense.</p> <p>(e) Customer service sewers will not be extended along public streets or roadways or through property of others in connecting with collecting sewers. If a service connection is requested at a point not already served by a collecting sewer of adequate capacity, the collecting sewer shall be extended in accordance with Rule 12.</p> <p>(f) New service connections shall be authorized when a service connection fee is paid to the Company based on the schedule of fees.</p> <p>(g) When a service is to be connected the plumber employed by the Customer shall obtain the connecting accessories from the Company. The plumber shall advise the Company 24 hours in advance of when he expects to have service installed so a representative of the Company can inspect the installation.</p>	<p>Public Service Board</p> <p>APR 3 1989</p>
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{ Revised }

SHEET No. \_\_\_\_\_

HILLCREST UTILITIES COMPANY  
Name of Issuing Corporation

For HILLCREST MANOR SUBDIVISION  
Community, Town or City  
CAPE GIRARDEAU COUNTY, MO

Rules and Regulations Governing  
Rendering of Sewer Service

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Rule 4 APPLICATIONS FOR SEWER SERVICE (continued)

Public Service Commissioner

(h) When sewer charges are based on water usage, the Company reserves the right to refuse sewer service to any applicant unless said applicant agrees to install a water meter accessible to the Company, so that there will be a basis for sewer charges.

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*Betty L. Montgomery*

HILLCREST UTILITIES COMPANY  
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Rules and Regulations Governing  
Rendering of Sewer Service

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Rule 5 INSIDE PIPING AND CUSTOMER SERVICE SEWER Public Service Commissioner

- (a) The Customer will provide the service sewer at his expense and risk. As a condition of service, inside requirements of all governmental units having jurisdiction and the Company's rules and regulations must be met at the time of connection to the system. The Company may deny service or may discontinue service where footing drains, downspouts, or other sources of surface or storm water are permitted to enter the sewer system through either the inside piping or through the building sewer.
- (b) A separate and independent Customer service sewer shall be required for every building, except when one building stands at the rear of another building on an interior lot where no private service sewer is available and cannot be constructed to the rear building through an adjoining alley, courtyard, or driveway; in that situation, the Customer's service sewer from the front building may be extended to the rear building and it will be considered as one Customer's service sewer.
- (c) Existing service sewers may be used in connection with new buildings only when they are found on examination and test to meet all requirements of the Company.

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HILLCREST UTILITIES COMPANY

HILLCREST MANOR SUBDIVISION

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Rules and Regulations Governing  
Rendering of Sewer Service

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Rule 5 INSIDE PIPING AND CUSTOMER SERVICE  
SEWER (continued)

Public Service Commission

- (d) The Customer's service sewer shall be one of the following: cast iron soil pipe, ASTM specification or equal; vitrified clay sewer pipe, ASTM specification or equal; PVC, ASTM specification or equal; or other suitable material approved by the Company. Joints shall be tight and waterproof. Any part of the Customer's service sewer that is located within ten (10) feet of a water service pipe shall be constructed of cast iron soil pipe with leaded joints. Cast iron pipes with leaded joints may be required where the Customer's service sewer is exposed to damage by tree roots. If installed in filled or unstable ground, the Customer's service sewer shall be of cast iron soil pipe, but nonmetallic material may be accepted if laid on a suitable bed or cradle as approved by the said Company.
- (e) The size and slope of the Customer's service sewer shall be subject to the approval of the Company, but in no event shall the diameter be less than four (4) inches. The slope of such four (4) inch pipe shall not be less than one-eighth (1/8) inch per foot.
- (f) Whenever possible the Customer's service sewer shall be brought to the building at an elevation below the basement floor. No building sewer shall be laid parallel to or within three (3) feet of any bearing wall. The depth shall be sufficient to afford protection from frost. The Customer's service sewer shall be laid at a uniform grade and in straight alignment insofar as possible. Changes in direction shall be made only with properly curved pipes and fittings.

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BETTY L. MONTGOMERY, SECRETARY, P O BOX 602, CAPE GIRARDEAU, MO

ISSUED BY

name of officer

title

address

63702



HILLCREST UTILITIES COMPANY  
Name of Issuing Corporation

For HILLCREST MANOR SUBDIVISION  
Community, Town or City  
CAPE GIRARDEAU COUNTY, MO

Rules and Regulations Governing  
Rendering of Sewer Service

FEB 27 1989

Rule 5 INSIDE PIPING AND CUSTOMER SERVICE  
SEWER (continued)

Public Service Commissioner

- (g) In all buildings in which any building drain is too low to permit adequate gravity flow to the collecting sewer, sanitary sewage carried by such drains shall be lifted by approved artificial means and discharged to the building sewer. No water operated sewage ejector shall be used.
- (h) All excavations required for the installation of a Customer's service sewer shall be open trench work unless otherwise approved by the Company. Pipe laying and backfill shall be performed in accordance with the latest published engineering specifications of the manufacturer of the materials used and all applicable local plumbing codes, except that no backfill shall be placed until the work has been inspected by the Company. Only those jointing materials and methods which are approved by the Company may be used.
- (i) The connection of the customer's service sewer into the collecting sewer shall be made at the "Y" branch, if such branch is available at a suitable location. If the Company's collecting sewer is vitrified clay pipe of 12" diameter or less and there is no properly located "Y" branch at a suitable location, a "Y" branch shall be installed at a location specified by the Company. If the Company's collecting sewer is greater than 12" in diameter, or is PVC of any size, a neat hole may be cut at a location specified by the Company, and a saddle installed

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*Betty L. Montgomery*  
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address 63702

ALL PREVIOUS TARIFF

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SHEET No.

{ Revised }

HILLCREST UTILITIES COMPANY  
Name of Issuing Corporation

For HILLCREST MANOR SUBDIVISION  
Community, Town or City

CAPE GIRARDEAU COUNTY, MO

<u>Rules and Regulations Governing</u> <u>Rendering of Sewer Service</u>		<b>RECORDED</b> FEB 27 1989 PUBLIC SERVICE COMMISSION
<p>Rule 5 <u>INSIDE PIPING AND CUSTOMER SERVICE SEWER</u> (continued)</p> <p>to which the Customer's service sewer will be connected. The invert of the customer's service sewer at the point of connection shall be at the centerline or higher elevation than the invert of the Company's collecting sewer. A smooth neat joint shall be made, and the connection made secure and watertight by encasement in concrete.</p> <p>(j) The Customer is obligated to construct, repair, and maintain the service sewer from the collecting sewer to the building of the applicant and such construction and maintenance by the customer shall be subject to the approval of an authorized inspector of the Company and shall be in accordance with these Rules and Regulations as well as construction information of the Company in force at that time.</p> <p>(k) The Company will locate the point to which service sewer connection will be made and the Company will furnish a "Y" branch, when a "Y" has not previously been installed, or other outlet at the collecting sewer which shall be located in the public right-of-way or Company easement. All connections are subject to inspection and approval by the Company. An application for new connection must be filed in writing 24 hours in advance stating the street,</p>	PUBLIC SERVICE COMMISSION FILED APR 3 1989 Public Service Commission	

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*Betty L. Montgomery*  
name of officer

title

address 63702

ALL PREVIOUS TARIFF

{ Revised }  
~~XXXXXX~~

Cancelling P.S.C.MO. No.

{ Original } SHEET No.

{ Revised }

HILLCREST UTILITIES COMPANY  
Name of Issuing Corporation

For HILLCREST MANOR SUBDIVISION  
Community, Town or City

CAPE GIRARDEAU COUNTY, MO

<u>Rules and Regulations Governing</u> <u>Rendering of Sewer Service</u>	
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Rule 5 <u>INSIDE PIPING AND CUSTOMER SERVICE</u> <u>SEWER (continued)</u>	
<p>house number, name of the applicant, name of the property owner, and the time at which connection is to be made. The Company will not be required to supply sewer service until each such connection has been inspected and approved by it. In the event the Customer or the Customer's agent shall damage a "Y" branch or go onto the public right-of-way or Company easement and cause damage to the collecting sewer, then the Customer shall be responsible for the cost of repair or replacing any such damage. The "Y" branch is considered part of the collecting sewer.</p> <p>(1) Company personnel may not work on piping or facilities not owned by the Company unless authorized by the Company.</p>	
FILED APR 8 1989 Public Service Commission	
*Indicates new rate or text +Indicates change	

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DATE EFFECTIVE APRIL 8, 1989  
month day year

ISSUED BY BETTY L. MONTGOMERY, SECRETARY, P O BOX 602, CAPE GIRARDEAU, MO

*Betty L. Montgomery*  
name of officer

title

address 63702

ALL PREVIOUS TARIFF

{ Original }  
{ Revised }

SHEET No. \_\_\_\_\_

Cancelling P.S.C.MO. No. \_\_\_\_\_

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{ Revised }

SHEET No. \_\_\_\_\_

HILLCREST UTILITIES COMPANY  
Name of Issuing Corporation

For HILLCREST MANOR SUBDIVISION  
Community, Town or City  
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Rendering of Sewer Service

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Rule 6 IMPROPER OR EXCESSIVE USE

Public Service Commissioner

- (a) The following requirements for the use of sewer service provided by the Company shall be observed. Violation of the requirements will result in the discontinuance of service to the Customer or an additional charge for excess load, or the requirement that the Customer install facilities to prevent excessive loads and other adverse impacts upon the Company's system.
- (b) No person shall discharge or cause to be discharged any storm water, surface water, ground water, swimming pool water, roof runoff, sub-surface drainage, or cooling water into Company's collecting sewers.
- (c) No person shall discharge or cause to be discharged any of the following described waste waters into the Company's collection sewers:
  - (1) Any liquid or vapor having a temperature higher than 150 degrees F.
  - (2) Any waste water which may contain more than 100 parts per million, by weight, of fat, oil or grease.
  - (3) Any waste water which may contain more than 25 parts per million, by weight, of soluble oils.
  - (4) Any gasoline, benzene, naptha, fuel oil, or other flammable or explosive liquid, solid or gas.
  - (5) Any garbage that has not been properly shredded.

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{ Original }  
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SHEET No. \_\_\_\_\_

Cancelling P.S.C.MO. No. \_\_\_\_\_

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HILLCREST UTILITIES COMPANY

Name of Issuing Corporation

For HILLCREST MANOR SUBDIVISION

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Rendering of Sewer Service

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Public Service Commission

Rule 6 IMPROPER OR EXCESSIVE USE (continued)

- (6) Any ashes, cinders, sand, mud, straw, shavings, metal, glass, rags, feathers, tar, plastics, wood or any other solid or viscous substance capable of causing obstruction to the flow in sewers or other interference with the proper operation of the sewage works.
- (7) Any waste waters having a PH lower than 5.0 or higher than 9.0, or having any other corrosive property capable of causing damage or hazard to structures, equipment and personnel of the sewage works.
- (8) Any waste waters containing toxic materials in sufficient quantity to disrupt the operation of treatment facilities.
- (9) The Company may specify limits on allowable concentration of heavy metals that may be discharged to the sewer.

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*[Signature]*  
name of officer

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address 63702

HILLCREST UTILITIES COMPANY

Name of Issuing Corporation

HILLCREST MANOR SUBDIVISION

For Community, Town or City  
CAPE GIRARDEAU COUNTY, MO

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Rendering of Sewer Service

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Rule 7 DISCONTINUANCE OF SERVICE BY COMPANY  
Public Service Commission

- (a) The Company reserves the right to discontinue services for any of the following reasons:
  - (1) For failure to comply with these rules and regulations.
  - (2) For nonpayment of utility bill (see Rule 9).
  - (3) For resale of sewer service.
  - (4) For an unauthorized sewer connection to Company sewers.
- (b) Discontinuance of service to a premises for violation of these Rules and Regulations shall not prevent the Company from pursuing any lawful remedy by action at law or otherwise for the collection of monies due from the customer.
- (c) If the Company discontinues its service for any violation of these rules and regulations, then any monies due the Company shall become immediately due and payable.
- (d) The Company has the right to refuse or to discontinue service to any premises to protect itself against fraud or abuse.
- (e) At least thirty (30) days prior to physical discontinuance of service, the Company will mail a written notice to the Customer and to the property owner if different than the customer by registered or certified mail, return receipt requested, with a copy thereof forwarded to the Public Service Commission. Said notice shall state the violation and service may be

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*Betty L. Montgomery*

name of officer

title

address 63702

HILLCREST UTILITIES COMPANY For HILLCREST MANOR SUBDIVISION  
 Name of Issuing Corporation Community, Town or City  
CAPE GIRARDEAU COUNTY, MO

<u>Rules and Regulations Governing</u> <u>Rendering of Sewer Service</u>	<u>FEB 27 1989</u>  <u>FILED</u>
Public Service Commissioner	
<p><b>Rule 7 DISCONTINUANCE OF SERVICE BY COMPANY</b>          (continued)</p> <p>discontinued at any time after the expiration of the notice period, provided satisfactory arrangements for continuance of the service have not been made by the Customer and the Company. This thirty (30) day notice may be waived where discharge of materials which might be detrimental to the health and safety of the public or cause damage to the sewer system of the Company is discovered. In the event of discontinuance of service to protect health and safety as above provided, the Customer and the Commission shall be notified immediately thereof with a statement concerning the reasons for such discontinuance.</p> <p>(f) Reconnection of any customer disconnected by authority of this rule will be made subject to payment of the cost of reconnection.</p> <p>(g) Tenants of rental property shall be given the opportunity to pay delinquent bills in lieu of disconnection of service.</p>	
<p>*Indicates new rate or text          †Indicates change</p>	
Public Service Commissioner	

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 name of officer title address 63702

ALL PREVIOUS TARIFF  
Cancelling P.S.C.MO. No.

{ Original }  
{ Revised }  
{ Original }  
{ Revised }

SHEET No.

SHEET No.

HILLCREST UTILITIES COMPANY  
Name of Issuing Corporation

For HILLCREST MANOR SUBDIVISION  
Community, Town or City  
CAPE GIRARDEAU COUNTY, MO

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Rules and Regulations Governing  
Rendering of Sewer Service

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Rule 8 INTERRUPTIONS IN SERVICE

Public Service Commission

- (a) The Company reserves the right to limit sewer service in its collecting sewers at any time for the purpose of making repairs to the sewer system.
- (b) Whenever service is limited for repairs, all Customers affected by such limitation will be notified in advance whenever it is possible to do so. Every effort will be made to minimize limitation of service.
- (c) No refunds of charges for sewer service will be made for limitations of service unless due to willful misconduct of the Company.
- (d) In order to avoid overloading the capacities of the Company collecting sewers and treatment facilities, the Company reserves the right at all times to determine and regulate, in a reasonable and non-discriminatory manner, the maximum amounts or strength of the wastes discharged into the Company's collecting sewers when they are greater than normal domestic sewage.

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*Betty L. Montgomery*  
name of officer

title

address 63702



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Cancelling P.S.C.MO. No.

HILLCREST UTILITIES COMPANY  
Name of Issuing Corporation

For HILLCREST MANOR SUBDIVISION  
Community, Town or City  
CAPE GIRARDEAU COUNTY, MO

Rules and Regulations Governing  
Rendering of Sewer Service

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Rule 9 BILLS FOR SERVICE

Public Service Commissioner

- (a) The charges for sewer service shall be at the rates specified in the applicable tariffs on file with the Missouri Public Service Commission. The point of assumption of sewer service shall be at the service connection. Service charges for connection or disconnection are set forth in Rule 10.
- (b) A Customer who has made application for service to a premises shall be held liable for all service furnished to such premises until the customer notifies the Company in writing to discontinue service.
- (c) A Customer is liable for payment for all monthly service charges for sewer service to a premises from the date of connection until the date of disconnection. At least five days prior to disconnection, the Customer shall notify the Company of the date, place, and time of disconnection.
- (d) Bills for sewer service will be mailed or delivered to the Customer's last address as shown by the records of the Company, but failure to receive the bill will not relieve the Customer from the obligation to pay the same.
- (e) Payments shall be made at the office of the Company or at an equally convenient location designated by the Company.
- (f) A separate bill shall be rendered for each Customer's sewer service.

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name of officer title address 63702

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HILLCREST UTILITIES COMPANY  
Name of Issuing Corporation

For HILLCREST MANOR SUBDIVISION  
Community, Town or City  
CAPE GIRARDEAU COUNTY, MISSOURI

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Rule 9 BILLS FOR SERVICE (continued)

(g) The Company shall have the right to render bills monthly in advance and such bills shall be due and payable on the due date indicated on the bill. The Company shall have the right to charge Customers on a monthly basis in arrears when the sewer charges are based on water usage.

(h) Neither the Company nor the Customer will be bound by bills rendered under mistake of fact as to the quantity of service rendered or as a result of clerical error.

(i) All bills for sewer service become delinquent after the due date stated on the bill. Service may be discontinued thirty (30) days after written notice by certified mail from the Company. The Company shall have the right to charge to the customer's account reasonable costs and fees incurred in collecting the delinquent amount.

(j) When bills are rendered for a period of less than a complete billing period due to the connection or termination of service, the billing shall be for the proportionate part of the monthly charge, or where water usage is the basis for the charge, at the appropriate rate for water used, or a proportionate part of the residential rate, whichever is applicable. Customers terminating with less than one month's service shall pay not less than the monthly minimum.

(k) If a Customer is a tenant, the Company may require the owner of the property to be ultimately responsible for payment of bills for service, provided the Company has made reasonable and timely efforts to collect bills due from the Customer. All notices of delinquent bills or disconnection shall also be sent to the owner of the property.

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ISSUED BY [Signature] Secretary, P.O. Box 602, Cape Girardeau, MO  
name of officer title address 63702

ALL PREVIOUS TARIFF  
Cancelling P.S.C.MO. No. \_\_\_\_\_

HILLCREST UTILITIES COMPANY  
Name of Issuing Corporation

For HILLCREST MANOR SUBDIVISION  
Community, Town or City  
CAPE GIRARDEAU COUNTY, MO

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Rule 10 SPECIAL CONTRACT FOR EXCESSIVE CAPACITY Service Commission

In the event that the Customer to be served proposes to discharge into Company's system an abnormally high volume or strength of waste as to require an enlargement of Company's existing sewage treatment plant or the construction of a temporary sewage treatment plant, and/or the construction or reconstruction of sewer lines, service shall be provided to such customer under the terms and conditions of a mutually satisfactory contract, in form approved by the Public Service Commission of Missouri, pursuant to which the cost of such improvements will be financed in such a manner as to be fair and reasonable to both parties and so as not to constitute a burden upon the Company or the existing Customers of the Company.

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{ Original }  
{ Revised }

SHEET No.

SHEET No.

HILLCREST UTILITIES COMPANY  
Name of Issuing Corporation

For HILLCREST MANOR SUBDIVISION  
Community, Town or City

CAPE GIRARDEAU COUNTY, MO

Rules and Regulations Governing  
Rendering of Sewer Service

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RULE 11 Extension of Collecting Sewers

Public Service Commission

A. This rule shall govern the extension of collecting sewers by the Company in areas where there are no collecting sewers in the streets and/or roadways. The Company will extend its collecting sewers along streets or roads within its certified area to serve new customers under the following terms and conditions:

1. Upon receipt of written application for service in compliance with Rule 4, the Company will provide the Applicant(s) an itemized estimate of the cost of the proposed extension. Said estimate shall include the cost of all labor and materials required, including manholes, cleanouts, lift stations, reconstruction of existing sewers (if necessary), and the direct costs associated with supervision, engineering, permits, and bookkeeping. Applicable income tax cost will be added to this estimate calculated at the maximum rate.
2. Applicant(s) shall enter into a contract with the Company for the installation of said extension and shall tender to the Company a contribution in-aid-of construction equal to the amount determined in A.1, plus the appropriate customer connection fee(s). Applicant(s) shall have the option of installing the main extension under the provisions of Rule 12B in lieu of entering into said contract.

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ISSUED BY BETTY L. MONTGOMERY, SECRETARY, P O BOX 602, CAPE GIRARDEAU, MO

*Betty L. Montgomery*

name of officer

title

address

63702

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Cancelling P.S.C.MO. No. \_\_\_\_\_

{ Original }  
{ Revised }

SHEET No. \_\_\_\_\_

HILLCREST UTILITIES COMPANY  
Name of Issuing Corporation

For HILLCREST MANOR SUBDIVISION  
Community, Town or City  
CAPE GIRARDEAU COUNTY, MO

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Rendering of Sewer Service

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RULE 11 Extension of Collecting Sewers (continued)  
Public Service Commission

3. If, as a result of reasonably unforeseen circumstances, the actual cost of the extension exceeds the estimated cost of the extension, the Applicant(s) shall pay the added cost.

4. The cost to an Applicant or Applicants connecting to a sewer that was contributed by other Applicants shall be as follows:

(a) For single-family residential Applicants that are applying for service in a platted subdivision, the Company shall divide the actual cost of the extension (including income taxes) by the number of lots abutting said extension to determine the per lot extension cost. When counting lots, corner lots which abut existing mains shall be excluded.

(b) For single-family residential Applicants that are applying for service in areas that are unplatted in subdivision lots, the Applicants' cost shall be equal to the total cost of the extension divided by the total length of the extension in feet times 100 feet.

(c) For industrial, commercial, or multi-family residential Applicants, the cost will be equal to the amount calculated for a single-family residence in Paragraphs 3a or 3b above multiplied times a water usage factor.

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month day year

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*Betty Montgomery*  
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address 63702

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SHEET No.

{ Revised }

HILLCREST UTILITIES COMPANY  
Name of Issuing Corporation

For HILLCREST MANOR SUBDIVISION  
Community, Town or City  
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RULE 11 Extension of Collecting Sewers (continued)  
Public Service Commission

The water usage factor shall be determined by dividing the average monthly usage in gallons by 7,000 gallons, but shall not be less than 1.

- 5. Refunds of contributions shall be made to Applicant(s) as follows:
  - (a) Should the actual cost of extension be less than the estimated cost, the Company shall refund the difference as soon as the actual cost has been ascertained.
  - (b) After the Company has closed its books for the year in which a contribution was made, it will determine its actual income tax cost associated with each extension and refund any excess income tax costs collected from each Applicant.
  - (c) During the first ten years after the extension is completed, the Company will refund to the Applicants who paid for the extension monies collected from Applicants in accordance with Rule 12A 4 above.
  - (d) The sum of all refunds to any Applicant shall not exceed the total contribution, adjusted for taxes associated with the extension, which the Applicant has paid.
  - (e) Each refund shall be distributed to initial Applicant(s) based upon the

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ISSUED BY BETTY L. MONTGOMERY, SECRETARY, P O BOX 602, CAPE GIRARDEAU, MO

*Betty Montgomery*

name of officer

title

address 63702

HILLCREST UTILITIES COMPANY  
Name of Issuing Corporation

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Community, Town or City  
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Rendering of Sewer Service

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RULE 11. Extension of Collecting Sewers ~~Revised~~ Missouri Public Service Commission

percentage of the actual extension cost contributed by each Applicant.

- 6. Extensions made under this rule shall be and remain the property of the Company in consideration of its perpetual upkeep and maintenance.
- 7. The Company reserves the right to connect future extensions to this collecting sewer and the attaching of customers to such further extensions shall not entitle Applicant(s) contracting for the original extension to additional refund.
- 8. The pipe used in making extensions under this rule shall be of a type and size which will be reasonably adequate to supply the area to be served. Such determination as to size and type of pipe shall be left solely to the judgment of the Company. If the Company desires a pipe size or lift station larger than reasonably required to provide service to the lots abutting said extension, the additional cost due to larger size shall be borne by the Company.

B. This rule shall govern the extension of collecting sewers to prospective customers in areas where no collecting sewers exist where Applicant(s) elects to construct said extensions. The Company will connect said extensions to its existing collecting sewers and provide service to Applicant(s) under the following terms and conditions:

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name of officer title address 63702





FORM NO. 13

P.S.C.MO. No. 2

{ Original } SHEET No. 33  
{ Revised }

ALL PREVIOUS TARIFF

Cancelling P.S.C.MO. No.

{ Original } SHEET No.  
{ Revised }

HILLCREST UTILITIES COMPANY  
Name of Issuing Corporation

For HILLCREST MANOR SUBDIVISION  
Community, Town or City  
CAPE GIRARDEAU COUNTY, MO

Rules and Regulations Governing  
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(c) Same as A5(d).

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(d) Same as A5(e).

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7. Same as A7.

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