

FORM NO. 13 P.S.C. MO. NO. 16  
 Canceling P.S.C. MO. NO. 14

Original

SHEET NO. A  
 SHEET NO. \_\_\_\_\_

Missouri –American Water Company  
 \_\_\_\_\_  
 NAME OF ISSUING CORPORATION

FOR  
 \_\_\_\_\_  
 STONE, CHRISTIAN & TANEY COUNTIES, MISSOURI  
 COMMUNITY, TOWN, OR CITY

<b>Rules and Regulations Governing the Rendering of Sewer Service</b>		
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\* Indicates new rate or text  
 + Indicates change

DATE OF ISSUE	<u>July 11, 2012</u>	DATE EFFECTIVE	<u>August 10, 2012</u>
	month day year		month day year
ISSUED BY:	<u>Frank Kartmann</u>		<u>727 Craig Road</u>
	President		St. Louis, MO 63141
	Name of Officer, Title		Address

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Original SHEET NO. B  
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Missouri-American Water Company FOR  
 \_\_\_\_\_ STONE & TANEY COUNTIES, MISSOURI  
 NAME OF ISSUING CORPORATION COMMUNITY, TOWN, OR CITY

<b>Rules &amp; Regulations Governing The Rendering of Sewer Service</b>	
Stonebridge Village LEGAL DESCRIPTION	
<p>A tract of land being all of the East Half of the Southeast Quarter of Section 7, all of Section 8, the Northwest Quarter of Section 9, the Southwest Quarter of Section 9, the West Half of the East Half of Section 9, the Northwest Quarter of Section 16, the Southwest Quarter of Section 16, the Northwest Quarter of the Southeast Quarter of Section 16, the South Half of the Southeast Quarter and that part of the Northeast Quarter of said Southeast Quarter lying South of the Missouri Pacific Railroad of Section 16, all of Section 17, except that part lying Southwest of Missouri State Highway 76, the Northeast Quarter of Section 18, the Northwest Quarter of Section 21, the Northeast Quarter of Section 21, Township 23 North, Range 22 West, Stone County, Missouri, and that part of the West Half of the Southwest Quarter of Section 15, lying South of the Missouri Pacific Railroad and all of the Northwest Quarter of Section 22, Township 23 North, Range 22 West, Taney County, Missouri, and being more particularly described as follows: Beginning at an existing stone at the Southeast Corner of said Section 17; thence North 88 degrees 21 minutes 39 seconds West along the South line of the Southeast Quarter of said Section 17, a distance of 2,600.18 feet to an existing stone at the Southwest corner of the Southeast Quarter of said section 17 for corner; thence North 88 degrees 18 minutes 00 seconds West along the South line of the Southwest Quarter of said Section 17 a distance of 1,110.03 feet to a point on a curve, said point being on the East right of way line of said Missouri State Highway 76; thence along said East right of way line to a point on the West line of the Southwest Quarter of said Section 17 for corner; thence North 01 degree 39 minutes 15 seconds East along said West line a distance of 1,797.55 feet to an existing stone at the Southwest corner of the Northwest Quarter of said Section 17 for corner; thence North 89 degrees 06 minutes 04 seconds West along the South line of said Northeast Quarter of Section 18 a distance of 2,630.97 feet to the Southwest corner of said Northeast Quarter of Section 18 for corner; thence North 01 degree 08 minutes 25 seconds East along the West line of said Northeast Quarter of Section 18 a distance of 2,675.84 feet to the Northwest corner of said Northeast Quarter of Section 18 for corner; thence South 88 degrees 27 minutes 04 seconds East along the North line of said Northeast Quarter of Section 18 a distance of 1,330.31 feet to the Southwest corner of the East Half of the Southeast Quarter of said Section 7 for corner; thence North 01 degree 32 minutes 24 seconds East along the West line of said East Half of the Southeast Quarter of Section 7 a distance of 2,631.12 feet to</p> <p>* Indicates new rate or text            + Indicates change</p>	

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<b>Rules &amp; Regulations Governing The Rendering of Sewer Service</b>	
<p style="text-align: center;">Stonebridge Village LEGAL DESCRIPTION (continued)</p> <p>the northwest corner of said East Half of the Southeast Quarter of Section 7 for Corner; thence South 89 degrees 04 minutes 21 seconds East along the North line of said East Half of the Southeast Quarter of Section 7 a distance of 1,326.01 feet to the Southwest corner of the Northwest Quarter of said Section 8 for corner; thence North 01 degree 26 minutes 43 seconds East along the West line of said Northwest Quarter of Section 8 a distance of 2,645.51 feet to an existing stone at the Northwest corner of said Section 8 for corner; thence South 88 degrees 40 minutes 53 seconds East along the North line of said Section 8 a distance of 5,164.59 feet to the Northeast corner of said Section 8 for corner; thence South 89 degrees 13 minute 56 seconds East along the North line of said Section 9 a distance of 2,588.90 feet to an existing stone at the Northeast corner of the Northwest Quarter of said Section 9 for corner; thence South 88 degrees 33 minutes 26 seconds East along said North line of Section 9 a distance of 1,304.11 feet to the Northeast corner of the West Half of the Northeast Quarter of said Section 9 for corner; thence South 01 degree 12 minutes 39 seconds West along the East line of the West Half of the East Half of said Section 9 a distance of 5,344.39 feet to the Southeast corner of the West Half of the Southeast Quarter of said Section 9 for corner; thence North 88 degrees 38 minutes 11 seconds West along the South line of said Section 9 a distance of 1,300.91 feet to the Northeast corner of said Northwest Quarter of said Section 16 for corner; thence South 01 degrees 43 minutes 19 seconds West along the East line of said Northwest Quarter a distance of 2,665.47 feet to the Southeast corner of said Northwest Quarter of Section 16 for corner; thence South 88 degrees 30 minutes 52 seconds East along the North line of said Northwest Quarter of the Southeast Quarter of Section 16 a distance of 1,286.84 feet to the Northeast corner of said Northwest Quarter of the Southeast Quarter of Section 16 for corner; thence South 01 degree 35 minutes 30 seconds West along the East line of said Northwest Quarter of the Southeast Quarter of Section 16 a distance of 1,325.97 feet to the Southeast corner of said Northwest Quarter of the Southeast Quarter of Section 16 for corner; thence North 01 degree 35 minutes 30 seconds East along the West line of said Northeast Quarter of the Southeast Quartet a distance of 265.92 feet to a point on a curve, said point being on said Railroad South right of way line; thence along said right of way line to a point on the East line of the West half of said Southwest Quarter of Section 15 for corner; thence South 01 degree 32 minutes 08 seconds West align said East line of the West Half of said Southwest Quarter of Section 15 a distance of 1,867.10 feet to an existing iron pin at the Southeast corner of said West Half of the Southwest Quarter of Section 15 for corner; thence South 89 degrees 21 minutes 06 seconds East along the South line of said Section 15 a distance of 1,315.41 feet to the Northeast corner of the Northwest Quarter of said Section 22 for corner; thence</p> <p>* Indicates new rate or text + Indicates change</p>	

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canceling

P.S.C. MO. NO. 16  
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Original

SHEET NO.  D

Missouri-American Water Company

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STONE & TANEY COUNTIES, MISSOURI  
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<b>Rules &amp; Regulations Governing The Rendering of Sewer Service</b>	
Stonebridge Village LEGAL DESCRIPTION (continued)	
<p>South 01 degree 04 minutes 54 seconds West along the East line of said Northwest Quarter of Section 22 a distance of 2,668.76 feet to the Southeast corner of said Northwest Quarter of Section 22 for corner; thence North 89 degrees 03 minutes 31 seconds West along the South line of said Northwest Quarter of Section 22 a distance of 2,644.03 feet to the Southwest corner of said Northwest Quarter of section 22 for corner; thence North 88 degrees 25 minutes 38 seconds West along the South line of said Northeast Quarter of Section 21 a distance of 2,608.40 feet to an existing stone at the Southwest corner of said Northeast Quarter of Section 21 for corner; thence North 88 degrees 12 minutes 35 seconds West along the South line of said Northwest Quarter of Section 21 a distance of 2,562.75 feet to an existing stone at the Southwest corner of said Northwest Quarter of Section 21 for corner; thence North 01 degree 22 minutes 23 seconds East along the West line of said Northwest Quarter of Section 21 a distance of 2,627.56 feet to said point of beginning, and containing 2,936.82 acres of land, more or less, subject to all easements and/or rights of way.</p>	
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	President		St. Louis, MO 63141
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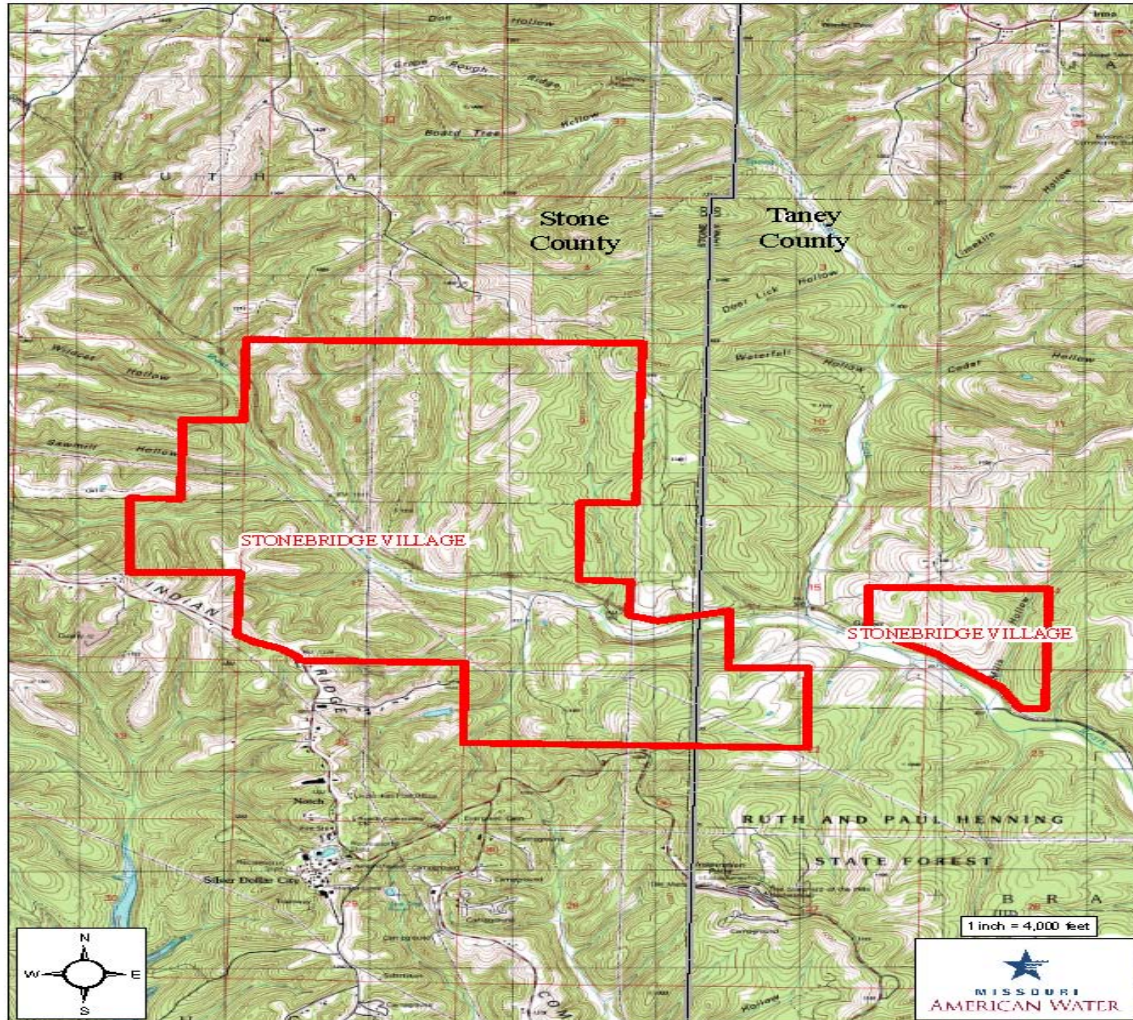
Missouri –American Water Company

FOR

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**Stonebridge Village  
Map – sewer service area**



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Missouri –American Water Company

FOR

CHRISTIAN & TANEY COUNTIES, MISSOURI  
 COMMUNITY, TOWN, OR CITY

NAME OF ISSUING CORPORATION

<b>Saddlebrooke Village</b>
<b>Legal Description</b>
<p>VILLAGE OF SADDLEBROOKE SEWER CERTIFICATED AREA            PART OF MIDDLE BULL CREEK WATERSHED</p> <p>A WATERSHED AREA OF LAND BEING BOUNDED ON THE NORTH BY WOODS FORK &amp; UPPER BULL CREEK WATERSHED, BEING BOUNDED ON THE EAST BY THE EASTERN LINE OF PART OF SECTION 20 AND THE EASTERN LINE OF SECTIONS 29 &amp; 32 IN TOWNSHIP 25 NORTH, RANGE 20 WEST, AND THE EASTERN LINE OF SECTION 1 IN TOWNSHIP 24 NORTH, RANGE 21 WEST, BOUNDED ON THE SOUTH BY THE SOUTHERN LINE OF SECTIONS 1, 2, 3, 4 &amp; PART OF SECTION 5 OF TOWNSHIP 24 NORTH, RANGE 21 WEST, BOUNDED ON THE WEST BY BEAR CREEK WATERSHED AND HIGHWAYS 65, AND ROUTE 176, ENCOMPASSING PART OF SECTIONS 23,24,25,26,27,28,29, 32 AND 33, AND ALL OF SECTIONS 34, 35 AND 36 OF TOWNSHIP 25 NORTH, RANGE 21 WEST IN CHRISTIAN COUNTY, MISSOURI, PART OF SECTIONS 19,20, AND ALL OF SECTIONS 29,30,31 &amp;32 IN TOWNSHIP 25 NORTH, RANGE 20 WEST IN CHRISTIAN COUNTY, MISSOURI, AND ALL OF SECTIONS 1, 2, 3 &amp; 4 AND PART OF SECTION 5 OF TOWNSHIP 24 NORTH, RANGE 21 WEST IN TANEY COUNTY, MISSOURI.</p> <p>* Indicates new rate or text            + Indicates change</p>

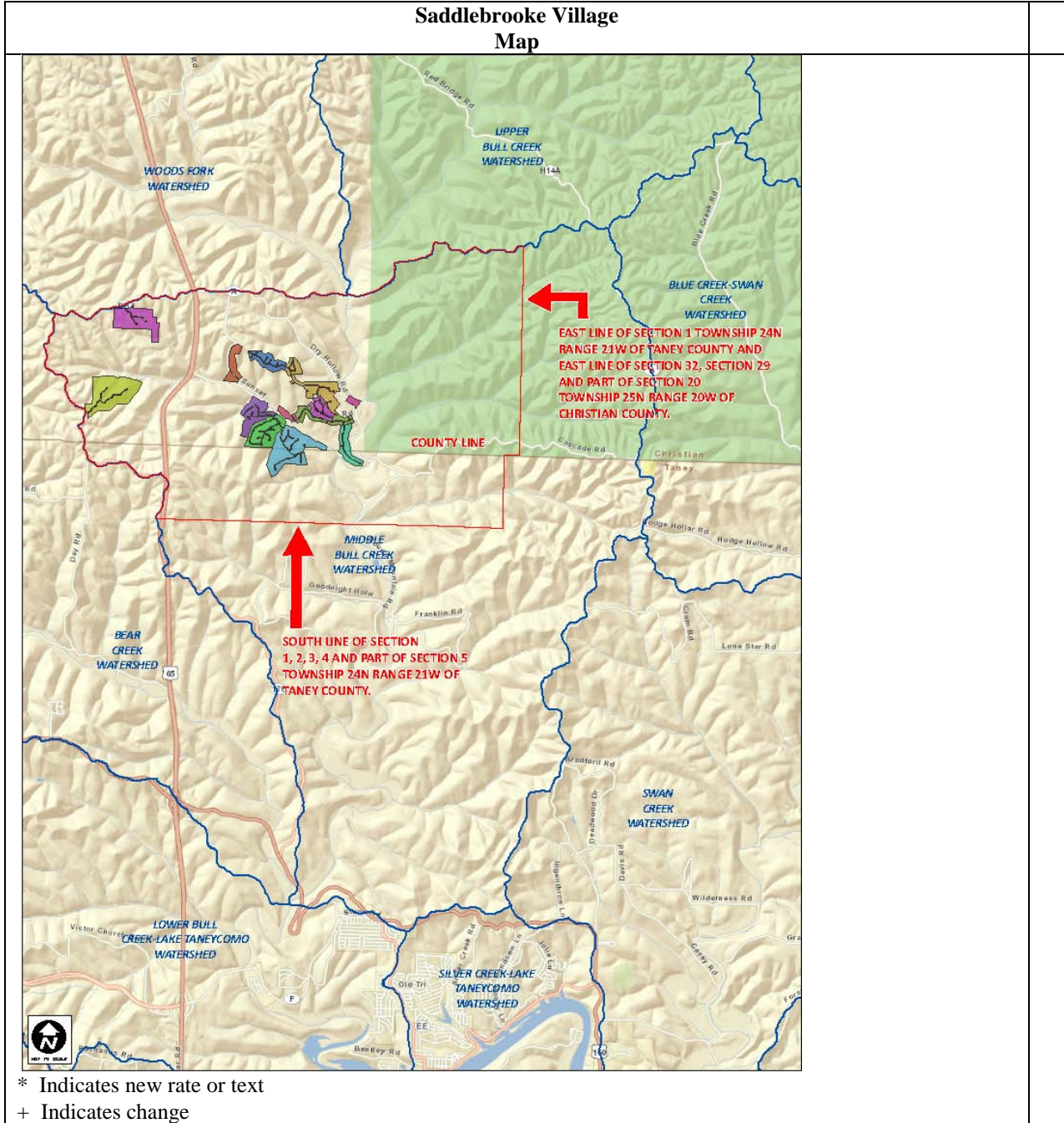
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Missouri –American Water Company

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 STONE, TANEY & CHRISTIAN COUNTIES, MISSOURI  
 COMMUNITY, TOWN, OR CITY

<b>Rules &amp; Regulations Governing The Rendering of Sewer Service</b>	
<b>SCHEDULE OF SEWER RATES</b>	
<b>Stonebridge Village</b>	
<b><u>Rate Schedule A</u></b>	
<b><u>Applicability</u></b>	
These rates apply to customers connected to a collecting sewer constructed with Company funds.	
<b><u>Monthly Minimum Charges</u></b>	
<u>Meter Size</u>	<u>Monthly Charges</u>
5/8"	\$40.97
3/4"	\$53.29
1.0"	\$77.89
1.5"	\$139.43
2.0"	\$213.27
3.0"	\$385.58
4.0"	\$631.75
<b><u>Commodity Charge</u></b> <sup>(1)</sup>	
\$6.0324 per 1,000 gallons for usage.	
<small>(1) Residential customers' monthly commodity charge amounts for the entire year will be based on the average monthly water usage in the months of December, January and February. Commercial customers' commodity charge amounts will be based on actual monthly water usage.</small>	
<b><u>Connection (CIAC) Fees</u></b>	
The Company is authorized to condition service to the initial applicant for sewer service at a single-family residence upon the payment of a one-time charge of \$5,700. The charge for commercial premises will be \$1,425 per 1,000 gallons of average monthly water use, but with a minimum charge of \$5,700.	
* Indicates new rate or text	
+ Indicates change	

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ISSUED BY:	Frank Kartmann President _____ Name of Officer, Title	727 Craig Road St. Louis, MO 63141 _____ Address	
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<b>Rules &amp; Regulations Governing The Rendering of Sewer Service</b>	
<b>SCHEDULE OF SEWER RATES (continued)</b>	
<b>Stonebridge Village</b>	
<b><u>Rate Schedule B</u></b>	
<b><u>Applicability</u></b>	
These rates apply to customers connected to a collecting sewer that was constructed or paid for by a developer or customer under the sewer extension rule.	
<b><u>Monthly Minimum Charges</u></b>	
<u>Meter Size</u>	<u>Monthly Charges</u>
5/8"	\$36.69
3/4"	\$47.72
1.0"	\$69.74
1.5"	\$124.85
2.0"	\$190.96
3.0"	\$345.24
4.0"	\$565.66
<b><u>Commodity Charge</u></b> <sup>(1)</sup>	
\$4.0411 per 1,000 gallons for usage	
(1) Residential customers' monthly commodity charge amounts for the entire year will be based on the average monthly water usage in the months of December, January and February. Commercial customers' commodity charge amounts will be based on actual monthly water usage.	
<b><u>Connection (CIAC) Fees</u></b>	
The Company is authorized to condition service to the initial applicant for sewer service at a single family residence upon the payment of a one-time charge of \$2,150 applicable to the next 300 new customers in Forest Lake subdivision to expire twenty (20) years after the effective date of this tariff sheet. This connection fee is in addition to any other fees authorized under Rate Schedule B.	
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	_____ Name of Officer, Title		_____ Address

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SHEET NO. 1b  
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<b>Rules &amp; Regulations Governing The Rendering of Sewer Service</b>	
<b>SCHEDULE OF SEWER RATES (continued)</b>	
<b>Saddlebrooke Service Area</b>	
<b><u>Rate Schedule</u></b>	
<b><u>Applicability</u></b> These rates apply to customers connected to a collecting sewer that was constructed or paid for by a developer or customer under the sewer extension rule.	
<b><u>Monthly Minimum Charges</u></b>	
<u>Meter Size</u>	<u>Monthly Charges</u>
5/8"	\$40.97
3/4"	\$53.29
1.0"	\$77.89
1.5"	\$139.43
2.0"	\$213.27
3.0"	\$385.58
4.0"	\$631.75
<b><u>Commodity Charge</u></b> <sup>(1)</sup>	
\$6.0324 per 1,000 gallons for usage	
(1) Residential customers' monthly commodity charge amounts for the entire year will be based on the average monthly water usage in the months of December, January and February. Commercial customers' commodity charge amounts will be based on actual monthly water usage.	
<b><u>Connection (CIAC) Fees</u></b>	
The Company is authorized to condition service to the initial applicant for sewer service at a single family residence upon the payment of a one-time charge of \$2,800 applicable to the next 200 new customers in the Saddlebrooke subdivision. This CIAC fee will expire ten (10) years after the effective date of this tariff or upon attaining a level of 200 customers, whichever comes first. This CIAC fee is in addition to any other fees authorized under this Rate Schedule.	
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 STONE, CHRISTIAN & TANEY COUNTIES, MISSOURI  
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<b>Rules &amp; Regulations Governing The Rendering of Sewer Service</b>	
<b>SCHEDULE OF SERVICE CHARGES &amp; DEPOSITS</b>	
<b>All Service Areas</b>	
Connection fee after initial connection if a service call is necessary.	\$50.00
Deposit (refundable) Amount due for service for one billing period plus 30 days.	
Disconnection fee during regular office hours.	\$25.00
Reconnection fee during regular office hours.	\$25.00
Additional overtime charge for reconnection after regular office hours, on weekends, or holidays.	\$35.00
Collection of a delinquent bill.	\$10.00
Return Check.	\$10.00
Interest at the rate of 6% per annum covering period of deposit will be paid to customer or credited to his account provided the deposit remains with the Company for a period of at least 12 months.	
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ISSUED BY: Frank Kartmann 727 Craig Road  
President St. Louis, MO 63141  
 Name of Officer, Title Address

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<b>Rules Governing Rendering of Sewer Service</b>	
<b>Rule 1 DEFINITIONS</b>	
<p>(a) The "COMPANY" is <u>Missouri-American Water Company</u>, acting through its officers, managers, or other duly authorized employees or agents.</p> <p>(b) The "CUSTOMER" is any person, individual, partnership, association, corporation or governmental body which has contracted with the Company for sewer service or is receiving service from the Company, or whose facilities are connected for utilizing such service.</p> <p>(c) The word "UNIT" shall be used herein to define the standard user or property served and shall include mobile homes or any building, residential, commercial, or industrial, owned or leased and each unit of any multi-unit structure.</p> <p>(d) A "COLLECTING SEWER" is a pipeline, including force lines, gravity sewers, interceptors, laterals, trunk sewers, manholes, lamp holes, and necessary appurtenances, including service wyes and saddles, or pressure pump units that are owned and maintained by the Company, located on public property or on private easements, and used to transport sewage waste from the Customer's service connection to the point of disposal.</p> <p>(e) A "CUSTOMER'S SERVICE SEWER" is a pipe with appurtenances installed, owned and maintained by the Customer, used to conduct sewage from the Customer's premises to the collecting sewer, including pressure pump units and sewage tanks owned by the Customer, and excluding service wyes or saddles, and pressure pump units that are owned by the Company. For Customers connected to a pressure collecting sewer and utilizing a pump unit, the portion of the Service Sewer between the pump unit and the collecting sewer is a pressurized portion of the Service Sewer. In addition to other parts and fittings this shall include a stop cock accessible to the Company for turn-off of sewerage flow and a check valve to prevent backflow of waste-water under pressure in the pressure collecting sewer. The Service Sewer is constructed, owned and maintained by the Customer.</p>	
<p>* Indicates new rate or text            + Indicates change</p>	

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ISSUED BY: \_\_\_\_\_  
 Frank Kartmann  
 President  
 \_\_\_\_\_  
 Name of Officer, Title

\_\_\_\_\_   
 727 Craig Road  
 St. Louis, MO 63141  
 \_\_\_\_\_  
 Address

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<b>Rules Governing Rendering of Sewer Service</b>	
<b>Rule 1 DEFINITIONS (continued)</b>	
<p>(f) A "SERVICE CONNECTION" is the connection of a service sewer to the Company's collecting sewer either at the bell of a wye branch, or the bell of a saddle placed on the barrel of the collecting sewer, or at the tank of a Company-owned pressure pump unit.</p> <p>(g) The "DATE OF CONNECTION" shall be the date the permit for a service connection is issued by the Company. In the event no permit is taken and a service connection is made, the date of connection shall be determined based on available information, such as construction/occupancy permits, or water or electric service turn-on dates.</p> <p>(h) "DOMESTIC SEWAGE" is sewage, excluding storm and surface water, resulting from normal household activities.</p> <p>(i) "NON-DOMESTIC SEWAGE" is all sewage other than domestic sewage including, but not limited to, commercial or industrial wastes. (See Rule 6 pertaining to Improper or Excessive Use)</p> <p>(j) A "FOUNDATION DRAIN" is a pipe installed inside or outside the foundation of a structure for the purpose of draining ground or subsurface water away from the foundation.</p> <p>(k) "pH" is the relative degree of acidity or alkalinity of water as indicated by the hydrogen ion concentration. pH is indicated on a scale reading from 1-14, with 7.0 being neutral, below 7.0 acid, and above 7.0 alkaline; more technically defined as the logarithm of the reciprocal of the hydrogen ion concentration.</p> <p>(l) "B.O.D" denotes Biochemical Oxygen Demand. It is the quantity of oxygen utilized in the biochemical oxidation of organic matter under standard laboratory conditions expressed in milligrams per liter.</p> <p>(m) "SUSPENDED SOLIDS" are the concentration of insoluble materials suspended or dispersed waste expressed in milligrams per liter on a dry weight basis as determined by standard procedures.</p> <p>* Indicates new rate or text            + Indicates change</p>	

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 STONE, CHRISTIAN & TANEY COUNTIES, MISSOURI  
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<b>Rules Governing Rendering of Sewer Service</b>	
<b>Rule 1 DEFINITIONS (continued)</b>	
<p>(n) "EFFLUENT PUMP UNIT" or "PRESSURE PUMP UNIT"– a self contained facility consisting generally of a tank and an electric pump, which separates solid from liquid waste, retaining the solid waste in the tank, and pumping the liquid waste under pressure to collecting sewer pipelines. The device also contains level controls for interim storage of liquid waste in the tank and intermittent pump operation as a function of liquid level with appropriate malfunction alarms, pressure controls and check valves to insure cooperative operation with similar units.</p> <p>(o) "GRINDER PUMP UNIT" or "PUMP UNIT"– a self contained facility consisting generally of a small tank, and an electric pump that is capable of pumping liquid waste with contained solids to a pressure collecting sewer for transportation of liquid waste with solids to a treatment facility.</p> <p>(p) "PRESSURE COLLECTING SEWER" – a collecting sewer pipeline owned and maintained by the company, including wyes, tees, and saddles, operated under pressure from pump units connected to the pipeline, located within easements, used to transport wastewater under pressure to a treatment facility. A Pressure Collecting Sewer is sometimes referred to generically as a collecting sewer.</p> <p>(q) "TANK" – a watertight vessel which holds wastewater from the customer’s premises, and in which an electric pump and associated electrical controls and connections may be installed if necessary, and provides access from ground level to the internal parts and for other maintenance.</p> <p>(r) A "SADDLE" is a fitting that connects the Customer’s Service Sewer to the collecting sewer whether it is a gravity collecting sewer or a pressure collecting sewer; the saddle clamps around the collecting sewer pipeline into which pipeline a hole is cut, and the Service Sewer is connected to the Saddle thereby connecting it to the collecting sewer.</p> <p>(s) A "WYE" or "WYE BRANCH" or "Y" or "Y BRANCH" is a three-way, one-piece pipe fitting in the shape of the letter "y" that is a part of the collecting sewer pipeline, and to which the Customer’s service sewer is connected.</p>	
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 STONE, CHRISTIAN & TANEY COUNTIES, MISSOURI  
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<b>Rules Governing Rendering of Sewer Service</b>	
<b>Rule 2 GENERAL</b>	
<p>(a) Every Customer, upon signing an application for service or accepting service rendered by the Company, shall be considered to have expressed consent to be bound by these rates, rules and regulations.</p> <p>(b) The Company’s rules and regulations governing rendering of service are set forth in these numbered sheets. The rates applicable to appropriate class of service are set forth in rate schedules and constitute a part of these rules and regulations.</p> <p>(c) The Company reserves the right, subject to the authority of the Public Service Commission of Missouri, to prescribe additional rates, rules or regulations or alter existing rates, rules or regulations as it may deem necessary or proper.</p> <p>(d) At the effective date of these rules and regulations, all new facilities, construction contracts, and written agreements shall conform to these rules and regulations in accordance with the statutes of the State of Missouri and authority of the Public Service Commission of Missouri.</p> <p>(e) The Company shall have the right to enter upon the Customer’s premises for the purpose of inspecting for compliance with these rules and regulations. Company personnel shall identify themselves and such inspections shall be conducted during reasonable hours.</p>	
<p>* Indicates new rate or text            + Indicates change</p>	

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<b>Rules Governing Rendering of Sewer Service</b>	
<b>Rule 3 LIMITED AUTHORITY OF COMPANY EMPLOYEES</b>	
<p>(a) Employees or agents of the Company are expressly forbidden to demand or accept any compensation for any service rendered to its Customers except as covered in the Company’s rules and regulations.</p> <p>(b) No employee or agent of the Company shall have the right or authority to bind it by any promise, agreement or representation contrary to the letter or intent of these rules and regulations.</p>	
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<b>Rules Governing Rendering of Sewer Service</b>	
<b>Rule 4 APPLICATIONS FOR SEWER SERVICE</b>	
<p>(a) A written application for service, signed by the Customer and accompanied by the appropriate fees and other information required by these rules and regulations must be received from each Customer before service is provided to any premises. Said application must state the name of the owner of said premises and, in the case of a commercial or industrial Customer, must also state the quantity and strength of effluent to be discharged from said premises into Company's sewer system. Every Customer, upon signing an application for any service rendered by the Company or upon taking of service, shall be considered to have expressed consent to the Company's rates, rules and regulations. The Company shall have the right to refuse service for failure to comply with the rules and regulations herein, or if the customer owes a past due bill not in dispute for sewer service at any location within the Company's area. In any case, where unusual construction or equipment expense is necessary to furnish the service, the Company may require a contract specifying a reasonable period of time for the Company to provide the service. The Company shall notify the owner of property served and what the Company's billing rules are.</p> <p>(b) A commercial or industrial Customer shall, upon request of the Company, present in writing to the Company a list of the devices which are to be attached to the Company's lines, giving the location of any buildings. The Company will then advise the Customer of the form and the character of the waste water collection facilities available.</p>	
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<b>Rules Governing Rendering of Sewer Service</b>	
<b>Rule 4 APPLICATIONS FOR SEWER SERVICE (continued)</b>	
<p>(c) No substantial addition to the water using equipment or appliances connected to the sewer system of the Company for commercial or industrial customers shall be made except upon written notice to and with the written consent of the Company.</p> <p>(d) Any change in the location of an existing service connection requested by the Customer shall be made at his expense.</p> <p>(e) Customer service sewers will not be extended along public streets or roadways or through property of others in connecting with collecting sewers. If a service connection is requested at a point not already served by a collecting sewer of adequate capacity, the collecting sewer shall be extended in accordance with Rule 11.</p> <p>(f) New service connections shall be authorized when a service connection fee is paid to the Company based on the schedule of fees.</p> <p>(g) When a service is to be connected the plumber employed by the Customer shall obtain the connecting accessories from the Company. The plumber shall advise the Company twenty-four (24) hours in advance of when he expects to have service installed so a representative of the Company can inspect the installation.</p> <p>(h) When sewer charges are based on water usage, the Company reserves the right to refuse sewer service to any applicant unless said applicant agrees to install a water meter accessible to the Company, so that there will be a basis for sewer charges.</p>	
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<b>Rules Governing Rendering of Sewer Service</b>	
<b>Rule 5 INSIDE PIPING AND CUSTOMER SERVICE SEWER</b>	
<p>(a) The Customer will provide the service sewer at his expense and risk. As a condition of service, inside requirements of all governmental units having jurisdiction and the Company's rules and regulations must be met at the time of connection to the system. The Company may deny service or may discontinue service where footing drains, downspouts, or other sources of surface or storm water are permitted to enter the sewer system through either the inside piping or through the building sewer.</p> <p>(b) A separate and independent Customer service sewer shall be required for every building, except when one building stands at the rear of another building on an interior lot where no private service sewer is available and cannot be constructed to the rear building through an adjoining alley, courtyard, or driveway; in that situation, the Customer's service sewer from the front building may be extended to the rear building and it will be considered as one Customer's service sewer.</p> <p>(c) Existing service sewers may be used in connection with new buildings only when they are found on examination and test to meet all requirements of the Company.</p> <p>(d) The Customer's service sewer shall be one of the following: cast iron soil pipe, ASTM specification or equal; vitrified clay sewer pipe, ASTM specification or equal; PVC, ASTM specification or equal; or other suitable material approved by the Company. Joints shall be tight and waterproof. Any part of the Customer's service sewer that is located within ten (10) feet of a water service pipe shall be constructed of cast iron soil pipe with leaded joints. Cast iron pipes with leaded joints may be required where the Customer's service sewer is exposed to damage by tree roots. If installed in filled or unstable ground, the Customer's service sewer shall be of cast iron soil pipe, but nonmetallic material may be accepted if laid on a suitable bed or cradle as approved by the said Company.</p>	
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<b>Rules Governing Rendering of Sewer Service</b>	
<b>Rule 5 INSIDE PIPING AND CUSTOMER SERVICE SEWER (continued)</b>	
<p>(e) The size and slope of the Customer’s service sewer shall be subject to the approval of the Company, but in no event shall the diameter be less than four (4) inches. The slope of such four (4) inch pipe shall not be less than one-eighth (1/8) inch per foot.</p> <p>(f) Whenever possible the Customer’s service sewer shall be brought to the building at an elevation below the basement floor. No building sewer shall be laid parallel to or within three (3) feet of any bearing wall. The depth shall be sufficient to afford protection from frost. The Customer’s service sewer shall be laid at a uniform grade and in straight alignment insofar as possible. Changes in direction shall be made only with properly curved pipes and fittings.</p> <p>(g) In all buildings in which any building drain is too low to permit adequate gravity flow to the collecting sewer, sanitary sewage carried by such drains shall be lifted by approved artificial means and discharged to the building sewer. No water operated sewage ejector shall be used.</p> <p>(h) All excavations required for the installation of a Customer’s service sewer shall be open trench work unless otherwise approved by the Company. Pipe laying and backfill shall be performed in accordance with the latest published engineering specifications of the manufacturer of the materials used and all applicable local plumbing codes, except that no backfill shall be placed until the work has been inspected by the Company. Only those jointing materials and methods which are approved by the Company may be used.</p>	
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<b>Rules Governing Rendering of Sewer Service</b>	
<b>Rule 5 INSIDE PIPING AND CUSTOMER SERVICE SEWER (continued)</b>	
<p>(i) Connections:</p> <ol style="list-style-type: none"> <li>1. The connection of the Customer’s service sewer, with or without a pressure pump unit, into the gravity collecting sewer shall be made at the “Y” branch, if such branch is available at a suitable location. If the Company’s collecting sewer is vitrified clay pipe of twelve inch (12”) diameter or less and there is no properly located “Y” branch at a suitable location, a “Y” branch shall be installed at a location specified by the Company. If the Company’s collecting sewer is greater than twelve inches (12”) in diameter, or is PVC of any size, a neat hole may be cut at a location specified by the Company, and a saddle installed to which the Customer’s service sewer will be connected. The invert of the customer’s service sewer at the point of connection shall be at the centerline or higher elevation than the invert of the Company’s collecting sewer. A smooth neat joint shall be made, and the connection made secure and watertight by encasement in concrete.</li> <li>2. The connection of the customer service sewer into a pressure collecting system, if a customer-owned pressure pump unit exists, shall be made at Company’s pressure collecting sewer; or if a Company-owned pressure pump unit exists, at the Company-owned pressure pump unit tank inlet.</li> </ol> <p>(j) The Customer is obligated to construct, repair, and maintain the service sewer from the collecting sewer to the building of the applicant and such construction and maintenance by the customer shall be subject to the approval of an authorized inspector of the Company and shall be in accordance with the Rules and Regulations as well as construction information of the Company in force at that time.</p>	
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<b>Rules Governing Rendering of Sewer Service</b>	
<b>Rule 5 INSIDE PIPING AND CUSTOMER SERVICE SEWER (continued)</b>	
<p>(k) The Company will locate the point to which service sewer connection will be made and the Company will furnish a “Y” branch, when a “y” has not previously been installed, or other outlet at the collecting sewer which shall be located in the public right-of-way or Company easement. All connections are subject to inspection and approval by the Company. An application for new connection must be filed in writing 24 hours in advance stating the street, house number, name of the applicant, name of the property owner, and the time at which connection is to be made. The Company will not be required to supply sewer service until each such connection has been inspected and approved by it. In the event the Customer or the Customer’s agent shall damage a “Y” branch or go onto the public right-of-way or Company easement and cause damage to the collecting sewer, then the Customer shall be responsible for the cost of repair or replacing any such damage. The “Y” branch is considered part of the collecting sewer.</p> <p>(l) Company personnel may not work on piping or facilities not owned by the Company unless authorized by the Company.</p> <p>(m) In the Company’s Stonebridge Service District operation, the Company will provide, install and maintain pressure pump units where necessary, including electric power.</p> <p>In all other operations, any customer proposed to be connected and to be discharging less than 1,200 gallons per day domestic sewage, and where a tank or pressure pump unit is necessary for discharge of sewage into the Company’s collecting sewer, or as a part of the treatment process, or both, shall install at his own expense within the lot, one pump unit of suitable capacity. All components utilized in a pump unit must be either purchased from the Company or meet its specifications which shall be on file at the Company’s office, and approved by the Company prior to installation. Installation costs of the pump unit, electrical wiring and components and service sewers between the dwelling and the pump unit and</p> <p>* Indicates new rate or text            + Indicates change</p>	

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**Rules Governing Rendering of  
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Rule 5 INSIDE PIPING AND CUSTOMER SERVICE SEWER (Continued)

Company's collecting sewers shall be the responsibility of the Customer. Electricity costs for pump operation shall be the responsibility of the Customer. Customers discharging greater than 1,200 gallons per day, upon applying for service with the Company, must enter into an agreement with the Company with regard to operation of a pump unit that is of suitable capacity for the customer and that will be compatible with the Company's operation of its collecting sewer system and treatment facility.

- (n) The Company will locate the point to which the service connection to the pressure collecting sewer will be made, and the Customer shall furnish materials for the connection. All taps to the pressure collecting sewer shall be done by the Company. One connection shall not service more than one property.
- (o) A stop cock shall be placed on the service sewer near the service connection. Said stop cock shall include a provision for locking. The stop cock will be furnished, owned and maintained by the Customer for use by the Customer for maintenance or by the Company.
- (p) In addition to other methods outlined within these Rules for discontinuance of sewer service, sewer service may be turned-off by the Company by locking the stop cock in the closed position. Service shall not be resumed again except upon payment of all delinquent charges, plus any applicable approved service charge to cover the costs of resuming service, in accordance with these Rules.

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<b>Rules Governing Rendering of Sewer Service</b>	
<b>Rule 6 IMPROPER OR EXCESSIVE USE</b>	
<p>(a) The following requirements for the use of sewer service provided by the Company shall be observed. Violation of the requirements will result in the discontinuance of service to the Customer or an additional charge for excess load, or the requirement that the Customer install facilities to prevent excessive loads and other adverse impacts upon the Company’s system.</p> <p>(b) No person shall discharge or cause to be discharged any storm water, surface water, ground water, swimming pool water, roof runoff, sub-surface drainage, or cooling water into Company’s collecting sewers.</p> <p>(c) No person shall discharge or cause to be discharged any of the following described waste waters into the Company’s collection sewers:</p> <ol style="list-style-type: none"> <li>1. Any liquid or vapor having a temperature higher than 150 degrees F;</li> <li>2. Any waste water which may contain more than 100 parts per million, by weight, of fat, oil or grease;</li> <li>3. Any waste water which may contain more than 25 parts per million, by weight, of soluble oils;</li> <li>4. Any gasoline, benzene, naptha, fuel oil, or other flammable or explosive liquid, solid or gas;</li> <li>5. Any garbage that has not been properly shredded;</li> </ol>	
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<b>Rules Governing Rendering of Sewer Service</b>	
<b>Rule 6 IMPROPER OR EXCESSIVE USE (continued)</b>	
<p>6. Any ashes, cinders, sand, mud, straw, shavings, metal, glass, rags, feathers, tar, plastics, wood or any other solid or viscous substance capable of causing obstruction to the flow in sewers or other interference with the proper operation of the sewage works;</p> <p>7. Any waste waters having a pH lower than 5.0 or higher than 9.0, or having any other corrosive property capable of causing damage or hazard to structures, equipment and personnel of the sewage works;</p> <p>8. Any waste waters containing toxic materials in sufficient quantity to disrupt the operation of treatment facilities; or,</p> <p>9. The Company may specify limits on allowable concentration of heavy metals that may be discharged to the sewer.</p>	
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<b>Rules Governing Rendering of Sewer Service</b>	
<b>Rule 7 DISCONTINUANCE OF SERVICE BY COMPANY</b>	
<p>(a) The Company reserves the right to discontinue services for any of the following reasons:</p> <ol style="list-style-type: none"> <li>1. For failure to comply with these rules and regulations;</li> <li>2. For nonpayment of utility bill (see Rule 9);</li> <li>3. For resale of sewer service; or,</li> <li>4. For an unauthorized sewer connection to Company sewers.</li> </ol> <p>(b) Discontinuance of service to a premises for violation of these Rules and Regulations shall not prevent the Company from pursuing any lawful remedy by action at law or otherwise for the collection of monies due from the Customer.</p> <p>(c) If the Company discontinues its service for any violation of these rules and regulations, then any monies due the Company shall become immediately due and payable.</p> <p>(d) The Company has the right to refuse or to discontinue service to any premises to protect itself against fraud or abuse.</p> <p>(e) At least thirty (30) days prior to physical discontinuance of service, the Company will mail a written notice to the Customer and to the property owner if different than the Customer by registered or certified mail, return receipt requested, with copy thereof forwarded to the Missouri Public Service Commission. Said notice shall state the violation and service may be discontinued at any time after the</p>	
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<b>Rules Governing Rendering of Sewer Service</b>	
<b>Rule 7 DISCONTINUANCE OF SERVICE BY COMPANY (continued)</b>	
<p>expiration of the notice period provided satisfactory arrangements for continuance of the service have not been made by the Customer and the Company. This thirty (30) day notice may be waived where discharge of materials which might be detrimental to the health and safety of the public or cause damage to the sewer system of the Company is discovered. In the event of discontinuance of service to protect health and safety as above provided, the Customer and the Commission shall be notified immediately thereof with a statement concerning the reasons for such discontinuance.</p> <p>(f) Reconnection of any customer disconnected by authority of this rule will be made subject to payment of the cost of reconnection.</p> <p>(g) Tenants of rental property shall be given the opportunity to pay delinquent bills in lieu of disconnection of service.</p>	
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<b>Rules Governing Rendering of Sewer Service</b>	
<b>Rule 8 INTERRUPTIONS IN SERVICE</b>	
<p>(a) The Company reserves the right to limit sewer service in its collecting sewers at any time for the purpose of making repairs to the sewer system.</p> <p>(b) Whenever service is limited for repairs, all Customers affected by such limitation will be notified in advance whenever it is possible to do so. Every effort will be made to minimize limitation of service.</p> <p>(c) No refunds of charges for sewer service will be made for limitations of service unless due to willful misconduct of the Company.</p> <p>(d) In order to avoid overloading the capacities of the Company collecting sewers and treatment facilities, the Company reserves the right at all times to determine and regulate, in a reasonable and non-discriminatory manner, the maximum amounts or strength of the wastes discharged into the Company’s collecting sewers when they are greater than normal domestic sewage.</p>	
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<b>Rules Governing Rendering of Sewer Service</b>	
<b>Rule 9 BILLS FOR SERVICE</b>	
<p>(a) The charges for sewer service shall be at the rates specified in the applicable tariffs on file with the Missouri Public Service Commission. The point of assumption of sewer service shall be at the service connection. Service charges for connection or disconnection are set forth in Schedule of Service Charges.</p> <p>(b) A Customer who has made application for service to a premises shall be held liable for all service furnished to such premises until the customer notifies the Company in writing to terminate service.</p> <p>(c) A Customer is liable for payment for all monthly service charges for sewer service to a premises from the date of connection until the date of termination. At least five days prior to termination, the Customer shall notify the Company of the date, place, and time of termination.</p> <p>(d) Bills for sewer service will be mailed or delivered to the Customer's last address as shown by the records of the Company, but failure to receive the bill will not relieve the Customer from the obligation to pay the same.</p> <p>(e) Payments shall be made at the office of the Company or at an equally convenient location designated by the Company.</p> <p>(f) A separate bill shall be rendered for each Customer's sewer service.</p>	
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<b>Rules Governing Rendering of Sewer Service</b>	
<b>Rule 9 BILLS FOR SERVICE (continued)</b>	
<p>(g) The Company shall have the right to render bills monthly, and such bills shall be due and payable on the due date indicated on the bill. The Company shall have the right to charge Customers on a monthly basis in arrears when the sewer charges are based on water usage.</p> <p>(h) Neither the Company nor the Customer will be bound by bills rendered under mistake of fact as to the quantity of service rendered or as a result of clerical error.</p> <p>(i) All bills for sewer service become delinquent after the due date stated on the bill. Service may be discontinued thirty (30) days after written notice by mail from the Company. The Company shall have the right to charge to the Customer's account reasonable costs and fees incurred in collecting the delinquent amount.</p> <p>(j) When the bills are rendered for a period of less than a complete billing period due to the connection or termination of service, the billing shall be for the proportionate part of the monthly charge, or where water usage is the basis for the charge, at the appropriate rate for water used, or a proportionate part of the residential rate, whichever is applicable. Customers terminating with less than one month's service shall pay not less than the monthly minimum.</p> <p>(k) If a Customer is a tenant, the Company may require the owner of the property to be ultimately responsible for payment of bills for service, provided the Company has made reasonable and timely efforts to collect bills due from the Customer. All notices of delinquent bills or disconnection shall also be sent to the owner of the property.</p>	
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<b>Rules Governing Rendering of Sewer Service</b>	
<b>Rule 10 SPECIAL CONTRACT FOR EXCESSIVE CAPACITY</b>	
<p>In the event that the Customer to be served proposes to discharge into Company's system an abnormally high volume or strength of waste as to require an enlargement of Company's existing sewage treatment plant or the construction of a temporary sewage treatment plant, and/or the construction or reconstruction of sewer lines, service shall be provided to such customer under the terms and conditions of a mutually satisfactory contract, in form approved by the Missouri Public Service Commission, pursuant to which the cost of such improvements will be financed in such a manner as to be fair and reasonable to both parties and so as not to constitute a burden upon the Company or the existing Customers of the Company.</p>	
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**Rules Governing Rendering of  
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**Rule 11 EXTENSION OF COLLECTING SEWERS**

- (a) This rule shall govern the extension of collecting sewers by the Company in areas where collecting sewers do not exist at the date of issue of this rule. The Company will extend its collecting sewers within dedicated or recorded easement within its certificated area to serve new customers in accordance with the following terms and conditions.
- (b) Upon receipt of a written application for service in compliance with Rule 4, the Company will provide the Applicant(s) and itemized estimate of the cost of the proposed extension. Said estimate shall include the cost of all labor and materials required, including manholes, cleanouts, lift stations, individual grinder pump stations, pressure sewer system appurtenances, reconstruction of existing sewers (if necessary), treatment system expansion, engineering, supervision and construction inspection, permits and bookkeeping.
- (c) Applicant(s) shall enter into a contract with the Company for the installation of said extension and shall tender to the Company a contribution in aid of construction equal to the amount determined in 3 (a), plus any other appropriate fees as provided in these rules and regulations. At the Company’s sole option, Applicant(s) may be permitted to install all or part of said extension with an equivalent reduction being made in the required contribution in aid of construction.
- (d) If as a result of reasonable unforeseen circumstances the actual cost of the extension exceeds the estimated cost of the extension, the Applicant(s) shall pay the added cost within thirty (30) days of being billed for same by Company.
- (e) The cost to an applicant connecting to a sewer that was constructed and funded in accordance with this rule shall be as follows:
  - 1. For single family residential Applicants that are applying for service in a platted subdivision, the Company shall divide the actual cost of the extension by the number of lots abutting said extension to determine the per lot extension cost. When counting lots, corner lots which abut existing mains shall be excluded;

\* Indicates new rate or text

+ Indicates change

DATE OF ISSUE	July 11, 2012	DATE EFFECTIVE	August 10, 2012
	_____		_____
	month day year		month day year
ISSUED BY:	Frank Kartmann		727 Craig Road
	President		St. Louis, MO 63141
	_____		_____
	Name of Officer, Title		Address



Missouri –American Water Company

FOR

STONE, CHRISTIAN & TANEY COUNTIES, MISSOURI  
 COMMUNITY, TOWN, OR CITY

NAME OF ISSUING CORPORATION

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**Rule 11 EXTENSION OF COLLECTING SEWERS (continued)**

2. For single family residential Applicants that are applying for service in areas that are unplatted in subdivision lots, the Applicants' cost shall be equal to the total cost of the extension divided by the total length of the extension in feet times 100 feet;
3. For the multi-family residential, commercial or industrial Applicant(s) the cost will be equal to the amount calculated for a single family residence in paragraphs (d) (1) or (d) (2) above multiplied times a water usage factor. The water usage factor shall be determined by dividing the average monthly usage in gallons by 7,000 gallons, but shall not be less than 1; and,
4. The cost for connecting to a sewer constructed and funded in accordance with this rule shall be collected by the Company for a period of ten years following the completion of said extension.

(f) Refunds of contributions shall be made to Applicant(s) as follows:

1. Should the actual cost of the extension be less than the estimated cost, the Company shall refund the difference as soon as the actual cost has been ascertained. Said refund to be made within thirty (30) days of final cost determination by the Company;
2. During the first ten years after an extension is completed, the Company will refund to the Applicant(s) who paid for the extension any monies collected from Customer(s) in accordance with Rule 11 (3) (d) above;
3. Any Applicant that paid a contribution in aid of construction to expand the wastewater treatment plant will be refunded the per service connection cost of treatment plant expansion at the end of the calendar quarter in which any lot that was included in the contribution in aid of construction estimate

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**Rules Governing Rendering of  
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**Rule 11 EXTENSION OF COLLECTING SEWERS (continued)**

which was ultimately paid to the Company first activates sewer service, said refund not to exceed \$1,500 per service connection. This refund is to be calculated by dividing the cost of the treatment plant expansion by the number of service connections designed to be served by said expansion;

- 4. The sum of all refunds to any Applicant shall not exceed the total contribution paid by the Applicant; and,
- 5. Each refund shall be distributed to the initial Applicant(s) based upon the percentage of the actual extension cost contributed by each Applicant.

- (g) Extensions made under this Rule shall be and remain the property of the Company in consideration of its perpetual upkeep and maintenance.
- (h) The Company reserves the right to connect future extensions to any collecting sewers funded and constructed in accordance with this Rule and the attaching of Customers to such further extensions shall not entitle Applicant(s) contracting for the original extension to additional refund.
- (i) The pipe, lift stations and appurtenances used in making extensions under this Rule shall be of a size and type, which will be reasonably adequate to supply safe and adequate service. Such determination as to size and type of pipe, lift stations and appurtenances shall be left solely to the judgment of the Company. If the Company desires pipe or lift station sizing larger than reasonably required to provide service to the lots abutting said extension, the additional cost due to larger sizing shall be borne by the Company.
- (j) In the event Applicant(s) desire to construct all or part of the extension, and the Company agrees, the following terms and conditions shall apply.
  - 1. Applicant(s) shall enter into a contract with the Company which provides that the Applicant construct said collecting sewers and/or other facilities to meet the requirements of all governmental agencies with proper authority, that all facilities constructed comply with the Company's rules and construction standards, that no construction shall commence until all necessary permits have been granted by all regulatory authorities,

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**Rule 11 EXTENSION OF COLLECTING SEWERS (continued)**

that all construction will be completed in accordance with a schedule agreed to between Company and Applicant;

2. In the event of Applicant's default, Company shall have the right to complete or correct incomplete or faulty constructions, such costs to be borne by Applicant;
3. Applicant's choice of design engineer and construction contractor is subject to approval by the Company;
4. Plans and specifications for said extension shall be provided to the Company for approval prior to construction;
5. Applicant shall provide a detailed cost accounting of the actual cost of design and construction within thirty (30) days of the completion of said extension;
6. Applicant shall contribute said extension to the Company, free and clear of any and all encumbrances, mechanics liens etc.;
7. Applicant shall contribute to the Company the Company's cost of construction inspection;
8. The Company or its representative shall have the right to inspect, test and approve the extension prior to connecting it to the Company's collecting sewers;
9. Connection of the extension to existing Company sewers shall be made by the Company of its authorized representative; and,
10. The Company shall have the right to refuse ownership and responsibility for said extension until the Applicant(s) have complied fully with this Rule.

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