

Appendix B

Summary of Customer Comments

Missouri Public Service Commission
Public Comments Report SR-2007-0023

Date : 8/15/2006

Public Comment ID.	Utility Type	Company Name	First Name	Last Name	City	State	Public Comments	Office Receiving Comment
P200700370	Sewer	Aqua Missouri, Inc. (CU)-(Sewer)	Bret	Baker	Jefferson City	MO	I do not support this proposed rate increase. There are other ways to increase revenues by improving efficiency, decreasing payroll,	PSC
P200700418	Sewer	Aqua Missouri, Inc. (CU)-(Sewer)	Paul	Bruce	Jefferson City	MO	(JMR) Opposed to size of the increase-feels a couple of dollars would be better.	PSC
P200700176	Sewer	Aqua Missouri, Inc. (CU)-(Sewer)	Mary	Coleman	Jefferson City	MO	(1) Everyone in subdivision told had to have septics pumped/told DNR requirement (2) when dug septics, had to be replaced, theirs	Both
P200700361	Sewer	Aqua Missouri, Inc. (CU)-(Sewer)	Roxanne	Luebbert	Jefferson City	MO	(Pam) Opposes rate increase.	PSC
P200700191	Sewer	Aqua Missouri, Inc. (CU)-(Sewer)	Susan	Miller	Holts Summit	MO	See attachment	PSC
P200700206	Sewer	Aqua Missouri, Inc. (CU)-(Sewer)	Lois	Riley	Jefferson City	MO	(JMR) Customer was wondering why they had a flat rate.	PSC
P200700097	Sewer	Aqua Missouri, Inc. (CU)-(Sewer)	Gilbert	Schwartz	Jefferson City	MO	As a user of AQUA sewer in Sleepy Hollow subdivision, I find the 35.62% rate hike excessive. AQUA provides little service to	PSC
P200700213	Sewer	Aqua Missouri, Inc. (CU)-(Sewer)	PENNY	SLAWSON	HOLTS SUMMIT	MO	YES, I WOULD LIKE TO SAY AN INCREASE OF AN EXTRA \$8.00 A MONTH ,IS A BIT MUCH. I COULD MAYBE SEE IF	PSC
P200700112	Sewer	Aqua Missouri, Inc. (CU)-(Sewer)	Mildred	White	Sedalia	MO	Also commenting on WR-2007-0020. Opposes both rate increases.	PSC
Letter	Both	Aqua Missouri, Inc. (CU)	Juanita	Adams	Sedalia	MO	See attached.	PSC
Telephone	Sewer	Aqua Missouri, Inc. (CU)-(Sewer)	Vernon	Adams	Jefferson City	MO	See attached.	OPC
Email	Sewer	Aqua Missouri, Inc. (CU)-(Sewer)	Pam	Anderson	Holts Summit	MO	See attached.	Both
Telephone	Sewer	Aqua Missouri, Inc. (CU)-(Sewer)	Bonnie	Brant	Jefferson City	MO	See attached.	OPC

Letter	Sewer	Aqua Missouri, Inc. (CU)- (Sewer)	Ronald	Carroll	Jefferson City	MO	See attached.	PSC
Telephone	Sewer	Aqua Missouri, Inc. (CU)- (Sewer)	Henry	Dahl	Jefferson City	MO	See attached.	Both
Telephone	Sewer	Aqua Missouri, Inc. (CU)- (Sewer)	Bruce & Jan	Dawson	Jefferson City	MO	See attached.	OPC
Email	Sewer	Aqua Missouri, Inc. (CU)- (Sewer)	Timothy P.	Forck	Jefferson City	MO	See attached.	OPC
Letter	Sewer	Aqua Missouri, Inc. (CU)- (Sewer)	Matthew A.	Gassen	Jefferson City	MO	See attached.	PSC
Telephone	Sewer	Aqua Missouri, Inc. (CU)- (Sewer)	Shirley	Greil	Jefferson City	MO	See attached.	OPC
Telephone	Both	Aqua Missouri, Inc. (CU)	Harry & Dixie	Hammond	Sedalia	MO	See attached.	OPC
Letter	Both	Aqua Missouri, Inc. (CU)	Juanita	Hartin	Sedalia	MO	See attached.	PSC
Email	Sewer	Aqua Missouri, Inc. (CU)- (Sewer)	Scott & Kathryn	Hesse	Holts Summit	MO	See attached.	Both
Telephone	Sewer	Aqua Missouri, Inc. (CU)- (Sewer)	Sydney	Hime	Jefferson City	MO	See attached.	OPC
Fax	Sewer	Aqua Missouri, Inc. (CU)- (Sewer)	Jim	Howard	Jefferson City	MO	See attached.	PSC
Email	Both	Aqua Missouri, Inc. (CU)	Brad	Jones	Sedalia	MO	See attached.	OPC
Letter	Sewer	Aqua Missouri, Inc. (CU)- (Sewer)	Mr. & Mrs. Gregory	Leak	Jefferson City	MO	See attached.	PSC
Telephone	Sewer	Aqua Missouri, Inc. (CU)- (Sewer)	Kirby & Rhonda	Lindsay	Jefferson City	MO	See attached.	OPC
Letter	Sewer	Aqua Missouri, Inc. (CU)- (Sewer)	Uiban	Lock	Jefferson City	MO	See attached.	PSC
Email	Sewer	Aqua Missouri, Inc. (CU)- (Sewer)	Ken	Lueckenotte	Jefferson City	MO	See attached.	Both
Email	Sewer	Aqua Missouri, Inc. (CU)- (Sewer)	Jeff	Meyer	Jefferson City	MO	See attached.	Both
Letter	Sewer	Aqua Missouri, Inc. (CU)- (Sewer)	Susan	Miller	Holts Summit	MO	See attached.	OPC
Email	Sewer	Aqua Missouri, Inc. (CU)- (Sewer)	Earl	Milne	Jefferson City	MO	See attached.	OPC
Email	Both	Aqua Missouri, Inc. (CU)	Steven & Michelle	Nesler		MO	See attached.	PSC
Telephone	Sewer	Aqua Missouri, Inc. (CU)- (Sewer)	Angie	Norris	Jefferson City	MO	See attached.	OPC
Fax	Sewer	Aqua Missouri, Inc. (CU)- (Sewer)	Win-Well	Properties	Holts Summit	MO	See attached.	Both
Email	Sewer	Aqua Missouri, Inc. (CU)- (Sewer)	Ed	Rackers	Jefferson City	MO	See attached.	Both

Email	Sewer	Aqua Missouri, Inc. (CU)- (Sewer)	Carl	Roettgen	Jefferson City	MO	See attached.	Both
Email	Sewer	Aqua Missouri, Inc. (CU)- (Sewer)	Tom	Roling	Jefferson City	MO	See attached.	PSC
Email	Sewer	Aqua Missouri, Inc. (CU)- (Sewer)	Terri	Steffes	Jefferson City	MO	See attached.	OPC
Letter	Sewer	Aqua Missouri, Inc. (CU)- (Sewer)	Frank	Stephens	Jefferson City	MO	See attached.	PSC
Letter	Sewer	Aqua Missouri, Inc. (CU)- (Sewer)	Rita K.	Storey	Jefferson City	MO	See attached.	PSC
Email	Sewer	Aqua Missouri, Inc. (CU)- (Sewer)	Dan & Donna	Swearengin	Sedalia	MO	See attached.	Both
Letter	Both	Aqua Missouri, Inc. (CU)	Brooking Park Retirement	Village	Sedalia	MO	See attached.	PSC
Letter	Sewer	Aqua Missouri, Inc. (CU)- (Sewer)	Roy & Patricia	Zavitz	Jefferson City	MO	See attached.	PSC