

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

Lynne P. Shewmaker,)	
)	
Complainants,)	
v.)	Case No. GC-2006-0549
)	
Laclede Gas Company,)	
Respondent.)	

LACLEDE GAS COMPANY’S ANSWER TO COMPLAINT

COMES NOW Laclede Gas Company (“Laclede” or “Company”), pursuant to the Commission’s July 6, 2006 Notice of Complaint in the above captioned case, and submits its Answer to the Complaint filed against Laclede by Lynne P. Shewmaker. In support thereof, Laclede states as follows:

1. Ms. Shewmaker complains that her account has been overbilled following installation of an automated meter reading (“AMR”) unit in the Summer of 2005. She seeks records of her gas usage at her home in St. Louis County, relief from arrearages that have accumulated on her account, and removal of the AMR unit on her meter.

2. In response, Laclede states that it believes the AMR unit and the meter at Ms. Shewmaker’s home are both operating properly and that she is being billed correctly. However, Laclede is willing to make arrangements to send its service personnel to the customer’s home to inspect the meter and AMR unit and to replace them at no charge if necessary. Further, Laclede was under the impression that Ms. Shewmaker had received information on her historical gas usage. Laclede will provide such information to the customer promptly and will offer to meet with the customer to discuss her usage patterns.

3. Laclede believes that the current balance on the customer's account is valid and that the facts will show such amount to be due and owing to Laclede.

WHEREFORE, Laclede respectfully requests that the Commission accept Laclede's Answer.

Respectfully submitted,

/s/ Rick Zucker

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Certificate of Service

The undersigned certifies that a true and correct copy of the foregoing Answer was served on the Complainants, the General Counsel of the Staff of the Missouri Public Service Commission, and the Office of Public Counsel on this 7th day of August, 2006 by United States mail, hand-delivery, email, or facsimile.

/s/ Rick Zucker