

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

In the Matter of Union Electric Company d/b/a)
Ameren Missouri's Tariffs to Adjust Its) ER-2021-____
Revenues for Electric Service.)

NOTICE OF CASE FILING

COMES NOW Union Electric Company d/b/a Ameren Missouri ("Ameren Missouri"), and for its notice submitted under 20 CSR 4240-4.017(1) that it will file new or modified tariff sheets to initiate an electric general rate case for its Missouri service territory, states as follows:

1. The issues likely to be before the Missouri Public Service Commission ("MPSC") in this case may be any issue related to revenue requirement, class cost of service studies, and rate design and tariff issues.

2. Ameren Missouri has had communications with the Office of the Commission (as defined in 20 CSR 4240-4.015(10)) respecting various matters that may be addressed in the rate case in the 90 days prior to filing this notice (on November 25, 2020, December 16, 2020, December 22, 2020, December 23, 2020, December 26, 2020, January 14, 2021, January 19, 2021, and January 20, 2021), as summarized in the attached public press releases and in the other attached documents regarding discussions held with MPSC Commissioners and some Commission advisors.

Respectfully submitted,

UNION ELECTRIC COMPANY
D/B/A AMEREN MISSOURI

/s/ Wendy K. Tatro
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Director & Assistant General Counsel

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CERTIFICATE OF SERVICE

The undersigned hereby certifies that a true and correct copy of the foregoing was served on the Staff of the Commission and the Office of the Public Counsel via electronic mail (e-mail) on this 28th day of January, 2021.

/s/ Wendy K. Tatro
Wendy K. Tatro

From: Lyons, Marty J
Sent: Wednesday, November 25, 2020 11:24 AM
To: ryan.silvey@psc.mo.gov; bill.kenney@psc.mo.gov; scott.rupp@psc.mo.gov; maida.coleman@psc.mo.gov; jason.holsman@psc.mo.gov
Cc: kim.Burton@psc.mo.gov; cherlyn.voss@psc.mo.gov; alexander.antal@psc.mo.gov; charlene.Ketchum@psc.mo.gov; kristy.manning@psc.mo.gov; Wood, Warren; Shannon, Catina R; Suggett, Gaye L; Baxter, Warner L; Tatro, Wendy K
Subject: Letter to Missouri Commissioners
Attachments: MJL Letter to MO Commissioners Nov 2020.pdf

Please see the attached.

Have a wonderful Thanksgiving.
Marty

MARTIN LYONS :: President, Ameren Missouri :: T 314.554.4711
Ameren Missouri :: 1901 Chouteau Avenue, MC10 :: St. Louis, MO 63103



Martin J. Lyons
President
Ameren Missouri

November 25, 2020

Chairman Ryan Silvey
Commissioner Bill Kenney
Commissioner Scott Rupp
Commissioner Maida Coleman
Commissioner Jason Holsman

Dear Missouri Public Service Commissioners,

Thank you for taking the time to meet with me, Warren and Gaye on Monday. I enjoyed the opportunity to provide an update on several Ameren Missouri operational initiatives and discuss topics of interest to you.

I know each of you had interest in a topic, which we could not discuss, which was COVID 19 customer and related financial impacts. I want to bring your attention to a letter submitted yesterday by Warner Baxter to United States Senators Brown and Merkley in response to a written request for related information. Ameren MO filed that response with the Commission as part of the Pandemic Recovery Workshop (AW 2020-0356) for your access.

Have a wonderful Thanksgiving!

Sincerely,

A handwritten signature in black ink, appearing to read "Martin J. Lyons".

Martin J. Lyons
President, Ameren Missouri

Cc: Kim Burton
Cherlyn Voss
Alexander Antal
Charlene Ketchum
Kristy Manning

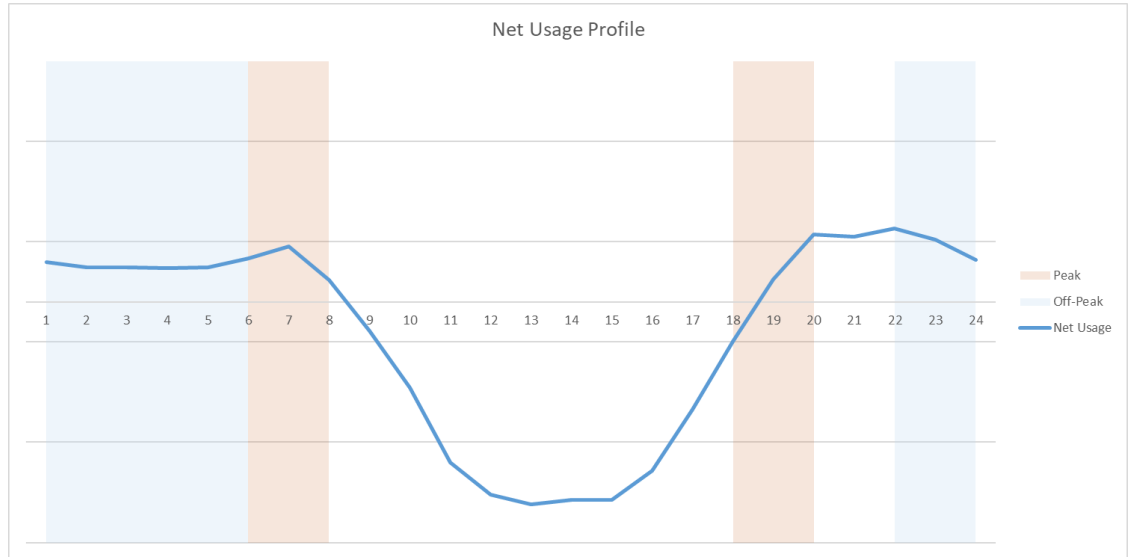
Net Metering and Easy Connect Act



Net Metering TOU Example #1 - April

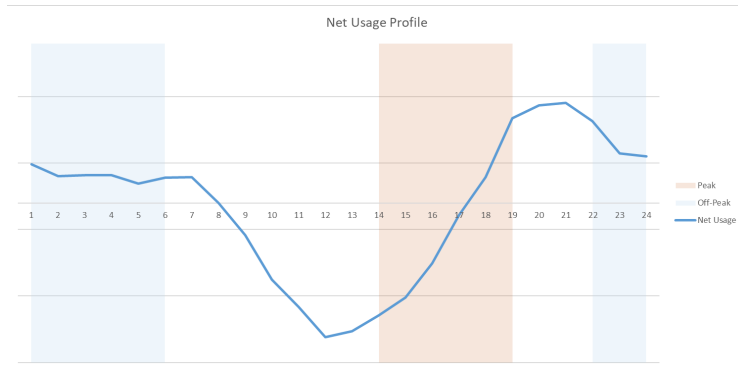
	Raw Net Usage (kWh)
Peak	54
Intermediate	-591
Off-Peak	162
Retail Total	0
Avoided Cost Credit	-375
Total Bill	-375

Netting across the billing month would allow peak usage to be offset by lower value excess generation, eliminating peak period price signal.



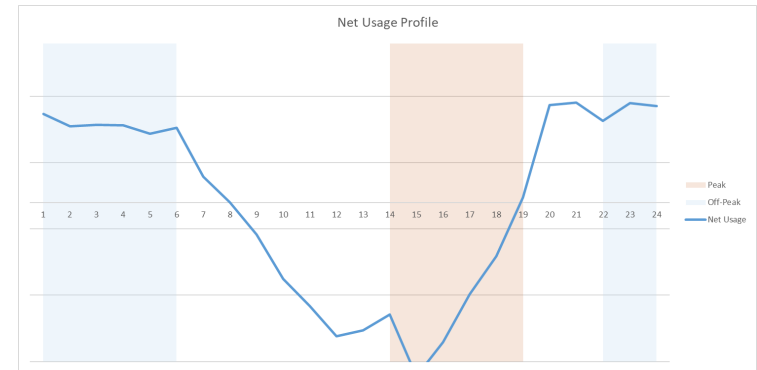
Net Metering Example #2 – August – Battery Arbitrage

Original Profile



	Raw Net Usage
Peak	-19
Intermediate	-235
Off-Peak	198
Retail Total	0
Avoided Cost Credit	-56
Total Bill	-56

After Battery Arbitrage Profile



	Raw Net Usage
Peak	-319
Intermediate	-235
Off-Peak	498
Retail Total	0
Avoided Cost Credit	-56
Total Bill	-56



Framework That Would Resolve Net Metering/TOU Issue



From: Suggett, Gaye L
Sent: Tuesday, December 22, 2020 6:55 PM
To: Shelley Brueggemann (shelley.brueggemann@psc.mo.gov); Chairman Ryan Silvey; Commissioner Bill Kenney (bill.kenney@psc.mo.gov); Commissioner Scott T. Rupp (scott.rupp@psc.mo.gov); Commissioner Maida Coleman (maida.coleman@psc.mo.gov); jason.holsman@psc.mo.gov; Burton, Kim; 'cherlyn.voss@psc.mo.gov'; 'alexander.antal@psc.mo.gov'; Ketchum, Charlene (Charlene.Ketchum@psc.mo.gov); kristy.manning@psc.mo.gov; Natelle Dietrich (natelle.dietrich@psc.mo.gov); Eastlick, Jay; Redmon, Craig; justin.edwards@psc.mo.gov; Kremer, Lisa; Claire Eubanks (claire.eubanks@psc.mo.gov); charles.poston@psc.mo.gov; Poston, Marc; Marke, Geoff
Cc: Wood, Warren; Byrne, Thomas M; Krcmar, Aubrey M
Subject: FW: Press Release: Successful Refueling Enables Callaway Energy Center to Continue Providing Carbon-Free Energy

Good evening,

Please find below the press release announcing the Callaway Energy Center has completed its 24th planned refueling and maintenance outage.

If you have any questions or concerns, please let me know.

Thank you

Gaye

Successful Refueling Enables Callaway Energy Center to Continue Providing Carbon-Free Energy

Facility is back online after planned outage and upgrades

FULTON, Mo. (Dec. 22, 2020) – Ameren Missouri's Callaway Energy Center in Fulton, Missouri, has completed its 24th planned refueling and maintenance outage, enabling it to continue to serve as a reliable source for carbon-free energy for customers.

The Callaway Energy Center, which generates approximately 25% of the energy for Ameren Missouri's 1.2 million customers, undergoes refueling periods every 18 months. Approximately one-third of Callaway's fuel assemblies were replaced during the outage at the 1,285-megawatt nuclear facility. The downtime was also used for maintenance and equipment upgrades, so the facility can operate safely and efficiently for the long term. Customers experienced no disruption in service during this time.

"We're pleased that the refueling was completed safely and that the Callaway Energy Center is once again delivering carbon-free energy to our customers," said **Barry Cox**, site vice president. "Working safely is always critical during this process, and this year, we had the added layer of completing this work while also maintaining a safe work environment during the COVID-19 pandemic."

Ameren Missouri designed a virtual reality training so employees could prepare for the refuel remotely during the pandemic. The training enabled employees to practice recognizing potential safety hazards using a three-dimensional model of the Callaway Energy Center. The project earned Ameren Missouri a [2020 Public Utilities Fortnightly Foremost Innovator award](#).

Approximately 800 additional workers joined Ameren Missouri to support the refueling and maintenance projects, providing an economic boost to the state.

The ongoing, efficient operation of the Callaway Energy Center, and Ameren Missouri's other energy centers, are key to the company's goal to achieving net-zero carbon emissions by 2050 while keeping rates affordable for customers.

Ameren Missouri has been providing electric and gas service for more than 100 years, and the company's electric rates are among the lowest in the nation. Ameren Missouri's mission is to power the quality of life for its 1.2 million electric and 132,000 natural gas customers in central and eastern Missouri. The company's service area covers 64 counties and more than 500 communities, including the greater St. Louis area. For more information, visit [Ameren.com/Missouri](https://www.ameren.com/Missouri) or follow us on Twitter at [@AmerenMissouri](https://twitter.com/AmerenMissouri) or [Facebook.com/AmerenMissouri](https://www.facebook.com/AmerenMissouri).

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From: Suggett, Gaye L
Sent: Wednesday, December 23, 2020 10:18 AM
To: Shelley Brueggemann (shelley.brueggemann@psc.mo.gov); Chairman Ryan Silvey; Commissioner Bill Kenney (bill.kenney@psc.mo.gov); Commissioner Scott T. Rupp (scott.rupp@psc.mo.gov); Commissioner Maida Coleman (maida.coleman@psc.mo.gov); jason.holsman@psc.mo.gov; Burton, Kim; 'cherlyn.voss@psc.mo.gov'; 'alexander.antal@psc.mo.gov'; Ketchum, Charlene (Charlene.Ketchum@psc.mo.gov); kristy.manning@psc.mo.gov; Natelle Dietrich (natelle.dietrich@psc.mo.gov); Eastlick, Jay; Redmon, Craig; justin.edwards@psc.mo.gov; Kremer, Lisa; Claire Eubanks (claire.eubanks@psc.mo.gov); charles.poston@psc.mo.gov; Poston, Marc; Marke, Geoff
Cc: Wood, Warren; Byrne, Thomas M; Tatro, Wendy K; Krcmar, Aubrey M
Subject: Press Release: Ameren Missouri acquires first wind energy center in northeast Missouri

Good morning

Please find below the press release announcing Ameren Missouri's acquisition of the company's first wind energy center.

If you have any questions, please let me know.

Thank you
Gaye

For Immediate Release

Ameren Missouri takes largest step yet toward net-zero carbon goal with acquisition of its first wind energy center in northeast Missouri

Customers now receiving more clean energy than ever before

ST. LOUIS (Dec. 23, 2020) – Ameren Missouri, a subsidiary of Ameren Corporation (NYSE: AEE), has closed on the acquisition of the company's first wind energy center, a 400-megawatt (MW) project in northeast Missouri. The purchase of the High Prairie Renewable Energy Center in Adair and Schuyler counties is the first of two planned investments in Missouri-based wind generation, which will add 700 MW of clean energy to the grid.

"This is just the beginning, as Ameren Missouri lays the foundation for a transformational advancement toward more renewable wind and solar generation in the coming years, cutting carbon emissions and driving job creation and economic growth," said **Marty Lyons**, chairman and president of Ameren Missouri. "Ameren Missouri is committed to clean. Expanding Missouri-based wind energy generation helps us move toward our goal of net-zero carbon emissions by 2050."

The High Prairie Renewable Energy Center is the first of many renewable energy additions anticipated by Ameren Missouri. The company [recently released plans](#) to invest approximately \$4.5 billion in 3,100 MW of renewable generation by 2030. This includes \$1.2 billion for the planned acquisitions of this energy center and a 300 MW energy center in Atchison County, Missouri.

"All of our customers, no matter where they live, are benefitting from additional clean energy on the grid as a result of this acquisition," said **Ajay Arora**, chief renewable development officer at Ameren Missouri. "These turbines use some of the latest technology that harnesses more wind at an affordable price. It's also very gratifying to see this project built in our state, where families will receive a host of economic benefits for years to come."

The wind facility was constructed by an affiliate of Terra-Gen LLC. The energy center consists of 175 wind turbines that are among the most technologically advanced in the state. Ameren Missouri anticipates the energy center will produce enough energy to power the equivalent of 120,000 homes in 2021.

“It’s exciting to see how northeast Missouri is making a major contribution to providing cleaner energy for the entire state,” said **Carolyn Chrisman**, executive director of Kirksville Regional Economic Development (K-REDI). “Besides providing sustainable energy, it is helping to grow the economy of our region from not only construction jobs, but ongoing operations that will provide long term good paying jobs for many years to come!”

Ameren Missouri has been providing electric and gas service for more than 100 years, and the company's electric rates are among the lowest in the nation. Ameren Missouri's mission is to power the quality of life for its 1.2 million electric and 132,000 natural gas customers in central and eastern Missouri. The company's service area covers 64 counties and more than 500 communities, including the greater St. Louis area. For more information, visit Ameren.com/Missouri or follow us on Twitter at [@AmerenMissouri](https://twitter.com/AmerenMissouri) or [Facebook.com/AmerenMissouri](https://facebook.com/AmerenMissouri).

From: Suggett, Gaye L
Sent: Saturday, December 26, 2020 12:16 PM
To: Chairman Ryan Silvey; Commissioner Bill Kenney (bill.kenney@psc.mo.gov); Commissioner Scott T. Rupp (scott.rupp@psc.mo.gov); Commissioner Maida Coleman (maida.coleman@psc.mo.gov); jason.holsman@psc.mo.gov; Burton, Kim; 'cherlyn.voss@psc.mo.gov'; alexander.antal@psc.mo.gov; Ketchum, Charlene (Charlene.Ketchum@psc.mo.gov); kristy.manning@psc.mo.gov; Wood, Warren; Byrne, Thomas M; Krcmar, Aubrey M; Roselius, Anne M; Poston, Marc
Subject: Callaway Energy Center

I hope everyone had a nice Christmas. Below is an update on Callaway. Please let me know if you have questions.
Thank you
Gaye

Ameren Missouri Statement attribute to Barry Cox, Ameren Missouri site vice president

Ameren Missouri's Callaway Energy Center safely shutdown following a main generator protection fault on Thursday, December 24th. All safety systems functioned as expected in response to the shutdown. Plant personnel are working to identify the cause of the protection fault that automatically shutdown the plant. There are no concerns for the health and safety of the public or workers.

From: Suggett, Gaye L
Sent: Thursday, January 14, 2021 7:12 AM
To: Shelley Brueggemann (shelley.brueggemann@psc.mo.gov); Chairman Ryan Silvey; Commissioner Bill Kenney (bill.kenney@psc.mo.gov); Commissioner Scott T. Rupp (scott.rupp@psc.mo.gov); Commissioner Maida Coleman (maida.coleman@psc.mo.gov); jason.holsman@psc.mo.gov; Burton, Kim; 'cherlyn.voss@psc.mo.gov'; 'alexander.antal@psc.mo.gov'; Ketchum, Charlene (Charlene.Ketchum@psc.mo.gov); kristy.manning@psc.mo.gov; Natelle Dietrich (natelle.dietrich@psc.mo.gov); Eastlick, Jay; justin.edwards@psc.mo.gov; Claire Eubanks (claire.eubanks@psc.mo.gov); charles.poston@psc.mo.gov; Anderson, Douglas; Marke, Geoff; Poston, Marc
Cc: Wood, Warren; Byrne, Thomas M; Tatro, Wendy K; Krcmar, Aubrey M
Subject: Press release: Work continues on generator at Callaway Energy Center as facility looks to safely return to service

Good morning,

Please find below a press release regarding the work continuing on the generator at the Callaway Energy Center as we develop and implement an action plan to safely return the facility to service.

If you have any questions, please let me know.

Gaye

For Immediate Release

Work continues on generator at Callaway Energy Center as facility looks to safely return to service

FULTON, Mo. (Jan. 13, 2021) – During its return to full power as part of its 24th refueling and maintenance outage, Ameren Missouri's Callaway Energy Center in Fulton, Missouri experienced a non-nuclear operating issue related to its generator. As a result, the Callaway Energy Center is not operating while the company investigates the cause, as well as develops and implements an action plan to safely return the facility to service.

"Our team remains dedicated to working safely and taking prudent actions for the long-term benefit of the customers and communities we serve," said **Fadi Diya**, senior vice president and chief nuclear officer for Ameren Missouri, a subsidiary of Ameren Corporation (NYSE: AEE).

Ameren Missouri's generation resources remain adequate to meet its customers' needs while Callaway is not operating. Ameren does not expect this matter to have a significant impact on the company's financial results.

The ongoing, efficient operation of Callaway and Ameren Missouri's other energy centers are key to Ameren's goal of achieving net-zero carbon emissions by 2050 while keeping rates affordable for customers. The net-zero goal is included in Ameren Missouri's recent Integrated Resource Plan, a triennial filing that sets forth Ameren Missouri's preferred plan to transform its electricity generation portfolio over the coming decades.

Ameren Missouri has been providing electric and gas service for more than 100 years, and the company's electric rates are among the lowest in the nation. Ameren Missouri's mission is to power the quality of life for its 1.2 million electric and 132,000 natural gas customers in central and eastern Missouri. The company's service area covers 64 counties and more than 500 communities, including the greater St. Louis area. For more information, visit Ameren.com/Missouri or follow us on Twitter at [@AmerenMissouri](https://twitter.com/AmerenMissouri) or Facebook.com/AmerenMissouri.

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From: Suggett, Gaye L
Sent: Thursday, January 14, 2021 4:43 PM
To: Shelley Brueggemann (shelley.brueggemann@psc.mo.gov); Chairman Ryan Silvey; Commissioner Bill Kenney (bill.kenney@psc.mo.gov); Commissioner Scott T. Rupp (scott.rupp@psc.mo.gov); Commissioner Maida Coleman (maida.coleman@psc.mo.gov); jason.holsman@psc.mo.gov; Burton, Kim; 'cherlyn.voss@psc.mo.gov'; 'alexander.antal@psc.mo.gov'; Ketchum, Charlene (Charlene.Ketchum@psc.mo.gov); kristy.manning@psc.mo.gov; Natelle Dietrich (natelle.dietrich@psc.mo.gov); Eastlick, Jay; justin.edwards@psc.mo.gov; Claire Eubanks (claire.eubanks@psc.mo.gov); charles.poston@psc.mo.gov; Anderson, Douglas; Marke, Geoff; Poston, Marc
Cc: Wood, Warren; Byrne, Thomas M; Krcmar, Aubrey M; Tatro, Wendy K
Subject: Press Release: Ameren Missouri continues to expand clean energy with acquisition of second wind energy generation facility

Good afternoon,

Please find below Ameren Missouri's press release on the acquisition of the 300-megawatt Atchison Renewable Energy Center. There are approximately 100 MW now in-service, with an additional 50 MW to 75 MW expected by the end of March. The remaining 125 to 150 MW are expected to be operational later this year. These new energy centers are the first of many renewable energy additions anticipated by Ameren Missouri.

If you have any questions, please let me know.

Thank you
Gaye

Ameren Missouri continues to expand clean energy with acquisition of second wind energy generation facility

Site in northwest Missouri begins providing clean energy for customers

ST. LOUIS (Jan. 14, 2021) – Today, Ameren Missouri, a subsidiary of Ameren Corporation (NYSE: AEE), closed on the acquisition of the company's second wind energy center, a 300-megawatt (MW) project located in northwest Missouri. Clean, renewable energy from the facility is already reaching customers, even as construction continues on some of the project turbines. Approximately 100 MW are now in-service, with an additional 50 MW to 75 MW expected by the end of March. The remaining 125 to 150 MW are expected to be operational later this year.

The new **Atchison Renewable Energy Center**, along with the 400 MW [High Prairie Renewable Energy Center](#) that Ameren Missouri began operating in December, will add 700 MW of in-state wind generation to the grid. The total investment in these two projects is approximately \$1.1 billion.

"Ameren Missouri is taking major steps forward in our transformation to clean energy with the addition of these two large facilities," said **Marty Lyons**, chairman and president of Ameren Missouri. "We're planning for the long term with deep carbon reductions to achieve our goal of net-zero carbon emissions by 2050."

The new energy centers are the first of many renewable energy additions anticipated by Ameren Missouri. The company [recently released plans](#) to invest approximately \$4.5 billion in 3,100 MW of renewable generation by 2030, including the Atchison and High Prairie renewable energy centers.

"Missouri-based clean energy is good for our customers, the environment and the economy," said **Ajay Arora**, chief renewable development officer at Ameren Missouri. "The ongoing operation of these facilities is the next step in getting the energy we provide as clean as we can, as fast as we can, without compromising on reliability or affordability."

The remaining portion of the Atchison Renewable Energy Center wind facility is still being constructed by Invenergy. It is the fourth utility-scale wind energy facility operating in the county, which will soon have a combined wind generation capacity of approximately 800 MW, the most of any county in Missouri.

“Wind energy continues to have a tremendous economic impact on Atchison County,” said **Monica Bailey**, executive director, Atchison County Development Corporation. “Our county strongly supports wind energy production because it provides permanent, family-supporting jobs and unparalleled financial benefits to public entities such as our schools. We look forward to a long, productive relationship with Ameren Missouri.”

Ameren Missouri is dedicated to supporting the communities where it serves or operates. Recent philanthropic recipients in the area include Tarkio Tech to support its wind energy technician training program and the East Atchison Wolves Football Team Booster Club.

Ameren Missouri has been providing electric and gas service for more than 100 years, and the company's electric rates are among the lowest in the nation. Ameren Missouri's mission is to power the quality of life for its 1.2 million electric and 132,000 natural gas customers in central and eastern Missouri. The company's service area covers 64 counties and more than 500 communities, including the greater St. Louis area. For more information, visit Ameren.com/Missouri or follow us on Twitter at [@AmerenMissouri](https://twitter.com/AmerenMissouri) or [Facebook.com/AmerenMissouri](https://www.facebook.com/AmerenMissouri).

From: Suggett, Gaye L
Sent: Tuesday, January 19, 2021 4:40 PM
To: Shelley Brueggemann (shelley.brueggemann@psc.mo.gov); Chairman Ryan Silvey; Commissioner Bill Kenney (bill.kenney@psc.mo.gov); Commissioner Scott T. Rupp (scott.rupp@psc.mo.gov); Commissioner Maida Coleman (maida.coleman@psc.mo.gov); jason.holsman@psc.mo.gov; Burton, Kim; 'cherlyn.voss@psc.mo.gov'; 'alexander.antal@psc.mo.gov'; Ketchum, Charlene (Charlene.Ketchum@psc.mo.gov); kristy.manning@psc.mo.gov; Natelle Dietrich (natelle.dietrich@psc.mo.gov); Eastlick, Jay; justin.edwards@psc.mo.gov; Claire Eubanks (claire.eubanks@psc.mo.gov); charles.poston@psc.mo.gov; Anderson, Douglas; Marke, Geoff; Poston, Marc
Cc: Wood, Warren; Byrne, Thomas M; Krcmar, Aubrey M
Subject: Press release: Energy Assistance Funds Available

Good afternoon,

Please find below the press release distributed this afternoon alerting families facing COVID-19 hardship that energy assistance funds are still available to help them. We want customers to know that there are LIHEAP funds available and it is easier than ever to apply for these funds. Also, in addition to energy assistance grants, Ameren Missouri offers payment agreements and other programs to help customers get current and stay current on their energy statement.

Please let me know if you have any questions.

Thank you
Gaye

For Immediate Release

Financial help available for families facing COVID-19 hardship

Ameren Missouri encourages customers to apply for available energy assistance dollars and utilize payment programs

ST. LOUIS (Jan. 19, 2021) – Energy [assistance dollars are still available](#) for families experiencing financial strain due to the coronavirus pandemic. The federal Low Income Home Energy Assistance Program (LIHEAP), administered by the Missouri Department of Social Services, has funds available. Ameren Missouri is also offering payment agreements and working with customers to avoid disconnection.

"This time of year following the holidays can come with an extra financial burden for families, and the pandemic has made things even worse," said **Tara Oglesby**, vice president of customer experience at Ameren Missouri. "That's why we are continuing to offer payment plans with more flexible terms than normal, and doing everything we can to work with our customers during this challenging time. This includes working to ensure that families who are new to being in a low-income bracket are aware of what options are available."

Since March, the company has helped thousands of Missourians with their statement balances and provided nearly \$12 million in energy assistance and charitable contributions.

"We are encouraged because families are contacting us and our partner agencies every day for help, but we know thousands more are eligible for these funds and haven't applied," said **Connie Taylor**, manager of customer advocacy at Ameren Missouri. "When customers don't reach out, their balances keep growing and available assistance dollars go unused."

The following programs are ready to help customers who apply:

Federal assistance program: Low Income Home Energy Assistance (LIHEAP)

Federal assistance is available through [LIHEAP](#), administered by the Missouri Department of Social Services. Ameren Missouri works with contracted community action agencies to distribute LIHEAP funds. Some LIHEAP agencies report an abundance of funding available, but a decrease in application volume.

LIHEAP can help in two ways; through a one-time payment for a heating bill from November through March, or through the winter Energy Crisis Intervention Program (ECIP). ECIP helps pay up to \$800 toward fuel bills when a household's energy is shut off or at risk of disconnection.

To be eligible for LIHEAP funds, customers must:

- Be responsible for paying home heating costs.
- Have \$3,000 or less in bank accounts, retirement accounts or investments.
- Have a household income less than 135% of the federal poverty level (a monthly income of \$2,400 for a family of three or \$2,897 for a family of four).
- Be a U.S. citizen or legally admitted for permanent residence.
- For more details, including a video explanation in English and Spanish, visit AmerenMissouri.com/LIHEAP.

Applying for LIHEAP has never been easier. To apply:

- Contact your local Community Action Agency;
- Call 855-FSD-INFO (855-373-4636) to request or
- Apply via a new online portal at MyDSS.MO.gov/energy-assistance.

2021 Federal Monthly Income Guidelines - 135%	
Size of Family	Monthly Income
1	\$1,435
2	\$1,939
3	\$2,444
4	\$2,947
5	\$3,451

or an application; funds to get company's

Ameren Missouri encourages customers to utilize LIHEAP current on their energy statement, then enroll in the Keeping Current program to help stay on track.

Keeping Current

Ameren Missouri's [Keeping Current program](#) makes customer energy bills more affordable by offering monthly bill credits and a reduction in past-due balances. When qualifying customers remain enrolled in the program and stay current on their bills, they continue to receive ongoing credits along with reductions in the total amount owed.

Keeping Current is administered by contracted community action agencies. To apply, contact your local agency. Find more details and a list of participating agencies [here](#).

Payment Agreements

Customers who owe for past due service have the opportunity to make a payment arrangement with Ameren Missouri to avoid disconnection. The Deferred Payment Agreement is a long-term installment payment option. It offers more time to pay a balance for customers who have active accounts.

The online payment assistance tool provides eligible payment assistance options based on a customer's account status. Learn more at AmerenMissouri.com.

For a complete list of energy assistance programs, visit AmerenMissouri.com/energyassistance.

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###

Summary of Communication

On January 20, 2021, Marty Lyons had a brief telephone conversation with Chair Ryan Silvey. Mr. Lyons updated the Chair on the Callaway generator outage, indicating that a root cause analysis will be conducted. He indicated the company plans to seek insurance, warrant and other legal remedies to minimize the cost of this outage for our customers.

Mr. Lyons also updated the Chair on the acquisition of the Atchison Renewable Energy Center, which is the company's second wind acquisition in Missouri. The two projects in total add 700 MW of in-state wind generation and represent an investment of approximately \$1.1 billion.