Meter Reading Notice

Our records indicate that the meter reading device currently installed on your gas meter is not providing consistent monthly meter readings. As a result, it has been necessary to estimate your gas usage for billing purposes. We are pleased to let you know that we are in the process of implementing new meter reading technology to replace the device currently installed on your meter. The deployment of this new technology will take some time however, and we are working on a replacement schedule that has not yet been completed. There will be no charge to you when we replace the meter reading device and your gas service will not be disrupted. However, until we are able to make this replacement, it is important that we verify the readings used for billing by obtaining an actual meter reading. We ask your assistance as follows in order to ensure that you are billed accurately:

- Please complete the enclosed postage-paid card and return it to Laclede;
 - 1. Enter the Laclede meter number located on the front of the gas meter in the area provided,
 - 2. Mark the exact position of the hands on the meter dials provided, and
 - 3. Fill in the date and your daytime telephone number.
- You may also, at your option, order a supply of customer reading cards to allow you to read your meter each month and provide us with a reading to be used for your bill until you receive a new device. To order customer read cards, simply complete the enclosed card, as described above, mark the box entitled "Customer Read Cards" and return the postage-paid card to Laclede.

We appreciate your cooperation in responding to this request and apologize for the inconvenience.



314-621-6960

DETACH STUB BEFORE MAILING CARD

314-621-6960

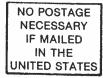


BUSINESS REPLY MAIL

FIRST CLASS MAIL PERMIT NO. 2237 ST. LOUIS, MO

POSTAGE WILL BE PAID BY ADDRESSEE

METER READING LACLEDE GAS COMPANY PO BOX 66709 ST LOUIS MO 63166-9891





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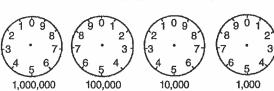
Inside Meter Reading Notice

MAIL THIS CARD

Please follow the steps below to report your meter reading and then mail this card.

- 1. Enter the Laclede meter number located on the front of your gas meter:

- 2. Mark your meter reading.
 - Please mark the exact position of the hands on the dials provided here:



PLEASE DETACH BEFORE MAILING

Thank you for your cooperation



314-621-6960

Fill in the date and your daytime phone number.

Date of meter reading______

Daytime phone number _____

4. Customer read Cards:

☐ Check the box if you would like a supply of Customer Read Cards.

LACLEDE GAS COMPANY

DRAWER 9 - ROOM 1208 ST. LOUIS, MO 63166

F-4472 - 6/97

| Inside Meter | Reading Notice |
|--|--|
| It is important that we verify the accuracy of the remote device attached to your gas meter. | e readings we have been obtaining from the |
| Please follow the steps below to report your mat 621-6960 to arrange a time span for a meter | neter reading and then mail this card. Or call us er reader to visit and obtain a reading. |
| 1. Enter the Laclede meter number located on the front of your gas meter: | Mark your reading in the appropriate section: |
| 2. Fill in the date and your daytime phone number: | ♦ If your meter has dials, please mark the exact position of the hands on the dials provided here: |
| Date of meter reading | $\begin{pmatrix} 2 & 8 & 8 & 2 \\ 2 & 8 & 2 & 2 \end{pmatrix}$ |
| Daytime phone number | 1,000,000 100,000 10,000 1,000 |
| | ◆Or, if your meter has a digital readout, mark the reading in the four boxes provided here: |
| | Thank you for your cooperation. |



Please mark the position of the meter hands on the attached postage-paid return card, or, if you prefer, call us at 621-6960 to arrange a time span (morning, afternoon or evening) for a meter reader to visit and obtain the reading. We appreciate your cooperation in responding to this request.

Obtaining a periodic reading of the gas meter is an important part of our service to you. The purpose for obtaining an actual reading is to be certain the remote reading device attached to your gas meter is working properly and your gas bills accurately reflect your gas usage.

PLEASE TEAR ALONG DOTTED LINE

| | NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES |
|--|---|
| BUSINESS REPLY MAII | |
| FIRST CLASS MAIL PERMIT NO. 2237 ST. LOUIS POSTAGE WILL BE PAID BY ADDRESSEE | S, MO |
| ATTN METER READING | |
| LACLEDE GAS COMPANY | |
| P O BOX 66709 | |
| ST LOUIS MO 63166-9891 | |