



Debbie Josephson
Account Manager-
Local Wholesale
Industry Markets Sales

Southwestern Bell Telephone, L.P.
311 S. Akard St., Four AT&T Plaza
Room 720.03
Dallas, Texas 75202-5398
214.464.4438 Phone
214.464.5150 Fax
da8575@att.com

August 1, 2006

Mr. John Jennings
Big River Telephone Company, LLC
24 South Minnesota Avenue
Cape Girardeau, MO 63703

Dear John:

Re: Informal Dispute Resolution

This is a response to your email I received this afternoon (August 1, 2006) as it relates to the current LWC informal dispute. AT&T acknowledges that you will represent Big River Telephone in this dispute.

This is also to follow up a telephone conversation that occurred on June 16, 2006 (between Debbie Josephson and Andrew Schwantner), in which Big River requested that AT&T exclude it from the upcoming LWC Phase II conversion. AT&T will accommodate Big River's request by removing it from the system programming for the upcoming batch conversion.

Given that there will not be additional batch conversions, Big River will be required to issue individual service order requests when it does convert to Phase II.

I look forward to our first conference call, and I would like to propose a couple of dates/times for the first session (conference call) for our discussion toward dispute resolution:

Thursday, August 3, 2006 at 1:30 p.m.
Friday, August 4, 2006 at 10:00 a.m.
Friday, August 4, 2006 at 2:00 p.m.

Please let me know if any of the dates/times listed above are good for you and we will send you the conference call details.

Very truly yours,