

**From:** eric vickers [mailto:eric\_vickers@hotmail.com]  
**Sent:** Thursday, March 17, 2011 8:46 AM  
**To:** Fred, Gay  
**Cc:** wtatro@ameren.com; Reed, Steven  
**Subject:** RE: ColdWeather Rule Complaint

Ms. Fred:

I have just made a payment to Ameren in the amount of \$1,036.75, which is the amount Ameren claimed needed to be paid - 80% of my bill - because of my alleged default of an alleged agreement under the Cold Weather Rule. I am paying this under protest and under the duress of the threat of disconnection, and I reserve the right to challenge being forced to pay this amount. The manner in which you and the PSC protect Ameren over the consumer is a travesty.

Eric E. Vickers