WILLIAM D. STEINMEIER ATTORNEY AT LAW GOVERNMENT CONSULTANT MAILING ADDRESS: Post Office Box 104595 JEFFERSON CITY, MO 65110-4595 (573) 659-8672 Fax (573) 636-2305 WDS@WDSPC.COM

February 3, 2011

Mr. Steven C. Reed Secretary Missouri Public Service Commission 200 Madison Street, Suite 100 P. O. Box 360 Jefferson City, MO 65102-0360

RE: Case No. TO-2011-0047, Investigation into the Quality of Wireline Telecom Services – Response of Access Point, Inc.

Dear Mr. Reed:

On behalf of Access Point, Inc., please accept this letter as a sincere apology for an oversight in responding to Case No. TO-2011-0047 regarding Quality of Wireline Telecommunications Services. After review of the Staff Report, File No. TO-2011-0047, the Company realizes they did not file a response to the Commission's Data Request.

Enclosed is the Response to the Commission's request. Since Access Point, Inc. does not own or maintain any facilities within Missouri, the Company respectfully requests that the Commission accept the filing, and therefore consider the Company to now be in compliance with the Commission's Order of September 1, 2010.

Please feel free to contact me with any questions you may have, or to call Kate Dutton, Regulatory Analyst at Access Point, directly at (919) 827-0427.

Sincerely,

/s/ William D. Steinmeier

William D. Steinmeier

Enclosure

Cc: Colleen M. Dale Myron Couch Kate Dutton, Access Point

STATE OF MISSOURI PUBLIC SERVICE COMMISSION

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In the Matter of an Investigation into the Quality of Wireline Telecommunications Service in the State of Missouri

File No. TO-2011-0047

Access Point, Inc.'s Response to Staff Questions

- Question A. Does your company own or maintain telecommunications facilities in Missouri? If yes, please answer all of the following questions. If no, then your survey is complete and should be submitted at this point.
- Response A. No, Access Point, Inc. does not own or maintain telecommunication facilities in Missouri.

Respectfully submitted,

Kate Jutton

Kate Dutton, Regulatory Analyst Access Point, Inc. 1100 Crescent Green, Ste. 109 Cary, NC 27518 (919) 827-0427 kate.dutton@accesspointinc.com