

Matt Kohly

From: Joey H. Bales [Joey.Bales@centurytel.com]
Sent: Wednesday, May 09, 2007 4:52 PM
To: rmkohly@sockettelecom.com
Cc: Susan Smith
Subject: RE: port orders for LaPlata and Macon

Matt:

Amber in CLEC provisioning will be able to work the number for Macon exchange (660-385-3487). You will not have to resubmit the port order.

I will see what I can do on the La Plata issue with the trunks.

Thanks
Joey

-----Original Message-----

From: Matt Kohly [mailto:rmkohly@sockettelecom.com]
Sent: Wednesday, May 09, 2007 4:39 PM
To: Joey H. Bales
Cc: Susan Smith
Subject: RE: port orders for LaPlata and Macon

I can confirm the customer is not relocating and the number will remain in Macon. Do we need to resubmit the port order or will you change the status from unworkable and start the process?

How do we handle LaPlata? First of all, we have leased loop facilities to reach this customer with the understanding that the only issue was the geographic port issue as that was the only issue identified. If there were capacity issues, those should have been identified at the time. How does the augment process with AT&T get started? I would think that is something CenturyTel would need to start as AT&T will not know, on its own, that the trunk needs to be augmented. Will you confirm that you will begin that process?

-----Original Message-----

From: Joey H. Bales [mailto:Joey.Bales@centurytel.com]
Sent: Wednesday, May 09, 2007 4:03 PM
To: rmkohly@sockettelecom.com
Cc: Susan Smith
Subject: RE: port orders for LaPlata and Macon

Matt:

Macon exchange - After further viewing of the port request in Macon and La Plata exchanges, I can say that we have enough trunks to handle the port in Macon exchange only. If you will confirm that the customer will not be relocating and the number will remain in Macon where it currently resides we will be able to work the port as requested.

In La Plata exchange, we cannot port this number because not enough trunks available to support this request. La Plata homes off the AT&T Tandem in Kirksville and I do not know when facilities would be

available to support this port request. This would be up to AT&T.

Please let me know on the Macon exchange port with confirmation.

Hope this helps
Joey

-----Original Message-----

From: Matt Kohly [mailto:rmkohly@sockettelecom.com]
Sent: Monday, May 07, 2007 4:12 PM
To: Joey H. Bales; Susan Smith
Subject: port orders for LaPlata and Macon

Joey and Susan

These two port orders were just placed into unworkable status because CTEL views this as a geographic port. As noted in the comments on the order, there are no geographic issues that CTEL can raise as Socket has loop facilities from a third-party to serve the customer in each of the respective exchanges. CTEL has previously committed to working port orders if Socket serves the customer through loop facilities in the exchange. Based upon this, these orders need to be worked.