

*Exhibit No.* \_\_\_\_\_  
*Issue:* *Spire OFO and Curtailment Notices,  
System Integrity, Spire Operations  
During Cold Weather Event, Other Issues*  
*Witness:* *James N. Cantwell*  
*Type of Exhibit:* *Direct*  
*Sponsoring Party:* *Constellation NewEnergy-Gas Division,  
LLC*  
*Case No:* *File No. GC-2021-0315*  
*Date:* *Dec. 20, 2021*

**From:** Russo, Michael K:(Constellation) <Michael.Russo@constellation.com>  
**Sent:** Tuesday, February 16, 2021 11:38 AM  
**To:** Russo, Michael K:(Constellation)  
**Subject:** FW: Spire issues Emergency Curtailment Plan

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**From:** Spire - Customer Support Team <[no-reply@spireenergy.com](mailto:no-reply@spireenergy.com)>  
**Sent:** Tuesday, February 16, 2021, 6:47 AM

**Subject:** Spire issues Emergency Curtailment Plan



Hello,

We continuously strive to provide the best possible service to our customers and communities. And keeping you up to date on important developments that impact that service is part of our commitment to you.

The current frigid weather conditions we're facing around the Midwest have led to an unprecedented demand for natural gas across the natural gas supply and delivery chain.

We've been carefully monitoring the situation and are quickly working to ensure that we continue to provide and maintain service whenever and wherever possible. However, due to disruptions in natural gas production regions and interstate pipelines that serve Spire, we're temporarily unable to provide transportation services to your business due to the extreme cold, and are implementing an emergency curtailment plan.

**Please take immediate steps to reduce the gas usage at your facilities to the minimum levels necessary to protect buildings and inventory, as outlined in Spire's tariff rules and Missouri Public Service Commission regulations.** \*This request does not apply to hospitals, nursing homes, essential food processors, and other human needs applications.

As a trusted natural gas provider, we know how much our customers value and depend on us to deliver the energy they need to fuel their businesses. And that reliability takes on added importance during the extreme cold, like what we're seeing throughout the region.

We appreciate your patience as we continue to work with our suppliers to ensure you and other Spire transportation customers impacted by these conditions have access to the energy you need.

For timely updates on this evolving situation, please visit [SpireEnergy.com/WeatherUpdates](https://SpireEnergy.com/WeatherUpdates). If you have any questions, please email us at [BusinessDevelopment@SpireEnergy.com](mailto:BusinessDevelopment@SpireEnergy.com) or contact us at (800) 582-1234, and a Spire business development representative will connect with you.

Sincerely,

Customer Support Team

Spire

[Need to contact us? Click here so we can help.](#)

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