

*Exhibit No.* \_\_\_\_\_  
*Issue:* *Spire OFO and Curtailment Notices,  
System Integrity, Spire Operations  
During Cold Weather Event, Other Issues*  
*Witness:* *James N. Cantwell*  
*Type of Exhibit:* *Direct*  
*Sponsoring Party:* *Constellation NewEnergy-Gas Division,  
LLC*  
*Case No:* *File No. GC-2021-0315*  
*Date:* *Dec. 20, 2021*



Media Contact:

Jason Merrill

314-365-7125

[Jason.Merrill@spireenergy.com](mailto:Jason.Merrill@spireenergy.com)

For Immediate Release

## Spire asks customers to continue conserving energy

*Thanks to the communitywide effort, systems are beginning to improve during frigid conditions*

ST. LOUIS (Feb. 17, 2021) — While natural gas supply for the region is holding strong today, Spire still asks all customers in Southwest Missouri – including all business customers – to be mindful of conserving energy.

“We are in a good position at the moment, but it’s important we stay that way,” said Scott Carter, Spire Missouri president. “Natural gas continues to be a reliable energy source for Missouri and our operations teams have been working around the clock to keep people safe.”

Carter says that through the collaboration with communities, stress across the supply system is beginning to improve.

“We thank the community for coming together to help during this time. We wouldn’t be where we are without everyone teaming together,” said Carter. “As we work through these extreme weather conditions, we’re still asking Southwest Missouri to continue working together and conserving as much energy as possible.”

With the weather conditions creating a combination of supply issues and high demand, natural gas prices in the region have increased.

“How this will specifically impact customer bills is something we can’t quantify at this time,” said Carter. “We want customers to know we are looking out for them and that by taking a few simple steps, they can lower their energy consumption – and help lessen the impact on their bills.”

To prevent system outages and keep bills low during these frigid weather conditions, Spire suggests customers to conserve energy where possible:

- Turn thermostats down a few degrees
- Limit use of natural gas fireplaces
- During the day, open curtains on south-facing windows to let sunlight heat the home. Close curtains at night to reduce potential incoming cold from any drafty windows

- If windows feel drafty, install insulating drapes, shades or weather sealing tape to prevent cold air from seeping in
- Seal areas around the home where air could come in. These leaky areas often can be found around pipes that connect to the outside, unfinished spaces behind cupboards, recessed lights in insulated ceilings, and closets.

For more information on ways you can do your part and help conserve energy during these extreme conditions, go to [SpireEnergy.com/ColdWeather](https://www.spireenergy.com/ColdWeather).

### About Spire

At Spire Inc. (NYSE: SR), we believe energy exists to help make people's lives better. It's a simple idea, but one that's at the heart of our company. Every day we serve 1.7 million homes and businesses making us the fifth largest publicly traded natural gas company in the country. We help families and business owners fuel their daily lives through our gas utilities serving Alabama, Mississippi and Missouri. Our natural gas-related businesses include Spire Marketing, Spire STL Pipeline and Spire Storage. We are committed to transforming our business through growing organically, investing in infrastructure, and advancing through innovation. Learn more at [SpireEnergy.com](https://www.spireenergy.com).

###