

BEFORE THE PUBLIC SERVICE COMMISSION OF THE  
STATE OF MISSOURI



Gerald & Joanne Reiersen  
18571 Alma Ct.  
Hartsburg, Mo 65039

FILED

OCT 04 2004

Missouri Public  
Service Commission

\_\_\_\_\_  
(your name)  
Complainant,  
vs.  
Blue Lagoon Sewer Corp.  
(utility company's name)  
Respondent.

Case No. \_\_\_\_\_

COMPLAINT

1. Complainant resides at 18571 Alma Ct. Hartsburg Mo 65039  
but house is located at 43615 Blue Lagoon Dr. Monroe City mo 63456  
2. Respondent, Ken Hegger / Blue Lagoon Sewer Corp  
(Company's name and address)  
17805 Bluff View Dr, Center MO 63436, is a public utility providing  
service to complainant's residence.

3. As the basis of this complaint, complainant states the following facts: \_\_\_\_\_  
• we purchased the house at the lake property with the understanding that  
water, sewer & electric was in place but we are now being billed for sewer  
without any prior knowledge of cost for this service. We also feel that charges  
don't reflect an actual cost of operating the lagoon  
• we believe there is a real possibility that there will be a large cost to the  
homeowners to bring the sewer system up to standards in the future  
• we've already had a sewer back up into our home (May 15/04) due to negligence  
in the installation of sewer lines, a rock in the line blocked the flow, and lines not  
conforming to minimum requirements of 6"-8"  
• we have learned that the lagoon does not comply with DNR regulations  
(not designed to actually discharge and no permit was issued to discharge)

4. The complainant has taken the following steps to present this complaint to the respondent: We sent a letter to Ken Jaegger regarding the costs of clean up involved due to the sewage back up (May 13/04) but we have not received a response from him.

WHEREFORE, complainant now requests the following relief: We feel the system should be a private utility regulated by Public Service Commission, sewer district or homeowners association. We feel there needs to be some independent oversight of the operation.

9.30.04

Date



Signature of Complainant

# Proposal

**KENNETH D. JAEGER**

17805 Bluffview Drive • Center, MO 63436 • 573-735-3387

JORANNE.

PROPOSAL SUBMITTED TO Gerald L. REIKERSON	PHONE (573) 657-9322	DATE 7-29-03
STREET 5501 E. 185th Ave	JOB NAME C	
CITY, STATE AND ZIP CODE HARTSBURG, MO	JOB LOCATION	
ARCHITECT 65039	DATE OF PLANS	JOB PHONE

We hereby submit specifications and estimates for

I Ken Jaeger agree to sell Lot #14  
for \$6,500 deep to B.R. ~~propose~~ this work  
House construction completed with lot  
for \$42,500 like MORA House. PAID  
CK 3111 \$6,500<sup>00</sup>

**We Propose** hereby to furnish material and labor - complete in accordance with above specifications, for the sum of:

dollars (\$ 6,500<sup>00</sup> ).

Payment to be made as follows:

All material is guaranteed to be as specified. All work to be completed in a workman-like manner according to standard practices. Any alteration or deviation from above specifications involving extra costs will be executed only upon written orders, and will become an extra charge over and above the estimate. All agreements contingent upon strikes, accidents or delays beyond our control. Owner to carry fire, tornado and other necessary insurance.

Authorized  
Signature

Note: This proposal may be  
withdrawn by us if not accepted within \_\_\_\_\_ days.

**Acceptance of Proposal** - The above prices, specifications and conditions are satisfactory and are hereby accepted. You are authorized to do the work as specified. Payment will be made as outlined above.

Date of Acceptance: \_\_\_\_\_

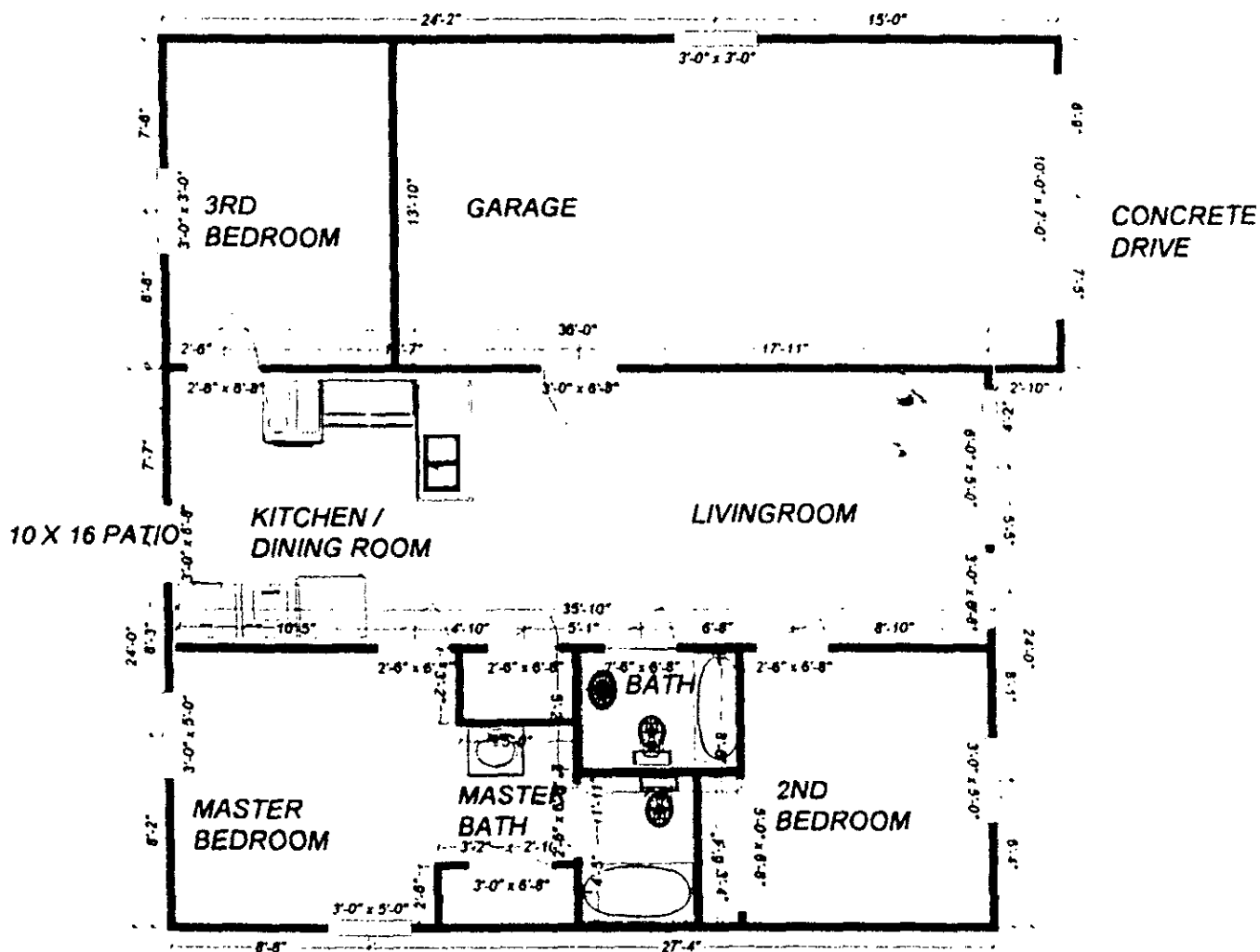
Signature: \_\_\_\_\_

Signature: \_\_\_\_\_



Three Bedroom - Two Bath  
Garage - Lot - 200 Amp Elec - Water Line - Sewer - Vinyl Siding

**Call Ken at 573-267-9870**



1266

Lot 14

Month Aug-04

Date Paid

Check #

Amount Pd

BLUE LAGOON SEWER CORP.

Gerald Reiersen

Lot 14

Make Checks Payable to:  
Blue Lagoon Sewer Corp.  
17805 Bluff View Drive  
Center, MO 63436  
573-267-9870

*Amount Due and State Tax is the same as the monthly water bill**\*10% late fee applies after the 16th of each month**Please return this portion with your payment*

1266

Month

Aug-04

Amount Due

\*10% Late Fee

State Tax (5.725%)

Total Amount

Keep for your records

**Blue Lagoon Sewer Corp.**

17805 Bluffview Dr  
Center, MO 63436  
573-267-9870 / 573-267-1132

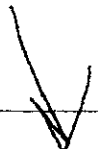
**Invoice**

Number: 1004

Date: July 22, 2004

**Bill To:**

Gerald & JoyAnne Reiersen  
18571 Alma Ct.  
Hartsburg, MO 65039

Date	Sewer Service		Tax 1	Amount
4/21/04	Water Usage 0	<i>I'm not paying for 0 water usage you also went incorporated until may</i>	✓	<del>14.00</del>
5/19/04	Water Usage 300		✓	14.00
6/25/04	Water Usage 400		✓	14.00
<i>July</i>				<i>14.00</i>
<i>I'm not paying state tax</i>				
				
<b>Sub-Total</b>				<b>\$42.00</b>
State Tax 5.725% on 42.00				2.41