

BEFORE THE PUBLIC SERVICE COMMISSION OF THE
STATE OF MISSOURI

FILED

AUG 03 1999

Missouri Public
Service Commission

JAMES ALIASKAITES
(your name)

Complainant

vs.

Case No. EC-2000-81

AMEREN UE

(company name)

Respondent.

COMPLAINT

Complainant resides at 436 Hwy-C

Ulm, MO 65083

1. Respondent, AMEREN UE

(company name)

of St. Louis, Missouri

is a public utility under the jurisdiction of
the Public Service Commission of the State of Missouri.

2. As the basis of this complaint, complainant states the following facts:

Irregular Service: Power outages for periods in excess of two hours 7
times in last 8 weeks.

Low Voltage: Ameren UE's failure to upgrade powerline to accommodate existing
customer load, with full knowledge that line is stressed due to overload and
line is running on low volts.

Deterioration of power poles, some of which were reported to Ameren UE several
years ago.

3. The complainant has taken the following steps to present this complaint to the respondent:

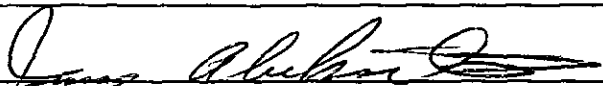
Contacted Ameren UE and reported power outages.

Contacted Ameren UE's supervising engineer, Robert J. Schnell P.E. at Lakeside District Office in Lake Ozark, Missouri, and district manager of Ameren UE, Larry Merry.

WHEREFORE, Complainant now requests the following relief:

Powerline to be upgraded to efficiently handle customer load and eliminate power outages and low voltage problem. Deteriorated poles to be replaced.

July 30 1999
Date


Signature of Complainant