

CAPITOL OFFICE

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FILED
August 23, 2018
Data Center
Missouri Public
Service Commission

COMMITTEES

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Homeland Security;

Special Committee on
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Working Families

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Government Efficiency;
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Response Commission

MISSOURI HOUSE OF REPRESENTATIVES
BILL E. KIDD
State Representative
District 20

August 20, 2018

To Whom It May Concern:

It is with grave concern that I am writing to you regarding the privacy policy for smart grid implementation. Although the current state of technology is not to the point of invasive intrusion into private activities, the rapid advancement of information gathering dictates that we address the issue now.

It is one thing when utility companies gather information for proper operation of their delivered services, but it is a completely another issue when that information is used in profiling the user or if that information is sold to outside companies.

Smart meters are capable of being programmed. Although that amount of programming may be limited today, future advancements in programmable meters and or smart grid devices could allow for large amounts of data to be collected. We continually need to be aware of the fine line between unreasonable search and the gathering of information.

We need to define limits and definitions for the following.

1. The type of information collected (Who defines this?)
2. The process for adding additional programming ability (Does it require PSC approval)
3. Security and storage of data collected
4. Firewall protection of smart grid devices
5. Prohibiting the selling of the information collected (Data cannot become a sellable commodity)
6. Who may access smart grid devices (Limited access within corporate organizations)
7. Procedures and liability issues when data breaches occur

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8. Address customer fears concerning smart grid devices

Thank you for giving consideration to these issues.

Sincerely,

A handwritten signature in black ink that reads "Bill E. Kidd". The signature is written in a cursive style with a large initial "B".

Bill E. Kidd
State Representative
District 20