

SUPPLEMENT TO MEMORANDUM

FILED

NOV - 1 1999

To: Missouri Public Service Commission Official Case File
Tariff File No. 200000136 Case No. TO-2000-161

Missouri Public
Service Commission

From: Natelle Anna *no*
Telecommunications Department

Wiss Hendrick 11-1-99
Utility Operations Division/Date

Wm TK Hess 11/1/99
General Counsel's Office/Date

gac 11-1-99

Subject: Provide a description of the tariff changes for P.S.C. Mo. No.2

Date: November 1, 1999

On October 20, 1999, the Telecommunications Department Staff (Staff) filed its Memorandum stating that Staff had no objection to PSC Mo. No. 2 in the name of Computer Telephone Corp. d/b/a CTC Corp. (CTC) going into effect. Staff also recommended that PSC Mo. No. 1 in the name of Computer Telephone Corp. d/b/a CTC Corp. be cancelled as of the effective date of PSC Mo. No. 2.

On October 27, 1999, the parties and the regulatory law judge reviewed the status of this case in a conference call. On October 28, 1999, CTC filed a letter extending the effective date of the tariff to November 15, 1999. On October 29, 1999, the Commission issued an Order Directing Filing that directed Staff to file a supplement to its memorandum providing a description of the tariff changes by November 2, 1999. On October 29, 1999, CTC filed a letter addressing a question raised by Staff concerning a \$5 monthly recurring fee.

Many of the changes in PSC Mo. No. 2 are format and text changes to incorporate tariff language that has recently been approved by the Commission or to improve the appearance of the tariff. For instance, standard language was added to address: service limitations; assignments or transfers; uses of service; company liabilities; use of recording devices; taxes, surcharges and utility fees; payment for service; deposits; returned check charges; interconnection with other carriers; refusal or discontinuance by company; interruption of service; cancellation of service; reservation of 800 numbers and 800 number portability; and computation of mileage.

The filing also introduced term agreements and a ten percent discount off CTC's standard rates with a term agreement of one year or more. Rates for switched and dedicated inbound and outbound services were lowered. Finally, all wording for Debit Card Service was removed from the tariff.

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All rates in this filing either remained the same or were lowered; therefore, customer notice is not required. In summary, Staff has no objection to PSC Mo. No. 2, Sheet Nos. 1-28, in the name of Computer Telephone Corp. d/b/a CTC Corp. (CTC) going into effect. Staff also recommends that PSC Mo. No. 1 in the name of Computer Telephone Corp. d/b/a CTC Corp. be cancelled as of the effective date of PSC Mo. No. 2.

Copies: Director – Utility Operations Division
 Director – Research and Public Affairs Division
 Director – Utility Services Division
 General Counsel
 Patricia Perkins, Attorney for CTC Corp.
 Office of the Public Counsel