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**STATE OF MISSOURI  
PUBLIC SERVICE COMMISSION**

At a Session of the Public Service  
Commission held at its office  
in Jefferson City on the 2nd  
day of December, 1997.

|                                |   |                                  |
|--------------------------------|---|----------------------------------|
| David Hankins,                 | ) |                                  |
|                                | ) |                                  |
| Complainant,                   | ) |                                  |
|                                | ) |                                  |
| v.                             | ) | <b><u>Case No. SC-97-439</u></b> |
|                                | ) |                                  |
| Stoddard County Sewer Company, | ) |                                  |
| Respondent.                    | ) |                                  |

**ORDER DISMISSING COMPLAINT AND CLOSING CASE**

On April 7, 1997, David Hankins filed a complaint against Stoddard County Sewer Company (Respondent) alleging that Respondent improperly demanded payment of \$1,048.80, threatened disconnection of service, and refused to accept a payment plan.

Staff filed its report of investigation on June 6. Staff reported that David Hankins had a delinquency of \$1,048.80 through January of 1997, and that a payment plan is appropriate.

Respondent filed an answer to the complaint on October 23 after the Commission held a show-cause hearing. Respondent's answer states that Complainant sold his property in September of 1997 and that the balance of his account was paid in full at that time.

The Commission has reviewed the complaint, the report filed by Staff, and the answer filed by the Respondent. The Commission finds that the issues set forth in the complaint have been resolved. Therefore, the Commission will dismiss the complaint and close this case.

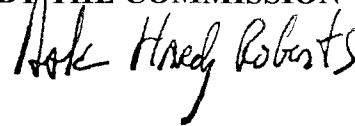
**IT IS THEREFORE ORDERED:**

1. That the complaint filed by David Hankins on April 7, 1997, is dismissed.

2. That this case is closed

3. That this order shall become effective on December 12, 1997.

**BY THE COMMISSION**

A handwritten signature in black ink that reads "Dale Hardy Roberts". The signature is written in a cursive, flowing style.

**Dale Hardy Roberts**  
**Secretary/Chief Regulatory Law Judge**

(S E A L)

Lumpe, Ch., Crumpton, Murray,  
and Drainer, CC., concur.

G. George, Regulatory Law Judge