



Spire Missouri Inc.  
700 Market Street  
St. Louis, MO 63101

**VIA ELECTRONIC MAIL**

April 1, 2022

Secretary Morris Woodruff  
Missouri Public Service Commission  
200 Madison Street  
Jefferson City, Missouri 65101

**RE: Case No. GR-2022-0179**

Dear Secretary Woodruff,

On behalf of Spire Missouri Inc. (“Company” or “Spire”), and in accordance with 20 CSR 4240-3.030(3) of the Commission’s Rules (“Rules”), I am transmitting herewith for electronic filing in Case No. GR-2022-0179 proposed tariff changes (Exhibit No. 1) as well as general information concerning the filing (Exhibit No. 2).

Exhibit No. 1 contains (1) a listing and designation of the tariff sheets which contain proposed changes, and (2) the actual tariff sheets containing the proposed changes. The proposed tariff changes include revised rate schedules designed to produce an annual net increase in Spire’s gas revenues of approximately \$151.9 million.

Within the rate schedules, the allocated increase is recovered through increased usage and demand charges where applicable, as well as increases in the customer charges applicable to Spire’s non-residential rate classes. There are, of course, numerous rate designs that may be used to recover revenues and implement rate increases. Additional information regarding the proposed general rate increase and other proposed changes are set forth in Exhibit No. 2, which contains the Minimum Filing Requirements specified by 20 CSR 4240-3.030(3)(B) of the Commission’s Rules (“Rules”).

In accordance with 20 CSR 4240-2.065(1) of the Rules, Spire is also filing the verified direct testimony of the following witnesses: Scott A. Weitzel, Michelle Antrainer, Adam Woodard, Eric Bouselli, Charles Kuper and Kristina Embry.

The Company understands, as should all other interested parties, that the Commission’s review of these filings will involve significant discussions, which could result in a substantial change in the way in which the Company recovers its costs. Spire welcomes and looks forward to those discussions.

Secretary Morris Woodruff

April 1, 2022

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The tariff sheets filed herewith contain an issue date of April 1, 2022, with a proposed effective date of May 1, 2022. A copy of the entire filing will be provided to the Commission Staff and to the Office of the Public Counsel, in accordance with the Rules.

A copy of all correspondence, notices, orders and other communications in connection with this matter should be furnished to Lew Keathley, Spire's Senior Regulatory Analyst, 700 Market Street, St. Louis, MO 63101 (lew.keathley@spireenergy.com), and to the undersigned counsel for Spire. All data requests directed to Spire in this proceeding should also be sent to [datarequests@spireenergy.com](mailto:datarequests@spireenergy.com).

We look forward to working with Commission Staff and all other intervenors throughout this proceeding.

Sincerely,



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cc: Commission Staff  
Office of the Public Counsel

**Spire Missouri**

**Listing and Designation of Tariff Sheets  
Issue Date April 1, 2022  
Effective Date: May 1, 2022**

**Rates Tariffs**

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SPIRE MISSOURI  
GR-2022-0179  
20 CSR 4240-3.030 (3)(B) 1, 3, 4 AND 5

The aggregate annual increase over current revenues is \$151.88 million or 10.29%. Total Spire Missouri customers are 1,196,545. Please see below for details of aggregate annual increase, average change requested per month, annual aggregate change, and number of customers affected.

East Service Territory	Average No. of Customers	Normalized Usage (Ccf)	Annual Gas Cost*	Total Rate Revenues	Proposed Rate Increase	Proposed Rate Revenue	Proposed % Increase	Proposed Monthly Increase per Customer
Residential - RS	621,876	485,256,859	\$ 291,222,052	\$ 294,409,143	\$ 61,141,536	\$355,550,680	10.44%	\$ 8.19
Small General Gas Service - SGS	36,068	72,299,176	\$ 43,389,628	\$ 31,203,095	\$ 6,487,134	\$37,690,230	8.70%	\$ 14.99
Large General Gas Service - LGS	4,873	122,723,840	\$ 73,651,485	\$ 29,242,535	\$ 6,073,700	\$35,316,235	5.90%	\$ 103.87
Large Volume Service - LV	37	5,094,638	\$ 3,057,496	\$ 1,071,983	\$ 222,772	\$1,294,756	5.39%	\$ 501.74
Unmetered Gaslight Service - UG	70	7,113	\$ 4,269	\$ 45,591	\$ 7,821	\$53,412	15.69%	\$ 9.31
General L.P. Gas Service - LP	32	18,998	\$ 36,402	\$ 13,235	\$ 2,324	\$15,559	4.68%	\$ 6.05
Transportation Service - TS	154	174,867,740	\$ -	\$ 14,902,508	\$ (702)	\$14,901,806	0.00%	\$ (0.38)
<b>Totals</b>	<b>663,110</b>	<b>860,268,364</b>	<b>411,361,332</b>	<b>370,888,090</b>	<b>\$ 73,934,587</b>	<b>444,822,677</b>		

West Service Territory	Average No. of Customers	Normalized Usage (Ccf)	Annual Gas Cost*	Total Rate Revenues	Proposed Rate Increase	Proposed Rate Revenue	Proposed % Increase	Proposed Monthly Increase per Customer
Residential - RS	499,116	378,139,367	\$ 299,902,332	\$ 218,414,816	\$ 65,563,697	\$ 283,978,513	12.65%	\$ 10.95
Small General Gas Service - SGS	30,280	59,167,734	\$ 46,925,930	\$ 21,843,543	\$ 6,557,041	\$ 28,400,584	9.53%	\$ 18.05
Large General Gas Service - LGS	3,570	86,753,795	\$ 68,804,435	\$ 18,509,595	\$ 5,556,211	\$ 24,065,806	6.36%	\$ 129.70
Large Volume Service - LV	16	3,927,135	\$ 3,114,611	\$ 508,640	\$ 152,649	\$ 661,289	4.21%	\$ 795.05
Unmetered Gaslight Service - UG	24	4,320	\$ 3,426	\$ 1,575	\$ 455	\$ 2,030	9.10%	\$ 1.58
Transportation Service - TS	429	274,982,426	\$ -	\$ 16,396,314	\$ 115,473	\$ 16,511,787	0.70%	\$ 22.43
<b>Totals</b>	<b>533,435</b>	<b>802,974,776</b>	<b>418,750,734</b>	<b>275,674,484</b>	<b>\$ 77,945,526</b>	<b>\$ 353,620,010</b>		

Total Spire Missouri	Average No. of Customers	Normalized Usage (Ccf)	Annual Gas Cost*	Total Rate Revenues	Proposed Rate Increase	Proposed Rate Revenue	Proposed % Increase	Proposed Average Monthly Increase per Customer
Residential - RS	1,120,992	863,396,225.9	591,124,384	512,823,959	126,705,234	639,529,193	11.48%	\$ 9.42
Small General Gas Service - SGS	66,348	131,466,910.2	90,315,558	53,046,638	13,044,176	66,090,814	9.10%	\$ 16.38
Large General Gas Service - LGS	8,443	209,477,634.8	142,455,920	47,752,129	11,629,911	59,382,041	6.11%	\$ 114.79
Large Volume Service - LV	53	9,021,772.6	6,172,107	1,580,624	375,421	1,956,045	4.84%	\$ 590.29
Unmetered Gaslight Service - UG	94	11,432.8	7,695	47,166	8,276	55,443	15.09%	\$ 7.34
General L.P. Gas Service - LP	32	18,998.1	36,402	13,235	2,324	15,559	4.68%	\$ 6.05
Transportation Service - TS	583	449,850,165.5	-	31,298,822	114,771	31,413,593	0.37%	\$ 16.41
<b>Totals</b>	<b>1,196,545</b>	<b>1,663,243,140</b>	<b>830,112,066</b>	<b>646,562,574</b>	<b>151,880,113</b>	<b>798,442,687</b>	<b>10.29%</b>	

\*Annual Gas Cost figures are calculated based on of the Company's current PGA rates.

**COUNTIES AND COMMUNITIES AFFECTED BY FILING**

**COMMUNITIES**

**AFFECTED BY FILING**

City of St. Louis	Cameron	East Lynne
Airport Drive	Carl Junction	Edgerton
Alba	Carrollton	Edmundson
Alma	Cartersville	El Dorado Springs
Anderson	Carthage	Ellisville
Annapolis	Cass County	Elvins
Armstrong	Cassville	Ellisville
Arnold	Centerview	Emma
Ash Grove	Champ	Ester
Aurora	Charlack	Eureka
Avondale	Chesterfield	Excelsior Springs
Baldwin Park	Clarksburg	Exeter
Ballwin	Clarkson Valley	Farmington
Barnhart	Claycomo	Fayette
Bates City	Clayton	Fenton
Bella Villa	Cleveland	Ferguson
Bellefontaine Neighbors	Clever	Ferrelview
Bellerive	Concordia	Festus
Bel-Nor	Cool Valley	Flat River
Bel-Ridge	Corder	Flordell Hills
Belton	Cottleville	Florissant
Berkeley	Country Club Hills	Fredericktown
Beverly Hill	Country Club Village	Freeman
Billings	Country Life Acres	Friestatt
Birmingham	Crane	Frontenac
Blackburn	Crestwood	Garden City
Black Jack	Creve Coeur	Gladstone
Blue Springs	Crowder	Glendale
Bonne Terre	Crystal City	Glen Echo Park
Breckenridge Hills	Crystal Lake Park	Glenaire
Brentwood	Dardenne Prairie	Grantwood Village
Bridgeton	Dearborn	Greendale
Bridgeton Terrace	Dellwood	Green Park
Buckner	Dennis Acres	Golden City
Butterfield	Desloge	Goodman
Byrnes Mill	DeSoto	Gower
Calverton Park	Des Peres	Grain Valley
Camden Point	Diamond	Grandview
	Drexel	Grayson
	Duenweg	Greenfield
	Duquesne	Greenwood



**COUNTIES AND COMMUNITIES AFFECTED BY FILING**

Hanely Hills	Leawood	Ozark
Harrisonville	Leadington	Pacific
Hazelwood	Leadwood	Pagedale
Herculaneum	Lee's Summit	Park Hills
High Ridge	Liberty	Parkville
Higginsville	Lockwood	Pasadena Hills
Hillsboro	Lone Jack	Pasadena Park
Hillsdale	Mackenzie	Peculiar
Holden	Manchester	Pevely
Holt	Maplewood	Pierce City
House Springs	Marlborough	Pilot Grove
Houston Lake	Marionville	Pilot Knob
Houstonia	Maryland Heights	Pine Lawn
Hughesville	Moline Acres	Pineville
Huntleigh	Monett	Platte Woods
Independence	Mosby	Pleasant Hill
Jasper	Mount Leonard	Pleasant Valley
Jennings	Mount Vernon	Poplar Bluff
Jerico Springs	Neck City	Prathersville
Joplin	Neosho	Purcell
Kansas City	New Market	Purdy
Kearney	Nixa	Randolph
Kimmswick	Noel	Raymore
Kinloch	Norborne	Raytown
Kingsville	Normandy	Redings Mill
Knob Noster	North Kansas City	Republic
Kirkwood	Northmoor	Richmond Heights
Labadie	Northwoods	River Bend
Ladue	Norwood Court	Riverside
La Monte	Oak Grove	Riverview
Lake Lotawana	Oak Grove Village	Rock Hill
Lake St. Louis	Oakland	Saginaw
Lake Tapawingo	Oaks	Sarcoxie
Lake Waukomis	Oakview	Savannah
Lake Winnebago	Oakwood	Seneca
Lakeshire	Oakwood Park	Sheldon
Lamar	O'Fallon	Shoal Creek
Lamar Heights	Odessa	Silver Creek
Lanagan	Olivette	Slater
Lathrop	Osborn	Smithfield
Lawson	Overland	Smithville

**COUNTIES AND COMMUNITIES AFFECTED BY FILING**

Southwest City	Weldon Spring
St. Albans	Weldon Spring Heights
St. Ann	Wellston
St. Charles	Wentworth
St. Clair	Wentzville
St. Genevieve	West Sullivan
St. John	Westwood
St. Joseph	Wheaton
St. Paul	Whiteman Air Force
St. Peters	Wilbur Park
Scotsdale	Wildwood
Shrewsbury	Willard
Stewartsville	Winchester
Stockton	Windsor
Sugar Creek	Wood Heights
Sullivan	Woodson Terrace
Sunset Hills	
Sweet Springs	
Sycamore Hills	
Tipton	
Town & Country	
Trimble	
Twin Oaks	
Turney	
Union	
University City	
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Velda City	
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Verona	
Vinita Park	
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Walnut Grove	
Warrensburg	
Warson Woods	
Washington	
Waverly	
Weatherby Lake	
Webb City	
Webster Groves	

**COUNTIES AND COMMUNITIES AFFECTED BY FILING**

**COUNTIES AFFECTED  
BY FILING**

	Ste. Genevieve
	St. Louis
	Vernon
	Warren
Andrew	
Barry	
Barton	
Bates	
Buchanan	
Butler	
Carroll	
Cass	
Cedar	
Christian	
Clay	
Clinton	
Cooper	
Crawford	
Dade	
Dekalb	
Franklin	
Greene	
Henry	
Howard	
Iron	
Jackson	
Jasper	
Jefferson	
Johnson	
Lafayette	
Lawrence	
Madison	
McDonald	
Moniteau	
Newton	
Pettis	
Platte	
Ray	
Saline	
Stone	
St. Charles	
St. Francois	

REASONS FOR PROPOSED RATE AND TARIFF CHANGES

The proposed rate increase is necessary because the current authorized rates do not reflect Spire Missouri’s actual cost of service, nor allow it to earn a reasonable return on investments it has made to benefit customers. This case is necessary to address certain decisions made by the Missouri Public Service Commission (“Commission”) in its Amended Report and Order in Case No. GR-2021-0108 (the “2021 Order”). Specifically, Spire Missouri is addressing overhead costs, as the Commission ordered Spire Missouri to cease capitalizing certain items and further ordered the Commission Staff to audit Spire Missouri to determine compliance with Uniform System of Accounts. Spire Missouri has worked diligently with the Commission Staff since the 2021 Order to resolve this issue and create a path forward. On March 18, 2022, the Commission Staff issued its overheads audit Report, and the Commission has not entered an order acting upon that Report at the time of this filing. Based on Staff’s recommendation, Spire Missouri has revised the expenses that are allowable in the overhead calculation of rates. Additionally, Moody’s review of the 2021 Order resulted in a negative credit outlook that jeopardizes Spire Missouri’s ability to access necessary capital on a timely basis and upon reasonable terms. An inability to access capital timely and upon reasonable terms could negatively impact Spire Missouri’s ability to make necessary investments to its infrastructure, and eventually lead to a credit rating downgrade. Spire Missouri is also seeking to better protect its customers from incurring costs relating to the performance of third-party retail gas marketers by proposing changes to its Transportation Service Tariff, which includes consolidating the tariff to apply to both the Spire Missouri East and Spire Missouri West service territories. The need for this tariff revision became evident after Winter Storm Uri in February 2021. Additionally, the current authorized rates do not reflect Spire’s actual cost of service, nor allow it to earn a reasonable return on investments it has made to benefit customers.

Realizing that a short period of time has elapsed since issuance of the 2021 Order, Spire Missouri is proposing a “true-up”, or update, approach for this proceeding. To that end, Spire Missouri is proposing to use expense and rate base items based on the test year used in the 2021 Order (a test year ending September 30, 2020, adjusted for known and measurable rate base and expense items through May 31, 2021), while updating only certain material elements using a test year ending December 31, 2021, with a true-up period through September 30, 2022 (or sooner). The elements of the revenue requirement that Spire is proposing to true up in this proceeding include capital structure, return on equity, overhead costs, plant in service, cash working capital, inventory balances, regulatory assets, employee salary and benefits, amortization, depreciation, and taxes. This approach is intended to balance Spire Missouri’s needs to recover an appropriate revenue requirement on an expedited timeline. The Company’s approach also factors in the amount of resources it takes to process a rate case for the Company, Staff, OPC and other intervenors. Spire Missouri hopes to work with other parties in this case to create a shortened procedural schedule.

The primary changes to the Rates and Rules include the following:

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Revise Unmetered Gaslight Service customer charge and rates for Spire Missouri West	Sheet No. 6.2
Revise General L.P. Gas Service customer charge and rates for Spire Missouri East	Sheet No. 8
Repeal Transportation Service tariff sheets effective 12.23.21 to be replaced with new Transportation Service tariff sheets	Sheet Nos. 9-9.4
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Spire Missouri Inc., St. Louis, MO 63101

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**RESIDENTIAL GAS SERVICE**  
**RS**

Availability – This rate schedule is available for all gas service rendered by the Company to residential customers, including space heating service.

Rate – The monthly charge shall consist of a customer charge plus a charge for gas used as set forth below:

	<u>Spire East</u>	<u>Spire West</u>
Customer Charge – per month	\$22.00	\$20.00
Winter Billing Months of November-April Charge for Gas Used – per Ccf	\$0.39922	\$0.43923
Summer Billing Months of May-October Charge for Gas Used- per Ccf		
For the first 50 Ccfs used per month	\$0.35928	\$0.39527
For all Ccfs used in excess of 50 Ccfs	\$0.43526	\$0.48753

Minimum Monthly Charge – The Customer Charge.

Purchased Gas Adjustment – The charge for gas used as specified in this schedule shall be subject to an adjustment per Ccf for increases and decreases in the Company's cost of purchased gas, as set out on Sheet No. 11.

Surcharges and Riders – Service provided hereunder shall be subject to the Infrastructure System Replacement Surcharge (ISRS) as set out on Sheet No. 12, adjustments under the Weather Normalization Adjustment Rider (WNAR) as set out in Sheet No. 13 and any license, occupation or other similar charges or taxes as authorized by Sheet No. 14.

Late Payment Charge – Unless otherwise required by law or other regulation, 1.5% will be added to the outstanding balance of all bills not paid by the delinquent date stated on the bill. The late payment charge will not be applied to outstanding balances under \$2 or to amounts being collected through a pre-arranged payment agreement with the Company that is current.

Other Terms and Conditions – Service provided hereunder is subject to the Company's General Terms and Conditions as approved by the Missouri Public Service Commission.

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**SMALL GENERAL GAS SERVICE (Spire East)**  
**SGS**

AVAILABILITY

This rate schedule is available for all gas service rendered by the Company to commercial or industrial customers, including space heating service, whose annual consumption, as described below, is less than 10,000 Ccf\*.

Rate – The monthly charge shall consist of a customer charge plus a charge for gas used as set forth below:

Customer Charge – per month	\$45.00
Charge for Gas Used – per Ccf	\$0.26625

Minimum Monthly Charge – The Customer Charge.

Purchased Gas Adjustment – The charge for gas used as specified in this schedule shall be subject to an adjustment per Ccf for increases and decreases in the Company's cost of purchased gas, as set out on Sheet No. 11.

Surcharges and Riders – Service provided hereunder shall be subject to the Infrastructure System Replacement Surcharge (ISRS) as set out on Sheet No. 12, and any license, occupation or other similar charges or taxes as authorized by Sheet No. 14.

Late Payment Charge – Unless otherwise required by law or other regulation, 1.5% will be added to the outstanding balance of all bills not paid by the delinquent date stated on the bill. The late payment charge will not be applied to outstanding balances under \$2 or to amounts being collected through a pre-arranged payment agreement with the Company that is current.

\* Annual consumption for purposes of the "Availability" section above shall be based on the twelve months ended for the most recent fiscal year, except for new customers not connected to the Company's system during such period, in which case, the Company shall use estimated consumption, if the customer has not been connected to the Company's system for a full twelve months, or consumption for the first twelve month period in which the customer was connected to the Company's system. Such rate schedule shall be used for billing such customer until annual consumption is re-determined by the Company, which redetermination shall be made annually, no later than December 31<sup>st</sup> each year. If such re-determined usage shows that the customer should receive service under a different rate schedule, the customer shall receive service under that new rate schedule until usage is again re-determined.

Other Terms and Conditions – Service provided hereunder is subject to the Company's General Terms and Conditions as approved by the Missouri Public Service Commission.

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**SMALL GENERAL GAS SERVICE (Spire West)**  
**SGS**

Rate – The monthly charge shall consist of a customer charge plus a charge for gas used as set forth below:

Customer Charge – per month	\$46.81
Charge for Gas Used – per Ccf	
Block 1 (First 5,000 Ccf)	\$0.20670
Block 2 (Over 5,000 Ccf)	\$0.24887

Minimum Monthly Charge – The Customer Charge.

Purchased Gas Adjustment – The charge for gas used as specified in this schedule shall be subject to an adjustment per Ccf for increases and decreases in the Company's cost of purchased gas, as set out on Sheet No. 11.

Surcharges and Riders – Service provided hereunder shall be subject to the Infrastructure System Replacement Surcharge (ISRS) as set out on Sheet No. 12 and any license, occupation or other similar charges or taxes as authorized by Sheet No. 14.

Late Payment Charge – Unless otherwise required by law or other regulation, 1.5% will be added to the outstanding balance of all bills not paid by the delinquent date stated on the bill. The late payment charge will not be applied to outstanding balances under \$2 or to amounts being collected through a pre-arranged payment agreement with the Company that is current.

Other Terms and Conditions – Service provided hereunder is subject to the Company's General Terms and Conditions as approved by the Missouri Public Service Commission.

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**LARGE GENERAL GAS SERVICE (Spire East)**  
**LGS**

AVAILABILITY

This rate schedule is available for all gas service rendered by the Company to commercial or industrial customers, including space heating service, whose annual consumption, as described below, is greater than or equal to 10,000 Ccfs \*.

Rate – The monthly charge shall consist of a customer charge plus a charge for gas used as set forth below:

Customer Charge – per month	\$161.00
Charge for Gas Used – per Ccf	\$0.17357

Minimum Monthly Charge – The Customer Charge.

Purchased Gas Adjustment – The charge for gas used as specified in this schedule shall be subject to an adjustment per Ccf for increases and decreases in the Company's cost of purchased gas, as set out on Sheet No. 11.

Surcharges and Riders – Service provided hereunder shall be subject to the Infrastructure System Replacement Surcharge (ISRS) as set out on Sheet No. 12 and any license, occupation or other similar charges or taxes as authorized by Sheet No. 14.

Late Payment Charge – Unless otherwise required by law or other regulation, 1.5% will be added to the outstanding balance of all bills not paid by the delinquent date stated on the bill. The late payment charge will not be applied to outstanding balances under \$2 or to amounts being collected through a pre-arranged payment agreement with the Company that is current.

\* Annual consumption for purposes of the "Availability" section above shall be based on the twelve months ended for the most recent fiscal year, except for new customers not connected to the Company's system during such period, in which case, the Company shall use estimated consumption, if the customer has not been connected to the Company's system for a full twelve months, or consumption for the first twelve month period in which the customer was connected to the Company's system. Such rate schedule shall be used for billing such customer until annual consumption is re-determined by the Company, which redetermination shall be made annually, no later than December 31<sup>st</sup> each year. If such re-determined usage shows that the customer should receive service under a different rate schedule, the customer shall receive service under that new rate schedule until usage is again re-determined.

Other Terms and Conditions – Service provided hereunder is subject to the Company's General Terms and Conditions (GTC), Tax Adjustment (TA) and Experimental School Transportation Program (STP) as approved by the Missouri Public Service Commission.

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**LARGE GENERAL GAS SERVICE (Spire West)**  
**LGS**

NET MONTHLY BILL

Rate

Customer Charge – per month	\$215.05
Charge for Gas Used – per Ccf	\$0.17370

Standby facilities charge – When a customer requests, in writing, retention of a meter larger than what is typical for the class of service that the customer has subscribed, the Company may charge the customer the Staff's proposed Delivery Charge commensurate with the size of meter being retained. In situations where a customer has two meters on the customer's premise, Spire West may charge the customer for the higher of the two Staff proposed Delivery Charges commensurate with the size of the larger of the two meters being retained, but shall not bill the customer the Staff proposed Delivery Charges for both meters. If the customer does not agree (in writing) to pay the Staff proposed Delivery Charge commensurate with the larger sized meter being retained, Spire West is free to remove the un-utilized meter.

In the event that a billing cycle has usage in more than one calendar month, the volumetric delivery charge will be prorated.

Minimum

The higher of the above rate for zero consumption plus applicable adjustments and surcharges, but subject to the Company's Rendering and Payment of Bills rule contained in Section 6 of the Company's General Terms and Conditions.

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**LARGE VOLUME SERVICE**  
**LV**

AVAILABLE

Service under this rate schedule is available for qualifying firm gas uses including cogeneration and for boiler plant use where gas is the exclusive boiler plant fuel. Service under this rate schedule is available to customers contracting for separately metered gas service for a minimum term of one year with a billing demand equal to, or greater than, 250 Ccf and an annual usage equal to, or greater than 60,000 Ccf.

Rate – The monthly charge shall consist of a customer charge, a demand charge, and a commodity charge as set forth below:

Customer Charge – per month	\$1346.50
Demand Charge – per billing demand Ccf	\$1.10
Commodity Charge – per Ccf	
For the first 36,000 Ccfs used per month	\$0.03739
For all Ccfs used in excess of 36,000 Ccfs	\$0.01048

Minimum Monthly Charge – The Customer Charge plus the Demand Charge.

Late Payment Charge – Unless otherwise required by law or other regulation, 1.5% will be added to the outstanding balance of all bills not paid by the delinquent date stated on the bill. The late payment charge will not be applied to outstanding balances under \$2 or to amounts being collected through a pre-arranged payment agreement with the Company that is current.

Purchased Gas Adjustment – The charge for gas used as specified in this schedule shall be subject to an adjustment per Ccf for increases and decreases in the Company's cost of purchased gas, as set out on Sheet No. 11.

Surcharges and Riders – Service hereunder shall be subject to the Infrastructure System Replacement Surcharge (ISRS) as set out on Sheet No. 12 and any license, occupation or other similar charges or taxes as authorized by Sheet No. 14.

Other Terms and Conditions – Service provided hereunder is subject to the Company's General Terms and Conditions as approved by the Missouri Public Service Commission.

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**LARGE VOLUME SERVICE**  
**LV**

NET MONTHLY BILL

The bill for each billing period shall be the sum of the Customer Charge and the Volumetric Delivery Charge. Service hereunder is subject to the Purchased Gas Cost Adjustment (PGA) schedule, the Infrastructure System Replacement Surcharge (ISRS), the Tax Adjustment (TA) schedule and other provisions as hereinafter described.

Rate

Fixed Monthly Charge: \$1765.00 per month

Volumetric Delivery Charge:

For all gas delivered during the billing months of November through March:

\$0.09087 per Ccf for the first 36,000 Ccfs delivered, plus  
\$0.07089 per Ccf for all additional gas delivered.

For all gas delivered during the billing months of April through October:

\$0.05706 per Ccf for the first 36,000 Ccfs delivered, plus  
\$0.03779 per Ccf for all additional gas delivered.

Maximum Delivery Charge: The delivery charge as stated above.

Minimum Delivery Charge: The higher of the above rate for zero consumption plus applicable adjustments and surcharges, but subject to the Company's Rendering and Payment of Bills rule contained in Section 6 of the Company's General Terms and Conditions. In no event may the minimum delivery charge be below an amount equivalent to:

Basic service charge plus \$0.00053 per Ccf.

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**UNMETERED GASLIGHT SERVICE**  
**UG**

AVAILABLE

This rate schedule is available, subject to the special provisions included herein, to customers who contract for service thereunder for a minimum term of one year for unmetered gas to be used solely for the continuous operation of gas lights.

Rate

Customer Charge	\$7.70 per month
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For lights equipped with mantle units with an hourly input rating of 3 cubic feet or less per mantle unit:

Each initial mantle unit per light	\$6.60 per month
Each additional mantle unit per light	\$3.50 per month

For open flame lights or lights equipped with mantle units with an hourly input rating in excess of 3 cubic feet per mantle unit:

First 3 cubic feet of hourly input rating per light	\$6.60 per month
Each additional 3 cubic feet of hourly input rating or fraction thereof per light	\$3.50 per month

Purchased Gas Adjustment – The charge for gas used as specified in this schedule shall be subject to an adjustment per Ccf for increases and decreases in the Company's cost of purchased gas, as set out on Sheet No. 11; and such adjustment per Ccf shall be applied on the basis of an average consumption of 19.7 Ccf per month per mantle unit.

Surcharges and Riders – Service provided hereunder shall be subject to the Infrastructure System Replacement Surcharge (ISRS) as set out on Sheet No. 12 and any license, occupation or other similar charges or taxes as authorized by Sheet No. 14.

Other Terms and Conditions – Service provided hereunder is subject to the Company's General Terms and Conditions as approved by the Missouri Public Service Commission

Late Payment Charge – Unless otherwise required by law or other regulation, 1.5% will be added to the outstanding balance of all bills not paid by the delinquent date stated on the bill. The late payment charge will not be applied to outstanding balances under \$2 or to amounts being collected through a pre-arranged payment agreement with the Company that is current.

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**UNMETERED GASLIGHT SERVICE**  
**UG**

AVAILABLE

At points on the Company's existing distribution facilities located in the communities specified in the Index.

APPLICABLE

To natural gas service supplied at one point of delivery to customers operating one or more outdoor gaslights where, the connection through which gas is supplied is at a distribution main or the customer's service line at a point ahead of the metering of other gas requirements.

As of May 1, 1990, no new or expanded service shall be provided under this schedule.

NET MONTHLY BILL

Rate

\$7.05 per gaslight unit.

For the purpose of this rate, a gaslight unit shall consist of a standard single mantle, or a pair of smaller mantles, and is assumed to require 15 Ccf of natural gas per month.

Adjustments and Surcharges

The rates hereunder are subject to adjustments as provided in the following schedules:

1. Purchased Gas Cost Adjustment (PGA).
2. Tax Adjustment (TA).

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**GENERAL L.P. GAS SERVICE**  
**LP**

Availability – This rate schedule is available for all L.P. gas service to those customers located in subdivisions in the Company’s certificated area where natural gas is not available, where the subdivision developer is willing to construct the subdivision so as to make it fully adapted to such service and the later conversion to natural gas and where a central L.P. gas system is determined by the Company to be feasible.

Rate

Customer Charge – per month	\$24.42
Gallons used per month – per gallon	\$0.32537

Minimum Monthly Charge – The Customer Charge.

Purchased Gas Adjustment

(A) The above charges shall be subject to an adjustment per gallon, which shall be referred to as the L.P. Current Purchased Gas Adjustment (“L.P. CPGA”). Concurrent with any CPGA filing made by the Company for natural gas customers, the Company will compare its current average unit cost for the purchase of L.P. gas to the average unit L.P. gas cost underlying the existing L.P. CPGA. If such difference is greater than or equal to 1.0¢ per gallon, the Company will file a new L.P. CPGA with the Commission, along with supporting materials, based on said current average unit L.P. gas cost. Upon approval by the Commission, such new L.P. CPGA factor will become effective on a pro-rata basis beginning with the effective date stated on Sheet No. 11.

(B) Whenever the actual prices paid by the Company for L.P. Gas differ from the price upon which its then effective adjustment is predicated, the amount of increased or decreased L.P. Gas cost resulting from such difference in price shall be debited or credited to a Deferred Purchased L.P. Gas Cost account. The cumulative balance of such deferred account entries for the same period set out in Paragraph C.6 of the Company’s PGA Clause shall be divided by the estimated amount of L.P. Gas gallons to be sold during the subsequent twelve-month ended October period. The resulting deferred cost per gallon shall be applied as a Deferred L.P. Gas Adjustment which shall be made effective on a pro-rata basis beginning with the effective date of the Company’s Winter PGA filing and shall remain in effect until superseded by a revised adjustment in the next scheduled Winter PGA filing. Such deferred adjustment shall increase or decrease the adjustments determined pursuant to Paragraph A hereof. All increases or decreases in charges resulting from the deferred adjustment shall be appropriately recorded in the Deferred L.P. Gas Cost account.

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**TRANSPORTATION SERVICE**  
**TS**

A. Availability:

1. This Tariff shall govern the relationship between the Company, Transportation Service customers, and the Retail Gas Marketers (RGM) who have been granted authority to act on behalf of such customers taking transportation service.
2. Transportation service under this tariff will be made available to eligible customers upon request and subject to the requirements provided below when the Company has sufficient distribution system capacity. If the Company determines that it does not have sufficient distribution system capacity to provide the requested service, it will provide to the customer requesting transportation service a written explanation of its distribution system capacity determination and a preliminary indication of the necessary changes to facilities, the approximate cost and the time required to provide such requested transportation service.
3. Customers eligible for transportation service are: (1) commercial or industrial customers utilizing at least 150,000 Ccf of gas annually with a billing demand of at least 1,500 Ccf per day, (2) schools receiving transportation service under the Experimental School Transportation Program (STP) tariff schedule, and (3) those commercial and industrial customers receiving transportation service under the Human Needs Transportation Program (HNTP) tariff schedule.
4. Qualifying transportation customers will be added on a first-come, first-served basis up to a maximum of 100 customers per year, but not less than 50 customers (if more than 50 customers apply and qualify for such service). However, in any year, if Spire Missouri determines that it is feasible to convert more customers than specified above, Spire Missouri will do so on a first-come, first-served basis.
5. Telemetry will be required for all non-school customers taking transportation service under this tariff, as set forth in Section E.

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**TRANSPORTATION SERVICE**  
**TS**

B. Relationship of the Customer, the RGM, and the Company:

1. Customer and Company

- a. The Customer purchases delivery services from the Company under this tariff.
- b. The Company shall deliver to the Customer volumes of gas which are thermally equivalent to the volumes of gas received by the Company for the Customer at a receipt point acceptable to Company, less any amount retained by Company according to Section E-1 Retainage.
- c. A transportation customer which arranges for its own supply of gas to the Company Citygate solely for their own supply requirements shall be considered as a RGM under this tariff.

2. Customer and Retail Gas Marketer (RGM):

- a. RGMs provide gas supply to the Customer pursuant to contractual arrangements that are not part of the Company's Tariffs. The Company is not a party to such contractual arrangement with the Customer taking service under this tariff, and the Company shall not be bound by any term, condition, or provision of agreement for such sale.
- b. By taking delivery services from the Company and purchasing gas supply from a RGM, a Customer authorizes that the RGM, on the Customer's behalf, will arrange for the procurement of gas, pursuant to these Terms and Conditions.
- c. Gas delivered to the Company for transport shall be free from all adverse claims, liens and encumbrances; transportation Customer and its RGM shall indemnify and save the Company harmless from and against all suits, actions, causes of action, claims and demands, including attorneys' fees and costs, arising from or out of any adverse claims by third parties claiming ownership of or an interest in said gas, caused by the failure to provide clear title to the gas. Such indemnity obligation shall be joint and several.
- d. Gas delivered to the Company for transport must be delivered at a Citygate location acceptable to the Company for each customer, as set forth in the contract between Company and each transportation Customer.

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**TRANSPORTATION SERVICE**  
**TS**

2. Customer and Retail Gas Marketer (RGM) (continued):
- e. The Customer must provide authorization to the RGM by executing an RGM Agreement on the Company's then-current form to allow the RGM to act on Customer's behalf in nominating and managing the delivery of gas to the Company Citygate.
- f. Company shall not be responsible in any way for damages or claims relating to the customer's gas or the facilities of the customer or others containing such gas prior to receipt into Company's facilities or after delivery to the customer.
- g. Title to the Customer's gas shall at all times remain vested in the Customer. Gas transported hereunder shall be delivered to the Company in the State of Missouri, shall be used exclusively by the customer in the State of Missouri and shall not be resold by the Customer.
3. Company and RGM
- a. RGMs are not an agent of the Company and shall have no authority to enter into any agreement on behalf of the Company or to amend, modify, or alter any of the Company's tariffs, contracts, or procedures, or to bind the Company by making any promises, representations, or omissions.
- b. An RGM arranging for delivery of gas for a Transportation Service Customer must receive Company authorization prior to delivering gas to Company's system, as set forth in section C.1 hereof. RGMs may obtain Company authorization to aggregate balancing by entering into a signed agreement with Company, which shall acknowledge the RGM's responsibilities, including those under Section E-4 Cash Out and Section F-5 Penalties for Unauthorized Usage.

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**TRANSPORTATION SERVICE**  
**TS**

C. Application for and Commencement of Services by RGMs:

1. Registration with Company by a Retail Gas Marketer (RGM)

A transportation Customer with average annual usage of 1,000,000 Ccf (or that is a municipal corporation or a state-regulated utility) may arrange for its own supply of gas to the Company Citygate may act as a RGM solely for its own accounts. Such self-supplying customer will be prohibited from supplying gas to any other customer and will be treated as a RGM for the purposes of this tariff.

Prior to submitting any enrollments to Company or providing any services under this tariff, a RGM must register with the Company as provided for in this section. Company will consider a RGM registered when all the steps listed below are successfully completed and maintained.

(a) The RGM shall comply with all applicable Federal, state, regional and industry rules, policies, practices, procedures and tariffs for the use, operation, maintenance, safety, integrity, and reliability of the Pipeline transmission system (including the applicable rules and operating guidelines and procedures of the regional or national regulatory body(ies) or organization(s) and their successor and Pipeline contract reservation process).

(b) The RGM shall be deemed to possess sufficient technical capabilities if it maintains a technical staff on duty or on call 24 hours each day to operate and maintain their facilities as needed. "Technical staff" for purposes of this section means a staff of trained technical experts in gas supply, nomination changes, advisory or curtailment orders, and interruption plan implementation.

(c) The RGM shall maintain and provide to Company, upon request, a telephone number, fax number, email address and street address where its staff can be directly reached at all times. Maintenance of an answering service, or machine, pager, or similar message-taking procedure does not satisfy this requirement.

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**TRANSPORTATION SERVICE**  
**TS**

C. Application for and Commencement of Services by RGMs (Continued):

1. Registration with Company by a Retail Gas Marketer (RGM) (continued)

(d) The RGM may meet the above requirements by entering into one or more contracts with others to provide the required services, provided that each agent and contractor on whom the RGM relies to meet these requirements is disclosed to the Company.

(e) The RGM shall enter into a RGM Agreement with the Company on the Company's then-current form in which the Company and the RGM agree to conduct their affairs in accordance with this tariff. Such RGM Agreement shall acknowledge the RGM's financial responsibility for Cash Out balance and all Penalties for Unauthorized Usage.

(f) The RGM must provide information requested by Company for evaluating the RGM's creditworthiness to qualify for certain services. Nothing herein is required to relieve a RGM of any obligation to provide credit security or assurances as may be required by the Company. Such information shall include, but may not be limited to, a credit rating of at least BBB- by Standard & Poor's or Baa3 by Moody's, or equivalent, provided that if the RGM has credit ratings from both of these rating agencies, the lower of the two scores shall prevail. These ratings requirements need to be maintained by the RGM during the term of the RGM Agreement. Where the credit rating or equivalent is below those stated above, a prepayment or standby irrevocable letter of credit (in a form reasonably acceptable to the Company) from a major U.S. commercial bank, or the U.S. branch offices of a foreign bank, which is not the Customer or Customer's guarantor (or a subsidiary or affiliate of the Customer or Customer's guarantor) and which has assets of at least \$10 billion and a credit rating of at least A-by Standard & Poor's, or A3 by Moody's; the prepayment or letter of credit shall be in an amount equal to a period of three (3) months of estimated service charges or the duration of the TS Agreement, whichever is shorter.

(g) As a condition of accepting appointment as a RGM, RGMs submit themselves to the jurisdiction and supervision of the Commission and agree to abide by all lawful orders of the Commission respecting their activities in the State of Missouri. Commission Staff shall verify compliance with all of the foregoing requirements prior to a RGM being granted initial authorization to begin operating on Company's system.

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Spire Missouri Inc. d/b/a/ Spire

For: Spire Missouri

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**TRANSPORTATION SERVICE**  
**TS**

C. Application for and Commencement of Services by RGMs (Continued):

2. Suspension of RGM by the Company

The Company may suspend the RGM's right to operate under this tariff for any breach of its agreement with the Company, including a breach of any obligation, representation, or warranty contained in applicable tariffs or rules. The Company will notify the RGM in writing by mail, e-mail, or fax, of the Company's intention to suspend the RGM and the date of the suspension, which shall be no less than ten business days after the date of the notice. The Company shall cease to provide service to the RGM under this Schedule on the date of suspension unless the RGM corrects the breach to the Company's satisfaction, or the Commission directs the Company to continue to provide service under this tariff.

The Company may suspend a RGM's right to provide service under this tariff immediately for any action or inaction that could, in the sole judgment of the Company, affect safety.

3. Revocation of RGM by the Company

The Company may revoke a RGM's right to provide service under this tariff immediately for any action or inaction that could, in the sole judgment of the Company, affect safety.

Company may revoke the operating authority of any RGM at any time due to the RGM's repeated failure to perform any action required by Company's Tariffs and/or Rules including, without limitation, any RGM's repeated failure to nominate or deliver sufficient gas volumes to serve its transportation customers or to make any required payment.

The Company will notify the RGM in writing by mail, e-mail, or fax, of the Company's intention to revoke the RGM and the date of the revocation, which shall be no less than ten business days after the date of the notice, except for a revocation relating to safety.

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For: Spire Missouri

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**TRANSPORTATION SERVICE**  
**TS**

C. Application for and Commencement of Services by RGMs (Continued):

4. Customers Without an RGM

In the event a transportation Customer has no currently appointed RGM, the Company may at its discretion serve as the Customer's RGM on an interim basis. A Customer qualifying under this tariff without a RGM shall receive gas supply priced pursuant to the daily or monthly cashout section of TS including penalty charges (as applicable) for up to two Billing Periods. If a Customer has not been enrolled by a new RGM within two Billing Periods, Customer shall default to the Company's General Service Rate classification applicable based on the previous twelve (12) months' average for supply service and will not be allowed to return to TS until the next enrollment period.

5. List of Current RGMs

The Company shall keep a list of all currently authorized RGMs and may provide such list to any qualifying transportation customer or prospective customer that inquires regarding the availability of transportation RGMs.

6. Switching and Termination

A Customer to be represented by a RGM must provide the Company with an RGM agreement identifying its RGM. This authorization shall be in a form agreeable to the Company and shall remain in effect until a signed replacement is received by the Company. Information contained on the Agency Agreement should be sufficient to ensure that the Customer agrees to change from one gas supply provider to another, and to authorize a RGM access to the data necessary to facilitate such change and/or to provide said services as provided herein.

As an alternative to obtaining a written Agency Affidavit, the RGM may obtain the RGM agreement in an electronic format or the RGM may obtain proper third-party verification of an oral authorization to change gas supply providers.

A Customer may change RGMs and remain on TS by contacting the Company's Business Development Department. A request to change RGMs from a Customer must be received and processed by the Company at least twelve (12) business days but no more than 45 calendar days before the requested termination date. Such TS may only be dropped as of the first day of the next bill period.

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**TRANSPORTATION SERVICE**  
**TS**

C. Application for and Commencement of Services by RGMs (Continued)

6. Switching and Termination (continued)

RGMs terminating a relationship with a TS customer shall provide the Company with written notice of the discontinuance of the relationship at least ten (10) days prior to termination. Terminations of TS customers by RGMs may become effective only on the first day of a billing cycle.

7. Pooling and Nominations

(a). Establishing an Aggregation Group

(1). The RGM shall establish its customers within each aggregation area into a pool or pools. No single pool may include customers located in more than one of the Company's service territories (i.e. Spire East and West). RGM Customers may not belong to more than one pool. Customers not assigned to a pool shall be individually balanced.

(2). Changes to Pools: The Company must receive changes to pools, in writing, no later than four business days prior to the end of each month. Changes shall become effective on the first day of the following month except that pools shall be as designated prior to the first effective day of an Operational Flow Order ("OFO") or Period of Curtailment ("POC"). In the event an OFO or POC overlaps the end of one month and the beginning of another, no changes to pools will become effective until the first day of the on the following month without and OFO or POC in effect.

(3). Monthly Imbalances: The RGM aggregating the pool or individual customers not belonging to a pool shall be responsible for clearing the monthly imbalance according to Section E-4, Cash Out.

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C. Application for and Commencement of Services by RGMs (Continued):

7. Pooling and Nominations (Continued)

(b). Nomination Process

All Nominations, including Intraday, shall be provided by the RGM to the Company. Customer may appoint a nominating agent, but the RGM retains responsibility for Nominations as described herein. The Nomination deadlines are as follows:

Nomination Deadlines

Day-Ahead

The RGM desiring a change of Nomination for transportation of Customer-Owned Gas shall notify Company by three hours prior to Timely Cycle, subject to confirmation by the Pipeline.

Intra-Day

The RGM desiring a change in Nomination for transportation of Customer-Owned Gas after the Day-Ahead deadline specified above shall notify Company by three hours prior to Evening Cycle, subject to confirmation by the Pipeline. The Company may accept such change to the RGM's Nomination if the Company determines in its sole discretion that such a change to the Nomination will not adversely impact the operation of the Company's gas system or adversely impact the Company's purchase and receipt of gas for other customers.

Same-Day

The RGM desiring a change in Nomination for transportation of Customer-Owned Gas after the Intra-Day deadline specified above shall notify Company by three hours prior to ID3, subject to confirmation by the Pipeline. Company may accept such change to the RGM's Nomination if the Company determines in its sole discretion that such a change to the Nomination will not adversely impact the operation of the Company's gas system or adversely impact Company's purchase and receipt of gas for other customers.

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**TRANSPORTATION SERVICE**  
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## D. Rate

For the Eastern Missouri Service Territory

The monthly charge per each separately metered location shall consist of the charges set forth below:

Customer Charge - per month	\$2207.00
Reservation Charge - per billing demand Ccf	\$0.612
Transportation Charge - per Ccf transported (*)	
For the first 36,000 Ccf transported per month	\$0.02559
For all Ccf transported in excess of 36,000 Ccf	\$0.01071

Note: Single customers with multiple accounts located on contiguous property

(\*) The first block transportation shall collectively apply to no more than 36,000 Ccf of throughput in any month for each separately metered location.

Minimum Monthly Charge – The sum of the Customer Charge and the Demand Charge.

Additional Transportation Charges – For all Ccf transported, the Transportation Charge shall be increased to include the currently effective level of any other non-commodity related gas cost charge per Ccf.

Surcharges and Riders- Service provided hereunder shall be subject to the Infrastructure System Replacement Surcharge (ISRS) as set out on Sheet No. 12 and any license, occupation or other similar charges or taxes as authorized by Sheet No. 14.

Firm transportation charges, from the PGA, to be included in the monthly cash out reconciliation.

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**TRANSPORTATION SERVICE**  
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D. Rate (Continued):

For the Western Missouri Service Territory

Net Monthly Bill

The bill for each billing period shall be the sum of the Customer Charge, the Delivery Charge, the Contract Demand Charge, and the EGM Charge (Sheet No.17). Service hereunder is subject to the Infrastructure System Replacement Surcharge (ISRS) in Sheet 12, the Tax Adjustment (TA) schedule in Sheet 14 and other provisions as hereinafter described.

Fixed Monthly Charge: \$1240.00 per month

Volumetric Delivery Charge:

For all gas delivered during the billing months of November through March:

\$0.05512 per Ccf for the first 36,000 Ccfs delivered, plus  
\$0.04300 per Ccf for all additional gas delivered.

For all gas delivered during the billing months of April through October:

\$0.03441 per Ccf for the first 36,000 Ccfs delivered, plus  
\$0.02280 per Ccf for all additional gas delivered.

Maximum Delivery Charge: The delivery charge as stated above.

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**TRANSPORTATION SERVICE (Spire West)**  
**TS**

D. Rate (Continued):

For the Western Missouri Service Territory (Continued)

Minimum Delivery Charge: The higher of the above rate for zero consumption plus applicable adjustments and surcharges, or the minimum as set forth by contract, but subject to the Company's Rendering and Payment of Bills rule contained in Section 6 of the Company's General Terms and Conditions. In no event may the minimum delivery charge be below an amount equivalent to:

Basic service charge plus \$0.00053 per Ccf.

Demand related purchase gas costs of \$0.86788 per Ccf of contract demand and \$0.02853 per Ccf of daily demand for authorized sales in excess of the contract demand are directly chargeable to customers on this rate who elect to utilize the contract demand option. Revenues received from the contract demand option service shall be credited to the ACA account.

Firm transportation charges, from the PGA, to be included in the monthly cash out reconciliation.

For rates applicable to schools that are part of the Experimental School Transportation Program, please reference the STP Tariff Sheet 15.

For All Service Territories

Multiple Meter Customers — When more than one meter is set at a single address or location for the customer's convenience, a Transport customer charge shall be assessed for each of the first two meters. For each such remaining installed meter, the Fixed Monthly Charge will be \$293.38. Gas delivered through all meters set at a single address or location will be aggregated for the purpose of calculating the monthly sales or transportation charges. For purposes of applying the monthly cash out provision a transportation customer may aggregate the receipts and deliveries related to all of its facilities, provided that each facility is covered by a separate transportation contract.

Surcharges and Riders- Service provided hereunder shall be subject to the Infrastructure System Replacement Surcharge (ISRS) as set out on Sheet No. 12 and any license, occupation or other similar charges or taxes as authorized by Sheet No. 14.

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**TRANSPORTATION SERVICE**  
**TS**

D. Rate (Continued)

Late Payment Charge – Unless otherwise required by law or other regulation, 1.5% will be added to the outstanding balance of all bills not paid by the delinquent date stated on the bill. The late payment charge will not be applied to outstanding balances under \$2 or to amounts being collected through a pre-arranged payment agreement with the Company that is kept up-to-date.

Other Terms and Conditions - Service provided hereunder is subject to the Company's General Terms and Conditions as approved by the Missouri Public Service Commission.

If such failure shall continue for fifteen (15) days after such payment is due, then the Company, in addition to any other remedy it may have, may suspend further receipt and/or delivery of gas to such Customer until all overdue billing amounts are paid.

Fallback Commodity Rate - In the event the customer is not entitled to have gas delivered to the Company under an existing interstate pipeline transportation contract, or in the event of a zero- nomination, then all deliveries to the customer shall be considered unauthorized use and shall be billed unauthorized use charges at the Standard OFO rate as described in this tariff or the Company's then-current PGA rate, whichever is higher.

E. Requirements for Transportation Service:

1 Retainage: The gas retained by the Company shall be two percent of the volume delivered to the Company for transportation to the customer as compensation for Company's lost and unaccounted for and Company use gas; provided however, that upon agreement of the Company and customer in situations where actual lost and unaccounted for gas attributable to facilities serving the customer may be measured accurately, such actual measurement may be used in lieu of the two percent retainage otherwise provided in this subsection.

2 Daily Quantity of Transportation Service Gas: The customer will, as nearly as practicable, have delivered to the Company, and shall take redelivery from Company at the same uniform rate. Variations in such deliveries or redeliveries which cause the Company operating problems of any kind shall give the Company the right to discontinue receipts of such gas until such variations are corrected.

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E. Requirements for Transportation Service (Continued):

3 Quality and Pressure of Transportation Service Gas: The gas delivered by a producer, RGM or pipeline to the Company for transportation to the Customer or the Customer's RGM shall conform to the standards prescribed in the Company's applicable rate schedules and General Terms and Conditions and shall at all times be merchantable gas of a quality otherwise required for the system of the Company to which the gas is being delivered. Such gas shall be free from any foreign materials such as dirt, dust, gums, iron particles, water, entrained liquids, and other impurities which might render it unmerchantable or interfere with the proper operation of pipelines, meters, regulators or other facilities through which it flows or is. The Company may refuse to receive gas not meeting the quality requirements of Section E-3-a Specifications. Acceptance by the Company of any gas not meeting the applicable quality requirements shall not obligate the Company to continue such receipts, nor shall it remove the customer's obligation to deliver gas meeting those specifications:

(a) Specifications: Unless stated otherwise in specific agreements, gas shall conform to the following specifications:

- (i). It shall not contain more than one (1) grain of hydrogen sulfide per 100 cubic feet, nor more than twenty (20) grains of total Sulphur per 100 cubic feet,
- (ii). Its temperature shall not exceed 70° Fahrenheit.
- (iii). It shall not contain more than seven (7) pounds of water vapor per 10,000 Ccf,
- (iv). It shall not contain more than 2% carbon dioxide by volume, nor more than 1% oxygen by volume,
- (v). Its BTU content shall be no less than that normally provided or currently flowing from interconnected pipelines, nor less than as provided for in an existing contract for Company's gas from that source.

(b) Determination of Quality: If the Customer or Customer's RGM contracts for the purchase of gas from a producer or pipeline who is not currently delivering gas to the Company and such gas is to be delivered directly into Company facilities, the customer will bear all expense connected with the determination of the quality of gas being delivered and any required interconnections. However, the Company's obligation to transport such gas is also contingent upon the execution of an agreement between the Company and such producer or pipeline which the Company shall not unreasonably withhold setting forth the terms of interconnection, quality standards, and the respective rights of the Company and such producer or pipeline in connection with deliveries of such gas.

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**TRANSPORTATION SERVICE**  
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E. Requirements for Transportation Service (Continued):

3 Quality and Pressure of Transportation Service Gas: (continued)

(c) Heat Content: The heat content of the gas delivered to the customer by the Company shall be the heat content available in its system at the particular point of delivery at the time of delivery. It is recognized that the heat content at the various delivery points will vary from point to point and from time to time and nothing herein contained shall be construed as obligating the Company to alter the usual operation of its facilities to achieve deliveries of a prescribed heating value at any point or points.

(d) Measuring Heat Content of Gas Received: The heat content of the gas tendered shall be the heat content stated in BTU per cubic foot of all gas received from transporting pipeline(s) into the distribution system.

(e) Measuring Heat Content of Gas Delivered: On the Company's distribution systems served by a single transporting pipeline, the heat content of natural gas stated in BTU per cubic foot shall be the heat content of the gas delivered by the transporting pipeline. For customers transporting all gas requirements on a single transporting pipeline into a distribution system served by multiple pipelines, the BTU contents of customers' gas will be the same as the BTU contents of the transporting pipeline. For customers transporting gas on more than one pipeline, into distribution systems served by multiple pipelines, the heat content of gas delivered to Customers shall be calculated utilizing the BTU per cubic foot for each transporting pipeline multiplied by a pro rate share of the delivered transportation gas.

(f) Additional Equipment for Measuring Heat Rate: If additional BTU measurement is required by the Company or the Customer, the Company shall determine the type and location of such measurement equipment and cause the same to be installed at the customer's sole expense. For Customers requesting the installation of BTU measurement equipment hereunder, thermal balancing shall be performed on the basis of such measurement for a minimum period of twelve consecutive months following such installation. In all cases where BTU measurement devices requiring periodic or continuous sampling of the gas are to be installed, the customer shall pay the Company a monthly charge reasonably calculated to reimburse the Company for its operating expenses related to such sampling as well as other expenses incurred to measure and account for the heat content of the.

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**TRANSPORTATION SERVICE**  
**TS**

## E. Requirements for Transportation Service (Continued):

## 3 Quality and Pressure of Transportation Service Gas: (continued)

(g) Delivery Pressure of Transportation Service Gas: Delivery pressures to Customers shall be mutually agreed upon from time to time and shall take into account system capacity, Customer requirements, and other pertinent factors.

4 Cash Out: Monthly volumes of gas delivered to a transportation service customer should, to the extent practicable, match Company's receipts for the customer less any amount retained by Company according to Section E-1, Retainage. RGMs may balance the aggregated volumes of gas for each pool of customers they represent, according to the terms of Section C-7-A, Aggregation.

(a) Monthly Cash Out: Differences between deliveries and retainage-adjusted receipts shall be reconciled on a monthly basis between Company and a Customer or the Customer's RGM.

(i) If Company's retainage-adjusted receipts (nomination) for the Customer are less than deliveries (usage) to the customer, the Customer or the Customer's RGM shall pay:

- 1.0 times the Index Price for each MMBtu of imbalance up to and including 5% of nominations, plus
- 1.2 times the Index Price for each MMBtu of imbalance which is greater than 5%, up to and including 10% of nominations, plus
- 1.4 times the Index Price for each MMBtu of imbalance which is greater than 10% of nominations, plus
- For each MMBtu of imbalance in Western Missouri Service Territory, Southern Star Central's maximum tariff transportation rate, plus the incremental/variable storage withdrawal cost rate.
- For each MMBtu of imbalance in Eastern Missouri Service Territory, Enable MRT's maximum tariff transportation rate, plus the incremental/variable storage withdrawal cost rate.

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**TRANSPORTATION SERVICE**  
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## E. Requirements for Transportation Service (Continued)

## 4 Cash Out (continued)

(ii) If Company's retainage-adjusted receipts (nomination) for the Customer exceed deliveries (usage) to the Customer, the Customer or the Customer's RGM shall receive:

- 1.0 times the Index Price for each MMBtu of imbalance up to and including 5% of nominations, plus
- 0.8 times the Index Price for each MMBtu of imbalance which is greater than 5% of nominations, up to and including 10%, plus
- 0.6 times the Index Price for each MMBtu of imbalance which is greater than 10% of nominations, plus
- For each MMBtu of imbalance in Western Missouri Service Territory, Southern Star Central's maximum tariff transportation rate, plus the incremental/variable storage injection cost rate.
- For each MMBtu of imbalance in Eastern Missouri Service Territory, Enable MRT's maximum tariff transportation rate, plus the incremental/variable storage injection cost rate.

(b) Index Price: The index prices for Eastern Missouri Service Territory and Western Missouri Service Territory shall be determined as the higher of the first-of-the-month index prices published in Inside FERC's Gas Market Report for the month immediately following the month in which the imbalance occurred, which for

Western Missouri Service Territory would be the higher of Southern Star Central Gas Pipeline, Inc. (Texas, Kansas, Oklahoma) (If Inside FERC's Gas Market Report does not publish an index price for Southern Star, then the alternate index price approved by FERC for use by Southern Star Central will be substituted) or Panhandle Eastern Pipe Line Company (Texas and Oklahoma).

Eastern Missouri Service Territory would be the higher of Rex, Zone 3 Delivered, Enable Gas, East, or Texas Gas Zone 1 +.05.

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**TRANSPORTATION SERVICE**  
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E. Requirements for Transportation Service (Continued)

5 Limitation of Transportation Service and Other Charges: Transportation shall be available only where the gas supply contracts, tariffs and schedules under which the Company obtains its gas supplies permit. Any conditions or limitations on transportation by the Company imposed by such contracts, tariffs and schedules shall be applicable to service hereunder. In the event that this transportation service causes the incurrence of demand charges, standby charges, reservation charges, penalties or like charges from the Company's gas RGMs or transporters, which charges are in addition to charges for gas actually received by the Company, such charges shall be paid by the transportation customer causing such charges, or the customer's RGM.

F. Priority of Service

1. Operational Flow Orders: The Company may issue Operational Flow Orders (OFO's) to Transportation Customers as necessary, in the Company's sole discretion reasonably exercised, to protect the integrity of its system or any portion thereof and/or to ensure compliance with the requirements of upstream pipeline companies. Any OFO, along with associated conditions and penalties, shall be limited, as practicable to address only the problem(s) giving rise to the need for the OFO. Company may issue notice of an OFO as provided in section (1) above to instruct all customers or RGMs served through a given interstate pipeline segment, on a distribution system or any portion thereof or any individual agent or customer to control their usage to avoid either Under-Deliveries or Over-Deliveries. The Company will specify in the OFO whether customers or RGMs are required to avoid Under-Deliveries, Over-Deliveries, or both. Conditions which threaten the integrity of the Company's distribution system may include but are not limited to, risk of exceeding the maximum allowable operating pressure of the distribution system segment, risk of loss of sufficient line pressure to meet distribution system delivery obligations, or other conditions which may cause the Company to be unable to deliver natural gas consistent with its tariff. Company may issue an OFO and/or POC preemptively to avoid such risks and need not wait until adverse conditions on its distribution system are actually occurring. Conditions relevant to compliance with the requirements of upstream pipelines may include, but are not limited to, 1) situations where relevant Company resources are being used at or near their maximum tariff or contractual limits; and, 2) situations where actions are necessary to comply with a relevant OFO or the functional equivalent of a relevant upstream pipeline OFO, Critical Notice or force majeure. Company's actions with respect to its OFO's shall be reasonable and consistent with the Company's tariffs and Commission rules. Where applicable, Spire Missouri may attempt to identify specific customers causing the conditions that give rise to the need for the OFO, and attempt to remedy those problems through requests for voluntary action; provided, however, exigent circumstances may exist which require immediate issuance of an OFO.

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**TRANSPORTATION SERVICE**  
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F. Priority of Service (Continued)

1 Operational Flow Orders: (continued)

(a) Standard OFO: A Standard OFO shall require the customer to take, during a period specified by the company (if known), preemptive or preventive actions and/or measures in order to neutralize or reduce threats to, or to otherwise preserve the integrity of all or a portion of Company's system or as necessary to insure compliance with the requirements of upstream pipeline companies.

(b) Emergency OFO: An Emergency OFO shall require the customer to take immediate actions and/or measures in order to neutralize or reduce threats to, or to otherwise preserve the integrity of all or a portion of Company's system or as necessary to ensure compliance with the requirements of upstream pipeline companies.

(c) Authorized Usage: A transportation service customer's authorized usage during an OFO shall be equal to that customer's daily retainage-adjusted confirmed nomination in MMbtus.

(d) Interrupted Supply: On any day on which a transportation service customer's supply is partially or totally interrupted for any reason, that customer's authorized usage shall be limited to the retainage-adjusted confirmed nomination in MMbtus being delivered to Company on behalf of that customer.

(e) Spire Missouri will not apply an OFO penalty to a Transportation Customer whose conduct during an OFO is compliant with the OFO or Spire Missouri directives.

(f) Curtailment of Transportation Service: A transportation service customer shall not be required to curtail as long as the customer's gas is delivered to Company's delivery system and the Company's system capacity is adequate to make deliveries as provided in Section Limitations.

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## F. Priority of Service (Continued)

2. Period of Curtailment: Consistent with the provisions of Section Limitations, curtailment may be initiated due to a supply deficiency or limitation of pipeline capacity or a combination of both. Company may require its sales service and transportation service customers to limit, in whole or in part, their use of Company's facilities during a Period of Curtailment (POC),.

(a) Authorized Usage: Company shall, at its sole discretion, authorize customers a usage level which is appropriate to the conditions of the POC.

(b) Curtailment Priority: Curtailment priority shall be as set forth in the Company's Emergency Curtailment Plan (ECP) (Sheet R-17). In the event of a conflict between this tariff and the ECP, the ECP shall control. For purposes of curtailment priority and the ECP, Human Needs Transportation Customers will be treated as residential customers and will receive the highest service priority.

(c) Physical Curtailment Authorized: The Company shall have the right to disconnect or otherwise physically interrupt the flow of gas to any transportation customer to effectuate a POC.

(d) Exception to Curtailment Priority: Company may deviate from the ECP when, in its sole discretion, curtailing lower priority category customers would not be useful in maintaining deliveries to the higher priority customers.

(e) Relief from Liability: Company shall be relieved of all liabilities, penalties, charges, payments, and claims of whatever kind, contractual or otherwise, resulting from or arising out of Company's failure to deliver all or any portion of the volumes of gas desired by a customer or group of customers during an OFO and/or POC. The Company's relief shall apply if curtailment is according to these General Terms and Conditions or any other orders or directives of duly constituted authorities including, but not limited to, the Missouri Public Service Commission.

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## F. Priority of Service (Continued)

3 Notice: To the extent reasonably practical and permitted by the circumstances prevailing and known to the Company at the time, the Company shall provide at least 24 hours notification prior to the beginning of the gas day in which an OFO and/or POC will become effective, thereby providing time for Transportation Customers to adjust their nominations in accordance with the OFO. Company may make OFO's effective with a shorter notice if necessary to protect the integrity of its system and/or where such actions are necessary to ensure compliance with the requirements of upstream pipeline companies, and in such cases shall permit Transportation Customers to adjust nominations as necessary to reasonably comply with the OFO.

The Company shall attempt to give notice to each affected customer by telephone and in writing, in the manner elected by the Customer or its RGM, including facsimile and electronic mail. Notification of the Customer's RGM shall fulfill the requirement of this paragraph. During emergency situations, if providing notice to Customers by one of the previously identified methods is not practicable, the Company may use commercial radio and/or television to notify customers.

The Company will also make every reasonable effort to provide direct notification by electronic or telephonic means to each affected customer.

Notice of an OFO shall specify the general nature of the problem sought to be addressed, the anticipated duration of the required compliance, if known, and the parameters of such compliance. Upon termination of an OFO, the Company will notify transportation Customers or their RGM of the date and time the OFO will be lifted, in the same manner it provided notice of the OFO.

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**TRANSPORTATION SERVICE**  
**TS**

F. Priority of Service (Continued)

4 Unauthorized Deliveries: Over-Deliveries and/or Under-Deliveries which vary from customer's authorized usage level under an OFO or during a POC, shall be subject to the penalties described in this tariff and Company's rules and regulations Penalties for Unauthorized Usage.

(a) Individual Customers: Unauthorized Deliveries for individually balanced customers shall be calculated by comparing each customer's retainage-adjusted confirmed nominations with actual usage less contract demand.

(b) Pools: Unauthorized Deliveries for pools subject to aggregated balancing as defined under Section Aggregation, shall be calculated by comparing the group members' total retainage-adjusted confirmed nominations with their total actual usage less contract demand.

(c) Meter Reading: Actual usage during an OFO shall normally be provided by electronic gas measurement (EGM) equipment. If Company is unable to obtain data from a customer's EGM device, the customer's usage shall be determined by actual meter reads.

(d) Refusal to Comply: Company may disconnect from its system or refuse to accept the nomination of a customer which endangers system stability and/or safety by continuing to incur Unauthorized Deliveries.

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**TRANSPORTATION SERVICE**  
**TS**

F. Priority of Service (Continued)

5 Penalties for Unauthorized Usage: A customer or pool's unauthorized usage under an OFO or during a POC shall cause the incurrance of penalties. All revenues received from unauthorized use charges will be considered as gas cost recovery and will be used in the development of the gas cost recovery amount during the ACA audit as set forth in the Purchased Gas Adjustment schedule (PGA).

- (a) Tolerance Levels: Penalties shall be assessed:
  - (i) During an OFO or POC, when Unauthorized Over-Deliveries to meters exceed 5% of authorized daily delivery levels.
  - (ii) During an OFO, when Unauthorized Under-Deliveries to meters exceed 5% of authorized daily delivery levels.
- (b) Index Price: The index price shall be determined as the highest delivered cost of the published daily settle price reported in S&P Platt's Gas Daily for each OFO day for:

Western Missouri Service Territory:  
 Southern Star Central Gas Pipeline, Inc. (Texas, Kansas, Oklahoma) (If Platt's does not publish an index price for Southern Star, then the alternate index price approved by FERC for use by Southern Star Central will be substituted.)  
 And  
 Panhandle Eastern Pipe Line Company (Texas and Oklahoma)

Eastern Missouri Service Territory:  
 REX, Zone 3 delivered  
 And  
 Texas Gas, zone 1  
 And  
 Enable Gas, East

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**TRANSPORTATION SERVICE**  
**TS**

## F. Priority of Service (Continued)

## 5 Penalties for Unauthorized Usage (Continued)

## (c) Penalties during POCs shall be:

(i) The greater of \$10 or 5 times the daily midpoint stated on S&P Platt's Gas Daily Index for the highest of all the indices stated above for each day of the POC, for each MMBtu of Unauthorized Over Delivery that exceeds the Tolerance Levels set in Section F-5-a Tolerance Levels but is no greater than 5% of the authorized delivery level for the customer or the aggregated balancing group, and

(ii) The greater of \$20 or 10 times the daily midpoint stated on S&P Platt's Gas Daily Index for the highest of all the indices stated above for each day of the POC, for each MMBtu of Unauthorized Over Delivery in excess of 5% of the authorized delivery level for the customer or the aggregated balancing group.

## (d) Penalties during OFOs: Penalties for Unauthorized Over-deliveries or Under-deliveries shall be calculated as follows:

(i) Standard OFO Penalties: For each day of the Standard OFO, the greater of \$5 or 2½ times the daily midpoint stated on S&P Platt's Gas Daily Index for the highest of all the indices listed above times the MMBtu of Unauthorized Over- or Under-deliveries that exceed the tolerance level applicable under Section F-5-a Tolerance Levels.

(ii) Emergency OFO Penalties: For each day of the Emergency OFO, the greater of \$10 or 5 times the daily midpoint stated on S&P Platt's Gas Daily Index for the highest of all the indices listed above times the MMBtu of Unauthorized Over-or Under-deliveries that exceed the tolerance level applicable under Section F-5-a Tolerance Levels

(e) Responsibility for Payment: Unauthorized Over- or Under-Delivery Penalties for individually balanced Customers shall be billed to and collected from the applicable Customer. Unauthorized Over- or Under- Delivery Penalties for pools shall be billed to and collected from the RGM representing the aggregated customers. Customers will continue to have ultimate responsibility for all charges on the account in the event the RGM defaults or becomes insolvent.

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**TRANSPORTATION SERVICE**  
**TS**

F. Priority of Service (Continued)

5 Penalties for Unauthorized Usage (Continued)

(f) Full Payment a Condition Precedent to Challenge: Any party challenging the imposition or calculation of any such penalties, or seeking a waiver of such penalties, shall be required to pay to the Company the full billed amount of such penalties as a condition precedent to initiating any associated regulatory or legal action. Any RGM or Customer participating in such action agrees to submit to the jurisdiction of the tribunal in which such action is pending for purposes of enforcement of this requirement.

G. General Terms & Conditions

Service hereunder is further subject to the following terms and conditions as approved by the Missouri Public Service Commission:

1. General Terms and Conditions (GTC).
2. Purchased Gas Cost Adjustment (PGA).
3. Human Needs Transportation Program (HNTP)
4. Electronic Gas Measurement Equipment (EGM).
5. Tax Adjustment (TA).
6. Experimental School Transportation Program (STP)
7. Infrastructure System Replacement Surcharge (ISRS)
8. Emergency Curtailment Plan

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**TRANSPORTATION SERVICE**  
**TS**

H. Definitions

1. The following terms when used in this tariff, in the Contract and in transactions relating to such tariff or contract shall have the following meanings:

1.1 A "day" shall be a period of twenty-four (24) consecutive hours commencing at nine o'clock (9:00) a.m. Central Clock Time ("CT").

1.2 A "month" shall be a period of one calendar month commencing at nine o'clock (9:00) a.m. CT on the first day of such month.

1.3 A "year" shall be a period of three hundred sixty-five (365) consecutive days commencing and ending at nine o'clock (9:00) a.m. CT, provided that any such year which contains the date of February 29 shall consist of three hundred sixty-six (366) consecutive days.

1.4 The term "thermally equivalent quantities" shall mean two or more measured volumes of gas having the same heat content. Any reference to "quantities" of gas shall mean thermally equivalent quantities of gas.

1.5 The term "Transporter" shall mean any natural gas interstate or intrastate pipeline company identified in any transportation arrangement under which the Company is to receive customer-owned gas for delivery to such customer.

1.6 The term "transportation" shall mean the transmission, exchange or displacement of natural gas by the Company.

1.7 The term "Receipt Point(s)" shall mean the point or points specified in the Contract where the Company agrees to receive gas for transportation for the account of a specified Customer.

1.8 The term "Delivery Point(s)" shall mean the point or points specified in the Contract where the Company agrees to deliver gas transported or sold to a specified Customer.

1.9 The term "taxes" shall mean any tax, fee or charge now or hereafter levied, assessed or made by any governmental, municipal or other lawful taxing authority on the gas itself or on the act, right or privilege of producing, severing, gathering, transporting, handling, selling or delivering gas, however such taxes are measured and/or levied.

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**TRANSPORTATION SERVICE**  
**TS**

H. Definitions (Continue)

1.10 The term "CityGate" shall mean the location at which gas changes ownership or transportation responsibility from a pipeline to a local distribution company or gas utility.

1.12 The terms "timely cycle", "evening cycle" and "IntraDay 3" shall mean the start times designated by FERC in its then current Order on the subject.

I. Electronic Gas Measurement Equipment (EGM)

EGM equipment will be required for natural gas service supplied to transportation customers. EGM equipment will be required on all meters necessary to record 100% of the customer's annual natural gas usage at customer's location.

For safety, billing, and efficiency-related reasons, the Company will install, own and operate all EGM equipment. Such equipment will provide for the on-site measurement of natural gas consumed by the customer. The Company agrees to provide a data link or contact closure from the Company's EGM equipment to the Customer at the meter site so Customer can receive data in the same fashion that is available to the Company. At the Customer's request, Company will inspect and evaluate Customer's connection to the Company-owned EGM equipment during normal Company working hours. The Company will also provide and bill The Customer the actual cost for any requested assistance beyond maintenance to the Company EGM equipment connection.

The Customer is required to provide adequate space for the installation of the EGM equipment and shall provide and maintain, at its cost, electric power and telephone and/or data circuitry according to the Company's EGM standards. Electric power and telephone connection locations shall be mutually agreed to by Company and the Customer. Failure to provide power and telephone will be considered non-compliance with the EGM obligation and transportation service will be terminated within 30 days written notice to the Customer. The Customer will be placed into the appropriate rate schedule based on annual consumption. A minimum of twelve (12) months must pass for the Customer to again qualify for the transportation service. The Customer will also be required to comply with the EGM requirements before being moved to the transportation rate schedule.

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**TRANSPORTATION SERVICE**  
**TS**

**I. Electronic Gas Measurement Equipment (EGM)**

**Definitions**

**Meter Site:**

A gas metering facility that serves a single or multiple contiguous meter runs at one location. Meters must be within a 50 foot radius to be considered contiguous.

**Instrument Point:**

A metering device which provides a record of the flow of natural gas into the Customer's premises. There may be multiple instrument points at a single meter site.

**Other Provisions**

Company will endeavor to coordinate the installation of all facilities required herein with customer as soon as practicable following the effective date of this tariff. Company will permit customer to finance the EGM equipment over a three (3) year period at 5% per annum.

In the event that the EGM equipment should fail, mechanical uncorrected readings will be used, except for Orifice meter installations where historical data will be used to estimate billing data as provided in the Company's Rules and Regulations Usage Estimating Procedure.

Customer shall hold Company harmless from all claims for trespass, injury to persons, or damage to lawns, trees, shrubs, buildings or other property that may be caused by reason of the installation, operation, or replacement of the EGM equipment or Customer connection and other necessary equipment to serve the Customer unless it shall affirmatively appear that the injury to persons or damage to property complained of has been caused by willful default or negligence on the part of the Company or its accredited personnel.

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**HUMAN NEEDS TRANSPORT PROGRAM**  
**HNTP**

A. Overview:

In the event the Company is unable to meet total natural gas requirements due to extreme weather conditions, reduction in supply, or other system operating conditions, or a combination thereof, the Company shall treat customers within this program the same as the residential customer class in order to protect basic human needs that these customers provide. This rate class shall accept applications to the extent the Company is able to procure sufficient transportation assets to serve the prospective customer.

B. Eligibility:

This program is available to customers that operate and provide services to protect basic human needs. Customers eligible for this program include Level 1-3 trauma hospitals, nursing homes, jails and/or prisons, grocery stores and associated distribution centers, police, fire, and government emergency management facilities, natural gas and electric utility facilities, water and wastewater utility facilities, airports, pharmaceutical production facilities, and any other transportation customer which, in Company's discretion, provides a comparably critical community service.

C. Application Process:

In order to participate in this program, a customer must submit an application to the Company that provides reasonable information demonstrating that natural gas service is an essential component to its operations and its business provides critical services for communities the customer serves within the Company's service area. Applications to participate in this rate class must be received by June 1 for the following heating season. Upon acceptance into this rate class, customers must remain in the class for a period of at least one year. The Company will provide written notice of its decision on each application.

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**HUMAN NEEDS TRANSPORT PROGRAM**  
**HNTP**

D. Transportation Capacity:

The Company will release to the participating Human Needs Transport customers or their Retail Gas Marketer (RGM), primary firm transportation capacity on Enable Mississippi River Transmission Corporation and/or Spire STL (for Spire East) and Southern Star Central (for Spire West) interstate pipelines at the Company's cost of such capacity in accordance with the capacity release procedures contained in the respective Federal Energy Regulatory Commission approved pipeline tariff. The cost of capacity shall be the blended capacity rate for all contracts on an interstate pipeline. Participating transport customers may also specify which of the aforementioned pipelines it would like to take capacity from by making such request to the Company. Such requests must be made annually in writing, by September 1 of each year. Final determination on capacity release will be based on operational availability by the Company.

Such capacity shall be released to and taken on a recallable basis, but will not be recalled by the Company unless requested by the participating Human Needs Transport customers or their RGM and agreed to by the Company, or unless the participating Human Needs Transport customers or their RGM fails to deliver gas supplies in accordance with the Adjusted Delivery Schedule, as further adjusted for any imbalance, as set forth in Section E. The amount of capacity released during the respective November through March winter month season and April through October summer month season shall equal one hundred and ten percent (110%) of the maximum daily use based on the most recent seven years of usage for each respective season, as adjusted for participating human needs customers or their RGM account additions and drops. If such maximum daily use history is not available, Company shall estimate such maximum daily use based on other available data, including daily use, weather algorithms, and maximum daily nominations.

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**HUMAN NEEDS TRANSPORT PROGRAM**  
**HNTTP**

E. Balancing and Payments:

Balancing: Customers participating in the HNTTP program will remain subject to the Cash-Out and Penalty provisions of the Transportation Service Tariff.

Payments: Payment for such service shall be due the later of the due date appearing on each individual bill or ten (10) days from the date the Company submits an aggregated electronic billing statement, if any, to the RGM. In the absence of such an aggregated billing statement, the Company shall provide individual Transport Customers monthly billing data in electronic format to the RGM.

F. Incremental Gas Supply Costs:

So as to ensure that this aggregation program will not have any negative impact on the Company or its other customers, and that the charges for the service produce revenues sufficient to recover all incremental costs of the service, charges for this service shall be adjusted, as necessary, to fully recover the incremental cost of providing the service, to the extent such costs are not otherwise recovered through other provisions of this tariff. Any under collection shall be recovered over a period of twelve (12) months. Payments for capacity made available by the Company under Section E shall not be considered capacity release revenues, and shall be credited to the Deferred Purchase Gas Cost Account, provided that the Company may seek to recover, through an Actual Cost Adjustment, any losses in such revenues that the Company experiences as a result of making such capacity available, and provided further that the Company shall not be required to absorb the cost of any pipeline capacity formerly reserved to satisfy the requirements of the transport customers prior to the onset of the program.

G. General:

Except as otherwise set forth in this HNTTP tariff, all HNTTP customers remain subject to all other provisions of the Transportation Service tariff.

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**RULES AND REGULATIONS**

21. Emergency Curtailment Plan

In the event the Company is unable to meet total natural gas requirements due to extreme weather conditions, reduction in supply, or other system operating conditions, or a combination thereof, the Company shall temporarily curtail natural gas loads to the extent necessary to maintain service required to protect basic human needs. This reduction shall be accomplished through the following steps which are designed to protect industry, commercial enterprise, and basic human needs to the extent possible during such periods of supply deficiency.

The Company reserves the right to deviate from the prescribed steps on a system-wide basis in the event that it becomes necessary to protect isolated areas from a supply deficiency. This deviation shall be limited to the extent required to protect basic human needs within such areas.

21.1 Curtailment Steps

Step 1. All service to Transportation Service customers is to be interrupted, except for school aggregation and HNTTP customers.

Step 2. All sales service to firm sales customers with alternate fuel capabilities is to be curtailed to the extent of such alternate fuels, to the extent such capabilities are known to the Company.

Step 3. Before implementing further curtailment steps, the Company shall request voluntary load reduction of all customers.

Step 4. Curtail all schools using natural gas for heating to the lowest temperature levels consistent with building protection and suspend operations of all industrial customers with firm contracts with gas usage to be reduced to minimum volumes essential only for dormant plant and product protection. Building protection, dormant plant and product protection volumes are those volumes necessary to maintain space heat at 55 degrees Fahrenheit, plus volumes necessary to maintain equipment in an idle (non-production) state.

Step 5. Curtail remaining commercial and industrial customers to minimum building protection, dormant plant and product protection volumes. Such curtailment shall not be applicable to Customers enrolled in the Human Needs Transport Program. Building protection, dormant plant and product protection volumes are those volumes necessary to maintain space heat at 55 degrees Fahrenheit, plus volumes necessary to maintain equipment in an idle (non-production) state.

Step 6. If necessary to maintain system integrity, implement controlled outages.

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**RULES AND REGULATIONS**

21. Emergency Curtailment Plan (continued).

21.2 Emergency Exemption

Emergency exemptions may be requested by customers for 24 – 48-hour periods to complete work in process. Granting of these exceptions will be based on the severity of supply deficiency with primary regard for human need.

21.3 Relief from Liability

The Company shall be relieved of all liabilities, penalties, charges, payments, and claims of whatever kind, contractual or otherwise, resulting from or arising out of the Company's failure to deliver all or any portion of the volumes of gas desired by any particular customer or group of customers to the extent that such failure results from the implementation of the Emergency Curtailment Plan herein prescribed or from any other orders or directives of duly constituted authorities, including, but not limited to, all regulatory agencies having jurisdiction in the premises.

21.4 Precedence

To the extent that this rule, or any provision(s) hereof, conflict with any other provision(s) of the Company's filed tariff, Rules and Regulations, or contracts, this rule shall take precedence.

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