

Commissioners

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Missouri Public Service Commission

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October 23, 2009

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ROBERT SCHALLENBERG Director, Utility Services

NATELLE DIETRICH Director, Utility Operations

STEVEN C. REED Secretary/General Counsel

KEVIN A. THOMPSON Chief Staff Counsel

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Missouri Public Service Commission

Mill Creek Sewer, Inc. P.O. Box 38787 Saint Louis, MO 63138

Charles L. Stroud 1208 Mead Drive St. Louis, MO 63137

Dear Mr. Stroud,

As a certificated public utility under the jurisdiction of the Missouri Public Service Commission (Commission), Mill Creek Sewers, Inc. (Mill Creek or Company) has an obligation to respond to correspondence from the Commission, and a statutory duty pursuant to Section 393.130 RSMo (Supp. 2008) to provide safe and adequate service in all respects to its customers. Further, Section 393.145 RSMo (Supp. 2008) allows the Commission to determine by hearing if your corporation is unable or unwilling to provide safe and adequate service, or if the system has been actually or effectively abandoned. At this time, Staff is of the opinion that your system is not providing safe and adequate service, and is abandoned due to your lack of communication with not only the Commission, but your customers.

Since September 8, 2009, Staff has been unable to contact you. Various Staff members have left several phone and email messages at the address and numbers you provided to Staff, all of which remain unanswered. When Staff met with you on August 28, 2009, you, as well as Staff, addressed several issues concerning the system (i.e. maintenance, billing, general operation) that require attention. Additionally, Staff discussed the necessity to review the Company's account receivable records, which you promised to forward within the next several days. To date, you have failed to provide the information to Staff. Also, since Staff is unable to contact you, Staff has concerns that your customers are unable to contact you in the case of an emergency. Finally, it has come to Staff's attention that bills are not being sent to the customers again.

		_Exhibit No_2	
Date	2	125/10 Reporter_	MR
File N	lo.S	0-2010-02	31

EXHIBIT

Informed Consumers, Quality Utility Services, and a Dedicated Organization for Missourians in the 21st Century

Charles L. Stroud Page Two October 23, 2009

By November 13, 2009, the Company must contact me to discuss a plan for timely addressing and resolving the provision of account receivable information to the Staff, as well as the maintenance, billing, and general operational concerns discussed with the Company in August. Failure to acknowledge receipt of this letter will result in the Staff Counsel's Office filing receivership proceedings with the Commission.

Again, Staff is available to assist the Company with the outstanding issues. Staff will also assist the Company in locating a receiver in the event that the company is unwilling or unable to continue operating. Please note that pursuant to Section 393.190 RSMo (2000), the Commission must approve any transfer of assets by a regulated utility prior to the transaction.

I suggest you forward this letter to your legal counsel and have that person contact me right away.

Thank you for your prompt attention.

Sincerely, ernandy

Jennifer Hernandez Legal Counsel Missouri Bar No. 59814

Attorney for the Staff of the Missouri Public Service Commission P.O. Box 360 Jefferson City, MO 65102 573-751-8706 (telephone) 573-751-9285 (facsimile) jennifer.hernandez@psc.mo.gov (e-mail)