STATE OF MISSOURI PUBLIC SERVICE COMMISSION

At a Session of the Public Service Commission held at its office in Jefferson City on the 2nd day of December, 1997.

Dean and Stella Buck, Complainants,)
V.	Case No. SC-97-443
Stoddard County Sewer Company, Respondent.)

ORDER DISMISSING COMPLAINT AND CLOSING CASE

On April 8, 1997, Dean and Stella Buck filed a complaint against Stoddard County Sewer Company (Respondent or Company) alleging that Respondent improperly billed them during the first week of February, 1997, for \$1,231.20, representing nine years of service. The Bucks alleged they were not aware of any sewer connection fees or charges over the nine years, and they were not notified of any amounts due until February.

Staff filed its report of investigation on June 6. Staff reported that the Bucks had a delinquency of \$1,525.94 through January of 1997, and that a payment plan is appropriate.

Respondent filed an answer to the complaint on October 23 after the Commission held a show-cause hearing. Respondent's answer states that this case is resolved because Complainants voluntarily paid the balance of their account in full.

The Commission has reviewed the complaint, the report filed by Staff, and the answer filed by the Respondent. The Commission finds that the issues set forth in the complaint have been resolved. Therefore, the Commission will dismiss the complaint and close this case.

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IT IS THEREFORE ORDERED:

- 1. That the complaint filed by Dean Buck and Stella Buck on April 8, 1997, is dismissed.
 - 2. That this case is closed.
- 3. That this order shall become effective on December 12, 1997.

HARE HARED Roberts

Dale Hardy Roberts Secretary/Chief Regulatory Law Judge

(SEAL)

Lumpe, Ch., Crumpton, Murray, and Drainer, CC., concur.

G. George, Regulatory Law Judge