DEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

Timothy and Diane Grady,)
Complainants,)
VS.) Case No. SC-2015-0139
Missouri-American Water Company,)
Respondent.)

STAFF'S MOTION TO CHANGE STATUS

COMES NOW the Staff of the Missouri Public Service Commission, by and through counsel, pursuant to Commission Rule 4 CSR 240-2.070(15)(D), and for its *Motion to Change Status*, states that It continues to be Staff's position that the *Complaint* is without merit and should therefore be dismissed. In order to facilitate the presentation of that position to the Commission, Staff now files this *Motion to Change Status* pursuant to Commission Rule 4 CSR 240-2.070(15)(D).

Staff further notes that the Commission's *Order* of January 21, 2015, states that "Staff's own report describes this action as a small formal complaint." Staff respectfully states that it has carefully reviewed each word in its *Recommendation* and *Report of Investigation* filed on January 14, 2015, and is unable to find the cited language in either document.

Staff also notes that in its *Staff Report of Investigation* filed on January 14, 2015, it stated a conclusion that there was no tariff violation and thus made a recommendation to dismiss and also made recommendations for alternative actions. Staff's recommendations are consistent with 4CSR 240-2.070(15)(D), which states in part:

The commission's staff **shall**, within forty-five (45) days after the complaint is filed, investigate the complaint and **file a report detailing staff's findings and recommendations** (emphasis added).

WHEREFORE, Staff prays that the Commission will change the status of this case to a standard formal complaint case.

Respectfully submitted,

/s/ Kevin A. Thompson

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CERTIFICATE OF SERVICE

The undersigned hereby certifies that a true and correct copy of the foregoing has been served, by hand delivery, electronic mail, or First Class United States Mail, postage prepaid, to all parties of record on the Service List maintained for this case by the Data Center of the Missouri Public Service Commission, on this 21st day of January, 2015.

/s/ Kevin A. Thompson