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Missouri Public Serbice Commission

June 7, 2000

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Director, Utility Services DONNA M. KOLILIS

Director, Administration DALE HARDY ROBERTS Secretary/Chief Regulatory Law Judge

> DANA K. JOYCE General Counsel

Mr. Dale Hardy Roberts Secretary/Chief Regulatory Law Judge Missouri Public Service Commission P. O. Box 360 Jefferson City, MO 65102

RE: Case No. TA-2000-215

Dear Mr. Roberts:

Enclosed for filing in the above-captioned case are an original and eight (8) conformed copies of a STAFF RECOMMENDATION.

This filing has been mailed or hand-delivered this date to all counsel of record.

Thank you for your attention to this matter.

Sincerely yours,

Bruce H. Bates Assistant General Counsel (573) 751-7434 (573) 751-9285 (Fax)

FILED² JUN 0 7 2000

Missouri Public Vice Commission

BB/df Enclosure cc: Counsel of Record

BEFORE THE PUBLIC SERVICE COMMISSION

OF THE STATE OF MISSOURI

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In the Matter of the Application of Adelphia Business Solutions Operations, Inc. for Certificate of Service Authority to Provide Basic Local Telecommunications Service in Portions of the State of Missouri and for Competitive Classification. Service Commission Case No. TA-2000-215

FILED² JUN 0 7 2000

STAFF RECOMMENDATION

COMES NOW the Staff of the Missouri Public Service Commission ("Staff") and for its Recommendation states:

In the attached *Memorandum*, which is labeled *Appendix A*, the Staff recommends that the Missouri Public Service Commission issue an order approving Adelphia Business Solutions Operations, Inc's. proposed original Local Communications Services MO PSC Tariff No.2, for the reasons stated therein. The specific tariff sheets recommended by the Staff for approval are MO PSC Tariff No. 2 Original Title Page through Original Page 225.

Respectfully submitted,

DANA K. JOYCE General Counsel

Bruče H. Bates Assistant General Counsel Missouri Bar No. 35442

Attorney for the Staff of the Missouri Public Service Commission P. O. Box 360 Jefferson City, MO 65102 (573) 751-7434 (Telephone) (573) 751-9285 (Fax) <u>bbates@mail.state.mo.us</u> (E-Mail)

Certificate of Service

I hereby certify that copies of the foregoing have been mailed or hand-delivered to all counsel or parties of record as shown on the attached service list this 7th day of June 2000.

Bruce H. Bates

MEMORANDUM

| TO: | Missouri Public Service Commission Official Case File Case No. TA-2000-215 File No. 2000 00792 Adelphia Business Solutions Operations, Inc. |
|-----------|---|
| FROM: | Arthur P. Kuss AAK |
| | Telecommunications Department BN |
| | Utility Operations Division/Date Um K House 6/7/00 B/B 6-600 General Counsel's Office/Date |
| SUBJECT: | Recommendation to Approve Basic Local Services MO PSC Tariff No. 2 of Adelphia Business Solutions Operations, Inc. |
| EFFECTIVE | |
| DATE: | June 30, 2000 |
| DATE: | June 05, 2000 |

On March 02, 2000, Adelphia Business Solutions Operations, Inc. (Adelphia), a competitive telecommunications company, submitted an original Local Communications Services MO PSC Tariff No. 2 (tariff) to the Public Service Commission (Commission) pursuant to its Order Granting Certificate to Provide Basic Local Telecommunications Services of November 18, 1999 (Order). Adelphia filed its proposed telecommunications tariff with a 45-day effective date of April 17, 2000. Text alterations and typographical errors required a request for extension of the filing's Effective Date from April 17 to May 19, to June 16, and again to June 30, 2000. Corrections to texts required the issuance of replacement versions of the Original Title Page and Original Pages 5, 7, 10, 11, 28, 37, 39, 41, 68, 85 through 91, 99, 100, 156 through 160, 184 through 189, 192, 195, 198, 199, 212, 219 and 220 on April 10, 2000. Additional corrections to texts required the submission of replacement versions of Original Pages 4 through 9, 14, 20, 40, 73 through 77, 89, 101, 102, 109, 114, 116, 139 through 141, 143, 146, 149, 152, 160, 161, 166, 169, 170, 172, 181, 184 through 189, and 193 through 225 on April 26, and Original Page 167 on April 28, 2000. Further additions to texts required the submission of replacement versions of Original Pages 6, 116, 183 through 191, 203, 212, and 217 on May 10, 2000. Other clarification of text required the submission of replacement versions of Original Pages 184 through 191 on May 22, 2000, and replacement versions of Original Pages 39, 48, 81, 82, 83, and 135 on May 30, 2000. A correction to text required a replacement of Original Page 184, received on June 05, 2000.

I. Background

On November 18, 1999, the Commission issued the **Order** effective November 29, 1999, in **Case No. TA-2000-215** granting a Certificate of Service Authority to Adelphia to provide basic local telecommunications services in Missouri. Adelphia's proposed tariff will offer services only in the

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APPENDIX A

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Kansas City Metropolitan exchange currently served by the incumbent local exchange carrier Southwestern Bell Telephone Company (SWBT). A listing of the exchange to be served is included in the tariff under Section11. The Commission granted a waiver of the requirement to file a tariff with the certification application per 4 CSR 240-2.060(4)(H), and ordered Adelphia to file tariff sheets within 30 days after Commission approval of the necessary interconnection agreement with the appropriate Incumbent Local Exchange Carrier (ILEC). The Certificate of Service Authority is to become effective upon the effective date of the tariff. The Order required Adelphia, as the Competitive Local Exchange Carrier (CLEC), to provide a written disclosure of all resale or interconnection agreements it had concluded, and explanations for the absence of any interconnection agreements, affecting its Missouri service areas.

A Stipulation and Agreement filed on November 03, 1999, was attached to the Order granting certification as Attachment 1, in which Adelphia agreed to:

- File a written disclosure of all resale or interconnection agreements that will affect its intended Missouri service areas upon submission of its initial tariff.
- File its initial tariff within thirty (30) days of the effective date of the Commission's approval of a resale or interconnection agreement, and notify all affected parties at that time.
- Set its originating and terminating access rates not to exceed those lowest such rates of the underlying ILEC. Adelphia's basic local tariff does not offer switched access services. As a facilities-based CLEC, Missouri P.S.C. Tariff No. 3 to offer access services was submitted under File 200000793, approved by the Commission on April 18, 2000, offering access rates comparable to SWBT.

II. Interconnection Agreement

On March 10, 2000, the Commission issued an Order Approving Interconnection Agreement (Agreement) between Adelphia and SWBT in Case No. TO-2000-454, effective March 20, 2000. As of this writing, no additional interconnection agreements have been completed.

III. Tariff

| | Subject | Section |
|----|--|---------|
| 1. | The proposed tariff includes the following articles: | |
| ✓ | Conforms to Commission Order approving Certification. | All |
| ✓ | Page format includes the company name, consecutive numbering of pages, Issue and | |
| | Effective dates, and the name of the issuing officer. | All |
| ✓ | The CLEC provides competitive basic local exchange services. | Title |
| ✓ | The CLEC offers basic local service as a separate and distinct service. | 7.2 |
| | - | |

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| ✓ | A listing of all waivers of rules and regulations granted in the Application. | Page 11 |
|----------|--|---------------|
| ✓ | Undertaking of the company to provide facilities-based and resold services. | 2.1.1 |
| ✓ | The CLEC will provide services to business customers only. | 2.1.1 |
| ✓ | A listing of exchanges in which the CLEC proposes to provide service. | 11.0 |
| ✓ | No service area is smaller than an exchange. | 11.0 |
| ✓ | Rates and charges for all regulated services. | 12. |
| ~ | Switched access rates provided under a separate tariff. | P.S.C. 3 |
| 2. | A listing of terms and conditions for service, including: | |
| ✓ | Company's telephone number to apply for service: 800-292-2314. | 2.8.1 |
| ✓ | The non-recurring application rate will be \$18.00. | 12/3.1 |
| ✓ | The monthly rate for basic local service will be \$15.50. | 12/7.2.1 |
| ~ | Descriptions of CLEC and customer liabilities and responsibilities | 2.0 |
| ✓ | A minimum thirty (30)-day service period. | 2.2 |
| ~ | A minimum twenty-one (21)-day payment period. | 2.3.5 |
| ~ | Deposit interest rate will be 9%. | 2.3.2 |
| ✓ | A delinquent payment penalty of 1.5%. | 2.3.5 |
| ~ | A one-time charge of \$10.00 for a dishonored personal check. | 2.3.4 |
| ✓ | A Statement that the rates do not include taxes, Relay Missouri surcharge, E-911 | |
| | surcharge (if applicable) and franchise fees. | 2.6 |
| ✓ | A procedure and telephone number for complaints and disputes: 800-292-2314. | 2.8.1 |
| 3. | Notification and other procedures for discontinuing service: | |
| v | Reasons service can be suspended or disconnected - per 4 CSR 240-33.070 (A | |
| | through G). | 2.8 |
| ~ | A 10-day minimum notice period and a 24-hour minimum warning contact before | |
| | disconnection. | 2.8.1 |
| ✓ | Failure to pay charges in dispute or charges not subject to the Commission's | |
| | jurisdiction does not constitute grounds for disconnection. | 3.2 |
| ✓ | Compensation adjustment for interruption of service for at least 24 hours. | 2.11 |
| ~ | A reconnection fee to restore service after a disconnection will be \$52.20. | 3.2 |
| 4. | The proposed services include the following: | |
| ~ | Basic Local Telephone Service will provide a single voice-grade communications | |
| | channel, including a telephone number, and a directory listing. | 7 .2.1 |
| ✓ | PBX trunk service. | 7.2.3 |
| ✓ | Centrex office service. | 7.2.4 |
| ✓ | Access to 911 or E911 Emergency Service if available in the customer's calling area. | 8.5 |
| ✓ | CLEC is obligated to supply the E-911 Service provider with information necessary | |
| | to update the E-911 database at the time CLEC submits customer orders to the local | |
| | exchange company. | 8.6.2 |
| ~ | Limitations of liability for negligence, but not gross negligence, in handling an | |
| | emergency call. | 8.5.3 |
| ✓ | Place or receive calls with toll-free (800) telephone numbers. | |
| N/A | Place long distance calls by prepaid debit calling cards. | N/A |

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| • | / | Local Operator Services. | 5.8 |
|----|---|---|---------|
| ١ | | Local Directory Assistance Services. | 5.7.1 |
| , | | Access to long distance or other toll services. | 7.1 |
| • | | Pay telephone service. | 4.0 |
| , | 1 | Facilities-based CLECs - changed number intercept service [4 CSR 240-32.050 (5)]. | 5.9 |
| 5. | | Approved tariff language: | |
| • | | Caller ID language is the same or similar to other tariff language approved by the | |
| | | Commission. | 5.2.2 |
| ١ | | Calling Party Directory Name and/or Number (CPN) will be provided only where | |
| | | facilities are available. | 5.2.2 |
| • | 1 | CPN transmitted via Caller ID is for the use of the Caller ID customer and the resale | |
| | | of this information is prohibited by this tariff. | 5.2.2 |
| ۱ | | CLEC will provide per line blocking of CPN at no charge only for such entities as | |
| | | domestic violence and law enforcement agencies and residences of their | |
| | | employees/volunteers, when requested by an executive of the agency. | 5.2.2 |
| 1 | • | Caller ID service may also be temporarily blocked or unblocked by the customer per | |
| | | individual call by entering an appropriate dial code | 5.2.2 |
| ' | 1 | Call Trace language is similar to that approved by the Commission for other CLECs | |
| | | serving SWBT's exchanges. Call Trace will be charged only per activation | 5.2.2.i |
| | × | CLEC's promotional tariff language with seven (7) days' notice to the Commission is | |
| | | the same or similar to other tariff language approved by the Commission. | 5.4.1 |
| | | | |

IV. Summary Recommendation.

The Telecommunications Department Staff (Staff) has reviewed the proposed tariff as amended, and has no objections to Commission approval. Staff recommends that the proposed Adelphia Business Solutions Operations, Inc. original Local Communications Services MO PSC Tariff No. 2 be approved. The specific tariff sheets recommended for approval are: MO PSC Tariff No. 2 Original Title Page through Original Page 225. Staff is unaware of any other filing that may affect, or be affected by, this filing.



Service List for Case No. TA-2000-215 June 7, 2000

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