

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

Craig A. Smith,)	
)	
Complainant,)	
)	
v.)	<u>Case No. GC-2015-0147</u>
)	
Laclede Gas Company,)	
)	
Respondent.)	

STATUS REPORT

COMES NOW Laclede Gas Company (“Laclede”), and for its Status Report hereby states:

1. On December 10, 2014, Craig Smith (“Complainant”) filed a formal complaint against Laclede Gas Company (“Laclede” or “Company”). Smith’s complaint alleged problems with his enrollment in the Company’s “Easy Pay” system, and problems with the meter at his home.

2. In the last Status report in this case, filed on May 14, 2015, Laclede had represented that it was working on internal processes that would address the issues in this case and would be submitting a draft stipulation and agreement for the parties consideration.

3. Since that date, the press of other business, along with the preparation required to convert the MGE customer information system onto Laclede’s CC&B system has delayed completion of this project.

4. Laclede is pleased to report that the MGE system was successfully converted over the Labor Day weekend. Laclede therefore reports that it will continue its work on plans to

change internal processes to address the issues raised in this case. Laclede believes that a draft stipulation and agreement can be sent to the parties for their consideration by October 1, 2015.

WHEREFORE, Laclede submits this Status Report in response to the Commission's September 9 Order, and hereby requests the Commission grant Laclede until October 23, 2015, to submit a final stipulation and agreement or another status report in this matter.

Respectfully submitted,

/s/ Rick Zucker

Rick Zucker

Missouri Bar No. 49211

Associate General Counsel

Laclede Gas Company

700 Market Street, 6th Floor

St. Louis, MO 63101

(314) 342-0533

(314) 421-1979 (Fax)

rick.zucker@thelacledegroupp.com

ATTORNEY FOR LACLEDE GAS
COMPANY

CERTIFICATE OF SERVICE

I hereby certify that true and correct copies of the foregoing were served electronically to all counsel of record this 25th day of September, 2015.

/s/ Rick Zucker