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**STATE OF MISSOURI  
PUBLIC SERVICE COMMISSION**

At a Session of the Public Service  
Commission held at its office  
in Jefferson City on the 16th  
day of November, 1999.

In the Matter of an Investigation into Water       )  
Quality for Missouri-American Water Company's    )  
Warrensburg District.                                ) Case No. WO-98-203

**ORDER CLOSING CASE**

On November 25, 1997, the Commission established this case for the purpose of receiving and evaluating the results of the investigation made by Missouri-American Water Company (MAWC) into the hardness, odor, and taste of the water supply in the City of Warrensburg.

On January 9, 1998, MAWC filed the results of its investigation. On February 20 Staff filed its report in response to MAWC's report.

On February 27, 1998, the City of Warrensburg (City) filed a Motion for Opportunity to Review and Respond to Reports. The City requested that the Commission grant the City the opportunity to study the reports, meet with representatives of MAWC, receive comments from City residents and respond to the Commission in this case no later than April 10, 1998.

On March 3, 1998, MAWC filed a response to the City's motion. MAWC stated that it did not object to the City's motion; however, MAWC stated that any delays beyond April 10, 1998, might have an effect upon the ultimate implementation of MAWC's plans to correct the taste and odor

problem in Warrensburg. The City did not file a response to either the MAWC evaluation or the Staff report.

On July 10, 1998, MAWC filed several documents detailing the status of its efforts to address water quality issues. No party responded to that filing.

On October 27, 1999, MAWC filed a motion to close this case, and attached a "Final Report of Source of Supply and Water Quality Issues." MAWC states that it has determined that ozonation is the best approach to address taste and odor concerns in Warrensburg, and that construction of the ozonation system is underway. MAWC also states that it is addressing water hardness concerns by using a sequestering agent that chemically binds the minerals responsible for water hardness. MAWC also states that it has adequate supply capacity to meet customer demands through 2010, and to 2044 or beyond using well-field management options. No party responded to MAWC's motion to close this case.

This case was established for the purpose of receiving the results of MAWC's investigation. The results of that investigation have been filed, and all parties have been afforded an opportunity to respond. No further action by the Commission is warranted in this case, and it may be closed.

**IT IS THEREFORE ORDERED:**

1. That this order shall become effective on November 30, 1999.

2. That this case may be closed after December 1, 1999.

**BY THE COMMISSION**

A handwritten signature in black ink that reads "Dale Hardy Roberts". The signature is written in a cursive, slightly slanted style.

**Dale Hardy Roberts**  
**Secretary/Chief Regulatory Law Judge**

( S E A L )

Lumpe, Ch., Crumpton, Murray,  
Schemenauer, and Drainer, CC., concur

Mills, Deputy Chief Regulatory Law Judge