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ORDER ESTABLISHING TECHNICAL CONFERENCE AND GRANTING MOTION FOR OPPORTUNITY TO REVIEW AND RESPOND TO REPORTS

On November 6, 1997, the Commission issued a Report and Order in Missouri-American Water Company's (MAWC or Company) rate case, Case No. WR-97-237. In that order the Commission directed the establishment of a case for the purpose of receiving and evaluating the results of the investigation made by MAWC into the hardness, odor, and taste of the water supply in the City of Warrensburg.

On January 9, 1998, MAWC filed the results of its investigation. On February 5, 1998, the Commission directed the Staff of the Commission (Staff) to file a response to the Company's report. On February 20 Staff filed its report in response to the Company's report.

On February 27 the City of Warrensburg (City) filed a Motion for Opportunity to Review and Respond to Reports. The City requested that the Commission grant the City the opportunity to study the reports, meet with representatives of the Company, receive comments from City residents and respond to the Commission in this case no later than April 10.

On March 3 the Company filed a response to the City's motion. The Company stated that it will not object to the City's motion; however, any delays beyond April 10 may have an effect upon the ultimate implementation of the Company's plans to correct the taste and odor problem in

Warrensburg. The Company requests, in an effort to ensure that the process is not delayed any further, that the Commission establish a Technical Conference at the Commission's offices so that the parties have an opportunity to informally discuss the Company's and the Staff's reports. Therefore, the Company requests that the Technical Conference be held on March 12, or in the alternative on March 30 or 31, when the Company's engineer is available.

The Commission has reviewed the City's motion and the response filed by the Company. The Commission determines that the City's motion is reasonable and should be granted. The Commission determines that the City of Warrensburg should be given the opportunity to study the reports filed in this case, meet with representatives of the Company, receive comments from residents of the City and respond to the Commission no later than April 10.

The Commission further determines that the Company's request for a technical conference is reasonable and should be granted. The Company will establish a technical conference on March 30 so that any parties may informally discuss the Company's and Staff's reports and ask any questions regarding the same.

IT IS THEREFORE ORDERED:

1. That the City of Warrensburg's Motion for Opportunity to Review and Respond to Reports filed on February 27, 1998, is granted.

2. That a technical conference is set in this matter for March 30, 1998, at 10:00 a.m. in the Commission's offices on the fifth floor of the Harry S Truman State Office Building, 301 West High Street, Jefferson City, Missouri. Any person with special needs as addressed by the Americans with Disabilities Act should contact the Missouri Public

Service Commission at least ten (10) days prior to the conference at one of the following numbers: Consumer Services Hotline -- 1-800-392-4211, or TDD Hotline -- 1-800-829-7541.

3. That the City of Warrensburg shall file its response no later than April 10, 1998.

4. That this order shall become effective on March 24, 1998.

BY THE COMMISSION

A handwritten signature in black ink, reading "Dale Hardy Roberts". The signature is written in a cursive, slightly slanted style.

**Dale Hardy Roberts
Secretary/Chief Regulatory Law Judge**

(S E A L)

Gregory T. George, Regulatory Law
Judge, by delegation of authority
pursuant to 4 CSR 240-2.120(1),
(November 30, 1995) and Section 386.240,
RSMo 1994.

Dated at Jefferson City, Missouri,
on this 12th day of March, 1998.