

KK

STATE OF MISSOURI
PUBLIC SERVICE COMMISSION

At a Session of the Public Service
Commission held at its office
in Jefferson City on the 17th
day of November, 1998.

Judith A. Baum,)
)
Complainant,)
)
vs.)
)
Laclede Gas Company,)
)
Respondent.)

Case No. GC-98-557

ORDER DIRECTING ADDITIONAL STAFF FILING

On September 16, 1998, the Commission ordered a Staff investigation into the facts surrounding this complaint. On October 23, Staff filed its Memorandum. That Memorandum did not address the allegation that Laclede improperly turned off the gas to the Complainant's residence. This is one of the most serious allegations in the complaint, and the Commission will direct Staff to supplement its memorandum with its findings concerning this allegation.

IT IS THEREFORE ORDERED:

1. That the Staff of the Missouri Public Service Commission shall investigate the allegation that Respondent improperly turned off the gas to the Complainant's residence and shall file a report of its findings in this case no later than December 1, 1998.

2. That this order shall become effective on November 27, 1998.

BY THE COMMISSION

Dale Hardy Roberts

**Dale Hardy Roberts
Secretary/Chief Regulatory Law Judge**

(S E A L)

Lumpe, Ch., Crumpton, Murray,
and Drainer, CC., concur.
Schemenauer, C., absent.

Mills, Deputy Chief Regulatory Law Judge

RECEIVED
NOV 17 1998
COMMISSION COUNSEL
PUBLIC SERVICE COMMISSION